Federal Emergency Rental Assistance Program (ERAP)

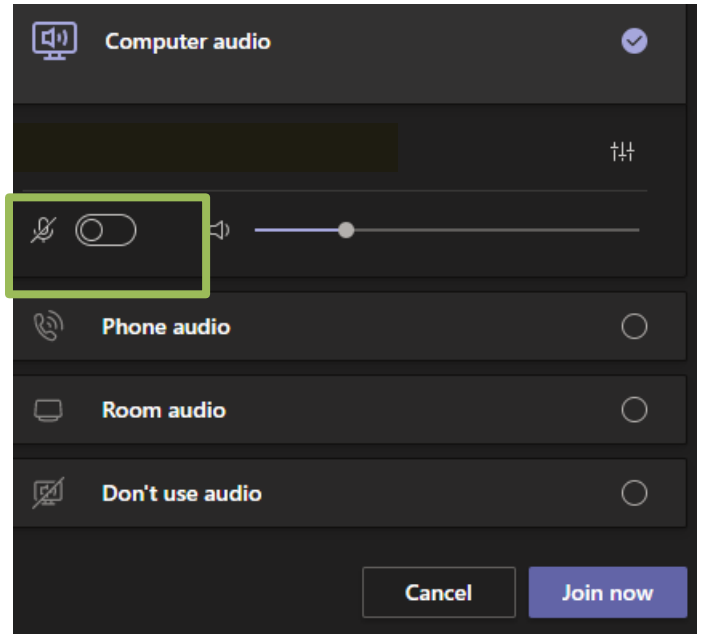
ERAP Retrospective & Staff Appreciation

October 1, 2021

ENGAGEMENT BEST PRACTICES

Please Mute

Please join the meeting muted during the session to keep interruptions to a minimum

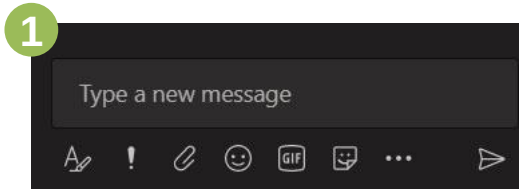


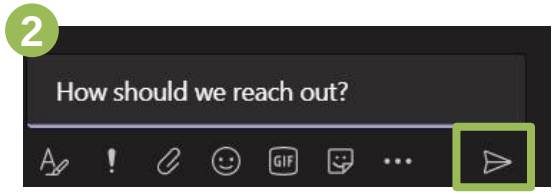
Engage During Meeting

1. Teams Chat

Send a message in the **Teams Chat** panel

1. Type in your **question**
2. Hit Enter





2. Questions

- We will be monitoring the Teams Chat for questions throughout the session
- We will triage questions during designated checkpoints

THIS CALL IS BEING RECORDED

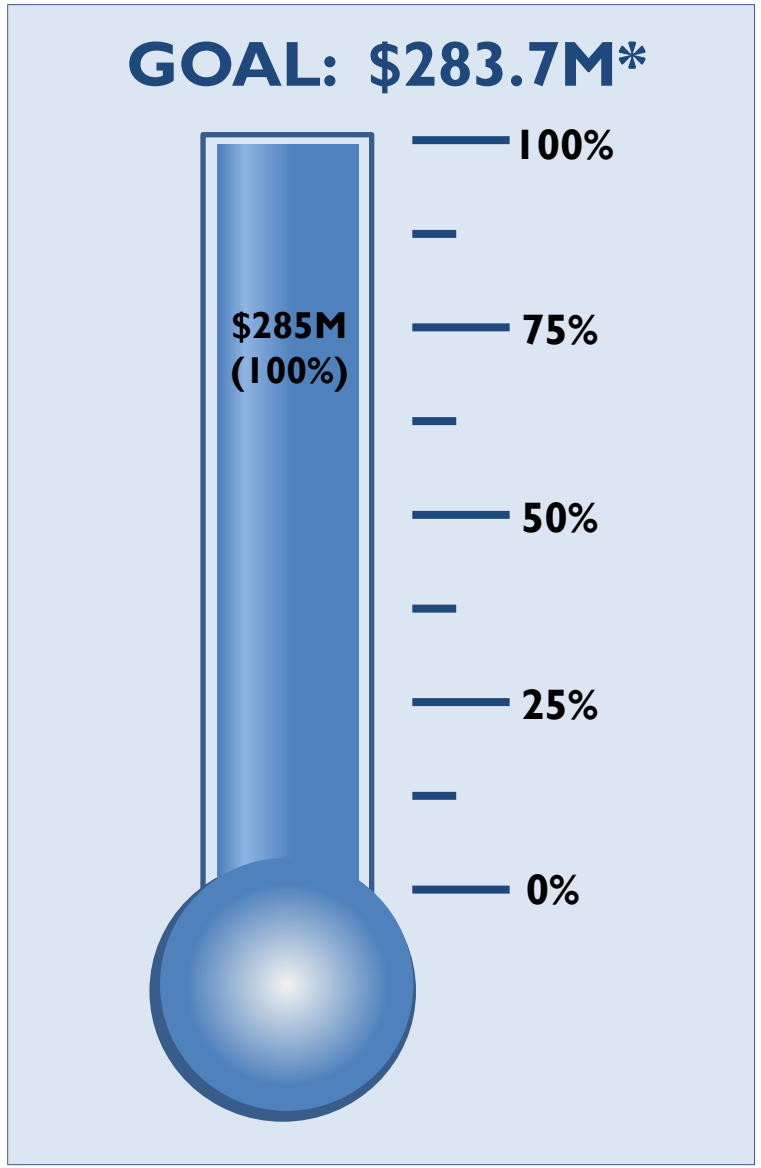
Our Journey Today

1 HOUR

Introduction	5 mins
Spending Goal Update	30 mins
Appreciation Video	
Shoutouts	
Wrap Up	5 mins

PROCESSING GOAL UPDATE

ERA1 Spending / Obligation Goal by September 30th



MASSACHUSETTS HAS HIT 65% ERA1 SPENT or OBLIGATED GOAL!*

- Includes $40M admin
- $6.4M stabilization
- $7.2M from SHERA
- $40M COVID RAFT allocated to ERA1 in June
- The majority—$191M—is from ERAP

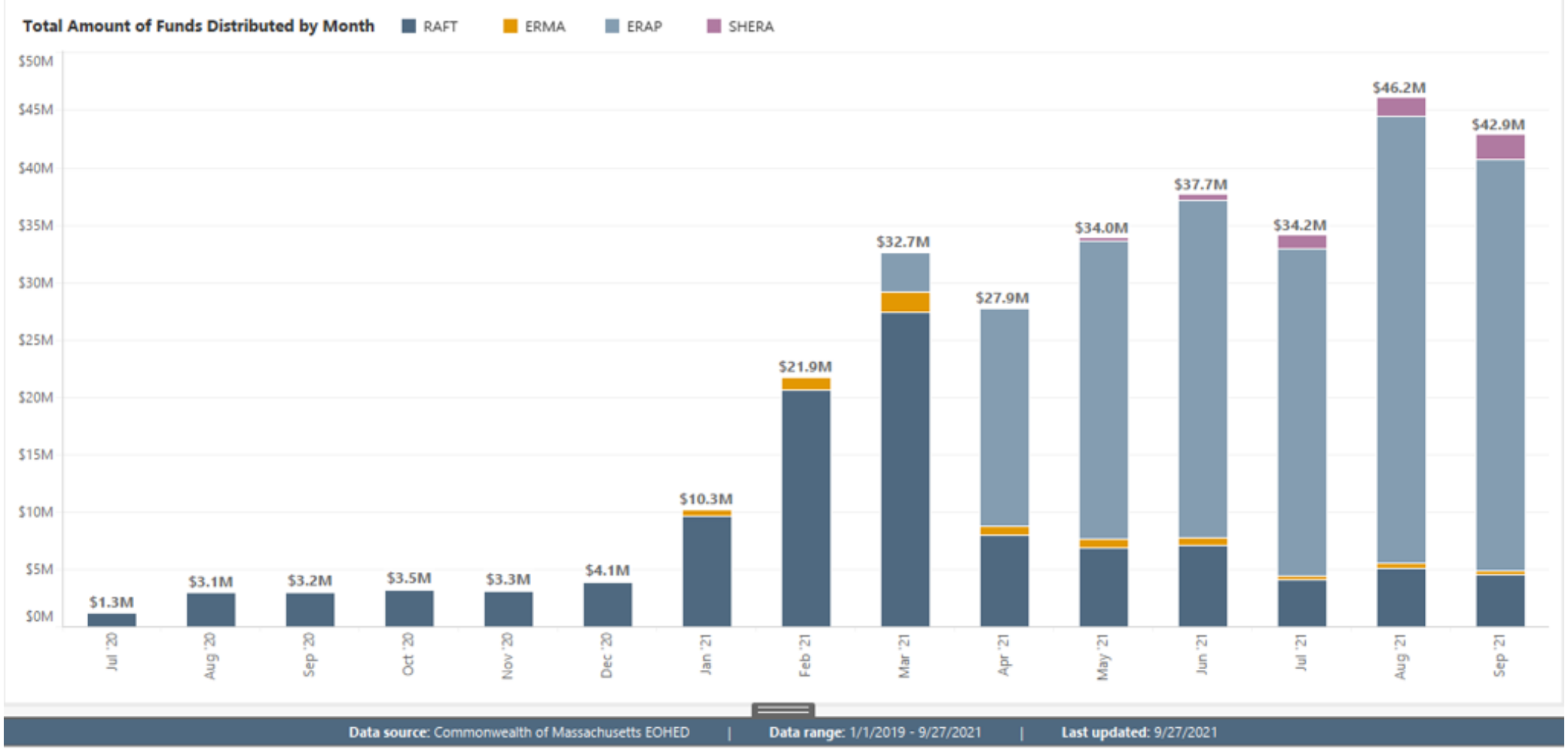
- In addition, 9% of ERA2 funds have been spent or obligated ($29M, with **$20.5M** from ERAP)

**65% of ERA1 funds must be spent or obligated by September 30, 2021*

INTERNAL TRACKING: RAFT, ERMA, ERAP, SHERA Spending
Beginning of FY21 to Monday 9/27/21

$306.3M
Total Amount of Funds Distributed

** 8,626 households were assisted with $40.3M of ERAP (formerly paid by RAFT) prior to official ERAP launch date.*

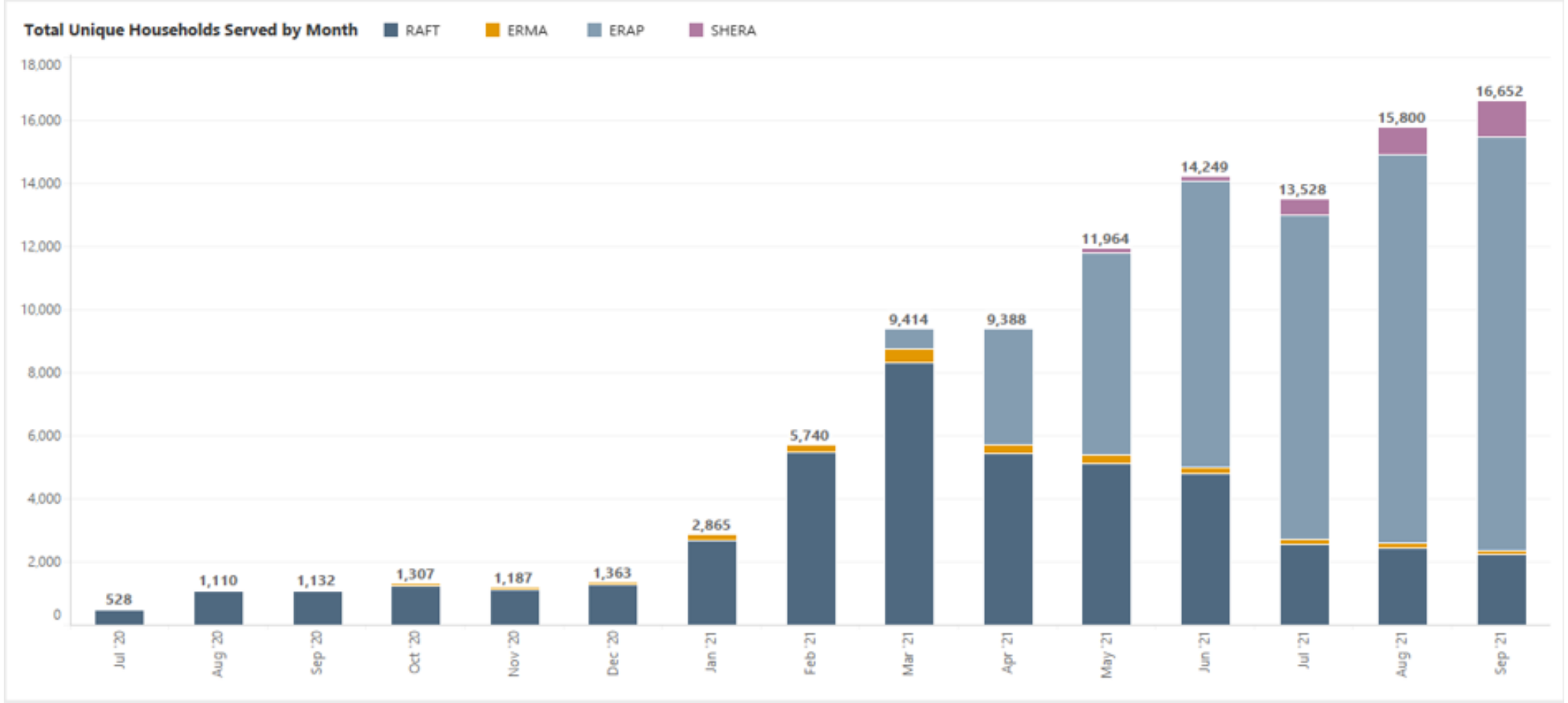


DRAFT FOR POLICY AND PROGRAM DEVELOPMENT

INTERNAL TRACKING: RAFT, ERMA, ERAP, SHERA Households Served
Beginning of FY21 to Monday 9/27/21

43,229
Total # of Unique Households Served

** 8,626 households were assisted with $40.3M of ERAP (formerly paid by RAFT) prior to official ERAP launch date.*



Data source: Commonwealth of Massachusetts EOHED | **Data range:** 1/1/2019 - 9/27/2021 | **Last updated:** 9/27/2021

DRAFT FOR POLICY AND PROGRAM DEVELOPMENT

ERAP by the Numbers

Top 10 Cities Served (Dollars)

- Boston ($35.6M)
- Springfield ($10.8M)
- Revere ($9.8M)
- Lawrence ($8.8M)
- Worcester ($7.3M)
- Quincy ($5.7M)
- Lowell ($5.4M)
- Lynn ($5.2M)
- Chelsea ($5.1M)
- Brockton ($5.1M)

Top 10 Cities Served (Households)

- Boston (4,531)
- Springfield (1,818)
- Revere (1,061)
- Lawrence (1,009)
- Worcester (1,005)
- Lowell (710)
- Holyoke (691)
- Quincy (666)
- Lynn (599)
- Agawam (567)

Total HH's served with ERAP:

18,577

Most unique HH's served with ERAP in a month (**August**):

12,388 HH's

Total HH's that received ERAP for **arrears**:

15,912

($97.1 M)

Total HH's that received ERAP for **stipends**:

11,936

($41.3 M)

Total HH's that received ERAP for **utilities**:

3,932

($4.2M)

Most ERAP funds distributed in a month (**August**):

$39.4M

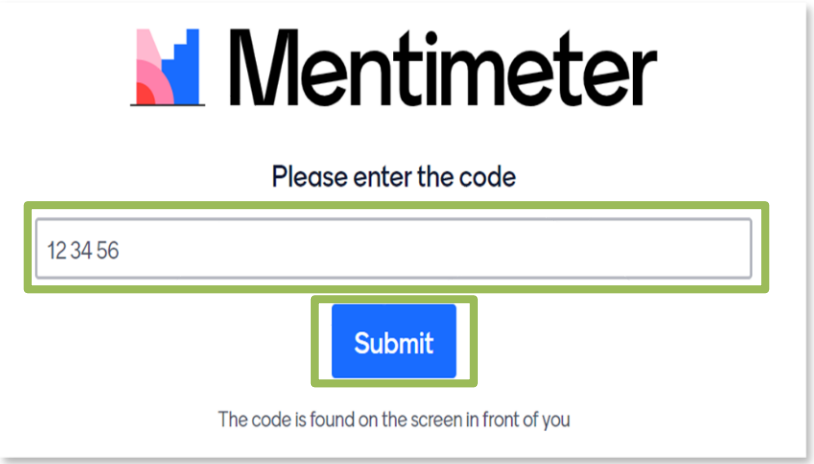
VIDEO

WE WANT TO HEAR FROM YOU! *MENTI LIVE POLLS*

Team Shoutouts!

How to Participate

1. Go to **Menti.com** on your smartphone or computer browser.
2. Enter the code **7212 6239** into the field shown to the right



CENTRAL APP UPDATES

Central Application Release Plan (as of September 30)

The pilot and Waves 1A – C are live and application processing is in progress. Remaining RAAs will go live in five waves through early October.

	Wave 0 - Pilot	**Wave 1A**	**Wave 1B**	**Wave 1C**	**Wave 1D**	**Wave 2A**	**Wave 2B**
RAA(s)	NWHS (SP)	SMOC (SP) Berkshire (DP)	Metro (SP)	CTI (SP)	HAC (SP)	Way Finders (DP) CMHA (SP) RCAP (SP)	LHAND (DP) Franklin (SP)
Application Launch*	July 20	August 19	September 2	September 16	September 21	September 23	September 30
RAA Go Live**	July 22	August 30 September 7	September 9	September 23	September 21	September 30	October 7

RESOURCES

RESOURCES

1

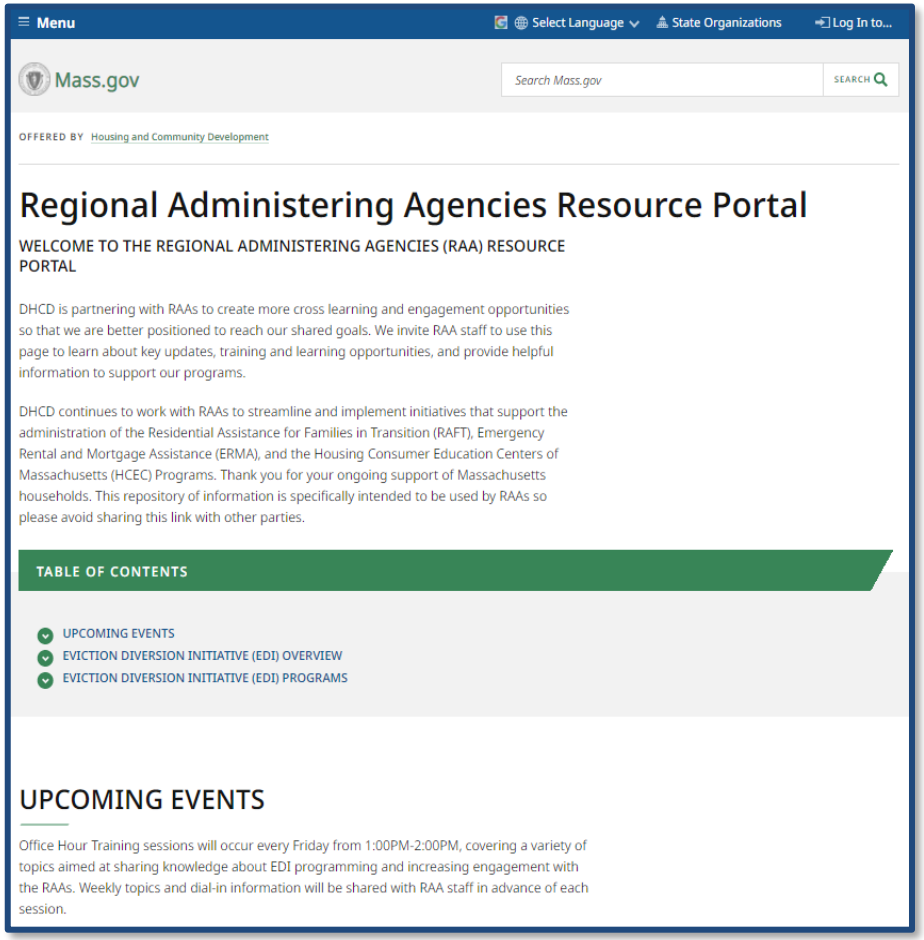
RAA Resource Portal

Central resource to provide RAA staff with key updates, training and learning opportunities, and helpful information to support programs

2

FAQs

Comprehensive list of FAQs spanning a variety of topics



QUESTIONS

Further Questions

Direct questions to your supervisor and then contact the RAA support inbox (dhcdraaraft@mass.gov) as a point of escalations for questions. A member of the RAA Support Team will respond.

- ***Time-sensitive Questions***: Critical questions that require responses within 24hrs should be submitted with a subject line that includes "**URGENT**."
- *Example:* Tenant is facing imminent loss of housing (24 hours) and applicant does not necessarily fit guidelines.

Best Practice

Please **specify the program** that you are reaching out about to ensure that the DHCD RAA Support team is best positioned to provide policy guidance.

THANK YOU!

dhcd
Massachusetts
RCAP Solutions
Resources for Communities And People
Metro Housing
BOSTON
SMOC
EVERYBODY MATTERS
HRA
DEVELOPING BETTER COMMUNITIES
cmha
Central Massachusetts Housing Alliance, Inc.
Leading the way home
COMMUNITY TEAM WORK
Housing Assistance
BERKSHIRE HOUSING
Development Corporation & Housing Services, Inc.
NeighborWorks®
HOUSING SOLUTIONS
LYNN HOUSING AUTHORITY
& NEIGHBORHOOD DEVELOPMENT