



Messages of the Day (MOTDs) – 2024

To search this file, use the Ctrl/Control + F (Windows) or Command + F (Mac) and enter the desired search term(s) in the Search/Find box. Or, utilize the Table of Contents below.

Table of Contents

May 14, 2024: Title Processing – Reminder	1
May 3, 2024: Incomplete RTA Forms	2
May 2, 2024: Inventory Orders - Remninder	2
May 1, 2024: Electric Vehicle Incentive.....	2
April 22, 2024: EVR Authorization Forms - Reminder	3
April 1, 2024: Business Partner Website Migration to Mass.gov Communication	3
March 29, 2024: Lease Buyout Advisory Communication.....	3
March 18, 2024: EVR Authorization Forms	3
March 11, 2024: Document Scanning Policy - Reminder.....	3
February 16, 2024: RMV EVR Training Update – Vermont Title Changes – Revised - February 16, 2024	3
February 12, 2024: EVR Policy- Reminder	4
January 18, 2024: Non-Resident Short-Term Registration Expiration Date Change	4
January 17, 2024: RMV EVR Training Update – Non-Resident Short-Term Registration Expiration Date Change	4
January 10, 2024: RMV EVR Training Update - Rhode Island and Vermont Title Changes.	4

May 14, 2024:

Title Processing – Reminder

EVR locations **CANNOT** process a transaction with a title that has been signed over to an insurance company (depending on the age of the vehicle, it must either go through the Salvage Title process or a new Reconstructed Title must be issued). These transactions must be sent to

1

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a Service Center for processing. You can find additional information [here](#) on EVR Title Processing.

May 3, 2024:

Incomplete RTA Forms

The RMV's EVR Department is aware of the current situation with certain insurance companies sending dealerships incomplete RTA Forms. Please continue to not accept any incomplete RTA Forms that you receive until the company completes the RTA Form in accordance with RMV policy. Thank you!

May 2, 2024:

Inventory Orders - Reminder

Plan for the appropriate amount of shipping time when you place your inventory orders. Your inventory orders should be shipped within 7-10 days after your order is submitted.

Please DO NOT call the RMV Distribution Center to inquire on the status of your inventory order. You must call your Service Provider Help Line and they will send an inquiry to request tracking information or an order status, if necessary. Thank you!

May 1, 2024:

Electric Vehicle Incentive

Important Notice to Massachusetts Dealers: The State Electric Vehicle Incentive is NOT a Tax Credit.

This message is being sent on behalf of the Massachusetts Department of Energy Resources (DOER), which oversees the statewide electric vehicle incentive program, known as MOR-EV.

It has come to DOER's attention that there has been confusion regarding the nature of MOR-EV funding, which is available for new and used all-electric vehicles.

IMPORTANT: The MOR-EV incentive is NOT a tax credit; it is only available as a direct rebate and cannot be claimed when filing a state tax return.

As you interact with customers daily, we kindly request your assistance in sharing this reminder: **The MOR-EV rebate is not a tax credit. It must either be provided by a participating dealer at the time of the transaction or applied for by the consumer within ninety (90) days of purchase or lease.**

For more information on the MOR-EV program, including how to become a participating dealer that can offer this rebate to customers at your dealership, visit [MOR-EV.org](https://www.mor-ev.org).

For general questions, call 1-866-900-4223 or email mor-ev@energycenter.org.

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April 22, 2024:

EVR Authorization Forms - Reminder

There is a new version of the EVR Department's Request for Reauthorization form available online: [Request for Re-Authorization Form](#) (the new form shows the current form version in the bottom right-hand corner of EVR104_0324).

Effective **April 1, 2024***, the EVR Department only accepts the new version of the Reauthorization Form via email for processing, as stated on the form. Send the form/request to: MassDOTEVRreauths@dot.state.ma.us.

***NOTE: The EVR Department Fax Number is longer in service as of 4/1/2024.**

April 1, 2024:

[Business Partner Website Migration to Mass.gov Communication](#)

March 29, 2024:

[Lease Buyout Advisory Communication](#)

[Lease Buyout Advisory Questions and Answers \(Q&As\)](#)

March 18, 2024:

EVR Authorization Forms

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Starting on **April 1, 2024***, the EVR Department will only accept the new version of the Reauthorization Form via email for processing, as stated on the form. Send the form/request to: MassDOTEVRreauths@dot.state.ma.us.

***NOTE: The EVR Department Fax Number will no longer be in service as of 4/1/2024.**

March 11, 2024:

Document Scanning Policy - Reminder

The Document Scanning Standard is: Color, 300DPI, two sided, in PDF format. All documents scanned into your transaction MUST meet the Document Scanning Standard set forth by the RMV to be compliant with the EVR Permit Terms. All scans MUST be legible. There are no exceptions to these scanning standards. If you are being contacted by your EVR Compliance Officer because your scans do not meet the standard and/or are illegible, you must immediately resolve this with your scanning equipment and software interface before any additional EVR processing is done. If your location has ongoing issues with the standard scanning requirement and illegible documents, you will risk removal from the EVR Program.

February 16, 2024:

RMV EVR Training Update – Vermont Title Changes – Revised - February 16, 2024

On January 1, 2024, Vermont changed their title law to title all vehicles and trailers regardless of age. This was described in the training update titled "Rhode Island and Vermont Title Changes" dated January 10. However, due to a statute change, Vermont only has **rescinded**

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their change and has reverted to the previous title law. Rhode Island's change is still in effect.

Any vehicle that is 2009 or older will only be required to submit a bill of sale to obtain a Vermont registration. Vermont will NOT be titling these vehicles at this time.

February 12, 2024:

EVR Policy- Reminder

All Individual EVR Participants (IEPs) who process a transaction on EVR are required to write their **first initial** and **full last name** LEGIBLY in the upper right-hand corner of the RMV Application being used and scanned (e.g., RTA Form, Duplicate Title Application, etc.) into the transaction they are processing. This is required for any transaction that is processed on EVR.

January 18, 2024:

Non-Resident Short-Term Registration Expiration Date Change

[Non-Resident Short-Term Registration Expiration Date Change Communication](#)

January 17, 2024:

RMV EVR Training Update – Non-Resident Short-Term Registration Expiration Date Change

Non-Resident Short-Term Registrations are available to out-of-state residents purchasing a motor vehicle (NOT including trailers or mopeds) from a dealer in Massachusetts. These registrations were originally valid for 9 days from the transaction date. **Effective January 18, Non-Resident Short-Term Registrations issued January 18 or later will be valid for 15 days from the transaction date.** Non-Resident Short-Term Registrations issued January 17 or earlier will still be valid for 9 days from the transaction date.

Customers are issued a Registration Certificate and a paper temporary plate inserted into a plastic sleeve. These plates can ONLY be used for transporting a vehicle back to the customer's home state; they cannot be used for commercial purposes (including the transportation of passengers, goods, wares, and merchandise).

January 10, 2024:

RMV EVR Training Update - Rhode Island and Vermont Title Changes

Effective January 1, 2024, Rhode Island and Vermont both made changes to their title laws.

Rhode Island

Rhode Island will title ALL VEHICLES and ALL TRAILERS (with a GVWR of 3,001 lbs. or more), regardless of model year, upon payment of sales tax and/or registration.

Other Title Changes

Rhode Island also made the following changes that will not affect the MA RMV:

- ALL VEHICLES and ALL TRAILERS (with a GVWR of 3,001 lbs. or more) coming into Rhode Island from out of state, regardless of model year, require a VIN Inspection from a local municipal police department.

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- If an out of state vehicle or trailer is being registered in Rhode Island, and the state from which it is coming is a state that required a title for that vehicle or trailer, that title **MUST** be in the name of the seller, properly assigned to the buyer, and be presented, along with VIN Inspection, at the time of sales tax payment or registration at the RI DMV.
- If an out of state vehicle or trailer is being registered in Rhode Island, and the state from which it is coming is a state that did not require a title for that vehicle or trailer, a valid proof of ownership (e.g. old registration, or paid sales tax form) in the name of the seller must be presented, along with a VIN Inspection, at the time of sales tax payment or registration at the RI DMV.

Vermont

Previously, Vermont only titled vehicles and trailers that are 15 years old or newer based on the calendar year (with some exceptions). Vermont will now title **ALL VEHICLES AND TRAILERS** regardless of age, with the following exceptions (which remain unchanged):

- Motorcycles powered by electricity with less than 20 kilowatts of engine power
- Motorcycles with an engine size smaller than 300 ccs
- Motor-driven cycles
- Track Vehicles (Title optional)
- Tractors with a loaded weight of 6,099 lbs. or less
- Trailers with an empty weight of 1,500 lbs. or less
- Vehicles or vessels regularly engaged in the interstate transportation of persons or property for which a current Certificate of Title has been issued in another state

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