The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Climate and Environmental Health

Community Sanitation Program

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KIMBERLEY DRISCOLL

Lieutenant Governor

October 12, 2023

Kevin F. Coppinger, Sheriff

Essex County Sheriff's Department Headquarters

20 Manning Avenue

Middleton, MA 01949 (electronic copy)

Re: Facility Inspection – Essex County Correctional Facility, Middleton

Dear Sheriff Coppinger:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Essex County Correctional Facility on October 4 and 5, 2023 accompanied by Lieutenant Steve Wilkins, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 97 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Kerry Wagner

Environmental Analyst, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BCEH

Steven Hughes, Director, CSP, BCEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Aaron Eastman, Superintendent (electronic copy)

Lieutenant Steve Wilkins, EHSO (electronic copy)

Traci Mello, RN, MSN, Health Director, Middleton Health Department (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Administration Building**

**Front Lobby**

No Violations Noted

*Female Bathroom # 1002*

No Violations Noted

*Male Bathroom # 1003*

No Violations Noted

*Officer’s Room*

No Violations Noted

**Hallway to 2nd Floor**

*Canteen Office # 1020*

No Violations Noted

**Second Floor**

**Administration Area**

*Female Bathroom # 2002*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1040F at handwash sink

*Male Bathroom # 2003*

No Violations Noted

*Kitchenette # 2011*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom # 2012*

No Violations Noted

*Slop Sink # 2018*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

**First Floor**

**Administration Hallway**

*Storage Room # 1007*

No Violations Noted

*Large Conference Room # 1008*

No Violations Noted

*Office # 1009*

No Violations Noted

*Female Staff Bathroom # 1013*

105 CMR 451.123 Maintenance: Wall damaged near new soap dispenser

*Male Staff Bathroom # 1014*

105 CMR 451.123 Maintenance: Wall damaged near new soap dispenser

*Small Conference Room # 1015*

No Violations Noted

*Offices # 1012*

No Violations Noted

*Mop/Hot Water Heater Room # 1017*

No Violations Noted

*Weight Room # 1018*

No Violations Noted

*Male Staff Locker Room # 1030*

105 CMR 451.123\* Maintenance: Walls rusted around toilet fixture in stall # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

*Female Staff Locker Room # 1031*

105 CMR 451.123 Maintenance: Floor dirty in shower # 3

105 CMR 451.123 Maintenance: Mold on curtain in shower # 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

**Central Control**

No Violations Noted

*Control Bathroom # 1004*

No Violations Noted

**Records/I.T./Visits Area**

*Visitor Entrance Area*

No Violations Noted

**Visitor Area**

No Violations Noted

*Bathrooms (2)*

No Violations Noted

*Office # 1001A*

Unable to Inspect – Locked

*Storage Room # 1001B*

No Violations Noted

**Roll Call Room**

No Violations Noted

*Muster Room*

No Violations Noted

*Male Bathroom # 1169*

No Violations Noted

*Female Bathroom # 1168*

No Violations Noted

**Records Hallway**

*Office # 1004*

No Violations Noted

*IT Offices # 1003*

No Violations Noted

*Nursing Mother’s Room # 1009*

No Violations Noted

*Male Staff Bathroom # 1010*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 840F at handwash sink

*IT Office # 1011*

No Violations Noted

*Female Staff Bathroom # 1012*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

*Property Room # 1013*

Unable to Inspect – Locked

*Shift Commander’s Office # 1014*

No Violations Noted

**Holding Unit Hallway # 1017**

*Lawyer Interview Rooms # 1032 and 1033*

No Violations Noted

**New Interview Room Hallway**

No Violations Noted

*Interview Room # 6-12*

No Violations Noted

*Holding Cells # 1-3*

No Violations Noted

*Visitor’s Tubes # 1044*

No Violations Noted

*Storage Closet # 1046*

No Violations Noted

*Visitor’s Room # 1047*

No Violations Noted

*Video Conference Rooms*

No Violations Noted

*Holding Rooms/Video Rooms*

No Violations Noted

*Staff Dining # 1041*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discardedPf

**Holding Unit # 1022 (Unoccupied)**

*Common Area*

No Violations Noted

*Medical Office*

No Violations Noted

*Holding Tanks # 1-4*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vent cover missing

105 CMR 451.123 Maintenance: Wall tile missing in shower # 1

*Safe Keep Room*

No Violations Noted

*Sleeping Area*

No Violations Noted

*Storage Room*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Closet*

No Violations Noted

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

105 CMR 590.002(A)(1)(A) Management and Personnel: No person in charge present at the facility

105 CMR 590.011(C)(3) Additional Requirements: Food Allergy Awareness Training, food protection manager not certified in allergen awareness training

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor surface damaged and stained throughout food service area

*Mechanical Tray Warewash Area*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboard damaged throughout warewashing area

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall covering damaged around tables behind warewash machine

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wood behind wall covering water damaged

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on ceiling

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty throughout area

**FC 6-305.11(B) Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, shoes stored on rack above tables**

*3-Compartment Sink*

**FC 6-501.12(A)\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, wall dirty behind sprayer**

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty throughout area**

**FC 6-305.11(B) Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, jackets stored on drying rack**

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, drying rack dirty

FC 2-304.11 Personal Cleanliness; Outer Clothing: Food employees not wearing clean outer clothing, black aprons damaged and dirty

*Spray Room*

No Violations Noted

*Walk-In Refrigerator # 1*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, sides of metal threshold not secured to floor

*Freezer # 2*

**FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, open boxes of food observed throughout freezer**

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

*Walk-In Cooler # 3*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall paint damaged

**FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food**

**FC 3-101.11 Characteristics; Condition: Food not safe, unadulterated, and honestly presentedP, mold observed in containers of peaches and apple sauce**

**FC 3-501.17(A) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not discarded within 7 daysPf**

**FC 3-501.17(A) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discardedPf**

*Handwash Sink*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F at handwash sink

*2-Compartment Sink*

No Violations Noted

*Food Preparation and Baking Area*

**FC 6-305.11(B) Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, jacket stored on prep table outside of walk-in coolers**

**FC 7-102.11\* Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of materialPf**

*Pull Cage*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on wall near pull cage entrance

**FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, sliced toast left uncovered on rack**

**FC 3-305.11(A)(3) Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground**

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, in oats storage container**

**FC 3-304.11 (A) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Food in contact with dirty equipment/utensilsP, debris observed in oats storage container**

*Kettle Hood Area*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall damaged near tilt skillet

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, steamer out-of-order

*Oven Hood Area*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall damaged near oven # 3

*Front Hoods and Tray Prep Area*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, old containers of apple sauce and milk stored under prep tables in diet area**

*Serving Line*

**FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or aboveP, burger temperature recorded at 110°F**

FC 3-501.16(A)(2) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or lessP, cold cuts and cheese recorded at 50°F

FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, cold cuts and cheese left uncovered on rack

**FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940P, sanitizing concentration too strong

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, bottom of 3-door refrigerator dirty

**FC 2-301.14(A) Hands and Arms: Insufficient hand washing, after touching exposed portion of ones bodyP, inmates observed touching face and continuing to serve food**

*Aramark Office*

No Violations Noted

*Officer’s Room*

No Violations Noted

**Hallway**

No Violations Noted

*Utensil Storage Room*

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, storage rack dirty

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

*Aramark Breakroom # 1024*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water stained

*Inmate Break Room*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

*Chemical Storage Closet*

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, no cold water available at slop sink

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, hole in floor near slop sink

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed on floor**

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty**

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, discolored water observed at slop sink

*Kitchen Laundry Room and Utility Storage*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, hole in ceiling near dryer

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, hole in wall near doorway

*Loading Dock*

105 CMR 451.372 Cleaning of Garbage and Rubbish Containers: Inadequate cleaning of garbage/rubbish storage area, trash and food debris littered around dumpsters

*Outside Freezer*

No Violations Noted

*Uniform Room # 1025*

No Violations Noted

*Staff Locker Room and Mop Closet # 1026*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

*Female Staff Bathroom # 1199*

No Violations Noted

*Male Staff Bathroom # 1200*

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Laundry/Changing Room # 1027*

No Violations Noted

*Back Storage*

**FC 3-305.11(A)(3) Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground**

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed on floor**

*Back Cage*

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, exterior of staff refrigerator dirty

**FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, storage shelves and spice storage table dirty**

**FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirtyPf, spice scoop dirty**

**FC 3-304.14(D) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Chemical sanitizing solution not free from visible soil**

*Inmate Bathroom # 1029*

105 CMR 451.124 Water Supply: Discolored water observed at handwash sink

105 CMR 451.123 Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Door knob broken

*Inmate Dining Room*

**FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Exterior door not self-closing, exterior doors leading to Inmate Dining Room propped open**

**Health Services Unit (H.S.U.)**

*Entrance*

No Violations Noted

*Inmate Bathroom # 2002*

No Violations Noted

*Waiting Lobby*

No Violations Noted

*Nurse’s Office # 2003*

No Violations Noted

*I1-Isolation Room # 2005*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

*I2-Isolation Room # 2006*

105 CMR 451.322 Cell Size: Inadequate floor space in dorm room

*Exam Room # 2041*

Unable to Inspect – In Use

*Interview Room # 2040*

Unable to Inspect – In Use

*Room # 2037*

No Violations Noted

*Medication Administration/Storage Room # 2038*

No Violations Noted

*Common Area*

No Violations Noted

*Nurse’s Desk*

No Violations Noted

*Safe Keep Room # 2007*

No Violations Noted

*Janitor’s Closet # 2008*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*R1 # 2009*

105 CMR 451.353 Interior Maintenance: Floor dirty

*R2 # 2010*

No Violations Noted

*R3 # 2011*

Unable to Inspect – Under Construction

*R4 # 2012*

No Violations Noted

*R5 # 2014* Unable to Inspect Shower and Bathroom – In Use

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

105 CMR 451.123 Maintenance: Bathroom door rusted

105 CMR 451.103 Mattresses: Mattress damaged

*Storage # 2016*

No Violations Noted

*Inmate Shower # 2017*

105 CMR 451.123 Maintenance: Ceiling dirty

*Exam Room # 2018*

No Violations Noted

*Staff Bathroom # 2019*

No Violations Noted

*R6 # 2015*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

105 CMR 451.103 Mattresses: Mattress damaged

105 CMR 451.123 Maintenance: Hole in bathroom door

105 CMR 451.123 Maintenance: Wall joint damaged in bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty in bathroom

105 CMR 451.123 Maintenance: Light switch cover rusted in bathroom

105 CMR 451.353 Interior Maintenance: Hole in wall outside of bathroom

**Back Hallway**

*Staff Office # 2043*

No Violations Noted

*Office # 2021*

No Violations Noted

*Break Room # 2022*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups stored on floor

*Office # 2023*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Office # 2024 - 2027*

No Violations Noted

*Storage Room # 2038*

No Violations Noted

*Dentist Room # 2029*

No Violations Noted

*Medical Waste Storage Room*

No Violations Noted

*Supply Room # 2035*

No Violations Noted

*X-Ray Room # 2030*

No Violations Noted

*Office # 2031*

No Violations Noted

*Exam Room # 2032*

No Violations Noted

*Interview Room # 2033*

No Violations Noted

*Diabetic Room # 2034*

No Violations Noted

**240 BUILDING (J)**

**A & B Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**A Block**

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling tiles and supports rusted

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged above cell # 559

*Slop Sink Room*

No Violations Noted

*Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet not flushing properly in cell # 524

105 CMR 451.353\* Interior Maintenance: Top of chair missing in cell # 501, 518, 523, 535, 538, 549, 553, and 554

105 CMR 451.353 Interior Maintenance: Top of chair missing in cell # 511

105 CMR 451.353 Interior Maintenance: Desk broken in cell # 545

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 532 and 542

105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 549 and 560

*Shower Area*

105 CMR 451.123 Maintenance: Ceiling rusted in shower # 8

105 CMR 451.123 Maintenance: Floor rusted in shower # 7

105 CMR 451.123 Maintenance: Floor dirty in shower # 6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3, 5, 6, and 8

105 CMR 451.123 Maintenance: Mold on caulking in shower # 8

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 3 and 9

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 7 leaking

*Handicapped Shower*

No Violations Noted

**B Block**

*Common Area*

105 CMR 451.360\* Protective Measures: Bird observed in block

105 CMR 451.353 Interior Maintenance: Floor dirty around ice machine

*Slop Sink Room (downstairs)*

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Desk chair missing in cell # 642, 643, and 649

105 CMR 451.353 Interior Maintenance: Desk chair missing in cell # 638, 644, 647, and 653

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 610, 618, 629, 638, 642, and 658

105 CMR 451.353 Interior Maintenance: Wall damaged near bed support in cell # 619

105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 617, 634, and 641

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 609, 611, and 621

*Counselor’s Office (upstairs)*

Unable to Inspect – Not Used

*Shower Area* Unable to Inspect Shower # 1, 2, 3, 4, and 7 – In Use

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 5, 8, and 9

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 8 and 9

*Handicapped Shower*

Unable to Inspect – In Use

**C & D Control**

*Control Bathroom*

No Violations Noted

**C Block**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353 Interior Maintenance: Floor dirty around ice machine

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Cells*

105 CMR 451.353 Interior Maintenance: Desk chair missing in cell # 749 and 752

105 CMR 451.353 Interior Maintenance: Top of chair missing in cell # 704

105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 708 and 737

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 718 and 724

*Shower Area*

105 CMR 451.123\* Maintenance: Ceiling damaged between shower # 3 and 4

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6, 7, and 8

105 CMR 451.123 Maintenance: Floor dirty outside shower # 8 and 9

*Handicapped Shower*

105 CMR 451.123 Maintenance: Floor dirty

**D Block**

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior for right side microwave oven dirty

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*Cells*

105 CMR 451.103\* Mattresses: Mattress damaged in cell # 808

105 CMR 451.353\* Interior Maintenance: Floor tiles missing in cell # 821

105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 860

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 811, 813, 833, and 845

105 CMR 451.353 Interior Maintenance: Top of chair missing in cell # 848

*Shower Area*

105 CMR 451.123\* Maintenance: Floor damaged throughout shower area

105 CMR 451.130 Hot Water: Shower water temperature 85°F in shower # 1

*Handicapped Shower*

No Violations Noted

**PROGRAM BUILDING (K)**

**Lower Programs**

*Chapel # 1009A*

No Violations Noted

*Mop Closet # 1005*

No Violations Noted

*Clergy # 1006*

No Violations Noted

*Community College Office # 1007*

No Violations Noted

*Storage Room # 1008*

No Violations Noted

*Inmate Bathroom # 1004*

No Violations Noted

*Classrooms*

No Violations Noted

*Offices*

No Violations Noted

*Exterior Hallway Door*

No Violations Noted

*Teacher’s Break Room* ***#*** *1014*

No Violations Noted

*Male Staff Bathroom # 1015*

No Violations Noted

*Female Staff Bathroom # 1016*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Teacher’s Room # 1025*

No Violations Noted

*Library*

No Violations Noted

**Upper Programs**

*Bathroom # 1277*

Unable to Inspect – Locked

*Slop Sink # 1278*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Male Staff Bathroom # 2024*

No Violations Noted

*Female Staff Bathroom # 2025*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Conference Room # 2036*

No Violations Noted

*Offices*

No Violations Noted

*Classroom # 2040*

No Violations Noted

*Storage Closet # 2037*

No Violations Noted

**Vocational Education Building**

**First Floor**

*Laundry*

No Violations Noted

*K9 Room*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Sewing Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Slop Sink*

105 CMR 451.130 Plumbing: No backflow preventer on slop sink

*Storage Closet (outside Laundry)*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Voke 1 (Unoccupied)**

*Officer’s Station*

No Violations Noted

*Common Area*

105 CMR 451.141 Screens: Screen not secured in window

*Voke 1 Bathroom/Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 3 and 4

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Mold observed on floor in shower # 5

105 CMR 451.123\* Maintenance: Partition supports missing in shower # 1 and 3

105 CMR 451.123 Maintenance: Wall tiles missing above urinals

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, push button shroud missing

in shower # 5

*Sleeping Area*

105 CMR 451.353 Interior Maintenance: Baseboard damaged near bunks closest to bathroom

**Voke 2**

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

*Offices*

No Violations Noted

*Common Area*

105 CMR 451.353 Interior Maintenance: Wall damaged and separating from emergency exit door frame

*Sleeping Area*

No Violations Noted

*Kitchenette # 0930*

105 CMR 451.353 Interior Maintenance: Cabinet door missing

*Chemical Storage Cabinet*

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Voke 2 Bathroom/Showers* Unable to Inspect Toilet Stall # 3, 4, and 5 – In Use

105 CMR 451.123\* Maintenance: Grout dirty in shower # 8

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 8

105 CMR 451.123 Maintenance: Wall dirty in shower # 7

105 CMR 451.123\* Maintenance: Grout missing between wall tiles in shower # 8

105 CMR 451.123 Maintenance: Floor damaged near handwash sink # R3 and urinal # 3

105 CMR 451.123 Maintenance: Floor dirty in shower # 3, 5, and 8

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 2, 3, 4, 5, 6, and 7

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 8

105 CMR 451.123 Maintenance: Baseboard dirty in shower # 6

105 CMR 451.123 Maintenance: Mold on curtain in shower # 3, 4, 5, and 7

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 4 out-of-order

**Voke Hallway**

105 CMR 451.350 Structural Maintenance: Exterior door at end of hallway not rodent and weathertight

*Inmate Bathroom*

No Violations Noted

*Warehouse # 0911*

105 CMR 451.346 Safe Wiring: Inappropriate use of temporary wiring, wiring running through window

*Barber Shop*

No Violations Noted

*Storage Room*

No Violations Noted

*Ice Machine*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, lid broken on ice machine

*Staff Bathroom (outside Voke 3)*

No Violations Noted

*Storage Closet (outside Voke 3)*

No Violations Noted

**Voke 3 (Unoccupied)**

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

*Common Area*

105 CMR 451.353 Interior Maintenance: Wall separating from emergency exit door frame

*Officer’s Station*

Unable to Inspect – Locked

*Voke 3 Bathroom/Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123\* Maintenance: Wall damaged in toilet stall # 4

105 CMR 451.123\* Maintenance: Wall tiles missing in shower # 8

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

*Sleeping Area*

105 CMR 451.353 Interior Maintenance: Wall damaged near bed # 36

**Second Floor**

*Office # 2002*

No Violations Noted

*Classroom # 2011*

No Violations Noted

*M.A.P. Offices*

No Violations Noted

**M.A.P. Area**

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged in office # 4

*Slop Cabinet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tiles water stained

*Exam Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353 Interior Maintenance: Paper towel dispenser broken

*Inmate Bathroom*

No Violations Noted

**Hallway**

No Violations Noted

*Counselor’s Office # 2003*

No Violations Noted

*Laundry Room # 2004*

105 CMR 451.353 Interior Maintenance: Hole in wall

*Staff Bathroom # 2005*

No Violations Noted

*Slop Sink Room # 2006*

No Violations Noted

*Group Room # 2008*

105 CMR 451.353 Interior Maintenance: Hole in ceiling

**Voke 4 (Unoccupied)**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vents rusted

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4 and 7

*Kitchenette*

No Violations Noted

*Toilet Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water control not working on handwash sink # 7

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing push water control at handwash sink # 6

105 CMR 451.123\* Maintenance: Wall damaged near toilet stall # 6

*Medical Office*

No Violations Noted

*Captain’s Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Janitor’s Closet*

No Violations Noted

**120 Building (F)**

**Entryway**

No Violations Noted

**A & B Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**A Block**

*Common Area*

105 CMR 451.360\* Protective Measures: Birds observed in block

*Slop Sink Room*

No Violations Noted

*Cells*

105 CMR 451.101 Blankets: Blanket damaged in cell # 135

105 CMR 451.103 Mattresses: Mattress damaged, missing cover in cell # 142

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 108, 117, 119, 143, 151, and 159

105 CMR 451.353 Interior Maintenance: Wall damaged near bed support in cell # 146

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 115

105 CMR 451.353 Interior Maintenance: Top of chair seat missing in cell # 150

*Shower Area*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123 Maintenance: Floor dirty outside shower # 3

105 CMR 451.123 Maintenance: Standing water on floor outside showers

*Handicapped Shower*

105 CMR 451.123 Maintenance: Floor drain dirty

*Meeting Room*

Unable to Inspect – Locked

**B Block**

*Common Area*

105 CMR 451.353 Interior Maintenance: Floor dirty on upper tier

*Slop Sink Room*

No Violations Noted

*Tablet Storage Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 235, 238, 243, 257, and 260

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 208 and 229

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 213, 242, 245, and 257

105 CMR 451.353 Interior Maintenance: Top of chair seat missing in cell # 202 and 216

*Shower Area*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123 Maintenance: Walls dirty outside shower # 1 and 9

*Handicapped Shower*

105 CMR 451.123 Maintenance: Shower generally dirty

**60 Building (G)**

105 CMR 451.350\* Structural Maintenance: Exterior walls of building damaged

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

**Cell Block**

*Common Area*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged, cover missing in cell # 343

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 315, 331, and 335

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 347

*Lower Shower Area*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 4

105 CMR 451.123 Maintenance: Floor rusted outside showers

105 CMR 451.123 Maintenance: Walls dirty outside shower # 4

*Handicapped Shower*

105 CMR 451.123 Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.130 Hot Water: Shower water temperature recorded at 800F

*Upper Shower Area*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 9

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5, 6, 7, and 9

105 CMR 451.123 Maintenance: Floor dirty in shower # 8

105 CMR 451.123 Maintenance: Floor outside showers dirty

105 CMR 451.123 Maintenance: Wall dirty outside shower # 5 and 9

**80 Building (H)**

105 CMR 451.350 Structural Maintenance: Stair treads damaged

**Lower 80 – First Floor**

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Control Bathroom*

No Violations Noted

*Common Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged near ice machine

105 CMR 451.353 Interior Maintenance: Uncovered junction box near phones

*Offices*

No Violations Noted

*Storage Room*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – In Use

*Staff Bathroom*

No Violations Noted

*Storage Room*

No Violations Noted

*Slop Sink Room (near bathroom)*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

**Dorm Rooms**

105 CMR 451.322\* Cell Size: Inadequate floor space in all dorm rooms

*Dorm Room # 401*

105 CMR 451.353 Interior Maintenance: Floor tile damaged

*Dorm Room # 402*

No Violations Noted

*Dorm Room # 403*

No Violations Noted

*Dorm Room # 404*

No Violations Noted

*Dorm Room # 405*

No Violations Noted

*Dorm Room # 406*

No Violations Noted

*Dorm Room # 407*

No Violations Noted

*Dorm Room # 408*

No Violations Noted

*Dorm Room # 409*

105 CMR 451.340 Illumination: Insufficient lighting, light out

*Dorm Room # 410*

No Violations Noted

**Upper 80 – Second Floor**

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling grille missing

*Control Bathroom*

105 CMR 451.123 Maintenance: Outlet cover missing

*Common Area*

No Violations Noted

*Offices*

Unable to Inspect – In Use

*Storage Room*

No Violations Noted

*Inmate Bathroom* Unable to Inspect Shower # 7 – In Use

105 CMR 451.123 Maintenance: Curtain missing in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4, 5, and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 5, and 6

105 CMR 451.123 Maintenance: Mold on floor in shower # 3

105 CMR 451.123\* Maintenance: Ceiling paint damaged in toilet stall # 5 and 6

105 CMR 451.123\* Maintenance: Wall paint damaged in toilet stall # 1

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

*Storage Room*

No Violations Noted

*Slop Sink Room (near bathroom)*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

105 CMR 451.353 Interior Maintenance: Mold on wall

**Dorm Rooms**

105 CMR 451.322\* Cell Size: Inadequate floor space in all dorm rooms

*Dorm Room # 411*

No Violations Noted

*Dorm Room # 412*

No Violations Noted

*Dorm Room # 413*

No Violations Noted

*Dorm Room # 414*

No Violations Noted

*Dorm Room # 415*

No Violations Noted

*Dorm Room # 416*

No Violations Noted

*Dorm Room # 417*

No Violations Noted

*Dorm Room # 418*

No Violations Noted

*Dorm Room # 419*

No Violations Noted

*Dorm Room # 420*

105 CMR 451.353 Interior Maintenance: Floor tile damaged

105 CMR 451.340 Illumination: Insufficient lighting, light out

**Gym Building (I) (Unoccupied)**

*Captain’s Office*

Unable to Inspect – Locked

*Gym*

No Violations Noted

*Weight Area*

No Violations Noted

*Shower Room*

Unable to Inspect – Under Construction

*Inmate Bathroom*

Unable to Inspect – Under Construction

*Storage Room/Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

**Outside the Fence**

**Warehouse**

No Violations Noted

*Exterior Door*

No Violations Noted

*Bathroom # 1003*

No Violations Noted

*Slop Sink Room # 1004*

No Violations Noted

**Garage**

*Bathroom # 1007*

No Violations Noted

*Office*

No Violations Noted

*Chemical Storage*

No Violations Noted

**Intake Building**

*X-Ray Machines/Entrance*

No Violations Noted

**Intake Area**

*Officer Breakroom*

No Violations Noted

*Changing Rooms # 1 – 6*

Unable to Inspect – In Use

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – Not Used

*Custodial Closet*

No Violations Noted

*Holding Cells # 1 – 7*

No Violations Noted

*Bail Commissioner’s Office*

No Violations Noted

*Booking Area*

No Violations Noted

*Medical Screening*

No Violations Noted

*Handicapped Bathroom*

No Violations Noted

*Handicapped Shower*

No Violations Noted

*Shower # 1*

No Violations Noted

*Shower # 2*

No Violations Noted

*Records*

No Violations Noted

*Female Bathroom (within Records)*

No Violations Noted

*Property Room*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Main Entrance**

*Transport Office*

No Violations Noted

*Lobby*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

Unable to Inspect – In Use

**Observations and Recommendations**

1. The inmate population was 902 at the time of inspection.
2. During the kitchen inspection, the CSP observed several violations relative to improper date marking and storing time/temperature control for safety food that was not safe for consumption. Due to the inability to properly store leftover food, the CSP recommended leftovers no longer be stored until staff can be further trained and demonstrate their ability to:
   1. Understand the importance of time and temperature control when storing leftover foods and the potential for foodborne illnesses;
   2. Develop and implement a date marking system for refrigerated time/temperature control for safety food that is prepared on site; and
   3. Develop a procedure and train staff on how to inspect refrigerated time/temperature control for safety food and immediately discard any unsafe food items.
3. Additionally, at the time of the kitchen inspection:
   1. There was no properly certified Person In Charge (PIC) overseeing the food service operation. It was stated a new employee was being hired however an exact start date was not provided. The CSP stated their concerns for operating a kitchen without a PIC and requests a copy of the new PIC’s food safety and allergen awareness certifications.
   2. It was stated the ventilation hood system was to be inspected in October to maintain compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 11.00 Commercial Cooking Operations. Please provide confirmation the hoods have been inspected and cleaned. If there are any questions the CSP recommends you contact the Department of Fire Services for further information.
4. At the time of the inspection the CSP recommended:
   1. Installing a privacy partition in the safe keep room of Holding Unit # 1022; and
   2. Numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner Environmental Analyst, CSP, BCEH