



**Eligibility Operations Memo 21-11**  
**June 30, 2021**

TO: MassHealth Eligibility Operations Staff

FROM: Heather Rossi, Deputy Policy Director for Eligibility 

RE: **Updated MassHealth Medical Records Release Form**

### **Introduction**

MassHealth recently updated the MassHealth Medical Records Release Form (MADS-MR) that we include with all MassHealth Disability Supplements (MADS-A and MADS-C). You can find the MADS-MR form online at [www.mass.gov/service-details/masshealth-member-forms](http://www.mass.gov/service-details/masshealth-member-forms). This Eligibility Operations Memo addresses the updates to the MADS-MR form, and when to use the updated version of the form.

### **Background**

The MADS-MR form helps MassHealth get sensitive health information from a member's health care provider so that MassHealth can make an eligibility determination based on disability.

MassHealth made the following changes:

- Changed the name of the form to *Authorization to Release Protected Health Information*;
- Improved readability;
- Re-ordered the information so the instructions are on page one and the form is on page two;
- Moved text instructing the applicant to fully complete the form to the instructions page. (This information previously appeared above the title of the form); and
- Updated two citations on page two.

### **Procedure**

We include the updated MADS-MR form (revised 07/21) in all Disability Supplements. We will continue to accept the old version of the MADS-MR (Rev. 04/15) until current stock is depleted.

### **Questions**

If you have questions about this memo, please have your MEC designee contact the Policy Hotline.