

Supervisor: Manage Job Duties & Performance Criteria

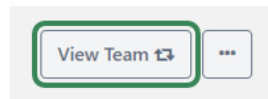
The following steps guide a *supervisor* through updating job duties and performance criteria. This includes adding new duties, editing job duties & performance criteria, submitting draft job duties, and undoing accidental job duty cancellations. Please note, **job duties should not be cancelled**. They should instead be rated as “N/A- Duty No Longer Performed” during Stage B and/or C.

How to Create a New Job Duty

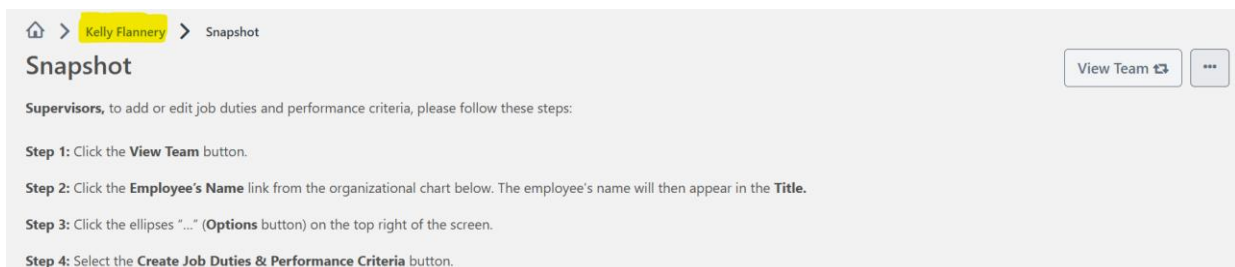
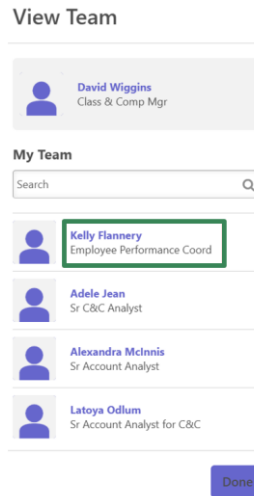
STEP 1. Sign in to your **MyPath** account at **mass.csod.com** (Login is your employee ID).

STEP 2. Click the [Create and Manage Duties link](#) to be brought to the **Snapshot** page.

STEP 3. Click the **View Team** button.



STEP 4. Click the **Employee’s Name** link from the organizational chart below. The employee’s name will then appear in the **Title**.



STEP 5. Click the ellipses “...” (**Options** button) in the top right corner of the screen.

Home > Kelly Flannery > Snapshot

Snapshot

View Team ↻

Supervisors, to add or edit job duties and performance criteria, please follow these steps:

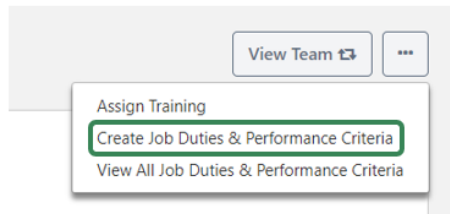
Step 1: Click the **View Team** button.

Step 2: Click the **Employee's Name** link from the organizational chart below. The employee's name will then appear in the **Title**.

Step 3: Click the ellipses "..."**(Options** button) on the top right of the screen.

Step 4: Select the **Create Job Duties & Performance Criteria** button.

STEP 6. Click the **Create Job Duties & Performance Criteria** button.



STEP 7. Briefly name the job duty in the **Duty** text box.

Required fields are marked with a red asterisk (*)

* Duty

STEP 8. Next, use the **Performance Criteria** text box to list criteria that define how to be successful in completing the job duty.

Note: The Start Date and Due Date should automatically be set to the current review period. Do not change these dates *unless* the employee is in a Stretched review cycle.

* Performance Criteria: (Successful if:)

B I U S Ix [List Icon] [List Icon] [List Icon]


This is an example

25/10000

*** Start Date** *** Due Date**
7/1/2025 — 6/30/2026

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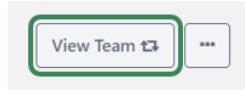
STEP 9. Click the **Submit** button to add the duty to the performance review or click the **Cancel** button to return to the prior screen.

How to Edit a Job Duty

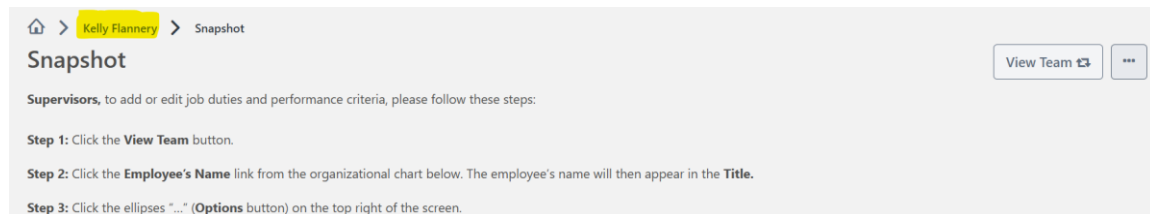
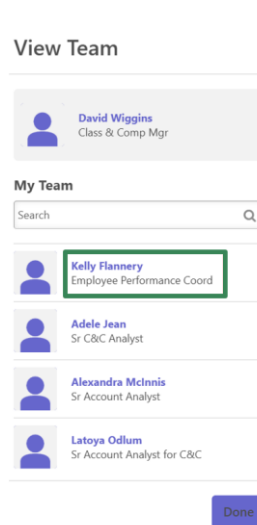
STEP 1. Sign in to your **MyPath** account at **mass.csod.com** (Login is your employee ID).

STEP 2. Click the [Create and Manage Duties link](#) to be brought to the **Snapshot** page.

STEP 3. Click the **View Team** button.

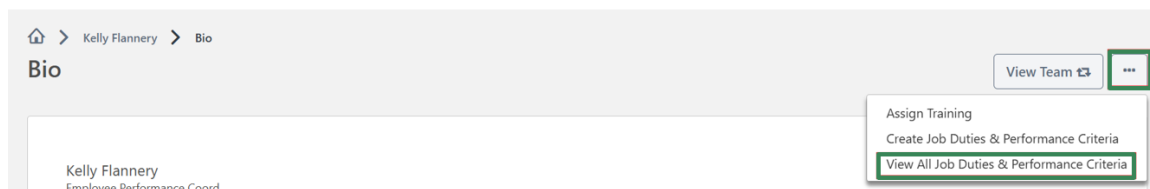


STEP 4. Click the **Employee's Name** link from the organizational chart below. The employee's name will then appear in the **Title**.

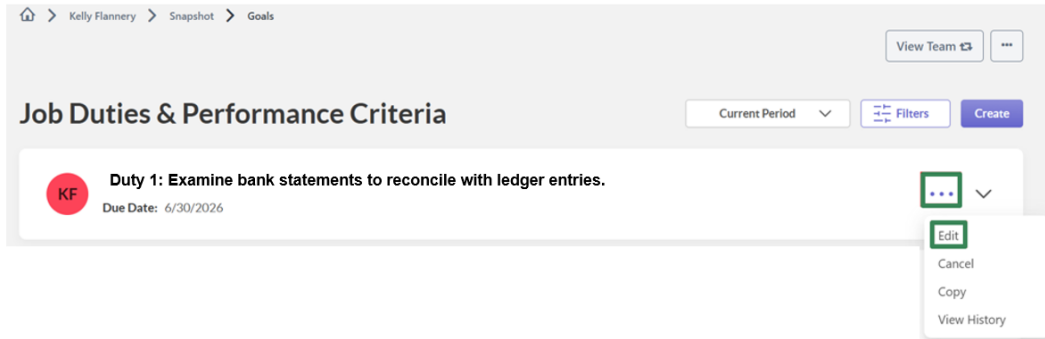


STEP 5. Click the ellipses "...” (**Options** button) in the top right corner of the screen.

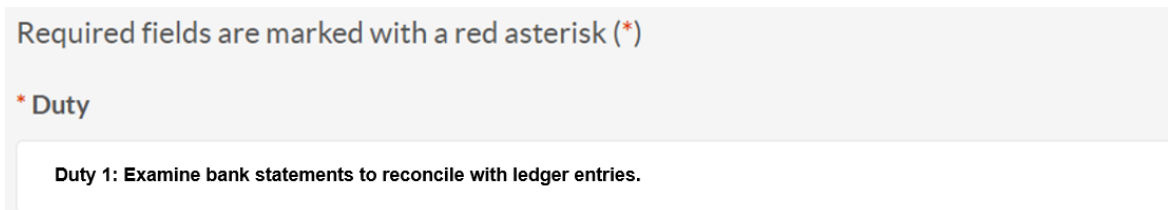
STEP 6. Click the **View All Job Duties & Performance Criteria** button.



STEP 7. Click the ellipses “...” (**Options** button) and then select the **Edit** menu item.

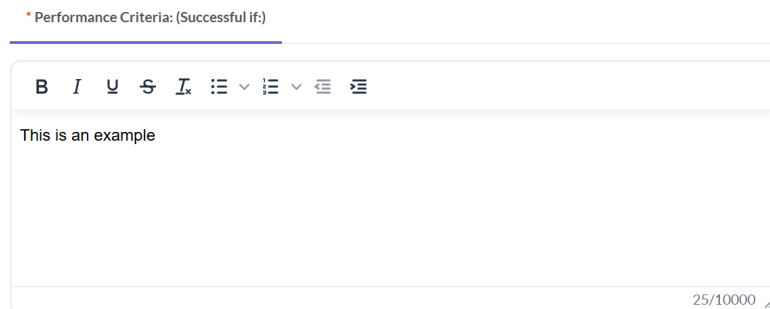


STEP 8. Review and edit the Job Duty as needed in the **Duty** text box.





STEP 9. Next, use the **Performance Criteria** text box to review and edit the performance criteria as needed.

Note: The Start Date and Due Date should automatically be set to the current review period. Do not change these dates *unless* the employee is in a Stretched review cycle.




*** Start Date** *** Due Date**

7/1/2025  — 6/30/2026 

Attachments Remove all uploads

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STEP 10. Click the **Submit** button to add the duty to the performance review or click the **Cancel** button to return to the prior screen.

How to Approve/Deny a Job Duty

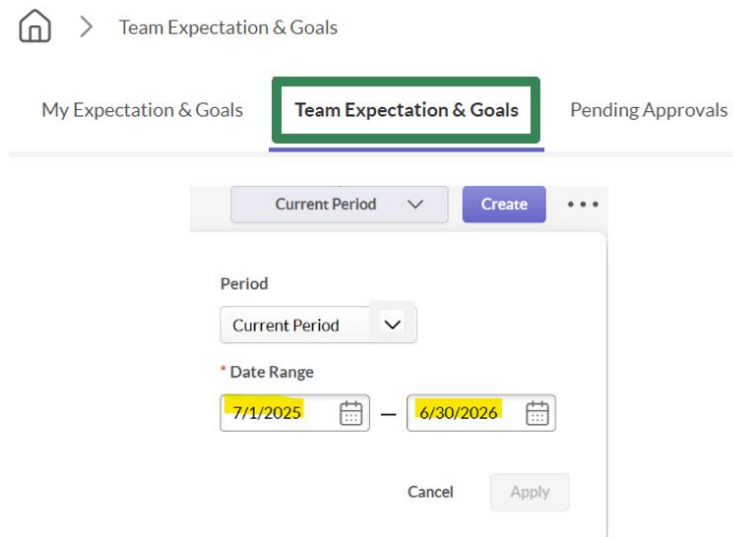
STEP 1. Sign in to your **MyPath** account at **mass.csod.com** (Login is your employee ID).

STEP 2. On the homepage, locate the **Job Duties & Performance Criteria** or **MassPerform Expectations & Goals** button.

Note: If you personally participate in EPRS as an employee, this button will read as **Job Duties & Performance Criteria**. If you personally participate in MassPerform as an employee, this button will read as **MassPerform Expectations & Goals**.



STEP 3. On either the **Job Duties & Performance Criteria** or **MassPerform Expectations & Goals** page, select the “Team Expectations and Goals” button.



Note: The Start Date and Due Date should automatically be set to the current review period. Do not change these dates *unless* the employee is in a Stretched review cycle.

STEP 4. Locate the duty of interest and select the ellipses “...” (**Options** button) and select the Approve or Deny option.

Duty 1: Examine bank statements to reconcile with ledger entries.

Due Date: 6/30/2026

Performance Criteria: (Successful if:)

Bank statements are reviewed as they come in.

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- Edit
- Cancel
- Copy
- View History
- Approve**
- Deny

STEP 5. Select “**approve**” or “**deny,**” as needed.

How to Finalize a Draft Job Duty

The following steps guide a *supervisor* through submitting draft job duties. Drafting a job duty may be helpful to save progress on job duties that are not yet finalized. Please note, a draft job duty must be finalized to appear on the performance review.

STEP 1. Sign in to your **MyPath** account at **mass.csod.com** (Login is your employee ID).

STEP 2. On the homepage, locate the **Job Duties & Performance Criteria** or **MassPerform Expectations & Goals** button.

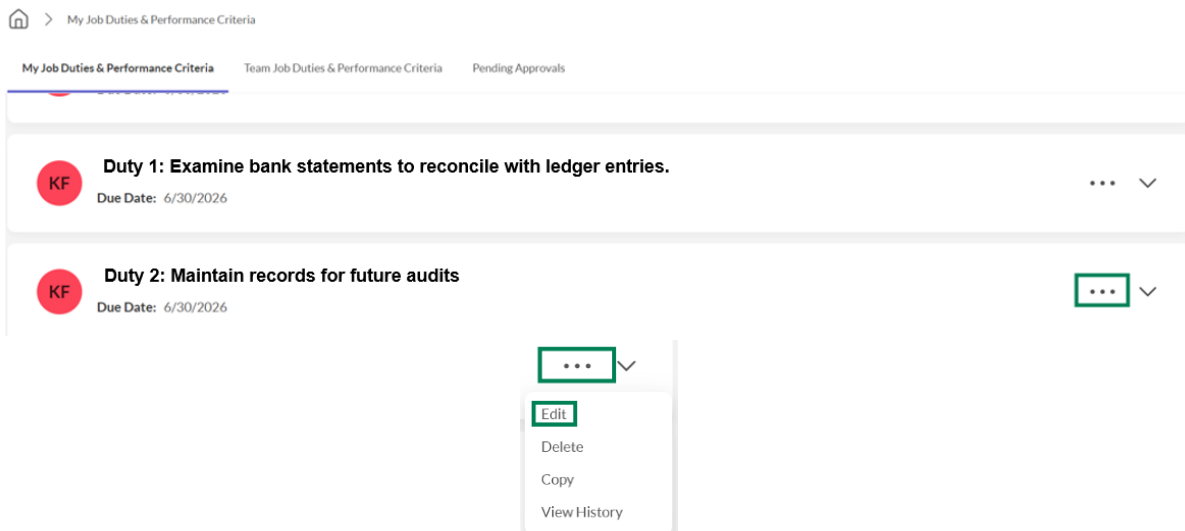


Note: If you personally participate in EPRS as an employee, this button will read as **Job Duties & Performance Criteria**. If you personally participate in MassPerform as an employee, this button will read as **MassPerform Expectations & Goals**.

STEP 3. In your **My Job Duties & Performance Criteria** tab, scroll down until you locate the draft Job Duty.

Note: If you personally participate in MassPerform, this will be called the **My Expectations & Goals** tab.

STEP 4. Click the **ellipses icon** button and then select the **Edit** menu item.



STEP 5. Review and edit the Job Duty as needed.

Note: The Start Date and Due Date should automatically be set to the current review period. Do not change these dates *unless* the employee is in a Stretched review cycle.

STEP 6. Ensure that the correct employee or employees have been selected under the **My Team** radio button.

Assignment
Select which users or OUs this duty should be assigned to.

Myself **My Team** Custom

All Direct Reports

KF Kelly Flannery
Employee Performance Coord

AJ Adele Jean
Sr C&C Analyst

LO Latoya Odlum
Sr Account Analyst for C&C

Important: Never select the **All Direct Reports** checkbox.

STEP 7. Click the **Submit** button to add the duty to the performance review or click the **Cancel** button to return to the prior screen.

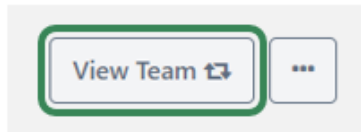
How to Undo a Job Duty Cancellation

The following steps guide a *supervisor* through undoing a job duty cancellation. **It should be noted that job duties should not be cancelled.** They should instead be rated as “N/A- Duty No Longer Performed” during Stage B and/or C. However, if a duty is cancelled in error, these steps illustrate how to undo the action.

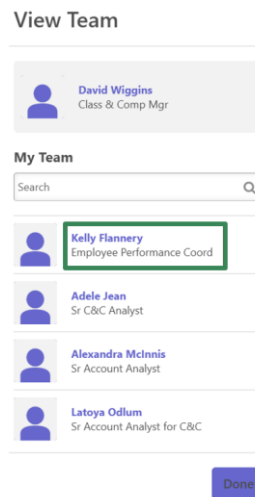
STEP 1. Sign in to your **MyPath** account at **mass.csod.com** (Login is your employee ID).

STEP 2. Click the [Create and Manage Duties link](#) to be brought to the **Snapshot** page.

STEP 3. Click the **View Team** button.

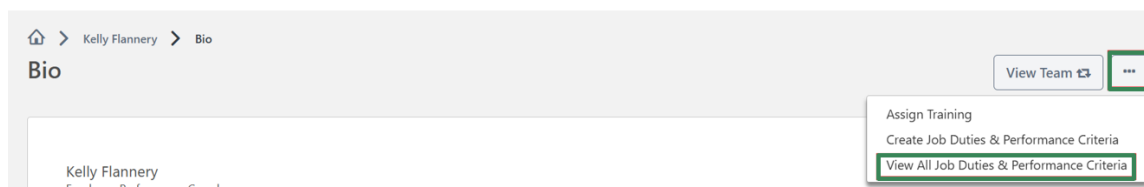


STEP 4. Click the **Employee's Name** link from the organizational chart below. The employee's name will then appear in the **Title**.

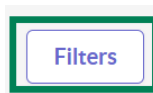


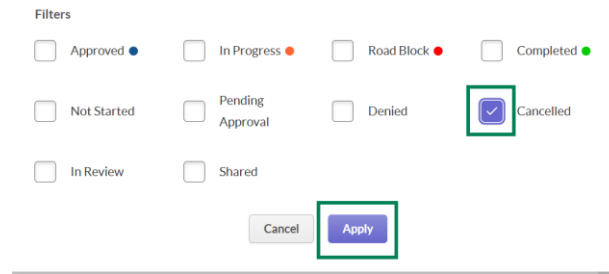
STEP 5. Click the ellipses “...” (**Options** button) in the top right corner of the screen.

STEP 6. Click the **View All Job Duties & Performance Criteria** button.

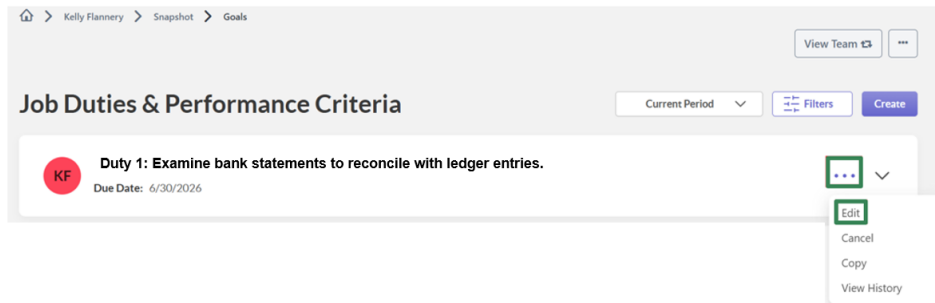


STEP 7. Select the **Filters** button and then select the **Cancelled** checkbox and select the **Apply** button.

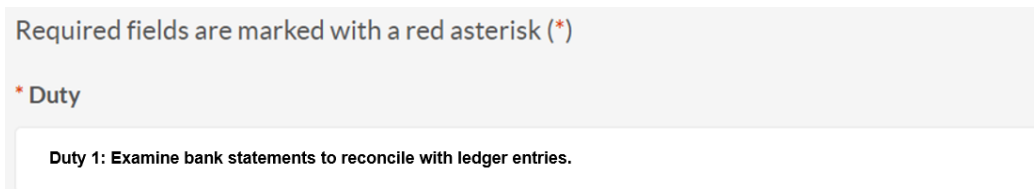




STEP 8. Find the cancelled job duty of interest. Select the ellipses “...” (**Options** button) to the right of the job duty and then select the **Edit** menu item.

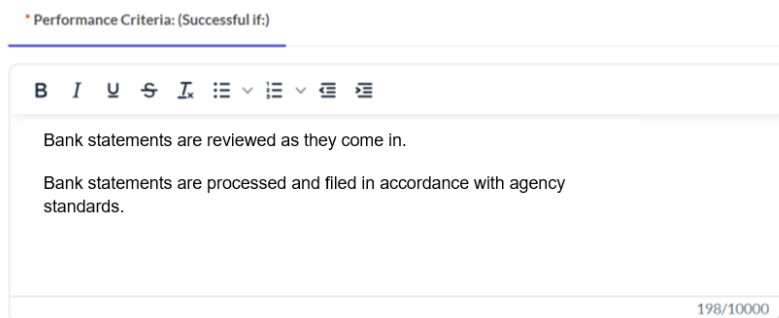


STEP 9. Review and edit the Job Duty as needed in the **Duty** text box.



STEP 10. Next, use the **Performance Criteria** text box to review and edit the performance criteria as needed.

Note: The Start Date and Due Date should automatically be set to the current review period. Do not change these dates *unless* the employee is in a Stretched review cycle.



STEP 11. Click the **Submit** button to add the duty to the performance review or click the **Cancel** button to return to the prior screen. Once submitted, the job duty will no longer appear as cancelled.