Submit completed form via a “[Priv Account (Local Admin Access)](https://www.mass.gov/how-to/priv-account-local-admin-access)” request in ServiceNow under the “Security and Firewall” category.

Please contact EOTSS-CentralizedIntake@mass.gov if you have questions about submitting this request as incomplete submissions may adversely impact this exception request.

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| **Requester Information:** |
| **Requester Name:**Click or tap here to enter text. | **Requester Title:**Click or tap here to enter text. | **Requester Business Unit:**Click or tap here to enter text. | **Secretariat and Agency:**Click or tap here to enter text. |
| **Office Location:**Click or tap here to enter text. | **Email:**Click or tap here to enter text. | **Phone:**Click or tap here to enter text. | **Request Date:**Click or tap here to enter text. |

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| **System Information:** |
| **System:** Click or tap here to enter text. | **OS**: Click or tap here to enter text. | **OS Version**: Click or tap here to enter text. | **Supporting/Managing Agency**: Click or tap here to enter text. |
| **Application Name**: Click or tap here to enter text. | **Version**: Click or tap here to enter text. | **OS**: Click or tap here to enter text. | **Supporting/Managing Agency**: Click or tap here to enter text. |
| **System/Data Owner (Agency**):Click here to enter text. |
| **Criticality of the System**: | **Low** [ ]  | **Medium** [ ]  | **High** [ ]  |
| **Agency Head/CISO**:Click here to enter text. | **E-mail**:Click here to enter text. | **Phone**:Click here to enter text. |

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| **Affected Servers (DNS Name & IP Address):** |
| Click or tap here to enter text. | Click or tap here to enter text. |
| Click or tap here to enter text. | Click or tap here to enter text. |
| Click or tap here to enter text. | Click or tap here to enter text. |
| Click or tap here to enter text. | Click or tap here to enter text. |

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| **Data Classification:**  |
| [ ]  HIPAA (Health Insurance Portability and Accountability Act), [ ]  FTI (Federal Tax Information), [ ]  PCI (Payment Card Industry), [ ]  SSA (Social Security Administration), [ ]  PII (Personally Identifiable Information), [ ]  Other (Please list laws, regulations, or requirements): Click here to enter text.Provide a brief description of data:Click here to enter text. |

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| **Exception Information:** |
| **Exception Rationale**: (*Explanation for why exception is being requested. Detail explanation of inability to utilize existing standard, process, technology, etc., with the existing policy exception).* Click here to enter text. |
| **Applicable Enterprise Policy/Standard:** (i.e. Access Management Standard) Click here to enter text. |
| **Applicable Standard Statement:** (i.e. 6.4.1.1: password length less than 12 characters) Click here to enter text. |
| **Risk posed by exception:** (verified and assessed by GRC Team): Click here to enter text. |
| **Are there mitigating controls?** (*controls the help to minimize risk/exposure posed by exception*)*:* |
| **Duration of Exception:** (E*xpected length of this policy exception;* ***Note: Permanent Exceptions are not permissible****)* |
| **Path to compliance:** (*Explain* h*ow exception will be resolved, i.e. how controls will be implemented, maintained, and reviewed during the life of this exception – List responsible party for maintenance and review)*: |

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| **Approvals:** |
| ***Note: All managerial approvals must be obtained via email, and the email(s) must be submitted along with this form as attachments to the ServiceNow ticket.*****Requestor's Manager/Supervisor: Date: Phone:**Click here to enter text. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Click here to enter text.

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|  [ ]  Approve | [ ]  Denied | **Reason for Denial:**  |

*By approving, you approve and adhere to the conditions of the exception request*.  |
| ***Note: All managerial approvals must be obtained via email, and the email(s) must be submitted along with this form as attachments to the ServiceNow ticket.*****System/Data Owner (Agency**): **Date: Phone:**Click here to enter text. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Click here to enter text.

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| [ ]  Approve | [ ]  Denied | **Reason for Denial:**  |

*By approving, you approve and adhere to the conditions of the exception request and accept any security risk to your data or system as a result of this security exception request.* |
| **THIS SECTION IS TO BE COMPLETED BY GRC ONLY:** |
| **GRC Recommendation: Date: Phone:**Click here to enter text. \_\_\_\_\_\_\_\_\_\_\_ Click here to enter text.

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| [ ]  Approve  | [ ]  Denied | **Reason for Denial:**  |
| **Length of Approved Exception:** Click here to enter text. |

*The risk(s) posed by this exception request have been explained to and accepted by the data/system owner.* |
| **CISO or his/her Designee:** **Date: Phone:**Click here to enter text. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Click here to enter text.

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| [ ]  Approve | [ ]  Denied | **Reason for Denial:**  |

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