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KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 180 Beaman Street, West Boylston, MA 01583 Phone: 508-792-7880 Fax: 508-792-7706 TTY: 508-835-9796

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

March 30, 2017

Frank G. Cousins, Jr., Sheriff Essex County Sheriff's Department Headquarters 20 Manning Avenue Middleton, MA 01929

Re: Facility Inspection - Essex County Correctional Alternative Center, Lawrence

Dear Sheriff Cousins:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Essex County Correctional Alternative Center on March 21, 2017 accompanied by Sergeant Chris Goudreault and Amy Riordan, Community Sanitation Program. Violations noted during the inspection are listed below including 64 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Main Building

Lobby

No Violations Noted

Control Room

No Violations Noted

Nurse's Office

105 CMR 480.500(A)* Procedures; Records; Record-Keeping Log: Generator had no written procedures for

maintaining compliance with 480.000

105 CMR 480.500(A)(2)* Procedures; Records; Record-Keeping Log: Generator lacked written procedures for safe

handling within the facility

105 CMR 480.500(A)(3)* Procedures; Records; Record-Keeping Log: Generator had no written documentation for

blood borne pathogen training

Storage Closet

105 CMR 451.353 Interior Maintenance: CO₂ tanks unsecured

Nurse's Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Shift Commander's Office

No Violations Noted

Parole Office

No Violations Noted

Parole Office Bathroom

No Violations Noted

Hallway

No Violations Noted

Staff Break Room

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Storage Room

No Violations Noted

Second Floor Lobby

Superintendent's Office

No Violations Noted

Conference Room

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of refrigerator dirty

Deputy Superintendent's Office

No Violations Noted

Assistant Deputy Superintendent's Office # 1

No Violations Noted

Assistant Deputy Superintendent's Office # 2

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.123 Maintenance: Window frame peeling paint 105 CMR 451.123 Maintenance: Window frame cracked

South Side 1st Floor

Attorney Room

No Violations Noted

Work Release Waiting Area

Work Release Office

No Violations Noted

Records Office

No Violations Noted

Female Staff Bathroom

105 CMR 451.123 Maintenance: Window sill peeling paint 105 CMR 451.123 Maintenance: Ceiling tile damaged

Male Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling water damaged

Offices

No Violations Noted

Intake Area

Urine Lab

No Violations Noted

Shake Down Rooms

No Violations Noted

South Side 2nd Floor

105 CMR 451.141 Screens: Screens missing from windows throughout rooms

Hallway

No Violations Noted

Storage Room

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Ceiling dirty throughout bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Room # S201

105 CMR 451.103 Mattresses: Mattress damaged

Room # S202

No Violations Noted

Room # S203

105 CMR 451.353* Interior Maintenance: Light shield damaged

105 CMR 451.103 Mattresses: Mattress damaged

Room # S204

No Violations Noted

Room # S205

No Violations Noted

Room # S206

Room # S207

No Violations Noted

Room # S208

No Violations Noted

Room # S209

105 CMR 451.353* Interior Maintenance: Light shield damaged

Room # S210

105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, light out

Room # S211

No Violations Noted

South Side 3rd Floor

105 CMR 451.141 Screens: Screens missing from windows throughout rooms

Hallway

No Violations Noted

Staff Bathroom

No Violations Noted

Storage Closet

No Violations Noted

Lieutenant's Office

No Violations Noted

Investigator's Office

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functional thermometer in refrigerator

Property Room

No Violations Noted

Hallway

No Violations Noted

Room # S301

105 CMR 451.353* Interior Maintenance: Light shield damaged

Room # S302

105 CMR 451.103* Mattresses: Mattress damaged

Room # S303

No Violations Noted

Room # S304

105 CMR 451.103* Mattresses: Mattress damaged 105 CMR 451.102 Pillows and Linens: Pillow damaged

Room # S305

Inmate Bathroom

Did Not Inspect – No Longer In Use

North Side 1st Floor

105 CMR 451.141 Screens: Screens missing from windows throughout rooms

Dining Room

FC 4-601.11(C)* Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, window sill paint

damage on windows near vending machines

FC 6-202.15(A)(2) Design, Construction, and Installation; Functionality: Windows not weather tight and

structurally sound, window broken

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, sink dirty

Ice Machine

No Violations Noted

Dish Room

FC 4-204-113(A)* Design and Construction, Functionality: Data plates not reading the correct temperature

on warewashing machine

FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, cold water at hand sink continually running

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, hand sink faucet not secured to sink

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed on

wall behind warewash machine

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed on

floor under warewash machine

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

Male Visitor's Bathroom

Did Not Inspect – Under Construction

Female Visitor's Bathroom

Did Not Inspect – Under Construction

Kitchen

Back Serving Area

105 CMR 451.346 Safe Wiring: Old exposed wiring under storage racks

2-Door Refrigerator

No Violations Noted

Serving/Prep Tables

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

Chemical Closet

No Violations Noted

Dry Storage Closet

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food

and container line, scoop stored in sugar

Freezer (F2)

No Violations Noted

Walk-in Refrigerator and Freezer (same unit)

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, ice build-up on floor

Preventing Contamination from Premises: Food stored in an inappropriate location, FC 3-305.11(A)(1)

turkey stored next to milk and bagged lunches

Main Kitchen Area

FC 6-501.14 Maintenance and Operation; Cleaning: Ventilation systems, vent dusty

Office

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty 105 CMR 590.009(G)(3)(b)

Special Requirements: Food Allergen Awareness Training, not prominently posted food

allergen awareness training certificate

Prep Tables

No Violations Noted

Loading Dock

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

2-Bay Sink (Left)

No Violations Noted

2-Bay Sink (Center)

FC 4-101.111 Nonfood-Contact Surfaces: Sanitizer hose tied to sink with wet rag

2-Bay Sink (Right)

FC 5-202.13 Plumbing System, Design: Air gap between water supply inlet and the flood level rim of

sink is missing

Handwash Sink

No Violations Noted

Steamer

No Violations Noted

Ovens and Hoods

No Violations Noted

Kettles

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor damaged around

kettles

Slop Sink

FC 6-501.16 Maintenance and Operation; Cleaning: Wet mop stored in bucket

Ice Machine

No Violations Noted

North Side 2nd Floor

105 CMR 451.141 Screens: Screen missing from windows throughout rooms

Counselor's Office 105 CMR 451.353* Interior Maintenance: Light shield damaged Inmate Bathroom 105 CMR 451.353* Interior Maintenance: Floor not easily cleanable, unfinished Maintenance: Ceiling vent dusty 105 CMR 451.123 Toilet Fixtures: Toilet fixtures dirty 105 CMR 451.117 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 5 leaking 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 5 faucet loose Hallway (Next to Barber Shop) 105 CMR 451.353 Interior Maintenance: Light shield damaged Storage Room (Next to Barber Shop) Unable to Inspect - Locked Barber Shop 105 CMR 451.353* Interior Maintenance: Unlabeled chemical bottle Plumbing: Plumbing not maintained in good repair, hot water handle damaged 105 CMR 451.130 Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink 105 CMR 451.110(A) Interior Maintenance: Floor dirty 105 CMR 451.353 Interior Maintenance: Counter dirty 105 CMR 451.353 105 CMR 451.353 Interior Maintenance: Hair trimmers not cleaned before being put away Interior Maintenance: Light shield missing 105 CMR 451.353 Room # N201 No Violations Noted Room # N202 105 CMR 451.353* Interior Maintenance: Hole in ceiling Room # N203 105 CMR 451.101 Blankets: Blanket damaged Room # N204 No Violations Noted Room # N205 No Violations Noted Room # N206 No Violations Noted Room # N207 No Violations Noted

Room # N209

105 CMR 451.103 Mattresses: Mattress damaged

Room # N210

105 CMR 451.353* Interior Maintenance: Light shields missing 105 CMR 451.353 Interior Maintenance: Light shield damaged

105 CMR 451.103 Mattresses: Mattress damaged

North Side 3rd Floor

105 CMR 451.141 Screens: Screen missing from windows throughout rooms

Hallway

No Violations Noted

Room # N301

No Violations Noted

Room # N302

No Violations Noted

Room # N303

105 CMR 451.353* Interior Maintenance: Window sill paint damaged

Room # N304

105 CMR 451.353* Interior Maintenance: Window sill paint damaged Pillows and Linens: Pillow damaged at bed # 4 105 CMR 451.102

Room # N305

105 CMR 451.353 Interior Maintenance: Wall not easily cleanable, unfinished

105 CMR 451.353 Interior Maintenance: Outlet not secured to wall

Room # N306

No Violations Noted

Bathroom

Hot Water: Hot water temperature recorded at 100°F at handwash sink 105 CMR 451.126

Room # N307

No Violations Noted

Room # N308

105 CMR 451.353* Interior Maintenance: Light shield damaged

Mattresses: Mattress damaged at bed # 1, 3, 6, and 8 105 CMR 451.103 105 CMR 451.102 Pillows and Linens: Linens damaged at bed # 4

Closet

No Violations Noted

Basement

105 CMR 451.353 Interior Maintenance: Window frames left unfinished

Laundry

105 CMR 451.350 Structural Maintenance: Ceiling open and water damaged

Tunnel near Laundry

No Violations Noted

Maintenance Cage

105 CMR 451.353* Interior Maintenance: Unlabeled chemical bottle 105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353* Interior Maintenance: Standing water observed in mop bucket

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink was leaking

Structural Maintenance: Ceiling open and exposed outside of maintenance cage 105 CMR 451.350

Sewing Room

Maintenance Area 105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, coffee maker dirty Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 451.200 105 CMR 590.000, interior of toaster oven dirty Maintenance Office 105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator Structural Maintenance: Ceiling open and exposed outside of maintenance office 105 CMR 451.350 Maintenance Bathroom No Violations Noted Chemical Room No Violations Noted Main Bathroom Toilets and Handwash Sinks 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 1 and 9 not working Plumbing: Plumbing not maintained in good repair, sink #3, 5, and 8 continuously 105 CMR 451.130 running 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 6 and 9 leaking Main Shower 105 CMR 451.121(A)* Privacy: No privacy partition between showers 105 CMR 451.123* Maintenance: Wall tile grout missing Maintenance: Wall tiles missing 105 CMR 451.123* Maintenance: Wall tiles damaged 105 CMR 451.123* Maintenance: Rust colored water seeping through gaps in wall tiles 105 CMR 451.123* Maintenance: Soap scum on floors in shower 105 CMR 451.123* 105 CMR 451.123* Maintenance: Debris observed on floor in shower Plumbing: Plumbing not maintained in good repair, shower # 1, 9, 10, 11, 13, and 15 not 105 CMR 451.130 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower #3, 4, 5, 12, and 14 leaking 105 CMR 451.120* Bathing Facilities in Pre-release Facilities: Inadequate number of showers per inmate population in pre-release facility Slop Sink No Violations Noted **Re-entry Office** 105 CMR 451.353 Interior Maintenance: Ceiling vent dusty Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 451.200 105 CMR 590.000, inside of refrigerator door damaged Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 451.200 105 CMR 590.000, interior of microwave oven dirty 105 CMR 451,200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

105 CMR 451.322* Cell Size: Inadequate floor space in dorm room 105 CMR 451.103 Mattresses: Mattress damaged at bed # 17 Maintenance: Ceiling tiles water stained

Re-entry Dorm Room

Microwave Closet 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
Re-entry Bathroom 105 CMR 451.123 105 CMR 451.123 105 CMR 451.130 105 CMR 451.130 105 CMR 451.130	Maintenance: Ceiling vent dusty Maintenance: Ceiling tiles water stained Plumbing: Plumbing not maintained in good repair, sink # 2 cold water handle damaged Plumbing: Plumbing not maintained in good repair, sink # 2 leaking Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order
Re-entry Shower Room 105 CMR 451.121(A)* 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.130 105 CMR 451.130 105 CMR 451.130	Privacy: No privacy partition between showers Maintenance: Wall tile grout missing Maintenance: Rust observed between wall tiles Maintenance: Wall tiles damaged Maintenance: Soap scum observed on shower floor Plumbing: Plumbing not maintained in good repair, shower # 6 not working Plumbing: Plumbing not maintained in good repair, shower # 4 missing face plate Plumbing: Plumbing not maintained in good repair, shower # 2 and 3 leaking
Officer's Weight Room 105 CMR 451.350* 105 CMR 451.353* 105 CMR 451.353*	Structural Maintenance: Ceiling open and water damaged Interior Maintenance: Standing water on floor Interior Maintenance: Weight bench pads damaged on multiple pieces of equipment
Female Staff Locker Room	No Violations Noted
Male Staff Locker Room	No Violations Noted
Gym 105 CMR 451.353* 105 CMR 451.350* 105 CMR 451.353*	Interior Maintenance: Floor surface damaged Structural Maintenance: Exterior doors not rodent and weathertight Interior Maintenance: Debris behind vending machines
Male Bathroom # 105	No Violations Noted
Female Bathroom # 106	No Violations Noted
Contractor's Office 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator
<i>K-9 Office</i> 105 CMR 451.353	Interior Maintenance: Missing ceiling tiles
Garage 105 CMR 451.350* 105 CMR 451.353*	Structural Maintenance: Exterior door not rodent and weathertight Interior Maintenance: Unlabeled chemical bottle

Back Building

Classroom

Unable to Inspect – In Use

Office Area

105 CMR 451.360 Protective Measures: Birds nest observed on the window sill of office # 3

105 CMR 451.361 Extermination: Ants observed crawling on wall in office # 3

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Hallway

105 CMR 451.353* Interior Maintenance: Light shield damaged

Bathroom

105 CMR 451.121(A)* Privacy: No privacy partition between showers

Dorm # 1

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1

Dorm # 2

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1

Dorm # 3

No Violations Noted

Dorm # 4

105 CMR 451.353* Interior Maintenance: Ceiling vent not secured to ceiling

Dorm # 5

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1

105 CMR 451.141 Screens: Screen damaged

Dorm # 6

No Violations Noted

TV and Common Area

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.350 Structural Maintenance: Floor tiles damaged

Annex Building

105 CMR 451.141 Screens: Screens missing from windows throughout rooms

First Floor

Dorm # 1

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle
105 CMR 451.103* Mattresses: Mattress damaged at bed # 11, 15, and 21

Dorm # 2

105 CMR 451.103 Mattresses: Mattress damaged at bed # 9

105 CMR 451.103 Mattresses: Missing mattress stuffing at bed # 11, 17, 19, and 21

105 CMR 451.123 Maintenance: Light shield damaged

Visiting Room

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

FC 4-601.11(C) Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty

Second Floor

Dorm # 3

No Violations Noted

Dorm # 4

105 CMR 451.344* Illumination in Habitable Areas: Lights not functioning properly, lights out

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1, 3, 9, 13, 17, 19, and 23

Office

Unable to Inspect - Locked

Basement

Counselor's Offices

No Violations Noted

Library

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Debris on floor

105 CMR 451.123* Maintenance: Handwash sink counter tops and sink basins dirty
105 CMR 451.123 Maintenance: Light not functioning properly, continuous flickering

Slop Sink

105 CMR 451.123* Maintenance: Mold observed on slop sink basin

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

Inmate Shower Room

105 CMR 451.121(A)* Privacy: No privacy partition between showers

105 CMR 451.123* Maintenance: Soap scum on wall 105 CMR 451.123* Maintenance: Soap scum on floor

105 CMR 451.123* Maintenance: Mold observed on tile grout

105 CMR 451.123 Maintenance: Light not functioning properly, continuous flickering

Plumbing: Plumbing not maintained in good repair, shower # 1, 11, and 12 leaking
Plumbing: Plumbing not maintained in good repair, shower # 6 and 10 not working
Use CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at shower # 7 and 8

Observations and Recommendations

- 1. The inmate population was 301 at the time of inspection.
- 2. Essex County Correctional Center continues to keep the Department apprised of the ongoing attempt to ascertain funds to renovate the showers at this facility. The Department remains concerned with the exposure of the wood framing to chronic dampness behind the main shower and re-entry shower walls. The Department requests to be kept apprised of any additional information that may become available regarding the allocation of funds for this project.
- 3. The warewash machine was a low temperature machine that sanitizes with a chlorine solution. The solution was reading the correct concentration, however the water temperature was not reaching the appropriate temperature according to the data plate on the side of the machine.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros, MPH

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Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Aaron Eastman, Superintendent

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Clerk, Massachusetts House of Representatives

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Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit