



Eligibility Operations Memo 21-10
July 1, 2021

TO: MassHealth Eligibility Operations Staff
FROM: Heather Rossi, Deputy Policy Director for Eligibility
RE: **Updated Application for Health and Dental Coverage and Help Paying Costs (ACA-3)**

A handwritten signature in black ink that reads "Heather Rossi". The signature is written in a cursive style.

Background

MassHealth has updated the Application for Health and Dental Coverage and Help Paying Costs (ACA-3). The Application, most recently revised in July 2021, is for the following populations in Massachusetts:

- Individuals younger than 65 who do not need long-term-care services (either in a nursing facility or in the community),
- Parents of children younger than 19, and
- Adult relatives living with or taking care of children younger than 19 (regardless of the age of the parent or adult relative) when neither parent is living in the home.

Individuals 65 or older, including those who are applying with a spouse who is under 65, and those of any age who need long-term-care services (either in a nursing facility or in the community) will need to fill out the Application for Health Coverage for Seniors and People Needing Long-Term-Care Services (SACA-2).

Summary of Changes

The following changes were made in the July 2021 version of the ACA-3:

- Removed "\$106,008 (for a household of 4)" income threshold on instruction page and replaced with "no matter what your income"
- Added language on the instruction page and a checkbox on page 1 of the application to provide applicants for MassHealth the opportunity to apply for the Supplemental Nutritional Assistance Program (SNAP)
- Added the rights and responsibilities of the SNAP program and updated the language on the signature page
- Removed question 20—"Is your income steady from month to month?"—for Persons 1-4 to align with the online application
- Added a question to Yearly Income section for Persons 1-4: "Did you receive unemployment income in 2021"? This question was added to comply with the American Rescue Plan Act. The law provides access to \$0 plans for people who have received or been approved to receive unemployment for any week of 2021.

Supplies and Use of Revised Forms

The March 2021 version of the ACA-3 can be used until July 31, 2021.

The July 2021 version of the ACA-3 is currently available.

How to Apply

To apply, applicants can use any of the following options.

Individuals are encouraged to apply online at MAhealthconnector.org. Applying online may be the fastest way to get coverage.

Mail the filled-out, signed application to

Health Insurance Processing Center
PO Box 4405
Taunton, MA 02780.

Fax the filled-out, signed application to (857) 323-8300.

To apply by phone, call the MassHealth Customer Service Center at (800) 841-2900, TTY: (800) 497-4648 for people who are deaf, hard of hearing, or speech disabled. You can also call the Health Connector at (800) MA ENROLL ((800) 623-6765).

The MassHealth Enrollment Centers (MECs) are open for transactions that cannot be completed online, by phone or by mail only. Please help maintain the safety of our staff and public by visiting our on-line reservation system. Go to mass.gov/masshealth/appointment to make a reservation for one of our open MECs. For questions, call (800) 841-2900 or TTY (800) 497-4648.

Location of Printable Application on the MassHealth Website

The new Application for Health and Dental Coverage and Help Paying Costs (ACA-3) can be printed from the MassHealth website.

Go to: www.mass.gov/lists/masshealth-member-applications.

Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.