

EOTSS Agency Support

Guide for Product & Service Catalog Requests



	Secretariats/Agencies	EOTSS Product & Service Catalog Items Available to Request
Consolidated Executive Branch Agencies	Executive Office of Administration and Finance (EOANF) Executive Office of Education (EOE) Executive Office of Economic Development (EOED) Executive Office of Housing and Livable Communities (EOHLC)* Executive Office of Labor and Workforce Development (EOLWD) Executive Office of Public Safety and Security (EOPSS)* Executive Office of Technology Services and Security (EOTSS) Executive Office of Veterans Affairs (EOVS)	All products and services *Exception: EOHLC and EOPSS agencies do not have access to Mobile Devices and Connectivity
Unconsolidated Executive Branch Agencies	Executive Office of Energy and Environmental Affairs (EEA) Executive Office of Health and Human Services (EOHHS)	All products and services, EXCEPT: ✕ Active Directory

	Massachusetts Department of Transportation (MassDOT)	<ul style="list-style-type: none"> × Data Jack Management × Disable Access × Distribution Lists × General Accounts Management Request/Inquiry × IQ – Gov × Mobile Devices and Connectivity × Name Change × Network Shares × Project Management Support × Remote Desktop access × Static IP Address × User Provisioning × User Deprovisioning
Supported Constitutional and Independent Agencies	<ul style="list-style-type: none"> Commission on the Status of Women (CSW) Office of the Governor (GOV) Health Policy Commission (HPC) Inspector General's Office (IGO/OIG) Massachusetts Office for Victim Assistance (VWA/MOVA) Massachusetts Sheriffs Association (SDA/MSA) Office of the Child Advocate (OCA) Peace Officer Standards and Training Commission (POST) Supplier Diversity Program (SDP) 	All products and services, EXCEPT: <ul style="list-style-type: none"> × Enterprise Print Services × GitHub × Microsoft Azure DevOps × Mobile Devices and Connectivity
Other Constitutional and Independent Agencies	Any Constitutional or Independent Commonwealth agency not listed above	All products and services, EXCEPT: <ul style="list-style-type: none"> × Active Directory × Data Jack Management

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