



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Eligibility Operations Memo 23-09
March 2023

TO: MassHealth Eligibility Operations Staff

FROM: Heather Rossi, Director of Eligibility Policy

A handwritten signature in black ink that reads "Heather Rossi".

RE: **Extension of Number of Days to Verify Eligibility Factors, Provide Corroborative Information, and Complete Renewal after the Due Date**

Introduction

In an effort to align timelines for MAGI and non-MAGI populations, MassHealth has extended the number of days non-MAGI members and applicants will have to send MassHealth verifications and information necessary for an eligibility determination and additional time non-MAGI members have to complete their renewal after the due date.

Summary of Changes

Effective April 1, 2023, MassHealth will extend the time that non-MAGI applicants and members will have for verifying eligibility factors and providing corroborative information, from 30 days to 90 days. This extension will provide more time to respond to a Request for Information and submit verifications and information necessary for MassHealth to make an eligibility determination.

Effective April 1, 2023, MassHealth will extend the time that non-MAGI members will have to submit their annual renewal after they have had their coverage terminated for not submitting the renewal form by the due date, from 30 days to 90 days. This extension will give non-MAGI members more time to complete their annual renewal without a gap in coverage.

Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.