Messages of the Day (MOTDs) – 2024 - 2026

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September 22, 2026:
RMV EVR Training Update – New K9 PTSD Research Center Plates

The K9 PTSD Research Center plate is a two-year passenger special plate. Proceeds from this plate will fund the K9 PTSD Research Center, which is dedicated to the research, care, rehabilitation, and lifetime protection of retired police and military working K9s experiencing service-related trauma and Canine Post-Traumatic Stress Disorder.
The Center provides a safe environment where retired K9 heroes can receive individualized care, understanding, and dignity after their years of service.

All pre-ordered plates have been delivered to the Special Plates Department at RMV Quincy Headquarters (see Pre-Ordered Plates section on the next page). After the pre-ordered plates have been distributed, K9 PTSD Research Center plates will be centrally distributed beginning September 24 and customers who order them in service centers and EVR locations will receive a temporary plate while the permanent plates are mailed to them. In addition, the K9 PTSD Research Center plate will be available for order on the RMV's website (Mass.Gov/RMV) beginning September 24.

The **Passenger Plates Manual** will be updated to include this plate.

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Plate Design
The K9 PTSD Research Center plate features two service K9s with the red line of the American flag and the words “Supporting K9 Heroes,” representing the thousands of people who proudly stand behind the K9s who protect our communities. The prefix “SG” was chosen in tribute to K9 Sergeant Sean Gannon of the Yarmouth Police Department.

Fees
The total fee for the K9 PTSD Research Center plate is $100 ($60 registration fee plus $40 special plate fee). The special plate fee disbursement is as follows:

- $28.00 goes to K9 PTSD Research Center
- $12.00 goes to MassDOT for manufacturing the plate

Upon renewal, the full $40.00 special plate fee goes to K9 PTSD Research Center.

Renewal
The plates need to be renewed every two years.

Plate Type
K9 PTSD Research Center plates have the plate type “K9 PTSD Research Center” in ATLAS. The use type is “personal.”
Examples: SG1234, SG123A, SG12AB

Pre-Ordered Plates
Many customers have already pre-ordered K9 PTSD Research Center plates. These plates have been shipped to the Special Plates Department and letters will soon be mailed to these customers instructing them to call Special Plates to process the plate swap.

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The customer or their insurance company will need to fax a completed Registration and Title Application (RTA) to the Special Plates Department's secure efax line (617-507-8303) to process the transaction. If an insurance stamp is required, the RTA must be stamped by their insurance company. The customer can either pay by credit card over the phone or an email payment link can be sent to them. Once the payment has been processed, the plates, along with the registration and decal, will be mailed to the customer.

September 10, 2026:
RMV EVR Training Update – New Electric Vehicle Plate Prefix – EL

A new plate prefix has been created for Electric Vehicle plates. The new plate prefix will begin with "EL" followed by one to four characters. The letters "I," "O," "Q," and "U" will NOT be used.

These new "EL" plates will be available in RMV Service Centers and EVR locations soon.

Previously issued Electric Vehicle plates beginning with "EV" and "VE" will remain valid and existing stock of these plates will remain in circulation until they are depleted.



August 28, 2026:
RMV EVR Training Update – Blue Envelope Program

The Blue Envelope Program is a statewide initiative (***An Act Facilitating Better Interactions Between Police Officers and Persons with Autism Spectrum Disorder***) that provides distinctive Blue Envelopes, designed by the Massachusetts State Police, to support effective communication between law enforcement officers and individuals with autism. The bright Blue Envelopes can hold driver's licenses, vehicle registrations, contact cards, and other important information. They should be kept in a visible, easily accessible location, such as the driver's side sun visor.

Traffic stops can be stressful, and behaviors associated with autism, such as avoiding eye contact, delayed responses, or repetitive movements, may be misinterpreted by officers.

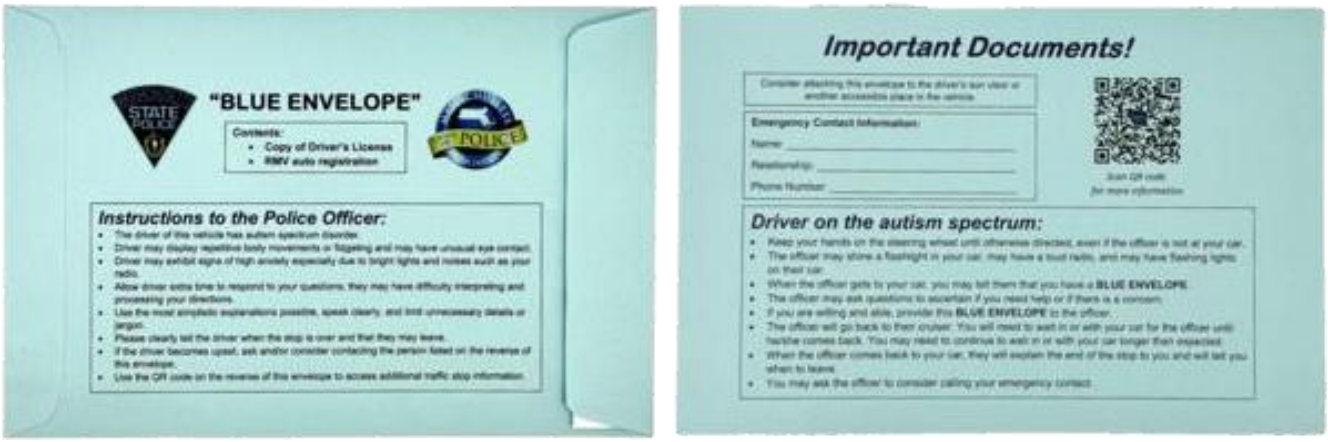
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The Blue Envelope provides a clear, visual signal to officers that the driver has autism and includes guidance on how to communicate effectively. The envelope also reminds drivers what to expect during a traffic stop, helping reduce anxiety and improve confidence.

Beginning September 1, Blue Envelopes will be available at RMV Service Centers, AAA locations, and can be requested online at Mass.Gov/RMV through the **RMV Customer Contact Us page** by selecting the Blue Envelope request dropdown option.

- Any Massachusetts resident with autism can request a Blue Envelope.
- Parents or guardians may request envelopes for minors.
- The envelopes are free, and multiple envelopes can be requested for different vehicles.
- No medical or diagnostic documentation is needed to request a Blue Envelope.

Sample Blue Envelope – Front and Back:



Frequently Asked Questions

- **Who can request a Blue Envelope?**
  Any Massachusetts resident with Autism Spectrum Disorder can request a Blue Envelope. If the individual is a minor, a parent or guardian may request it for them.

- **Is there a limit on how many Blue Envelopes a customer can request at one time?**
  As this program rolls out in Service Centers, the Contact Center, and AAA locations, there is a limit of 5 envelopes to any individual at a time.

- **How will the RMV track the distribution of Blue Envelopes?**
  The total number of envelopes distributed by Service Centers, the Contact Center, and AAA by location will be documented to understand demand for envelopes. In Massachusetts, participation in this program is completely voluntary. We will not be tracking any Personally Identifiable Information outside of what is needed for fulfilling the mailing of envelopes (if applicable).

- **Is medical evidence or documentation required?**

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No, evidence or documentation is not required. Blue Envelopes must be distributed to anyone who asks for one.

- **How much does a Blue Envelope cost?**
  The Blue Envelope is free. It's part of our commitment to helping drivers with autism have safer interactions during traffic stops.

- **What documents should be kept in the Blue Envelope?**
  Drivers should keep a copy of their license and vehicle registration inside. These are the documents most often requested during a traffic stop.

- **Can customers get more than one Blue Envelope?**
  Yes. Customers may have multiple vehicles or may misplace the envelope. Customers should keep one in each vehicle they drive regularly.

- **How do law enforcement officers know about the Blue Envelope program?**
  The Massachusetts State Police partners with law enforcement agencies across the state to provide training and information about the Blue Envelope program. Officers are briefed on the purpose of the envelope and the communication tips provided to help them interact effectively with drivers on the autism spectrum.

- **What should a driver do if an officer is unaware of the Blue Envelope during a traffic stop?**
  The driver should calmly explain its purpose and show the communication tips printed on the envelope. The information is designed to be clear and useful for officers who may not have seen the envelope before.

- **How can I help spread the word about the Blue Envelope program?**
  Share your experience and program information with friends, family, and on social media. Advocacy groups and community organizations can also help distribute materials and raise awareness.

- **Is the Blue Envelope for anyone in the vehicle?**
  No, the Blue Envelope is only for the driver. If the driver would like to identify that there is a passenger with autism, they can write PASSENGER HAS AUTISM on the Blue Envelope.

- **Is there an in-person application for the Blue Envelope?**
  No, there is not an application for the customer to fill out.

August 25, 2026:
RMV EVR Training Update – Chicopee B2B Closing

Effective September 5, the Chicopee RMV Service Center, which serves as a Business-to-Business (B2B) location only, will close. The Chicopee staff will be moved to the Springfield RMV Service Center, which already serves as a B2B location.

Timeline

- September 3 – Last day dealers/insurance agents can dropoff transactions in Chicopee
- September 4 – Last day dealers/insurance agents can pick up transactions in Chicopee

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- September 5 – Chicopee B2B closed
- September 8 – Chicopee B2B services moved to Springfield

Dealerships and insurance agencies will be notified of this change and the RMV website will be updated. The **B2B Flyer** has also been revised and will be updated online soon.

August 18, 2026:
RMV EVR Training Update – Compromised Progressive Direct Insurance Stamp

Issue
Some *Registration and Title Applications* (RTAs) bearing a Progressive Direct Insurance Company stamp (company code 785) issued to Sherrecca White have been identified as invalid.

What's Changed
To distinguish a genuine Sherrecca White stamp from a compromised one, Progressive Direct has eliminated the 785 company code from **field K1** (for all their newly issued stamps).

NOTE: The company code will still display in field K2.

Action Required
If you receive an RTA with a Progressive Direct Insurance Company stamp, please check the name on the stamp.

- If the name on the stamp is Sherrecca White:
    - Accept the RTA if there is **no** company code number in field K1 (and all other criteria are acceptable)
        - Reject the RTA if the company code 785 is in field K1
- **If any other name is on the stamp, accept the RTA** (if all other criteria are acceptable)

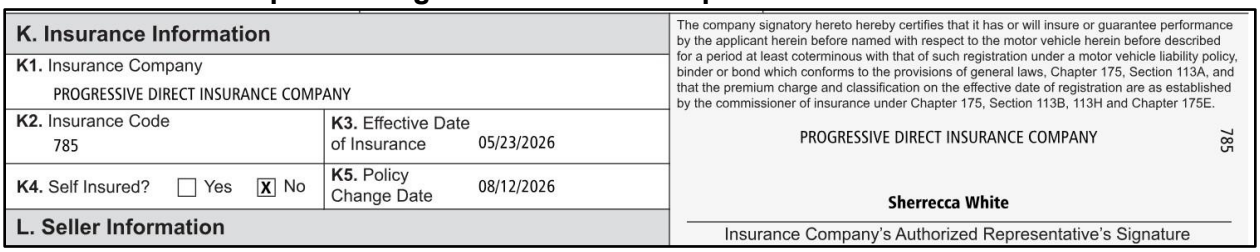
See below for acceptable and unacceptable stamps issued to Sherrecca White.

If You Reject an RTA for this Reason
1. Complete as much of the transaction as possible so we can capture the complete transaction details.
2. Scan all paperwork.
3. Tell the customer the rejection is due to an "invalid insurance stamp" and that they'll need a new, properly stamped RTA from Progressive Direct.
4. Give the customer an Application Status Letter citing "invalid insurance stamp" as the rejection reason.

Reminder: This extra check applies *only* to Progressive Direct stamps issued to Sherrecca White. All other Progressive Direct stamps are acceptable, regardless of whether the company code is displayed in field K1.

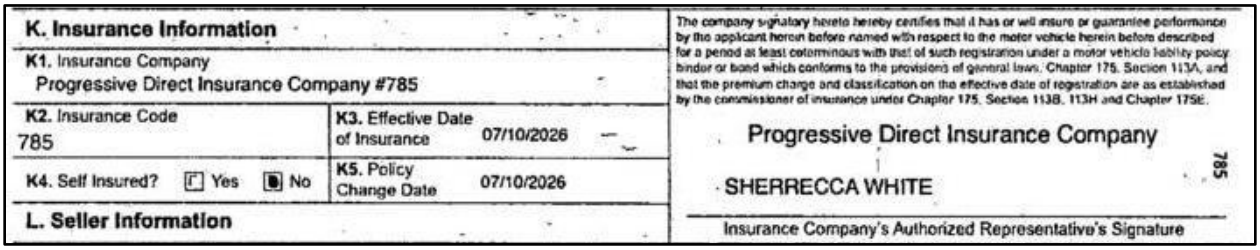
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Acceptable Progressive Direct Stamp Issued to Sherrecca White:



K. Insurance Information		The company signatory hereto hereby certifies that it has or will insure or guarantee performance by the applicant herein before named with respect to the motor vehicle herein before described for a period at least coterminous with that of such registration under a motor vehicle liability policy, binder or bond which conforms to the provisions of general laws, Chapter 175, Section 113A, and that the premium charge and classification on the effective date of registration are as established by the commissioner of insurance under Chapter 175, Section 113B, 113H and Chapter 175E.
K1. Insurance Company PROGRESSIVE DIRECT INSURANCE COMPANY		
K2. Insurance Code 785	K3. Effective Date of Insurance 05/23/2026	PROGRESSIVE DIRECT INSURANCE COMPANY 785
K4. Self Insured? ☐ Yes ☒ No	K5. Policy Change Date 08/12/2026	Sherrecca White
L. Seller Information		Insurance Company's Authorized Representative's Signature

Unacceptable Progressive Direct Stamp Issued to Sherrecca White:



K. Insurance Information		The company signatory hereto hereby certifies that it has or will insure or guarantee performance by the applicant herein before named with respect to the motor vehicle herein before described for a period at least coterminous with that of such registration under a motor vehicle liability policy binder or bond which conforms to the provisions of general laws, Chapter 175, Section 113A, and that the premium charge and classification on the effective date of registration are as established by the commissioner of insurance under Chapter 175, Section 113B, 113H and Chapter 175E.
K1. Insurance Company Progressive Direct Insurance Company #785		
K2. Insurance Code 785	K3. Effective Date of Insurance 07/10/2026	Progressive Direct Insurance Company 785
K4. Self Insured? ☐ Yes ☐ No	K5. Policy Change Date 07/10/2026	SHERRECCA WHITE
L. Seller Information		Insurance Company's Authorized Representative's Signature

Insurance Stamp Policy Reminder and Stamp Samples

Insurance companies have the option of using a rubber stamp or an electronic insurance stamp. Whichever stamp is used, it must meet all the following criteria:

- Must have insurance company name printed on the stamp horizontally.
- Must include the agency name, company representative's name, location, or producer code printed horizontally (when applicable).
- Must have the three digit insurance company code printed on the stamp vertically.
- Must have the authorized representative's signature line printed horizontally at the bottom of the stamp. This must have the WRITTEN (original) signature of the authorized representative. A stamped signature is not allowed. Any document bearing a stamped signature must be rejected (Rubber Stamp Only).
- Must fit within the appropriate boxes on all RMV forms. The applicable size to fit all documents is 5/8 X 2 5/8 wide.

July 16, 2026:

RMV EVR Training Update – New Blue Star Family Plates Pre-Application

On July 15, 2026, Governor Maura Healey signed ***S2903, An Act Honoring Blue Star Families***, creating a new commemorative license plate. Under the new law, **the Blue Star Family Plate is available for one passenger plate at no cost to parents, children, siblings, grandchildren, or spouses of Massachusetts law enforcement officers killed in the line of duty**.

Although the plate is not yet available, we are encouraging eligible families to indicate their interest in getting the plate by pre-applying on the new **Blue Star Family License Plate page** on Mass.Gov/RMV. This will allow the RMV to:

- Plan for the number of plates we'll need to produce

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- Proactively keep applicants informed with periodic updates on the status of plate development
- Reach out to applicants personally when we are closer to having the plate ready

If you receive any questions from customers about this plate, please direct them to the above webpage so they can pre-apply.

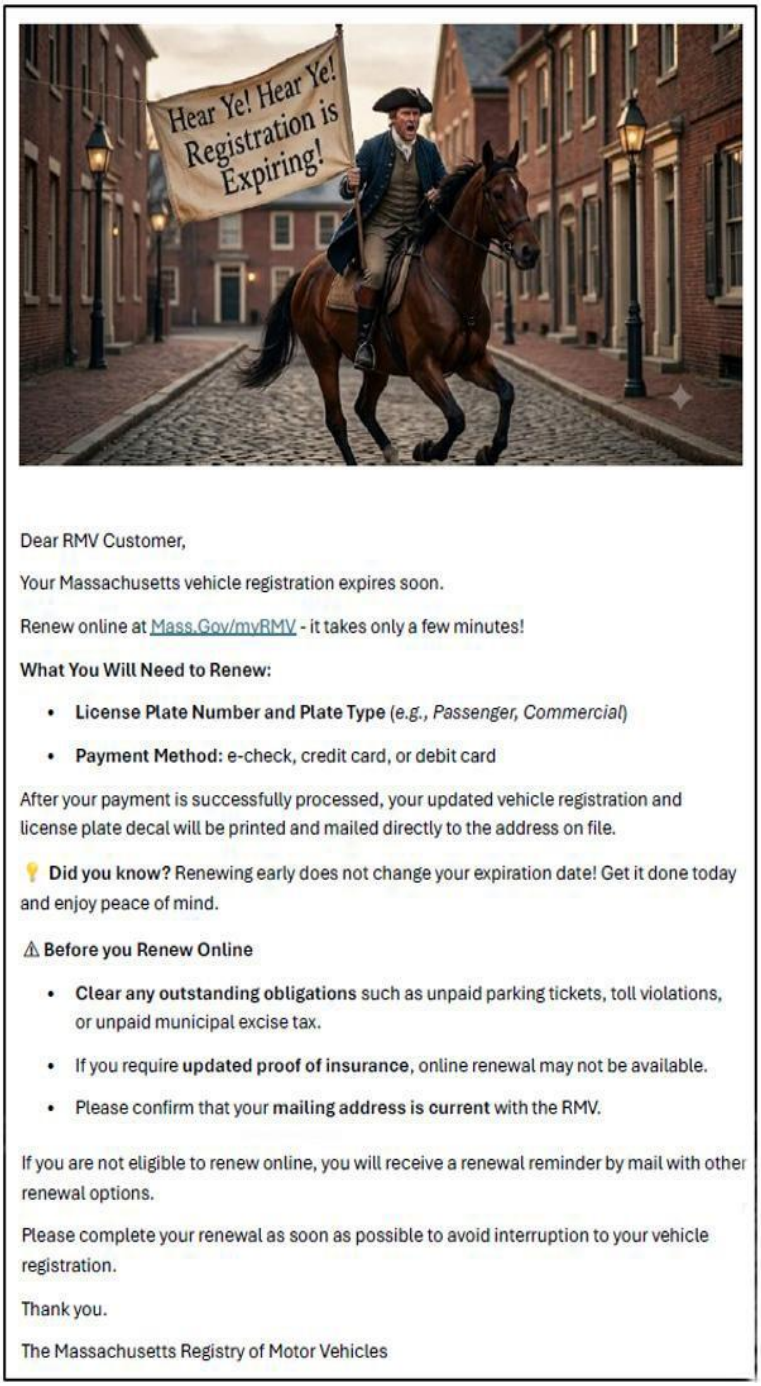
July 15, 2026:
RMV EVR Training Update – Registration Renewal Reminder Emails

In addition to the mailed paper vehicle registration renewal reminders that the RMV sends, the RMV will begin sending emails to vehicle owners for whom we have contact information stored. The emails will be sent monthly for registrations expiring in 60 days.

We will begin sending reminder emails on July 19 for registrations that expire in September. The email will direct vehicle owners to renew online at Mass.Gov/RMV to avoid any interruptions in their registration. The email will also remind customers to confirm auto insurance, verify their address, and pay any outstanding obligations such as unpaid parking tickets, excise tax, or toll violations.

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Sample Registration Renewal Reminder Email:



Dear RMV Customer,

Your Massachusetts vehicle registration expires soon.

Renew online at Mass.Gov/myRMV - it takes only a few minutes!

What You Will Need to Renew:

- **License Plate Number and Plate Type** (*e.g., Passenger, Commercial*)
- **Payment Method:** e-check, credit card, or debit card

After your payment is successfully processed, your updated vehicle registration and license plate decal will be printed and mailed directly to the address on file.

💡 **Did you know?** Renewing early does not change your expiration date! Get it done today and enjoy peace of mind.

⚠ **Before you Renew Online**

- **Clear any outstanding obligations** such as unpaid parking tickets, toll violations, or unpaid municipal excise tax.
- If you require **updated proof of insurance**, online renewal may not be available.
- Please confirm that your **mailing address is current** with the RMV.

If you are not eligible to renew online, you will receive a renewal reminder by mail with other renewal options.

Please complete your renewal as soon as possible to avoid interruption to your vehicle registration.

Thank you.

The Massachusetts Registry of Motor Vehicles

June 12, 2026:
RMV EVR Training Update – 2026 Low Number Plate Lottery

The 2026 RMV Low Number Plate Lottery begins on Monday, June 15, 2026 at 10:00 a.m. Customers can enter the plate lottery online at **Mass.Gov/MyRMV**. The lottery is online

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submission only; there is no paper application available.

The deadline to enter the lottery is Friday, August 14, 2026 at 5:00 p.m.

This year there are 237 plates available for the low number plate lottery, including the following:

- Numbers only - three digits (e.g. 318)
- Numbers only - four digits (e.g. 7575)
- One number and one letter (e.g. 8J)
- Two numbers and one letter (e.g. 66K)
- One letter and one number (e.g. V3)
- One letter and two numbers (e.g. L99)

All lottery information will be posted on the morning of June 15 to the RMV website at **Mass.Gov/lowplatelottery**.

Additional details about the plate lottery event will be posted later this summer. Information will include the date, time, and broadcast link. Applicants will also receive a notification from the RMV at the email address provided on their application with lottery event details.

Lottery results will be published on the RMV website following the event broadcast.

Registry employees, temporary employees, contractors, and their spouses and family members are not eligible to enter the plate lottery.

Lottery Rules and Eligibility Requirements

- A person (known as “applicant”) who applies for the Massachusetts 2026 Annual Low Number License Plate Lottery must be a Massachusetts resident with a current active, Massachusetts registered, and insured passenger motor vehicle.
- Applicants must consent to their name and city or town being disclosed to the public.
- Only one entry per applicant will be accepted, regardless of the number of active passenger motor vehicle registrations the applicant has on file with the RMV.
- The following are ineligible to participate:
    - Companies and corporations.
    - Commercial vehicles and motorcycles.
    - Any MassDOT employee including employees of the RMV, Highway, MBTA, Rail and Transit, Aeronautics, all shared services within MassDOT, and contract employees.
    - Immediate family members of any MassDOT employees, as described above. This includes parents, spouses, children, and siblings.
    - An applicant whose Massachusetts registration is not in an active status (i.e., in a non-renewal, suspended, or revoked status) at the time of entry, at the time of the lottery, or at the time of the plate swap.
    - An applicant with outstanding violations or obligations reported to the RMV.
- Requests for specific plate numbers will not be honored. Plates will be awarded using an

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electronic random number generator system.

- Submission deadline: Online entries will be accepted beginning at 10:00 a.m. on Monday, June 15, 2026, and must be submitted by 5:00 p.m. on Friday, August 14, 2026.
- Lottery results, such as winner's name, city or town of residence, and winning plate number, will be available on the RMV website, **Mass.Gov/RMV**, within 5 business days of the lottery event, which occurs by law no later than September 15, 2026.
- All winners will be notified by mail with instructions on how to transfer their current registration to their new lottery plate. Winners will have until Thursday, December 31, 2026, to pay for and swap their plates.
- Unclaimed plates by the deadline are considered forfeited by the initial winners, and those plates will be awarded to the pre-selected alternate winners after Thursday, December 31, 2026.
- Plates will be registered only to the winning applicant specifically named on the application and cannot be transferred to anyone else.
- All plates remain the property of the RMV, including after registration.

May 14, 2026:
EVR Training Update – IRP Service Center Rollout May 18, 2026

Beginning on May 18, IRP transaction processing will be rolled out to the following RMV Service Centers according to the schedule below.

These RMV Service Centers will process all IRP transactions except for renewals.

IRP transactions are already available in the Milford, Springfield, and Wilmington RMV Service Centers.

Roll Out 1 – May 18	Roll Out 2 – May 25	Roll Out 3 – June 1
Brockton	Braintree	Danvers
Lawrence	Chelsea	Haverhill
Pittsfield	Fall River	New Bedford
Taunton	Greenfield	South Yarmouth
Watertown	Leominster	
Worcester	Plymouth	

The location pages on **Mass.Gov/RMV** will be updated to reflect these changes as each Service Center starts processing IRP transactions.

NOTE: The B2B Tracker is not available for IRP customers; it is solely for B2B agents/runners/dealers.

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March 5, 2026:

RMV EVR Training Update – New B2B Job Tracker and Updated B2B Hours

New B2B Tracker

A new online Business to Business (B2B) Tracker has been created for RMV business partners, such as insurance companies, dealers, and runners, to track the processing of their pre-staged bundles. This tracker was implemented as a pilot on November 20, 2025, for a small number of dealers and agents. It will be fully implemented on Monday, March 9, 2026.

Revised B2B Bundle Cover Sheet

RMV partners can now generate a B2B Bundle Cover Sheet through **Mass.Gov/myRMV**. The updated cover sheet includes a QR code, which CSRs must scan when accepting pre-staged bundles at an RMV Service Center.

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Registration Drop Off Center Form:



REGISTRY OF MOTOR VEHICLES

Confirmation Number: VD-3LK2-MFD7

Registration Drop Off Center Form

RMV Use Only

Date: _____

Transaction #: _____

Bring this coversheet, your Registration and Title Application obtained from your insurance agent/company, and any supporting documents with you when you drop off your work. Visit www.mass.gov/register-and-title-your-vehicle for required documentation. Paperwork with an incomplete or inaccurate application or insufficient documentation will not be processed.

When your transaction is complete, you will receive an email to make payment online. After the RMV confirms payment, you will receive an email to come in to pick up your plates and/or registration. The average turnaround time is 4 days, but it could be done sooner, so be sure to check your email. Please note that your transaction will not be ready for pickup until you complete your payment online.

For a list of Registration Drop Off Centers, visit https://www.mass.gov/registration-drop-off-centers.

RMV Registration Drop Off Center:	Brockton
Date:	11/10/2025
Time:	1:38 PM
Customer's Name:	[redacted]
Contact Phone Number:	[redacted]
Contact Email:	[redacted]
Comments (if any):	
Payment Method Selected:	Check
Payment Email Receiver:	Agent
Customer's Employer:	MFT Insurance

We welcome your feedback!
Please click https://www.mass.gov/info-details/ask-the-rmv to email us.
Thank you for using Mass.Gov/RMV.
Follow us on X @MassRMV

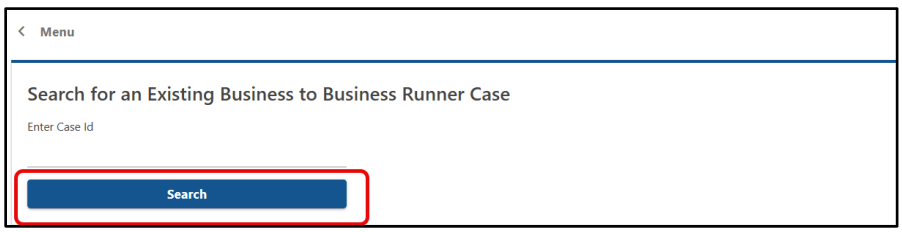
Massachusetts Registry of Motor Vehicles | P.O. Box 55889, Boston, MA 02205-5889 | mass.gov/rmv

ATLAS TESTING

RMV Partner Procedure

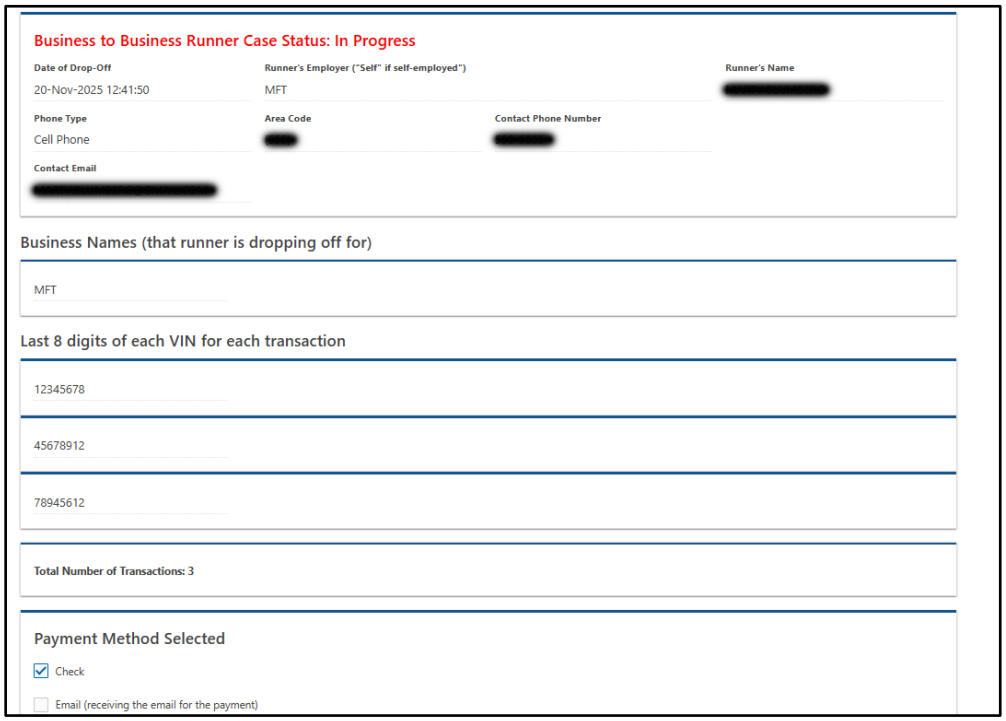
RMV partners can check their bundle progress by clicking the link in their email or by visiting the RMV website.

1. From the Vehicle Registration section, select ***More…***, and then click **Check B2B Case Status**.
2. Enter the **Case ID/Tracking Number** provided by email and click ***Search***.



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3. The resulting screen displays the **Case Status** along with **Comments** and related information.



Revised B2B Hours
Effective Monday, March 9, 2026, the B2B hours will be extended to 9:00 a.m. to 5:00 p.m. for pick-up and drop-off.

Drop-Off Hours

- 9:00 a.m. to 5:00 p.m.
  - Up to 100 items can be dropped off with pick-up on the second full business day
  - 100+ items can be dropped off with pick-up on the third full business day

Pick-Up Hours

- 9:00 a.m. to 5:00 p.m.

Resources
B2B Service Center Informational Flyer
B2B Tracker Job Aid

March 5, 2026:
RMV EVR Training Update – Online Credit Card Payment Change

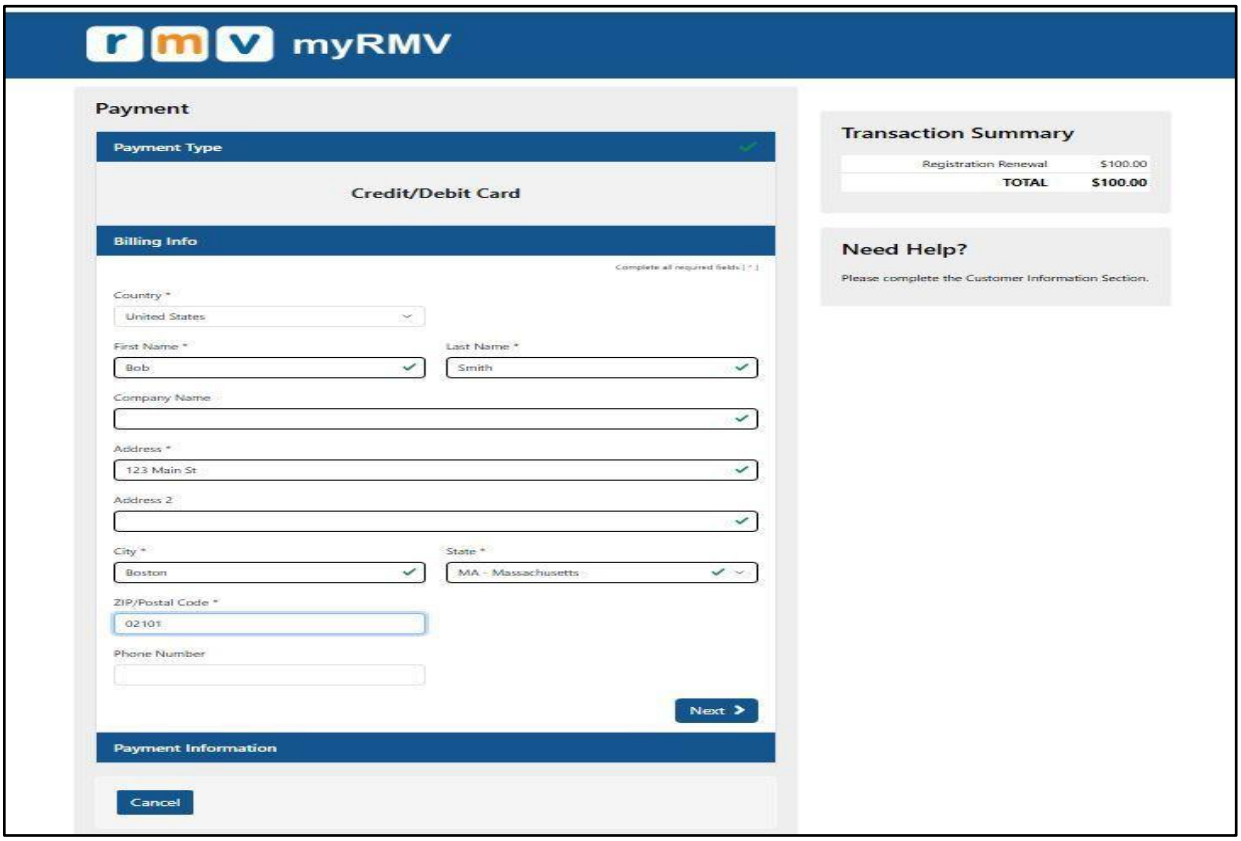
Effective March 6, the RMV is changing the vendor it uses for processing **online** credit card payments; the new vendor is Tyler Technologies. Due to this change, customers will need to enter additional information on the payment page prior to entering their credit card information.

DISCLAIMER: This information is provided as a courtesy by the RMV for historical purposes. The original message and/or documents would have been provided via email or other distribution method, on the date(s) noted above.

NOTE: This is **ONLY for online payments through myRMV**. Payments processed in Service Centers and through the Contact Center will not be affected.

The following Billing Info fields will be on page 1 of the new payment screen:

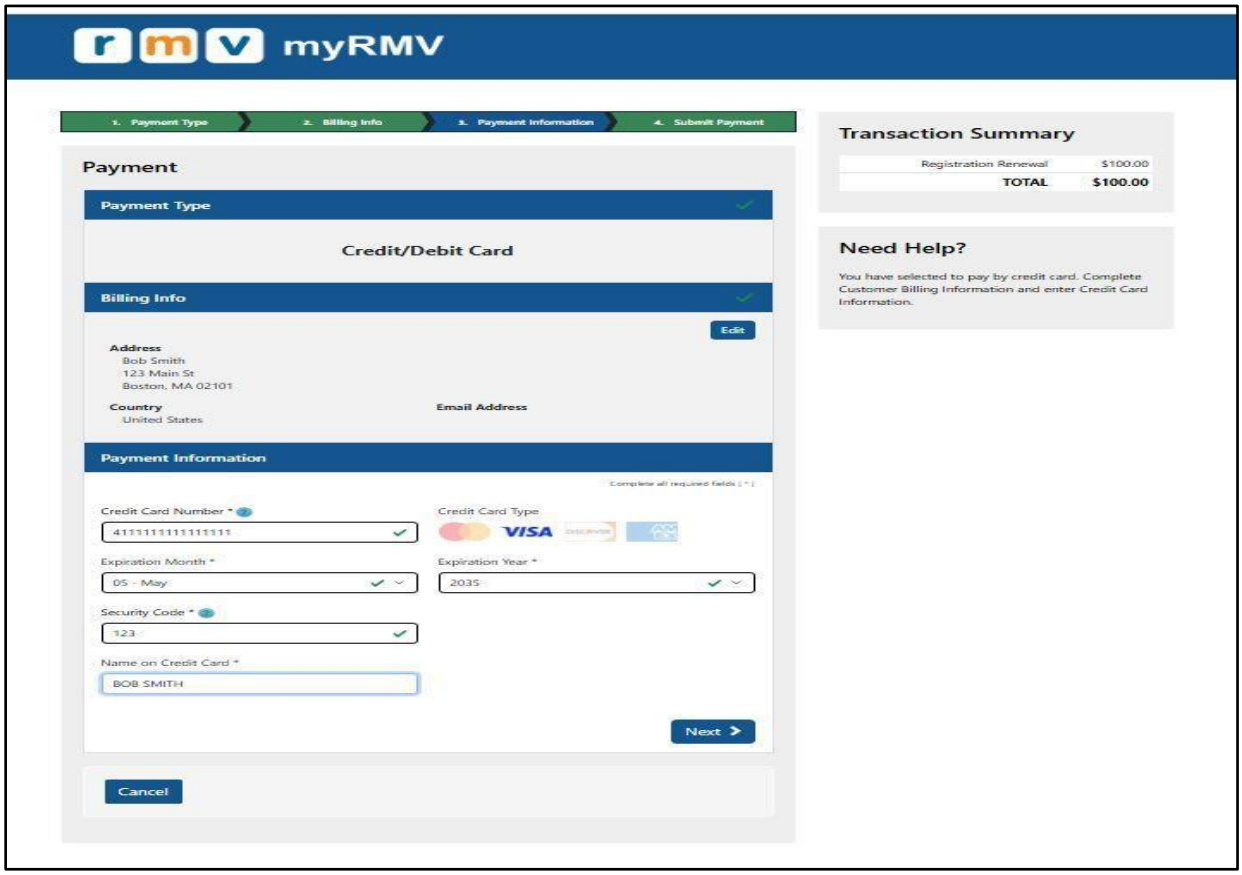
- Country (required)
- First Name (required)
- Last Name (required)
- Company Name
- Address (required)
- Address 2
- City (required)
- State (required)
- Zip/Postal Code (required)
- Phone Number



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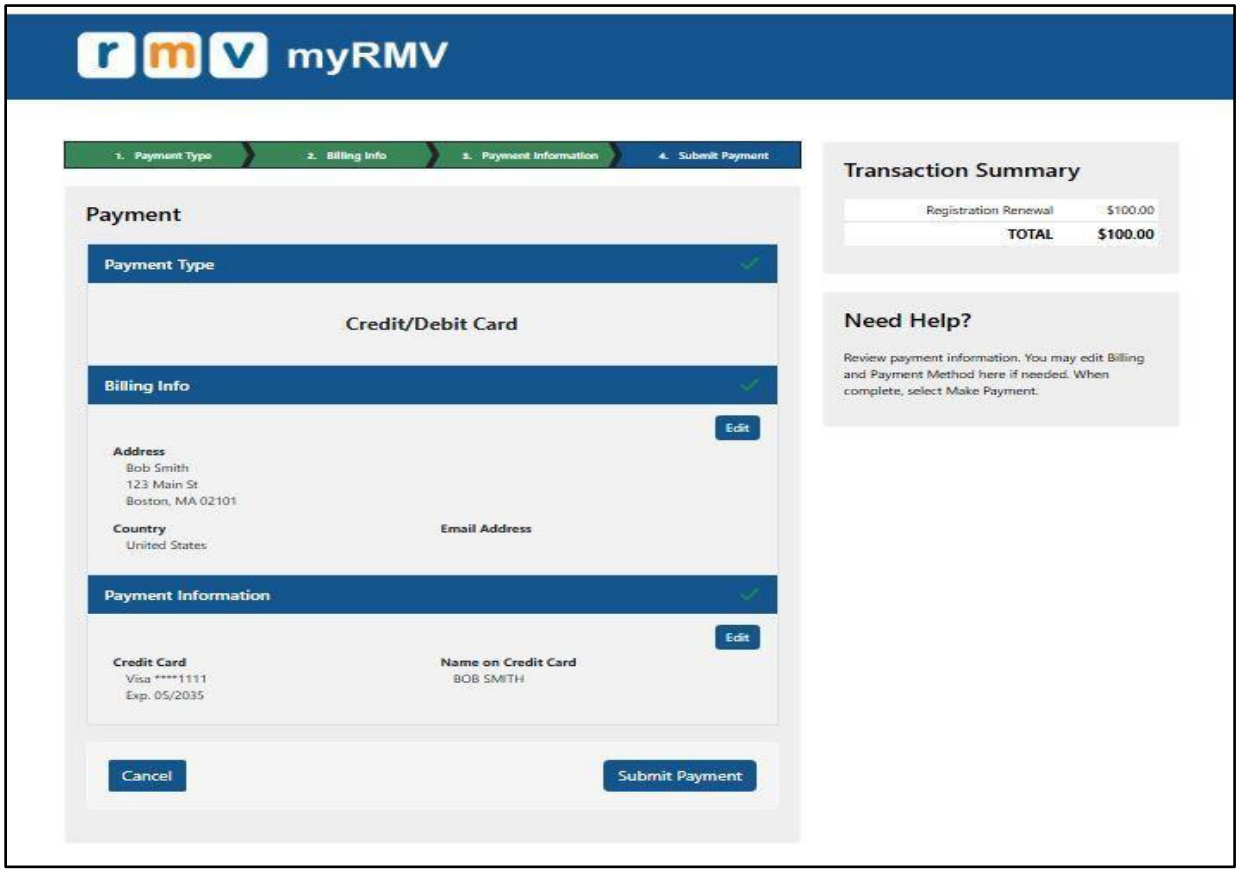
Upon entering the required information, customers will be brought to page 2 of the payment screen, where they must complete all the required Payment Information fields:

- Credit Card Number
- Expiration Month
- Expiration Year
- Security Code
- Name on Credit Card



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Once completed, customers will be brought to page 3 of the payment screen, where they will be able to submit the payment.



NOTES:

- The billing address information must be the address associated with the credit card (address on the billing statement).
- For prepaid cards, the card must already be registered online with an address, or it will not work because it will not pass our address verification requirement.

February 27, 2026:
Electronic Signature Temporary Limited Use Policy - Reminder

On January 1, 2026, a Temporary Limited Use Policy was implemented for accepting Electronic Signatures (E-Signatures) on paper Certificates of Title. We also updated the use of electronic signatures for Manufacturer Certificates of Origin (MCOs) and revised the Electronic Signature for Certificate of Origin form. All previous versions of this form can no longer be used.

A new tagging document type was also added "Proof of Digital Signature" as a companion to this policy. The Proof of Digital Signature tag is **only** for the use of the scanning of the audit trail from the certified digital signature solution platform.

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Resources
Visit the **EVR (Electronic Vehicle Registration) Program** website for more information and forms including:

- **Digital Signature for EVR Dealer Title Assignment** (new form)
- **Manufacturer's Certificate of Origin (MCO)** (revised form)
- **Electronic Signature Guidelines for Title Related Documents** (new policy)
- **EVR Limited Use Electronic Signature Policy Job Aid**
- **EVR Scanning & Tagging Guidelines for Dealers**

NOTE: Wet signatures on Titles and Certificates of Origin are still acceptable and are required when the digital signature solution is not in compliance with the policy.

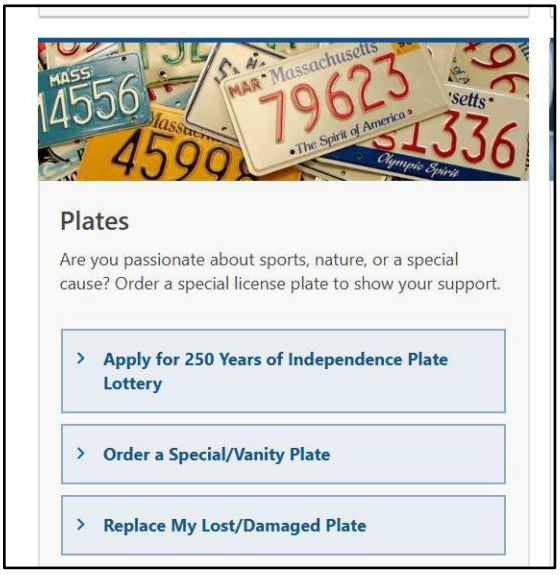
February 13, 2026:
RMV EVR Training Update – Massachusetts 250 Low Number Plate Lottery

The Massachusetts 250 Plate, celebrating "250 Years of Independence," is now the most popular specialty plate in Massachusetts. A special low number plate lottery featuring the Massachusetts 250 Plate will begin on Monday, February 16, 2026 at 9:00 a.m. The RMV is partnering with Mass Lottery to digitize the drawing of the plates using an electronic random number generator system.

There are 1,000 Massachusetts 250 Plates available through the lottery:

- 1-999
- 1776

The lottery is online submission only; there is no paper application available. All lottery information will be posted on the morning of February 16 to the RMV website at **www.Mass.gov/MA250Plate**. A new link to enter the lottery will also be added to the Plates section of myRMV on February 16.



The deadline to enter the lottery is Friday, April 17, 2026 at 5:00 p.m. There is no fee to enter the lottery, but the Massachusetts 250 Plate has a biennial $40.00 special plate fee. Winners will be notified by mail and the lottery results will be posted on the RMV website.

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MassDOT employees (including the RMV), temporary employees, contractors, and their spouses and family members are not eligible to enter the Massachusetts 250 Plate lottery.

Massachusetts 250 Plate Lottery Rules and Eligibility Requirements

- A person (known as “applicant”) who applies for the Massachusetts 250 Low Number License Plate Lottery must be a Massachusetts resident with a current active, Massachusetts registered, and insured passenger motor vehicle.
- As a condition of the application process, applicants consent to their name, zip code, and any other information that is required be released in accordance with the Massachusetts Public Records law.
- Only one entry per applicant will be accepted, regardless of the number of active passenger motor vehicle registrations the applicant has on file with the RMV.
- The following are ineligible to participate:
    - Companies and corporations
    - Commercial vehicles and motorcycles
    - Any employee of MassDOT, including but not limited to executive level employees, RMV, Highway, MBTA, Rail and Transit, Aeronautics, all shared services within MassDOT, and contract employees
    - Any employee of Mass Lottery, including but not limited to executive level employees and contract employees
    - Immediate family members of any MassDOT employees (as described above) and Mass Lottery. This includes parents, spouses, children, and siblings.
    - An applicant whose Massachusetts registration is not in an active status (i.e., in a non-renewal, suspended, or revoked status) at the time of entry, at the time of the lottery, or at the time of the plate swap
    - An applicant with outstanding violations or obligations reported to the RMV
- Requests for specific plate numbers will not be honored. Plates will be awarded using an electronic random number generator system.
- Submission deadline: Online entries will be accepted beginning at 9:00 a.m. on Monday, February 16, 2026, and must be submitted by 5:00 p.m. on Friday, April 17, 2026.
- Lottery results, such as winner’s name, place of residence, and winning plate number, will be available on the RMV website (Mass.Gov/RMV) within 5 business days of the lottery event, which will occur in May 2026.
- All winners will be notified by mail with instructions on how to transfer their current registration to their new lottery plate. Winners will have until Friday, August 28, 2026, to pay for and swap their plates.
- Unclaimed plates by the deadline are considered forfeited by the initial winners, and those plates will be awarded to the pre-selected alternate winners after Friday, August 28, 2026.
- Plates will be registered only to the winning applicant specifically named on the application and cannot be transferred to anyone else.
- All plates remain the property of the RMV, including after registration.

January 22, 2026:

EVR Transactions that Fail or Are Unable to Be Processed

You may encounter transactions that failed to process through EVR on the Service Provider software. You may also have a transaction that is not available to process on your Service Provider software. In these cases, you will need to make sure the RTA is completed and stamped before you or the customer can take it to the RMV Service Center for processing.

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For transactions that are available on EVR, you must always try to process every transaction through the Service Providers software first, before sending the transaction to an RMV Service Center. If the transaction fails in your Service Provider software, you **MUST** print out **the ERROR page** from your Service Provider software and attach it to the paperwork that you are sending to the RMV Service Center. **The RMV clerks are trained to look for ERROR reports for all EVR locations.**

If the transaction did not fail, but you have determined that the transaction cannot be processed through your Service Provider software due to EVR policy rules, you should make or create a document on your company's letterhead. This document should include the customer and vehicle information, as well as the reason that you cannot complete the transaction through EVR.

- **Example:** *The customer wishes to reactivate their cancelled plate on their new vehicle, but the plate has been cancelled for 18 months. In order to be eligible for reactivation through EVR, the plate must have been cancelled for less than a year. So, on your cover letter you could put:* ***"Plate Cancelled for longer than one (1) year - Unable to process Plate Reactivate through EVR"***

The RMV has a company cover letter that must be completed for all work being dropped at the RMV Drop Off Center. The cover sheet can be found at the following website: **https://www.mass.gov/lists/registration-cover-sheets-for-drop-off-work**

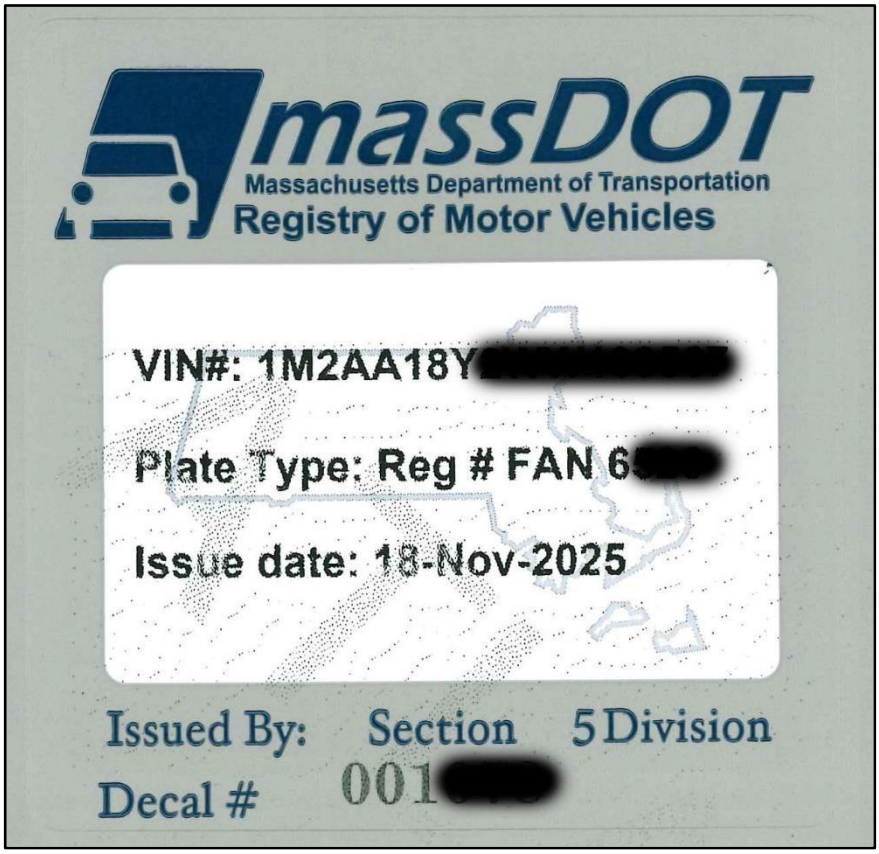
Remember that having EVR access is a privilege. **EVR users MUST process all eligible transactions through their Service Provider software.** Sending work to an RMV Service Center is a last resort to process a transaction.

January 13, 2026:
RMV EVR Training Update – Redesigned Section 5 Compliance Decals

A Section 5 Compliance Decal is a decal affixed to the inside of the rear window of a vehicle with a Farm, Repair, or Owner Contractor plate to prove that the vehicle is titled and that sales tax has been paid.

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Starting January 15, 2026, the Compliance Decal will change from a handwritten sharpie decal to a printed version, as seen below:



The previous handwritten version of the Compliance Decal (see sample on next page) will remain valid for the life of the vehicle and/or decal. No action is required from customers who currently have the previous version. Customers who request a replacement decal will receive the new printed version.

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Previous Handwritten Compliance Decal:



Revised Application for Compliance Decals

The *Application for Compliance Decals* (FIV101) has been revised. There are new checkboxes at the top of the second page for customers to select "Add (for new requests)", "Remove (delete vehicle from an account)", or "Replace (replace an existing decal)" for the transaction type.

The revised application has a date of "0126" in the bottom right corner and will be available online on January 15.

January 12, 2026:

RMV EVR Training Update – Redesigned Disability Placards

Effective January 15, the RMV's Medical Affairs division will begin issuing redesigned Disability Placards (see sample on next page). These newly redesigned placards will enhance accessibility, reduce fraud, and streamline production. They feature the following key improvements:

- A modern design incorporating the widely accepted universal accessibility logo
- Durable material embedded with security features to deter fraud
- Bilingual instructions in both English and Spanish (see final page)

Due to the new material, placards no longer require individual lamination, reducing processing time by approximately 25%, and allowing for faster delivery to customers.

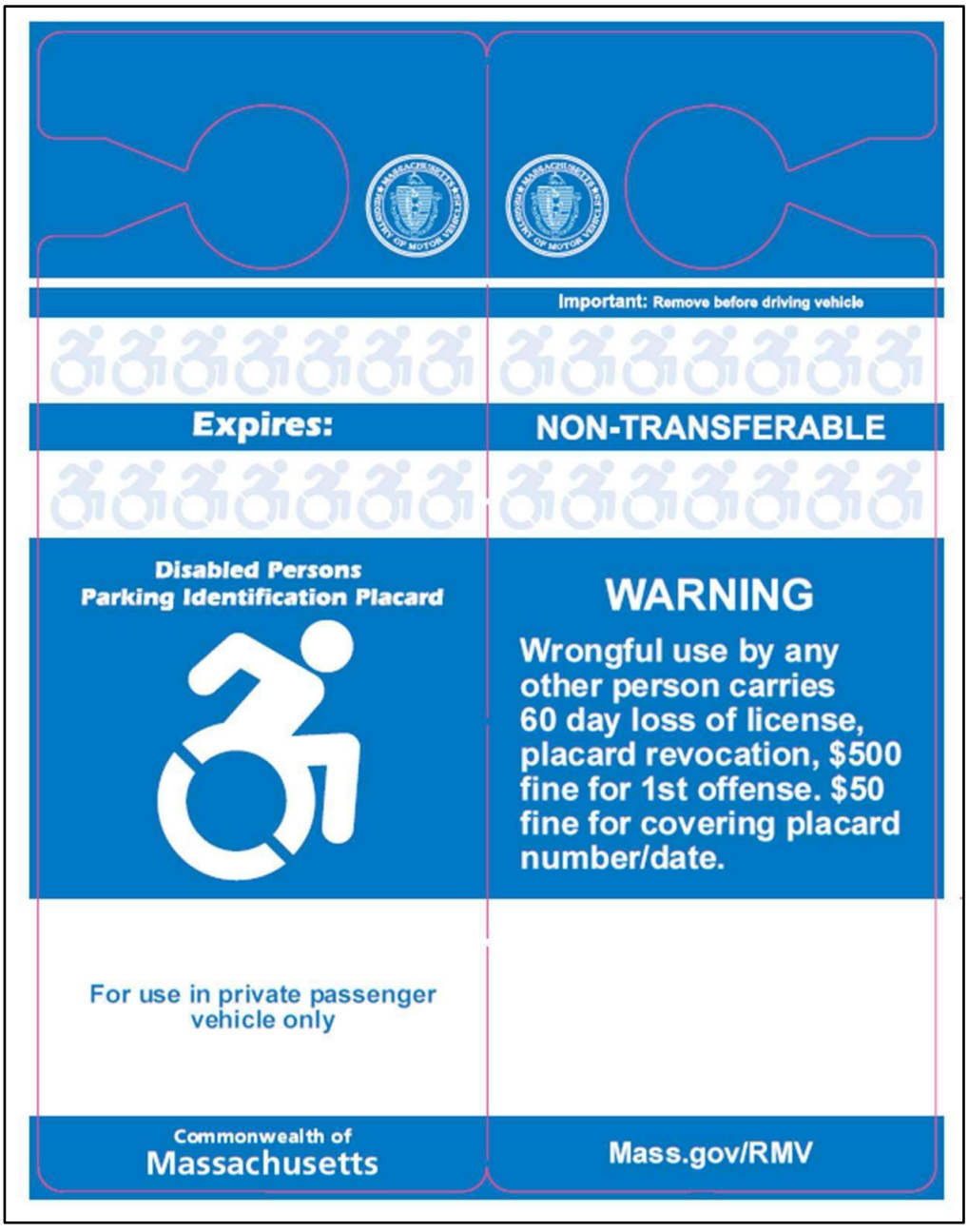
The application process, certification requirements, and parking benefits have not

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changed.

All Disability Placards will remain valid until their expiration date and current, active placards will not change. No action is required from customers who currently have a placard.

Sample Redesigned Disability Placard – Front and Back:



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Bilingual Instructions:

English	Foreign Language Translation Spanish
The following information applies to the use of your new placard	**La siguiente información está relacionada con el uso de su nueva placa.**
This placard has been issued to you. You are the only person entitled to use it.	Esta placa se le ha expedido a usted. Usted es la única persona con derecho a usarla.
You may use it in any vehicle you are operating or in which you are being transported.	Puede usarla en cualquier vehículo que conduzca o en el que esté siendo transportado
When the vehicle is parked, the placard must be hung from the rearview mirror with the identification number and expiration date visible from the front of the vehicle.	Cuando el vehículo esté estacionado, la placa debe estar colgada en el espejo retrovisor con el número de identificación y la fecha de vencimiento visibles desde la parte delantera.
If there is no rearview mirror, place the placard on the dashboard with the identification number and expiration date visible.	Si no hay espejo retrovisor, coloque la placa en el tablero con el número de identificación y la fecha de vencimiento visibles.
The placard is to be displayed only when the vehicle is parked, not when it is in operation.	La placa debe exhibirse solo cuando el vehículo esté estacionado, no cuando esté en funcionamiento.
A citation could be issued for obstructing the driver's view if the placard is not removed when the vehicle is in operation.	Se podría emitir una multa por obstruir la vista del conductor si no retira la placa cuando el vehículo esté en funcionamiento.
You may be required to provide identification to law enforcement to establish that you are the person entitled to use the placard.	Es posible que las autoridades le pidan una identificación para demostrar que usted tiene derecho a usar la placa.
Is my placard permanent or temporary?	**¿Mi placa es permanente o temporal?**
If the expiration date is in red ink, it is temporary, and you will need to reapply 30 days prior to the expiration date if you need additional time.	Si la fecha de vencimiento está en rojo, es temporal y deberá volver a solicitarla treinta (30) días antes de la fecha de expiración si necesita más tiempo.
If the expiration date is in black ink, it is permanent and will renew automatically.	Si la fecha de vencimiento está en negro, es permanente y se renovará automáticamente.
The color of the expiration date on the placard tells you and law enforcement if your placard is temporary or permanent.	El color de la fecha de vencimiento en la placa le indica a usted y a las autoridades si su placa es temporal o permanente.
Wrongful use by any other person carries 60 day loss of license, placard revocation, $500 fine for the first offense. $50 fine for covering placard number/date.	**El uso indebido por parte de otra persona conlleva la pérdida de la licencia por sesenta (60) días, la revocación de la placa y una multa de $500 por la primera infracción. Multa de $50 por cubrir el número o la fecha de la placa.**
How do I contact Medical Affairs?	**¿Cómo me comunico con Asuntos Médicos?**
Call 857-368-8020.	Llame al 857-368-8020.

January 9, 2026:

RMV EVR Training Update – Revised IRP New and Amend Account Application

The **International Registration Plan (IRP) New and Amend Account Application** (IRP101) has been revised.

Changes to the application include the following:

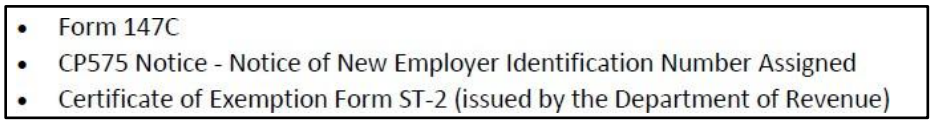
- Revised the definitions of "Established Place of Business" and "Established Resident of Massachusetts" on page 1 of the Instructions section. The changes are a requirement for a minimum 12-month lease and a signage requirement for the business.

"Established Place of Business" means a physical structure located within Massachusetts that is a commercial building designed for accommodating a work environment and located in a non-residential site. The structure must be owned or leased by the applicant or registrant. If leased, the lease must be a minimum of 12 months. Registrants must maintain business hours totaling at least 20 hours per week and employ a minimum of one full-time staff member. Businesses must have permanent or semi-permanent signage and posted hours of operation. The RMV's IRP Department may accept and require any information necessary to verify that an applicant or registrant has an Established Place of Business within the Base Jurisdiction.

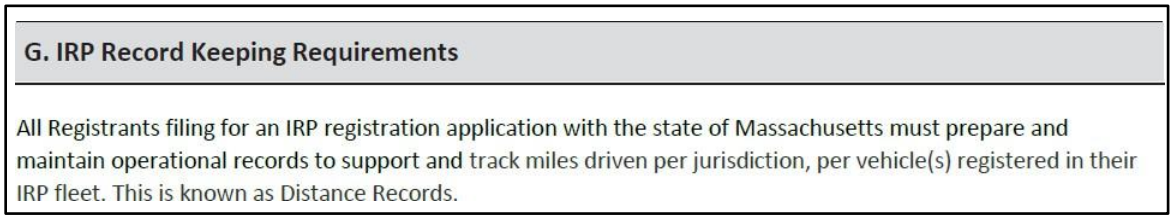
"Established Resident of Massachusetts" means a location where you live, such as a single-family or multi-family home, including a mobile home. Rented, shared, flexible, or mailing location office spaces, known as virtual offices, are not allowed on the IRP Plan.

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- Added a list of acceptable Proof of FID documents on page 2 of the Instructions section.


- Form 147C
- CP575 Notice - Notice of New Employer Identification Number Assigned
- Certificate of Exemption Form ST-2 (issued by the Department of Revenue)

- Added a line for the IRP Account's mailing address in Section A.
- Added the following note to Section F: "The IRP Department does not return submitted documents, so please make copies for your records."
- Added a new IRP Record Keeping Requirements section (Section G):

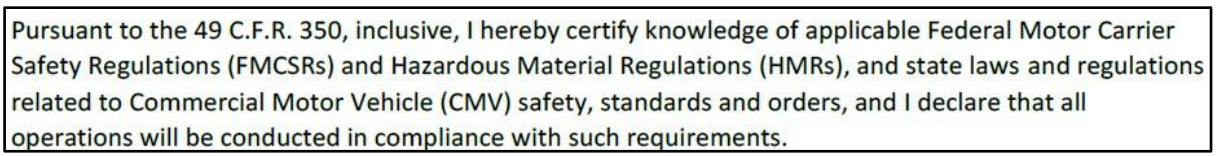

G. IRP Record Keeping Requirements

All Registrants filing for an IRP registration application with the state of Massachusetts must prepare and maintain operational records to support and track miles driven per jurisdiction, per vehicle(s) registered in their IRP fleet. This is known as Distance Records.

NOTES:

  - The image above is only the beginning of this new section. It begins at the bottom of page 4 and continues onto all of page 5.
  - This is not a new requirement for IRP customers; it's just newly added to the application.

- Added a new FMCSA requirement (49 C.F.R. 350) to the Certification and Signature section (Section H):


Pursuant to the 49 C.F.R. 350, inclusive, I hereby certify knowledge of applicable Federal Motor Carrier Safety Regulations (FMCSRs) and Hazardous Material Regulations (HMRs), and state laws and regulations related to Commercial Motor Vehicle (CMV) safety, standards and orders, and I declare that all operations will be conducted in compliance with such requirements.

Using the Revised Application

The revised application has a date of "1225" in the bottom right corner and is available online. Please recycle any copies you have of the old version and begin using the new version immediately.

Starting February 15, 2026, customers must use the revised application.

IRP transactions will NOT be processed any differently in RMV Service Centers due to the revised application. Everything added to the application was already a requirement for IRP customers.

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December 5, 2025:
RMV EVR Training Update – Massachusetts Sales Tax Receipts for Out-of-State Residents

NOTE: The Sales Tax and Registration Receipt will begin printing on December 17, 2025. The current version will still be printed until then.

When an out-of-state resident purchases a motor vehicle from a Massachusetts dealer and takes delivery in Massachusetts, they can be issued a temporary Massachusetts registration for 15 days to enable them to drive the vehicle back to their home state for permanent registration. As part of this process, the customer is required to pay the applicable Massachusetts sales tax at the time of purchase.

The Massachusetts Department of Revenue (DOR) has confirmed that the **sales tax receipt issued by the RMV is sufficient documentation of sales tax payment**. DOR does **not** require the issuance of Form ST-7R (*Motor Vehicle Certificate of Payment of Sales or Use Tax*) in these circumstances.

Changes have been made to the RMV-issued *Sales Tax and Registration Receipt* (see sample on next page) to provide greater clarity that sales tax has been paid. Therefore, when an out-of-state resident presents a *Sales Tax and Registration Receipt* during registration, it must be accepted as valid proof that Massachusetts sales tax has been paid. Notifications have been issued to neighboring states to ensure awareness.

November 21, 2025:
RMV EVR Training Update – Updated New Jersey Title Stock

The New Jersey Motor Vehicle Commission (NJMVC) is implementing the following color and watermark updates to their vehicle title stock paper to more easily verify the authenticity of vehicle titles and reduce the risk of fraud.

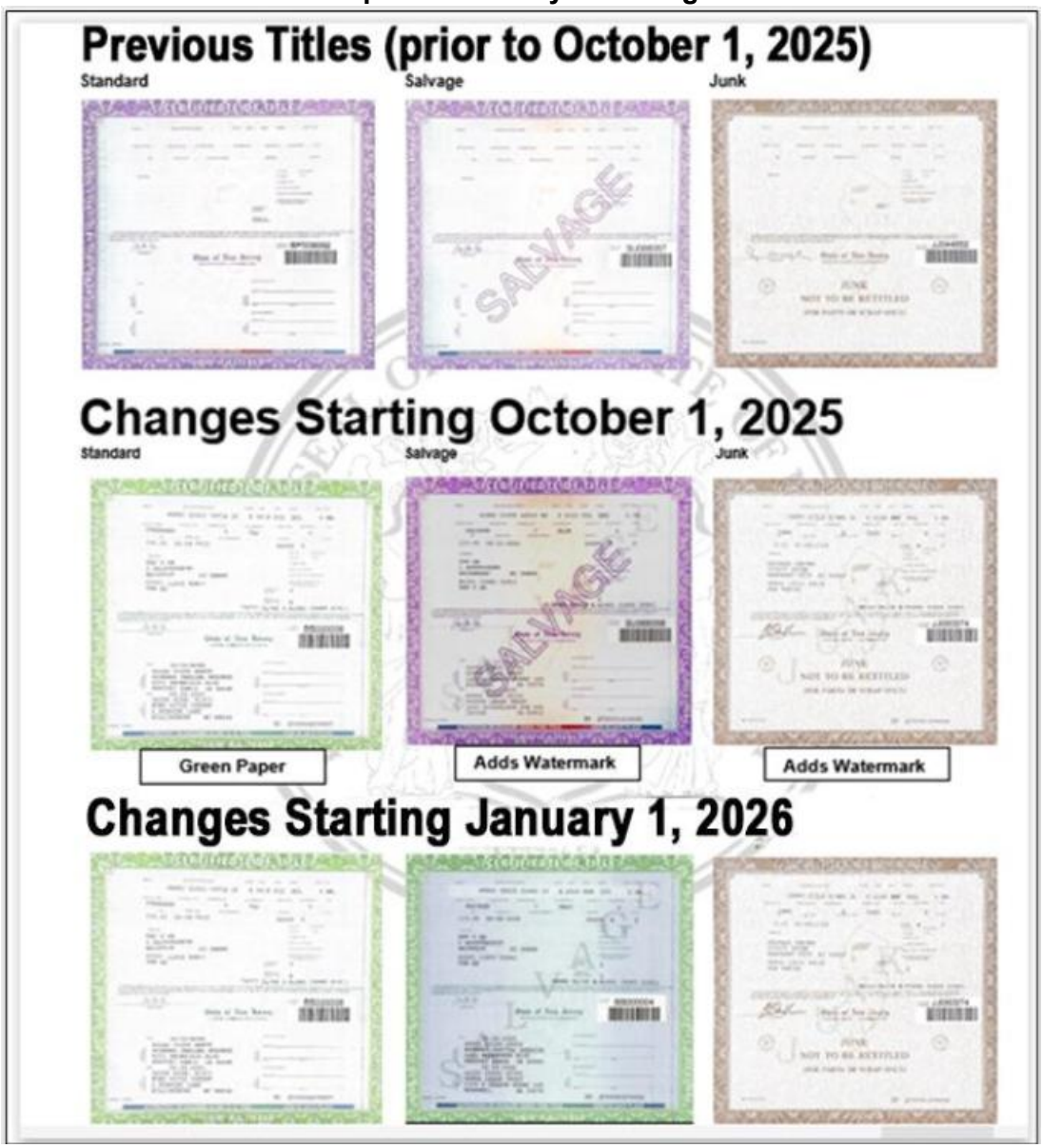
- Beginning **October 1, 2025**, titles branded as **"SALVAGE"** or **"JUNK"** include watermarks. Salvage titles remain on purple paper, and junk titles on brown paper.
- Starting **January 1, 2026**, all **standard and salvage titles** will transition to **green paper**, while **junk titles** will continue on brown paper. Watermarks will remain a consistent security feature across both branded types.

All versions of New Jersey titles are valid if the issue date aligns with the watermark and stock paper used at that time.

Review the following for images of the previous, current, and final versions of the title paper.

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Sample New Jersey Title Images:



October 29, 2025:
RMV EVR Training Update – No Excise Tax for Non-Resident Short-Term Registrations - Reminder

Non-Resident Short-Term Registrations are available to out-of-state residents purchasing a motor vehicle (NOT including trailers or mopeds) from a dealer in Massachusetts. These registrations are valid for 15 days from the transaction date.

Excise tax is not charged for these registrations because the customers are not Massachusetts residents. ATLAS has been updated to not charge excise tax. All relevant documents and the RMV website have also been updated.

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October 16, 2025:

RMV EVR Training Update – Other States' Title Exemption Policies

Some states have title exemption policies based on a vehicle's age. When registering and titling a vehicle from another state in Massachusetts, the out of state registration may serve as proof of ownership - provided the vehicle was exempt from title requirements in its previous state.

Please refer to the chart below to determine when a registration is acceptable as proof of ownership.

NOTE: If "None" is listed for the state, there are no exemptions, and a title must be provided.

State	Title Exemption Policy
AK	None
AL	Vehicles over 35 model years old, and trailers over 20 model years old are exempt.
AR	None
AZ	None
CA	None
CO	None
CT	Vehicles over 20 years old are exempt. The owner can request a title, but will be charged fees.
DC	None
DE	None
FL	Vehicles with a model year of 2011 or newer are exempt after 20 years. Vehicles with a model year of 2010 or older are exempt after 10 years.
GA	Vehicles with a model year of 1962 or older are exempt.
HI	None
IA	None
ID	None
IL	None
IN	None
KS	None
KY	None
LA	None
MD	None
ME	Vehicles that are 25 model years and newer are required to have a title. As of January 1, 2024, vehicles that are 1998 model year and older are exempt.
MI	None
MN	None
MO	None
MS	None
MT	None
NC	None
ND	None
NE	None

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NH	Vehicles that have a model year of 1999 and older are exempt. The owner can request a title.
NJ	None
NM	None
NV	None
NY	Vehicles with a model year of 1972 or older are exempt.
OH	None
OK	None
OR	None
RI	Effective January 1, 2024, ALL vehicles are titled, including model years 2000 and older previously registered under the old law.
SC	None
SD	None
TN	None
TX	None
UT	None
VA	None
VT	Vermont title law changed on July 1, 2024. There are no age exemptions.
WA	None
WI	None
WV	None
WY	None

Liens
Out of state vehicles exempt from titles don't generally have liens, as they are usually older vehicles at least 15-20 years old. If a vehicle does have a lien listed on the *Registration and Title Application* (RTA) and a registration was submitted, it would go through the memorandum process, which will show that there is no out of state title to collect.

For more information on out of state titles held by lienholders, see the training update "Out of State Titles – Revised," dated October 2, 2025.

October 2, 2025:
RMV EVR Training Update – Out-of-State (OOS) Temporary Registration Updates – Revised

When a customer is unable to produce their current Out of State Title because it is held by a lienholder, they must present the current Out of State Registration Certificate **and any one** of the following supporting documents to accompany a Registration and Title Application (RTA):

- A photocopy of the current Out of State Title showing proof of security interest or lien
- A photocopy of the Security Agreement (also known as "security contract" or "loan agreement")
- A print-out of owner information from an out of state Motor Vehicle Agency dated within 30 calendar days

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For leased vehicles, a Power of Attorney (if the lessee is signing documents on behalf of the leasing company) is required **in addition** to the RTA and one of the above documents. The documents presented must list all owners.

NOTE: Out of State Titles are sometimes sent in error to the Title Division at RMV Quincy Headquarters by lienholders. When this occurs, the title can **only** be returned to the sender; it **cannot** be mailed to a customer. If the owner is a leasing company, the title will be mailed back to the leasing company and cannot be sent to the lessee.

Exceptions – Original Title Required

This policy does not apply to the following. The original title is required.

- Vehicles titled in the following states, which issue a title to the owner even when a lien exists:
  - Kentucky
  - Maryland
  - Minnesota
  - Missouri
  - Montana
  - New York
- Transactions that result in a change of ownership, such as addition or removal of an owner, lienholder, or security interest, will require the title document to be submitted with proof of loan satisfaction. The current change of ownership process must be followed.

September 10, 2025:
RMV EVR Training Update – Out-of-State (OOS) Temporary Registration Updates

When an out-of-state resident purchases a motor vehicle from a Massachusetts dealer, they can be issued a temporary Massachusetts registration which is valid for 15 days to enable them to drive the vehicle back to their home state to register the vehicle there.

Effective immediately (due to a law change in April 2023), on a reciprocal basis, Massachusetts will honor temporary out-of-state registrations, including ones issued to Massachusetts residents.

NOTE: Normal registration transactions will continue to be processed the same as they currently are.

All the following conditions must be met:

1. The registration is temporary. Massachusetts residents can use these temporary registrations to transport vehicles back to Massachusetts but will need to register and title their vehicles in Massachusetts.
2. The vehicle properly displays the temporary registration in accordance with **Section 6 of Chapter 90**.
3. The vehicle carries motor vehicle liability insurance in an amount equal to or greater than the minimum limits set forth in **Section 34A of Chapter 90 of the**

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General Laws.

4. The vehicle carries property damage insurance in an amount equal to or greater than the minimum limit set forth in **Section 34O of Chapter 90 of the General Laws**.
5. Proof of insurance, meeting the minimum limits above, is kept in the vehicle at all times while operating on a temporary registration.

We have notified neighboring state Department of Motor Vehicles (DMVs) of this change and will be providing them with a **Massachusetts Buyer Reminder Sheet** to distribute to their dealer networks. This will help ensure that Massachusetts residents purchasing vehicles out-of-state are aware of the rules they must follow when driving the vehicle back on a temporary registration.

August 28, 2025:
EVR System Access Re-Authorization

Effective **Monday, September 1, 2025**, the length of time when an Individual EVR Participant's (IEP's)/Authorized User's ATLAS system access through your Service Provider program will be de-activated due to non-use (and will require re-authorization) will change from 30 to 90 days.

As a result, the requirement for EVR IEPs to attend the two-day New User Class Training Class to re-activate their password will increase from 90 to 120 days of system non-use.

Any related documentation on the **EVR Program Documents** page will be updated to reflect this change. In addition, the **EVR Request for Re-Authorization Form** will be updated accordingly.

August 14, 2025:
RMV EVR Training Update – Out-of-State Titles with Notary Stamps

Many states require notarization when reassigning their Certificate of Title (see examples on following pages). Out-of-state titles with notary stamps are acceptable and the RMV does **NOT** require a copy of the customer's license. The customer would have already provided their identification to the notary when they got the title notarized.

The following states require notarization if registering in that state. Massachusetts does **not** require the notarization section to be completed on out-of-state titles if a Massachusetts resident purchases a vehicle with an out-of-state title and will accept them without it at time of registration.

- Alaska
- Arizona
- Hawaii
- Kentucky
- Louisiana
- Mississippi
- Montana
- Nevada
- North Carolina
- Ohio
- Oklahoma
- Pennsylvania

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- Washington
- Wyoming

Sample Arizona Title:



Federal and State law require that the seller states the vehicle mileage upon transfer of ownership. Failure to complete the odometer statement, or providing a false statement, may result in fines and/or imprisonment. The buyer has **15 business days** to apply for a new vehicle title in order to avoid penalty charges, whether or not the vehicle is being used. This time period is subject to legislative change.

TRANSFER OF OWNERSHIP — Seller must complete this section and give title to the new owner.

Buyer Name (printed) | Sale Date

Street Address | City | State | Zip

New Lienholder Driver License or EIN | New Lienholder Name and Street Address (if no lien, write NONE) | Lien Date

Odometer Reading (no tenths) ☐ miles ☐ kilometers

☐ Mileage in excess of the odometer mechanical limits.
☐ NOT Actual Mileage, WARNING – ODOMETER DISCREPANCY.

I certify to the best of my knowledge that the odometer reading is the actual mileage unless one of the boxes above is checked.

SIGN

Seller Name (printed) | Seller Signature

Street Address | State | Zip

NOTARIZE

ID | Date | Notary Public or MVD Agent Signature | State | Commission Expires

I am aware of the above odometer certification made by the seller.

Buyer Name (printed) | Buyer Signature

DEALER REASSIGNMENT

Buyer Name (printed) | Sale Date

Street Address | City | State | Zip

New Lienholder Driver License or EIN | New Lienholder Name and Street Address (if no lien, write NONE) | Lien Date

Odometer Reading (no tenths) ☐ miles ☐ kilometers

☐ Mileage in excess of the odometer mechanical limits.
☐ NOT Actual Mileage, WARNING – ODOMETER DISCREPANCY.

I certify to the best of my knowledge that the odometer reading is the actual mileage unless one of the boxes above is checked.

Dealership Name | Dealer Number | Agent Name | Agent Signature

I am aware of the above odometer certification made by the seller.

Buyer Name (printed) | Buyer Signature

DEALER REASSIGNMENT

Buyer Name (printed) | Sale Date

Street Address | City | State | Zip

New Lienholder Driver License or EIN | New Lienholder Name and Street Address (if no lien, write NONE) | Lien Date

Odometer Reading (no tenths) ☐ miles ☐ kilometers

☐ Mileage in excess of the odometer mechanical limits.
☐ NOT Actual Mileage, WARNING – ODOMETER DISCREPANCY.

I certify to the best of my knowledge that the odometer reading is the actual mileage unless one of the boxes above is checked.

Dealership Name | Dealer Number | Agent Name | Agent Signature

I am aware of the above odometer certification made by the seller.

Buyer Name (printed) | Buyer Signature

DEALER REASSIGNMENT

Buyer Name (printed) | Sale Date

Street Address | City | State | Zip

New Lienholder Driver License or EIN | New Lienholder Name and Street Address (if no lien, write NONE) | Lien Date

Odometer Reading (no tenths) ☐ miles ☐ kilometers

☐ Mileage in excess of the odometer mechanical limits.
☐ NOT Actual Mileage, WARNING – ODOMETER DISCREPANCY.

I certify to the best of my knowledge that the odometer reading is the actual mileage unless one of the boxes above is checked.

Dealership Name | Dealer Number | Agent Name | Agent Signature

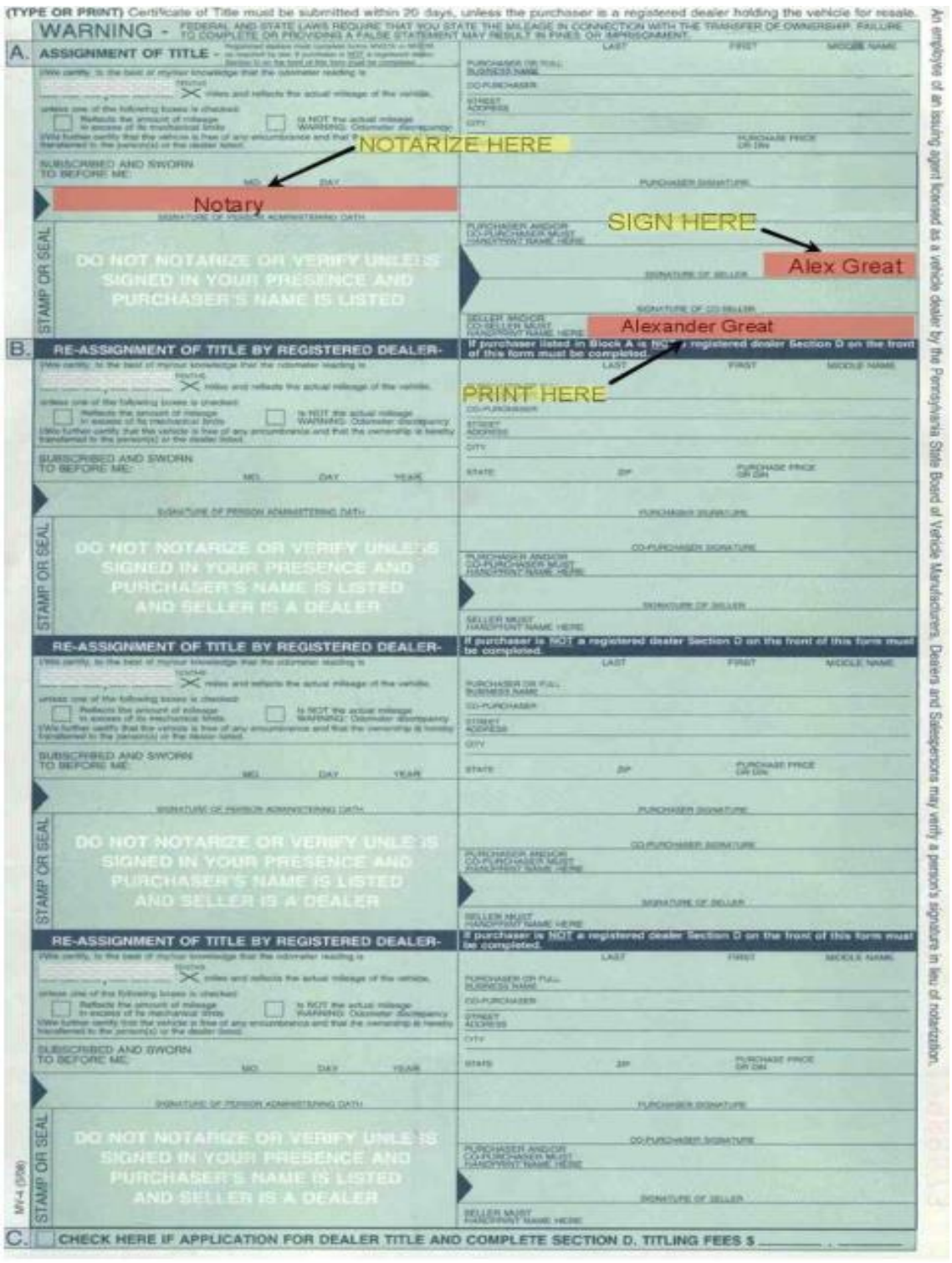
I am aware of the above odometer certification made by the seller.

Buyer Name (printed) | Buyer Signature

No Additional Reassignments Permitted — Last Buyer Must Apply For Title — Void If Altered Or Erased

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Sample Pennsylvania Title:



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August 12, 2025:
RMV EVR Training Update – Massachusetts 250 Plate Delivery Delay

Due to overwhelming demand, there is a delay in the delivery of Massachusetts 250 special plates. These plates should be delivered to customers in the mail within 8-10 weeks.

Please inform customers who order Massachusetts 250 plates of this delay.

The online transaction for Massachusetts 250 plates will soon be updated to let customers know about this delay. An email has also been sent to customers who recently ordered these plates.

NOTE: Customers who don't have existing plates will be given temporary plates. They can renew these temporary plates online if they expire before the Massachusetts 250 plates are delivered.

July 18, 2025:
RMV EVR Training Update – Missing Tennessee Title Documents

Tennessee has reported that blank, unassigned certificate of title stock is missing from their inventory.

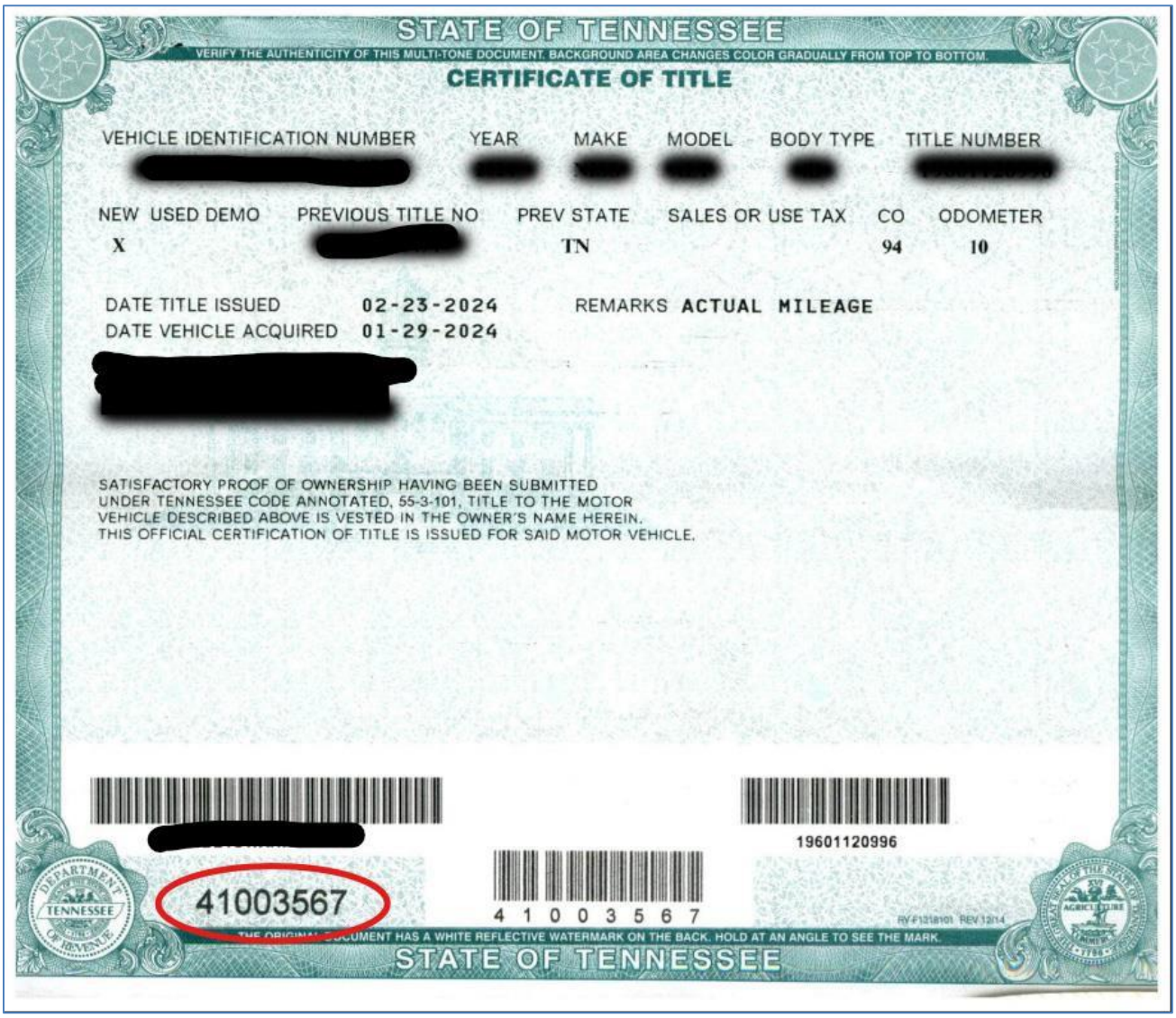
Please be on the lookout for any Tennessee titles with control numbers in the following ranges (located on the bottom left of the title):

- 45220901 through 45221400
- 45221401 through 45221900
- 45221901 through 45222400

If you believe you've been presented with one of these titles, call the Service Provider Help Desk.

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Sample Tennessee Title:


STATE OF TENNESSEE

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE DOCUMENT. BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.

CERTIFICATE OF TITLE

VEHICLE IDENTIFICATION NUMBER [redacted] YEAR [redacted] MAKE [redacted] MODEL [redacted] BODY TYPE [redacted] TITLE NUMBER [redacted]

NEW X | USED | DEMO | PREVIOUS TITLE NO [redacted] | PREV STATE TN | SALES OR USE TAX | CO 94 | ODOMETER 10

DATE TITLE ISSUED 02-23-2024

DATE VEHICLE ACQUIRED 01-29-2024

REMARKS ACTUAL MILEAGE

[redacted]

SATISFACTORY PROOF OF OWNERSHIP HAVING BEEN SUBMITTED
UNDER TENNESSEE CODE ANNOTATED, 55-3-101, TITLE TO THE MOTOR
VEHICLE DESCRIBED ABOVE IS VESTED IN THE OWNER'S NAME HEREIN.
THIS OFFICIAL CERTIFICATION OF TITLE IS ISSUED FOR SAID MOTOR VEHICLE.

[redacted]

19601120996

41003567

4 1 0 0 3 5 6 7

THE ORIGINAL DOCUMENT HAS A WHITE REFLECTIVE WATERMARK ON THE BACK. HOLD AT AN ANGLE TO SEE THE MARK.

STATE OF TENNESSEE

July 17, 2025:
RMV EVR Training Update – Vanity Plate Requirements Change

Effective immediately, the vanity plate requirements have changed to include the following:

- Vanity plates must not reference criminal conduct, including but not limited to acts of violence, motor vehicle crimes, or crimes related to use of alcohol, drugs, illegal substances, or weapons.
- Vanity plates must not be an expression of hate, contempt, or ridicule against an individual or group.

Complete List of Vanity Plate Requirements

The complete list of requirements for all vanity plates is as follows:

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1. Must comply with the following readability standards:
    a) Must start with at least two letters.
    b) Passenger, Camper, Livery, Bus, and Commercial vanity plates may contain a maximum of six characters (letters or numbers) and a minimum of two characters. Vanity plates for antique vehicles may contain a maximum of four characters and a minimum of two characters. Motorcycle vanity plates may contain a maximum of five characters and a minimum of two characters.
    c) Numbers cannot be used in the middle of a plate; they must come at the end. For example, AAA222 would be an acceptable Passenger vanity plate; AAA22A would not be acceptable. The first number used cannot be a "0."
    d) No periods, spaces, or punctuation marks are allowed.
2. Must not be a duplicate of a plate that is already issued
3. Must not suggest a vulgarity or profanity including a swear or curse word, or a term not usually displayed in the community for general viewing
4. Must not be obscene or otherwise contain material of sexual suggestiveness in that it refers to a sexual body part, a sex act, or the availability for sex
5. Must not include an expression of "fighting words" that the RMV reasonably believes would incite or provoke violence or other immediate breach of peace
6. Must not reference criminal conduct, including but not limited to acts of violence, motor vehicle crimes, or crimes related to use of alcohol, drugs, illegal substances, or weapons
7. Must not be an expression of hate, contempt, or ridicule against an individual or group

Revised Application, Online Transaction, and Plates Manual

The *Request for Vanity Plates for Businesses* application (REG104) and the *Passenger Plates Manual* (REG202) have been revised to reflect the new requirements; both have a date of 0725 in the bottom right corner and are available online. Please begin using the new versions immediately.

The online transaction for individuals to request vanity plates will soon be revised with the new requirements.

NOTE: The *Request for Vanity Plates for Businesses* application can ONLY be used by businesses. Individual applicants MUST request vanity plates online; the online transaction can ONLY be used by individuals.

June 24, 2025:
Electric Vehicle (EV) Plate Orders

Due to unforeseen manufacturing issues with our vendor, the RMV warehouse is currently experiencing a delay in fulfilling orders for Electric Vehicle (EV) plates.

If you need to process a plate for an Electric or Hybrid Vehicle, please contact your Compliance Officer or the EVR Department at **MassDOTEVRDept@dot.state.ma.us** for further assistance and next steps.

Thank you for your patience and understanding as we work to resolve this matter.

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June 13, 2025:
RMV EVR Training Update - 2025 Low Plate Lottery

The 2025 RMV Low Plate Lottery begins on Monday, June 16, 2025 at 9:00 a.m. Customers can enter the plate lottery online at **Mass.Gov/MyRMV**. The lottery is online submission only; there is no paper application available.

The deadline to enter the lottery is Friday, August 15, 2025 at 5:00 p.m.

This year there are 283 plates available for the low number plate lottery, including the following:

- Numbers only – two digits (e.g., 42)
- Numbers only - three digits (e.g., 108)
- Numbers only - four digits (e.g., 1997)
- Two numbers and one letter (e.g., 12K)
- One letter and one number (e.g., X8)
- One letter and two numbers (e.g., A78)

All lottery information will be posted on the morning of June 16 to the RMV website at **Mass.Gov/lowplatelottery**.

The lottery plate drawing will be held on Wednesday, September 3, 2025 at 1:00 p.m. at 10 Park Plaza and will be streamed live. The time and link to watch the drawing live will be shared soon. In addition, applicants will be sent the livestream details via email.

Lottery results will be posted on the RMV website.

Registry employees, temporary employees, contractors, and their spouses and family members are not eligible to enter the plate lottery.

Lottery Rules and Eligibility Requirements

- Only one entry per applicant will be accepted, regardless of the number of active registrations the applicant has.
- An applicant must be a Massachusetts resident with a Massachusetts driver's license or ID card in good standing and a currently active, registered, and insured passenger vehicle.
- Companies/corporations may **not** apply.
- MassDOT (Registry of Motor Vehicles, Highway, Mass Transit, and Aeronautics) employees, including contract employees, and their immediate family members are **not** eligible. "Immediate family member" refers to one's parents, spouse, children, and brothers and sisters. Individuals involved in the management of MassDOT divisions are also ineligible.
- Requests for specific plate numbers will not be honored. Eligible applicants will be considered for all plates listed. Plates will be awarded in the order in which they are listed on **Mass.Gov/RMV**.
- An applicant's registration, Massachusetts driver's license, or ID card cannot be in a non-renewal, suspended, or revoked status at the time of entry, the time of the drawing, or the

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time of the plate swap. As such, an applicant must not have any outstanding excise taxes, parking tickets, child support, warrants, or unpaid E-Z Pass/Pay by Plate violations.

- Online entries must be completed by **August 15, 2025 at 5:00 p.m.**
- By law, lottery winners must be announced by **September 15, 2025**. Lottery results will be available on the RMV website: **Mass.Gov/RMV**.
- All winners will be notified by the RMV in writing with instructions on how to transfer their current registration to their new lottery plate. Winners will have until **December 31, 2025** to swap their plates. **Plates will be registered to the winning applicant only.** Unclaimed plates will be forfeited after December 31, 2025 and awarded to the alternate winners.
- All plates remain the property of the RMV even after registration.
- All information received, including names of all applicants and the list of winners, is subject to release in accordance with the Massachusetts Public Records law.

June 5, 2025:
RMV EVR Training Update – Electric Vehicle Plates Incorrectly Manufactured with Letter "O"

Approximately 1,300 Electric Vehicle (VE prefix) plates were recently manufactured and distributed with the letter "O" where it should have been the number "0." As a result, these customers' physical plates do not match their vehicle registration number.

Replacement plates have been manufactured and will soon be sent to all affected customers at no cost, along with a letter explaining the situation. The letter instructs customers to replace their current plate with the new one as soon as they receive it.

Customers affected by this do have a valid registration despite the incorrect plates and law enforcement has been informed of this situation.

May 21, 2025:
RMV EVR Training Update – New Special Plate – Massachusetts 250 Years of Independence

The Massachusetts 250 Years of Independence plate is a two-year passenger special plate. Proceeds from this plate go to the Massachusetts general fund. Massachusetts 250 Years of Independence plates will be centrally distributed and customers who order them in service centers and EVR locations will receive a temporary plate while the permanent plates are mailed to them. In addition, the Massachusetts 250 Years of Independence plate is available for order on the RMV's website (Mass.Gov/RMV).

The **Passenger Plates Manual** has been updated to include this plate.

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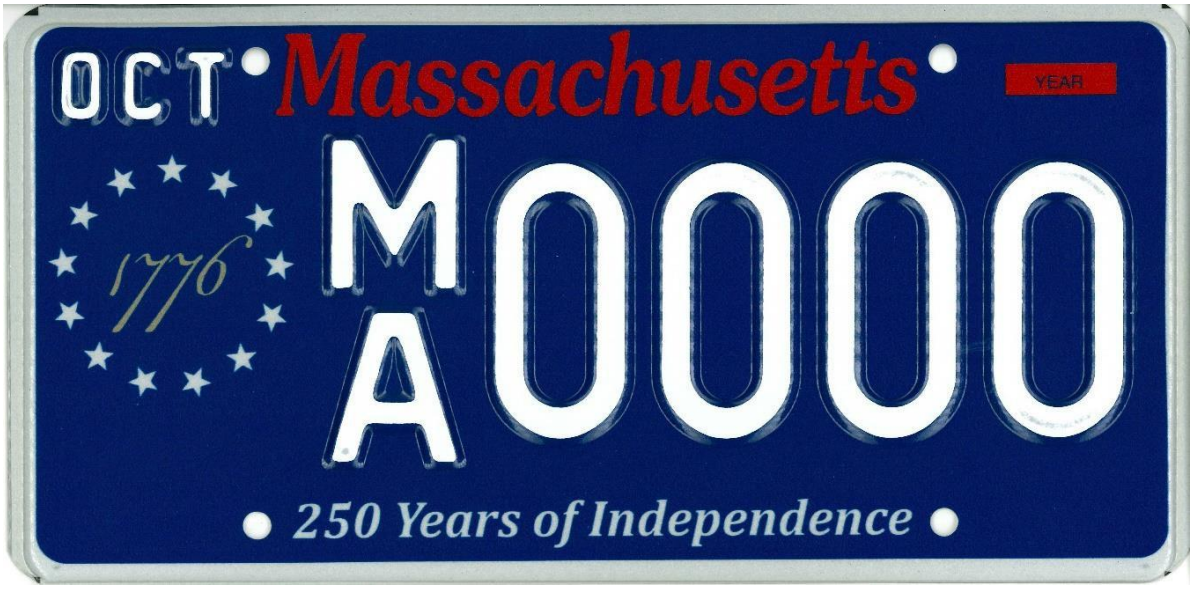


Plate Design
Overdose The Massachusetts 250 Years of Independence plate is blue and features the year 1776 surrounded by 13 stars and the words “250 Years of Independence” at the bottom of the plate.

Fees
The total fee for the Massachusetts 250 Years of Independence plate is $100 ($60 registration fee plus $40 special plate fee). The full special plate fee goes to the general fund (both at issuance and renewal).

Renewal
The plates need to be renewed every two years.

Plate Type
Massachusetts 250 Years of Independence plates have the plate type “250 Years of Independence” in ATLAS. The use type is “personal.”

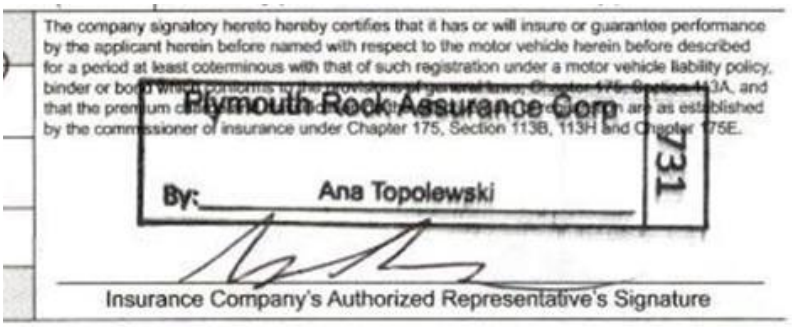
Example: MA1234, MA123A, MA12AB

The plate color code in ATLAS is “V” for variable.

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May 9, 2025:
RMV EVR Training Update – New Special Plate – Compromised Plymouth Rock Insurance Stamp

The Plymouth Rock Assurance Corp. insurance stamp issued to Ana Topolewski has been reported as compromised. Effective May 12, 2025, this stamp must no longer be accepted.



A new stamp was issued with her name appearing as Ana **M.** Topolewski; it will have the same stamp number/insurance code of 731. This stamp can be accepted.

If an RTA with the compromised stamp is submitted after May 12, scan all the paperwork and reject the transaction. Inform the customer it is due to an invalid insurance stamp and that they need to get a new stamped RTA from Plymouth Rock. Give the customer an Application Status Letter with "invalid insurance stamp" as the reason for rejection.

May 7, 2025:
RMV EVR Training Update – New Special Plate – Overdose Awareness

The Overdose Awareness plate is a two-year passenger special plate. Proceeds from this plate will fund TEAM SHARING Inc., which provides support and friendship to grieving families while working to raise awareness of Substance Use Disorder and its impact on our communities.
All pre-ordered plates have been delivered to the Special Plates Department at RMV Quincy Headquarters (see Pre-Ordered Plates section on the next page). After the pre-ordered plates have been distributed, Overdose Awareness plates will be centrally distributed and customers who order them in service centers and EVR locations will receive a temporary plate while the permanent plates are mailed to them. In addition, the Overdose Awareness plate is available for order on the RMV's website (**Mass.Gov/RMV**).

The **Passenger Plates Manual** has been updated to include this plate.

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Plate Design
The Overdose Awareness plate features an image of a purple ribbon with angel wings and a halo and the words “Overdose Awareness” at the bottom of the plate.

Fees
The total fee for the Overdose Awareness plate is $100 ($60 registration fee plus $40 special plate fee). The special plate fee disbursement is as follows.

- $28.00 goes to TEAM SHARING
- $12.00 goes to MassDOT for manufacturing the plate

Upon renewal, the full $40.00 special plate fee goes to TEAM SHARING.

Renewal
The plates need to be renewed every two years.

Plate Type
Overdose Awareness plates have the plate type “Overdose Awareness” in ATLAS. The use type is “personal.”

Example: OA1234, OA123A, OA12AB

Pre-Ordered Plates
Many customers have already pre-ordered Overdose Awareness plates. These plates have been shipped to the Special Plates Department and letters will soon be mailed to these customers instructing them to call Special Plates to process the plate swap.

The customer or their insurance company will need to fax a completed Registration and

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Title Application (RTA) to the Special Plates Department's secure eFax line (617-507-8303) to process the transaction. If an insurance stamp is required, the RTA must be stamped by their insurance company. The customer can either pay by credit card over the phone or an email payment link can be sent to them. Once the payment has been processed, the plates, along with the registration and decal, will be mailed to the customer.

May 6, 2025:
RMV EVR Training Update – $25 Registration Gift Transfer Fee

Customers registering vehicles as gifts using the Department of Revenue (DOR) **Form MVU-24** *(Affidavit in Support of a Claim for Exemption from Sales or Use Tax for a Motor Vehicle Transferred as a Gift)* are exempt from Massachusetts sales tax. However, they do have to pay a non-refundable $25 registration gift transfer fee.

When registering these vehicles, please inform customers of this fee and that it is non-refundable.

NOTES:

- If the transaction is reversed, the $25 fee will NOT be refunded.
- If the gift form does not meet the criteria for a gift, the vehicle will be subject to sales tax.

The **RMV Schedule of Fees** will be revised soon to indicate that this fee is non-refundable.

May 1, 2025:
RMV EVR Training Update – Redesigned Protect and Serve Plates – Revised

Beginning immediately, a redesigned version of the Protect and Serve special plate will be available on the RMV website (**www.mass.gov/rmv**) and can be ordered through RMV Service Centers. The new plate design features an American flag and a blue police ribbon.

The plate numbering will continue from the previous design; no plate numbers will be duplicated.

The fee for the redesigned plate will remain the same ($60 registration fee, plus $40 special plate fee). The special plate fee will still benefit the State Police Association of Massachusetts.

The previous design Protect and Serve plates will no longer be issued as new plates but will continue to be issued as replacement plates. All previous design plates will remain valid.

The **Passenger Plates Manual** will be updated online with this redesigned plate.

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Switching from the Previous Design to the New Design
Customers who have the previous design can get the new design by requesting new plates with a new number.

If a customer requests a plate swap, he/she will be issued redesigned plates with a different number than the previous plates and will receive them by mail within ten (10) business days. ATLAS will calculate the registration and special plate fees based on the previous plate type and expiration date.

- The special plate fee is required for plate swaps if it has not previously been paid within the existing registration period.
  - When swapping from previous Protect and Serve plates to the redesigned Protect and Serve plates, if the special plate fee was collected when the plates were last renewed, an additional special plate fee is not required. In this case, the special plate fee should be overridden.
  - If the registration extends beyond the original expiration date, the special plate fee must be paid for the extended period.
  - If swapping from a different plate (non-Protect and Serve) to a redesigned Protect and Serve plate, the special plate fee is required.

April 15, 2025:
New EVR Document Renewal Process

The RMV has implemented a new process for document renewals and other documents required for maintaining access to the RMV records and data and communicating to us using a Community Portal.

Important notes about the RMV's Community Portal.

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- Starting with this renewal, any documents you submit will be available in the portal for future reference.
- The status of requests and messages sent to the RMV will be displayed in the portal.
- Access to RMV Records and Data is not changing, just the way the RMV receives documents and communications.

You should have already received your credentials to log into the Community Portal. However, we will send them to you again if you have never used the RMV's Community Portal. For new credentials only, you will be receiving an email from "**Massdot.donotrepoly@dot.state.ma.us**." The email Subject is: "Secure Login Information for RMV Community Portal." This email will provide you with security credentials and instructions to access the RMV's Community Portal.

Once you create your password, you will need to:
1. Click the **RMV's Community Portal**.
2. Select My Business & Program.
3. The Access Agreement will show as a pending document. Complete online as soon as possible.
4. Next, click on the EVR business. Complete online.
5. Once completed, the document will be sent for signature using Adobe Sign. The person designated to sign will receive the email to Review and Sign, or if you received the email and are not the Authorized Signer of official document, use the delegate (do not forward) to the appropriate person for signature.

If you are no longer the contact person for this business, please email **RMVBusinessPartners@dot.state.ma.us** to let us know the new contact. If you are the contact and would like to update/add contacts please update via the **RMV's Community Portal**.

April 15, 2025:
ATLAS PO Box Address Restriction

Effective April 10, 2025, a new stopper was added to ATLAS to prevent PO Boxes from being entered as a residential address (for individuals), or a physical address (for businesses).

An error message will display saying “PO boxes cannot be used as a primary address” and a street address must be entered.

April 15, 2025:
RMV EVR Training Update – New Special Plate – Zoo New England

The Zoo New England plate is a two-year passenger special plate. Proceeds from this plate will fund Zoo New England’s conservation programs to save wildlife and wild places in Massachusetts. All pre-ordered plates have been delivered to the Special Plates Department at RMV Quincy Headquarters (see Pre-Ordered Plates section on the next page). After the pre-ordered plates have been distributed, Zoo New England plates will be centrally distributed and customers who order them in service centers and EVR locations will receive a temporary plate while the permanent plates are mailed to them. In addition, the Zoo New England plate is available for order on the RMV’s website (**Mass.Gov/RMV**).

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The **Passenger Plates Manual** will soon be updated to include this plate.



Plate Design
The Zoo New England plate features an image of a gorilla and the words “Zoo New England” at the bottom of the plate.

Fees
The total fee for the Zoo New England plate is $100 ($60 registration fee plus $40 special plate fee). The special plate fee disbursement is as follows.

- $28.00 goes to Zoo New England
- $12.00 goes to MassDOT for manufacturing the plate

Upon renewal, the full $40.00 special plate fee goes to Zoo New England.

Renewal
The plates need to be renewed every two years.

Plate Type
Zoo New England plates have the plate type “Zoo New England” in ATLAS. The use type is “personal”.

Example: ZN1234, ZN123A, ZN12AB

Pre-Ordered Plates
Many customers have already pre-ordered Zoo New England plates. These plates have been shipped to the Special Plates Department and letters will soon be mailed to these customers instructing them to call Special Plates to process the plate swap.

The customer will need to mail or email a completed Registration and Title Application (RTA) to the Special Plates Department to process the transaction. If an insurance stamp is required,

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the RTA must be stamped by their insurance company. The customer can either pay by credit card over the phone or an email payment link can be sent to them. Once the payment has been processed, the plates, along with the registration and decal, will be mailed to the customer.

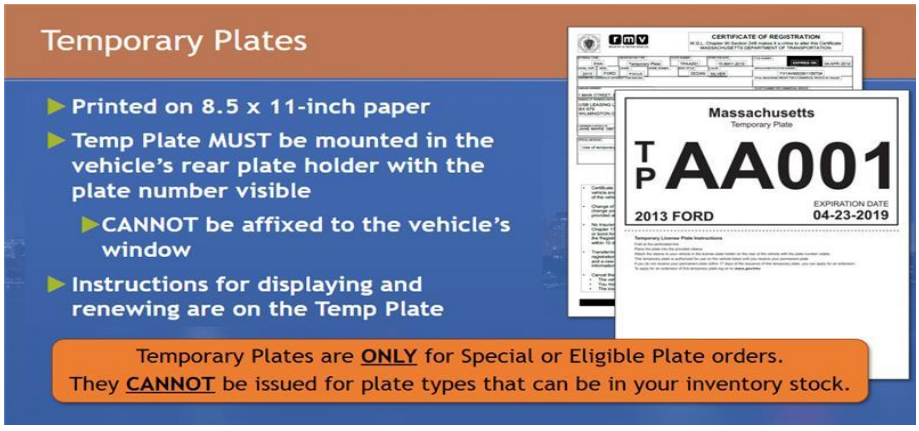
February 25, 2025:
Plate Inventory Reorder Point – Temporary Plates

For authorized EVR locations maintaining plate inventory, a reorder point of 20% of the monthly average plate issuance per plate type must be maintained. (Typically, a reorder point of 20% is achieved when the last available plate box is opened.)

Temporary plates are ***ONLY*** to be issued for special or eligible plate orders. They are ***NOT*** to be used for plate types that should be available in existing inventory stock ***unless explicit permission is granted by the RMV***.

The following chart details the plates EVR locations must maintain in their on-hand inventory.

Plate Type Description	Plate Code
Commercial	CON
Electric Vehicle	EV
Livery Normal	LVN
Motorcycle Normal	MCN
Passenger Normal Red	PAN
Trailer	TRN



February 18, 2025:
RMV EVR Training Update – Revised Certificate of Title Stock

The back of the Certificate of Title has been revised with new legal language (see sample on next page). The new title stock will be used as the current stock is depleted.

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The new title stock will have a control number that is continuous with the current stock and all security features will remain unchanged.

All previously issued Certificates of Title will remain valid.

Revised Language on Back of the Certificate of Title
The following changes were made to the back of the Certificate of Title:

- The instructions under the "Assignment of Certificate of Title by Owner" section now read:

"With exception to vehicles referred to in 90D Section 2, purchaser must make application for title within 10 days from acquisition of the vehicle or trailer represented on this certificate. Do not sign below until all sections of the assignment have been completed and signed by sellers. No seller shall assign title of a vehicle without ensuring the buyer's name and address on the assignment."

- A statement has been added to the bottom that reads:

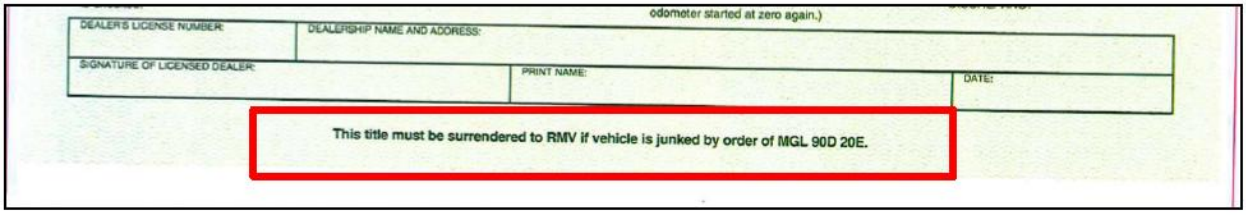
"This title must be surrendered to RMV if vehicle is junked by order of MGL 90D 20E."

Sample Revised Certificate of Title Changes

Top Back of Revised Certificate of Title:



Bottom Back of Revised Certificate of Title:



January 30, 2025:
RMV EVR Training Update – New Special Plate – Dr. Seuss

The Dr. Seuss plate is a two-year passenger special plate. Proceeds from this plate will fund SeussInSpringfield.org, which benefits Springfield Museums. All pre-ordered plates have been

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delivered to the Special Plates Department at RMV Quincy Headquarters (see Pre- Ordered Plates section on the next page). After the pre-ordered plates have been distributed, Dr. Seuss plates will be centrally distributed and customers who order them in service centers and EVR locations will receive a temporary plate while the permanent plates are mailed to them. In addition, the Dr. Seuss plate is available for order on the RMV's website (**Mass.Gov/RMV**).

The **Passenger Plates Manual** will soon be updated to include this plate.



Plate Design
The Dr. Seuss plate features an image of The Cat in the Hat and the website "SeussInSpringfield.org" at the bottom of the plate.

Fees
The total fee for the Dr. Seuss plate is $100 ($60 registration fee plus $40 special plate fee). The special plate fee disbursement is as follows.

- $28.00 goes to SeussInSpringfield.org
- $12.00 goes to MassDOT for manufacturing the plate

Upon renewal, the full $40.00 special plate fee goes to SeussInSpringfield.org.

Renewal
The plates need to be renewed every two years.

Plate Type
Dr. Seuss plates have the plate type "Dr. Seuss" in ATLAS. The use type is "personal".
Example: DR1234, DR123A, DR12AB

Pre-Ordered Plates
Many customers have already pre-ordered Dr. Seuss plates. These plates have been shipped to the Special Plates Department and letters will soon be mailed to these customers instructing them to call Special Plates to process the plate swap.

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The customer will need to mail or email a completed Registration and Title Application (RTA) to the Special Plates Department to process the transaction. If an insurance stamp is required, the RTA must be stamped by their insurance company. The customer can either pay by credit card over the phone or an email payment link can be sent to them. Once the payment has been processed, the plates, along with the registration and decal, will be mailed to the customer.

January 8, 2025:
Inventory Orders

Please accept all your orders (plates and decals) within 24 hours of receipt and confirm all plates in the boxes and the decals received are the ones ordered. If the plates received do not match the plates ordered, accept the order, and mark the plates as EVR Missing.

Contact your Service Provider with any differences from the order placed.

December 5, 2024:
RMV EVR Training Update - Newly Renovated South Yarmouth Service Center

On Monday, December 9, the newly renovated and expanded South Yarmouth RMV Service Center will open. This is the same location that was temporarily closed for renovations in December 2022. The address is 1084 Route 28 (Main Street) in South Yarmouth, in the same strip mall as the temporary location.

The renovated location expanded to 9,050 square feet (it was previously 5,536). It was completely gutted and now features the following:

- All new electrical, plumbing, and HVAC systems
- A new fire suppression system and fire alarm system
- A dedicated Business to Business area, which includes a dedicated entrance for the RMV's commercial customers
- Expanded permit testing room, transaction counters, and public waiting area
- An employee wellness room
- Real-time indoor air quality monitoring
- A new workspace for road test examiners

September 17, 2024:
RMV EVR Training Update - Update to Kei Vehicle Policy in Massachusetts

Owners of Kei Vehicles (Kei trucks, cars, and vans) can register these vehicles effective September 18, 2024. Kei Vehicles that are already registered may continue their existing registration and renewals, without interruption.

The RMV will register Kei Vehicles while continuing to review safety implications of Kei Vehicles on the public roadways. Plans for conducting a formal study of this subject matter are under development and will be announced once complete.

Newly registered Kei Vehicles may receive a passenger or commercial plate, depending on their intended use. Owners who wish to register and title their Kei Vehicles may do so by visiting an RMV Service Center with the following documents:

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Kei Vehicles Purchased and Imported from Another Country

- *Registration and Title Application* stamped by their insurance agent
- Proof of ownership document (for example, a Registration or an export certificate)
- Bill(s) of Sale providing a complete chain of transfers and ownerships (where applicable)
- The following U.S. Customs Entry Forms
- CF 7501 - Entry Summary
- DOT Form HS-7: Compliance or exemption from Federal Motor Vehicle Safety Standards (FMVSS)
- EPA Form 3520-1: Compliance or exemption from Environmental Protection Agency (EPA) standards

Documents in a foreign language must be accompanied by a translation. For example, an export certificate is typically issued in both English and the foreign language; this would be an acceptable translation.

Kei Vehicles Purchased by a MA Resident from Another State

- *Registration and Title Application* stamped by their insurance agent
- Previous Certificate of Title or Registration (for vehicles that are exempt from title due to their age)
- Bill(s) of Sale providing a complete chain of transfers and ownerships (where applicable)

August 22, 2024:
RMV EVR Training Update – RTA Acceptance Requirements

To ensure that *Registration and Title Applications* (RTAs) are completed properly and that vehicles are lawfully registered and titled, the RMV and its business partners responsible for registration and title transaction processing:

1. May reject any RTA that is not completed fully and is not in adherence to the RMV's "***RTA Form Instruction Guide***." All RTAs MUST be filled out completely, whether by the dealer, the insurance agent or carrier, the customer, or a combination of them.
2. Must ensure that all information on the RTA matches the information on the Certificate of Title or Certificate of Origin. If any information does not match, the RTA is not acceptable, and a new application is required.
3. Must not, under any circumstances, complete or edit any field of the RTA on behalf of the applicant. Employees may ask the applicant to complete any missing information.

Notes:

- If it's a runner, it should be the decision of the runner and the submitting business partner whether they add in missing information to complete an RTA. That is acceptable, as long as it is not the employee completing it.
- If an RTA is typed and then handwritten to include a second owner, it should not be accepted.

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Handwritten Fields

It is preferable for RTAs to be completed either entirely electronically or entirely by hand. However, one **CAN** be accepted if a customer fills certain fields in by hand while the rest is completed electronically.

Below are the fields that **CANNOT** be completed by hand if the rest is completed electronically:

Section B – Vehicle Information

- B1. Vehicle Identification Number (VIN)
- B5. Year/Make/Model

Section D – Owner Information

- D2. 1st Owner's Name
- D5. Residential Address
- D7. Mailing Address
- D11. 2nd Owner's Name
- D14. Residential Address
- D16 Mailing Address

Section E – Lessee Information

- E2. 1st Lessee or Corp/Co/Organizations Name
- E3. 1st Lessee Address
- E5. 2nd Lessee or Corp/Co/Organizations Name
- E6. 2nd Lessee Address

Section F – Business Owner Information

- F2. EIN/FID
- F3. Corp/Co/Organization/Lessor Name
- F8. Physical Address
- F9. Mailing Address

Section H - Lienholder Information

- Can be handwritten as long as you're adding a lien

*Section K – Insurance Information

- K1. Insurance Company
- K2. Insurance Code
- K3. Effective Date of Insurance
- K5. Policy Change Date (not required if effective date (K3) is within 30 days)

*This section can be completed by hand only if the insurance company is using a rubber stamp and wet signature.

NOTE: Handwritten fields can be in different colors.

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Scanned or Faxed Copies of the RTA

During Covid, the RMV amended the proof of insurance policy with the understanding that insurance companies and agents may select to work remotely, or stop in-person visits to their offices. This policy change has been extended indefinitely.

1. For insurance companies and agents that currently use a rubber insurance stamp, the RMV will accept a scanned or faxed copy of the RTA or RMV-2 form. The copy must be legible, and the form filled out properly in order to be accepted.

2. For both Electronic Vehicle Registration (EVR) program and non-EVR program dealer sales, a new RTA may need to be completed by the insurance company or agency if they lack the ability to physically receive a fax or stamp the RTA. In this case, both the dealer completed, and insurance completed RTAs will need to be submitted as part of the transaction.

    - If two forms are submitted, both must be completed; however, one form may have the customer signature and one form may have the insurance stamp. Both forms together are considered a complete form. One or both may be faxed or scanned versions. These may be accepted both when dropped at a B2B counter or processed as a walk-in registration.

    - If one form is submitted, all the components must be on one form (completed application, customer signature, and insurance stamp) but it may be a faxed or scanned version. The form must be legible, on 8.5 x 11 white paper, and have no ink smears, faded print, or low toner marks.

Insurance Certification Reminder

Insurers must require that the RTA is completed fully, accurately, and in adherence to the *RTA Form Instruction Guide* before certifying insurance in Section K of the RTA.

Either of the following two options are acceptable for applying the Insurance Certification.

Option 1, Insurance Stamp

An insurance stamp can be applied to the RTA Form by either of the following methods:

- Physical rubber stamp
- Electronic “stamp”

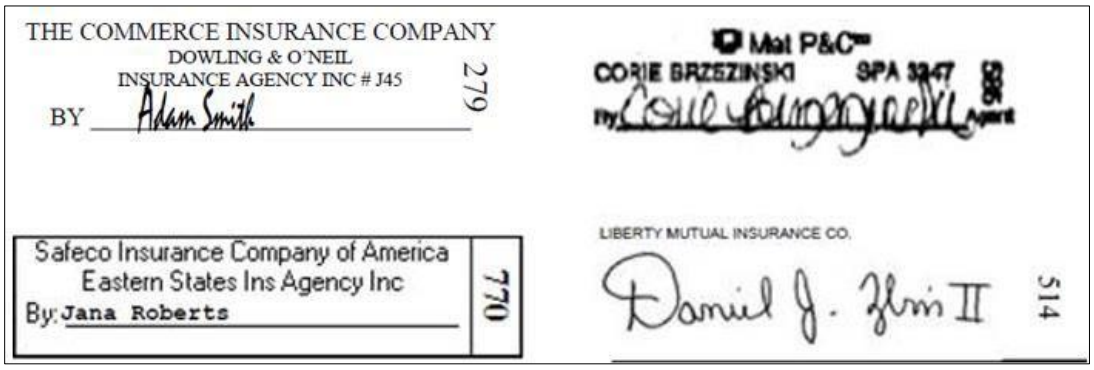
If the electronic option is used, the field for the insurance stamp must meet the following criteria:

1) Insurance company name printed on the stamp horizontally.
2) Include the agency name, company representative’s name, location, or producer code printed horizontally (when applicable).
3) Include the three-digit insurance company code printed on the stamp vertically.
4) Include the authorized representative’s signature line. The authorized representative’s name may either be printed or manually signed.

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5) Must fit within the space provided on the RTA Form.

Sample Acceptable Insurance Stamps



Option 2, Standalone Certification

A Standalone Insurance Certification can be combined with the RTA Form to serve as the certification from Section K of the RTA. A Standalone Certification must contain the Vehicle Identification Number (VIN) of the insured vehicle and the name and driver's license number or Federal Identification (FID) Number of the primary owner.

Sample Standalone Insurance Certification



REGISTRY OF MOTOR VEHICLES

Registration and Title Application
Insurance Verification Supplement

Insurance Information

K1. Insurance Company
THE COMMERCE INSURANCE COMPANY

K2. Insurance Code
279

K3. Effective Date of Insurance
09/01/2020

K4. Self Insured? ☐ Yes ☐ No

K5. Policy Change Date

The company signatory hereto hereby certifies that it has or will insure or guarantee performance by the applicant herein before named with respect to the motor vehicle herein before described for a period at least coterminous with that of such registration under a motor vehicle liability policy, binder or bond which conforms to the provisions of general laws, Chapter 175, Section 113A, and that the premium charge and classification on the effective date of registration are as established by the commissioner of insurance under Chapter 175, Section 113B, 113H and Chapter 175E.

THE COMMERCE INSURANCE COMPANY
CVB AGENCY INS.
By: AGENT NAME
279

Insurance Company's Authorized Representative's Signature

This page serves as a supplement to the Registration and Title (RTA) Application, Section K. Insurance Verification for the below:

Vehicle Identification Number (VIN) from B1: 15UZZR0C5OF092790

1st Owner's Name (Last, First, Middle) from D2: Doe, John, James

Driver's License Number / ID# / SSN from D4: S1234567

August 9, 2024:
RMV EVR Training Update – 2024 Sales Tax Holiday Weekend

The 2024 Sales Tax Holiday Weekend will be August 10-11. During these two days, most purchases of single items of tangible personal property costing $2,500 or less are exempt from Massachusetts sales and use taxes, subject to certain exclusions. This applies to items bought for personal use only. Purchases by corporations or other businesses and purchases by individuals for business use remain taxable.

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How Does This Affect the RMV?
Motor vehicles do not qualify for the sales tax holiday exemption and are subject to sales tax. However, trailers costing $2,500 or less do qualify for the exemption, provided they are purchased for personal use.

Trailers that cost over $2,500, or are purchased for business use, are subject to sales tax. Trailers that are subject to sales tax are taxed based on the full purchase price, not the purchase price minus $2,500. For example, a trailer purchased for $3,000 must be taxed based on the $3,000 purchase price.

NOTE: Motorized bicycles (mopeds) that cost $2,500 or less and are purchased for personal use do qualify for the sales tax exemption. However, this will not affect moped registration transactions, as the RMV does not collect the sales tax for mopeds.

August 8, 2024:
EVR Inventory – Mislabeled Plates

The EVR Department has been made aware that plate boxes have been shipped with incorrect labels. Due to this issue, we ask that you follow the outlined guidance below:

- Locations should accept incoming orders.*
- Open the box(es) of plates to verify the plates in the box match the label on the box (which are the plates accepted).
- If they do not match, mark the plates NOT received as "EVR Missing."
- Reach out to your Service Provider Help Desk and let them know the series of plates physically received that need to be transferred into your inventory.
- The Service Provider Help Desk will contact RMV Inventory Management on your behalf so the correct plates can be added in the RMV database to your location and your Service Provider will need to manually add the correct plates to your inventory in your software.

***NOTE:** Any locations that received an inventory order this week or last week please check the plates in the boxes to confirm they match the labels.

July 23, 2024:
Motor Vehicle Inspections – IMPORTANT **RESOLVED on 7/24/2024**

Motor vehicle inspections are unavailable in the state due to the global outage on Friday, July 19, which impacted the use of some technology. The Registry continues to coordinate with its vendor, OPUS, and inspection sites to remedy issues. (Motorcycle inspections are available.)

We will continue to keep you updated as information becomes available.

Thank you for your continued patience.

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July 22, 2024:
Motor Vehicle Inspections – IMPORTANT **RESOLVED on 7/24/2024**

Please be advised that motor vehicle inspections are currently unavailable.*

Resolution updates will be provided, once received. Thank you for your cooperation!

***NOTE:** Motorcycle inspections are being processed at this time.

July 19, 2024:
Global System Outage – IMPORTANT **RESOLVED on 7/24/2024**

Due to the global system outage, the following RMV services have been identified as currently UNAVAILABLE:

- Service Center and AAA appointments are cancelled until 12:00pm Eastern Time
- Online credit card payments – payment by check can be accepted
- Vehicle inspections
- Limited capacity to accept phone calls in the RMV Contact Center
- Road tests are still being conducted

The RMV is still evaluating services and will provide updates, as needed.

July 3, 2024:
Mini Kei Trucks or Vans Cannot be Registered by the RMV – Revised

Kei-class mini trucks and vans are smaller versions of standard vehicles that are imported from abroad and are more than 25 years old.

The National Highway Traffic and Safety Administration (NHTSA) does **not** endorse the use of these vehicles on public highways because they **do not meet** federal motor vehicle safety standards (FMVSS), which require minimum levels of safety performance for motor vehicles and motor vehicle equipment. These vehicles typically do not have critical safety components like airbags, bumpers, roll bars, and tempered glass. In addition, NHTSA has issued guidance which indicates that these vehicles are intended mainly for off-road use, such as on college campuses, farms, and industrial plants.

These vehicles **cannot be registered or titled by the RMV** as motor vehicles and cannot be operated on public ways.

Some examples of popular mini trucks (and many of them have van versions) that customers apply to register include:

- Honda Acty truck/van
- Daihatsu Hijet, Daihatsu Atrai
- Suzuki Carry, Suzuki Every
- Mitsubishi Minicab truck/van
- Mazda Porter Cab or Scrum
- Subaru Sambar truck/van
- Isuzu Mini Truck

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- Nissan Clipper
- Toyota Lite Ace or Town Ace







Frequently Asked Questions (FAQs)

How do I identify these vehicles?

- They will have a non-standard VIN that is not 17 characters long, e.g.,HA42035252
- Model year will be at least 25 years old
- First time registrants will have importation papers that will typically be in Japanese
- The brands are classified as kei vehicles, e.g., the ones listed above

What if a customer has registered these in the past and inquires why they cannot be registered now?

As the RMV becomes aware that one of these vehicles may have been registered, it will contact the owner and inform them accordingly.

Kei trucks and vans do not meet federal motor vehicle safety standards, which are essential for ensuring the safety of all vehicles on public roads and hence we are unable to register these vehicles. We need to prioritize the safety of all road users. We apologize for any inconvenience this may cause and appreciate customers' understanding.

Customers may continue to use these vehicles without registering them for off-road purposes, agricultural work, or on private property use where road safety standards do not apply.

What should be listed on the Application Status Letter as the reason for denial?

The following should be listed on the *Application Status Letter*: "The National Highway Traffic and Safety Administration (NHTSA) indicates these vehicles are mainly for off road use and does **not** endorse the use of this vehicle on public highways because it **does not meet** U.S. safety standards."

What if a customer wants to only title these vehicles to facilitate transfer of ownership?

Currently, we do not title these vehicles because they do not meet federal motor vehicle safety standards. Our policy applies to both registration and titling of these vehicles. Without a title, ownership cannot be transferred through the usual titling process.

We understand this may be inconvenient, but there may be other ways to transfer ownership. We recommend starting with a detailed bill of sale and seeking legal advice

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to ensure compliance with all necessary regulations.

June 28, 2024:
IMPORTANT – CVR/CDK Outage Update **RESOLVED on 7/3/2024**

Our RMV Service Centers are diligently working to process transactions for EVR locations affected by the CVR/CDK outage. We understand the challenges this outage has presented and appreciate your patience and cooperation.

We have made special considerations for locations impacted by the outage as follows

- **Transaction Guidelines:**
  - For **1 to 3** transactions, you can visit the Service Center as a walk-in customer and wait for your transactions to be completed.
  - For **4 or more** transactions, please drop them off at the Business to Business (B2B) counter and pick them up the following business day. We are prepared to demonstrate flexibility in cases where dropping off may not be an option.

Also, while vehicle registration transactions normally are not offered on Saturdays, the RMV service centers which are open on Saturdays have been processing registrations on behalf of impacted dealers.

Please note the following guidelines when visiting our Service Centers:

- **Patience and Process:** We ask that locations sending in a runner or dealer/agent representative be patient with the process, as our staff are also servicing other customers of the Commonwealth. All transactions are important and will be processed as quickly as possible.
- **No Additional Expedited Requests:** We are already expediting transactions according to the new guidelines to ensure efficiency. Please do not request additional expedited processing as it will disrupt the process and delay all transactions.

Following these guidelines is essential to ensure efficiency. Not adhering to them will only result in further delays. Thank you for your understanding and cooperation during this time. We are committed to assisting you and ensuring a smooth process for all our customers.

June 21, 2024:
IMPORTANT – CVR Outage **RESOLVED on 7/3/2024**

Until the CVR outage is resolved, dealerships that use CVR as their Service Provider can visit an RMV Service Center to process registration-related transactions. Service Center Management is aware of the challenges of the CVR outage has presented the CVR dealers and are prepared to assist. Please follow the guidance below:

- 1 – 3 transactions, you can visit the Service Center as a walk-in customer and wait for transaction(s) to be completed
- 4 or more, we ask that you drop off the transactions at the Business to Business (B2B) counter and pick up the following business day

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The Service Centers are prepared to demonstrate flexibility in those cases where dropping off may not be an option. If you have any questions, please contact your EVR Coordinator.

June 17, 2024:
RMV EVR Training Update - 2024 Low Plate Lottery

The 2024 RMV Low Plate Lottery begins on Monday, June 17, 2024 at 9:00 a.m. Customers can enter the plate lottery online at **Mass.Gov/myRMV**. The lottery is online submission only; there is no paper application available.

The deadline to enter the lottery is Friday, August 16, 2024 at 5:00 p.m.
This year there are 298 plates available for the low number plate lottery, including the following:

- Numbers only – two digits (e.g., 34)
- Numbers only - three digits (e.g., 255)
- Numbers only - four digits (e.g.,1912)
- One number and one letter (e.g., 2X)
- Two numbers and one letter (e.g., 33V)
- One letter and one number (e.g., B8)
- One letter and two numbers (e.g., Z88)

All lottery information will be posted to the RMV website at **https://www.mass.gov/info-details/2024-low-plate-lottery-rules-and-eligibility**.
The lottery plate drawing will be held on September 10, 2024, at 10 Park Plaza and will be streamed live. The time and link to watch the drawing live will be shared soon. In addition, applicants will be sent the livestream details via email. Lottery results will be posted on the RMV website.

Registry employees, temporary employees, contractors, and their spouses and family members are not eligible to enter the plate lottery.

Lottery Rules and Eligibility Requirements

- Only one entry per applicant will be accepted, regardless of the number of active registrations the applicant has.
- An applicant must be a Massachusetts resident with a currently active, registered, and insured passenger vehicle.
- Companies/corporations may **not** apply.
- MassDOT (Registry of Motor Vehicles, Highway, Mass Transit, and Aeronautics) employees, including contract employees, and their immediate family members are not
- eligible. (“Immediate family member” refers to one’s parents, spouse, children, and brothers & sisters.) Individuals involved in the management of MassDOT divisions are also ineligible.
- Requests for specific plate numbers will not be honored. Eligible applicants will be considered for all plates listed. Plates will be awarded in the order in which they are listed on **Mass.Gov/RMV**.
- An applicant’s registration and license cannot be in a non-renewal, suspended, or revoked status at the time of entry, the time of the drawing, or the time of the plate swap. As such, an applicant must not have any outstanding excise taxes, parking tickets, child support, warrants, or unpaid E-ZPass/Pay By Plate violations.
- Online entries must be completed by **August 16, 2024 at 5:00 p.m.**

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- By law, lottery winners must be announced by **September 15, 2024**. Lottery results will be available on the RMV website: **Mass.Gov/RMV**.
- All winners will be notified by the RMV in writing with instructions on how to transfer their current registration to their new lottery plate. Winners will have until **December 31, 2024** to swap their plates. **Plates will be registered to the winning applicant only.** Unclaimed plates will be forfeited after December 31st and awarded to the alternate winners.
- All plates remain the property of the RMV even after registration.
- All information received, including names of all applicants and the list of winners, is subject to release in accordance with the Massachusetts Public Records law.

June 14, 2024:
DRT-1 Form – Reminder
When the DRT-1 Form is Being Used as a Licensed Dealer Reassignment of Title

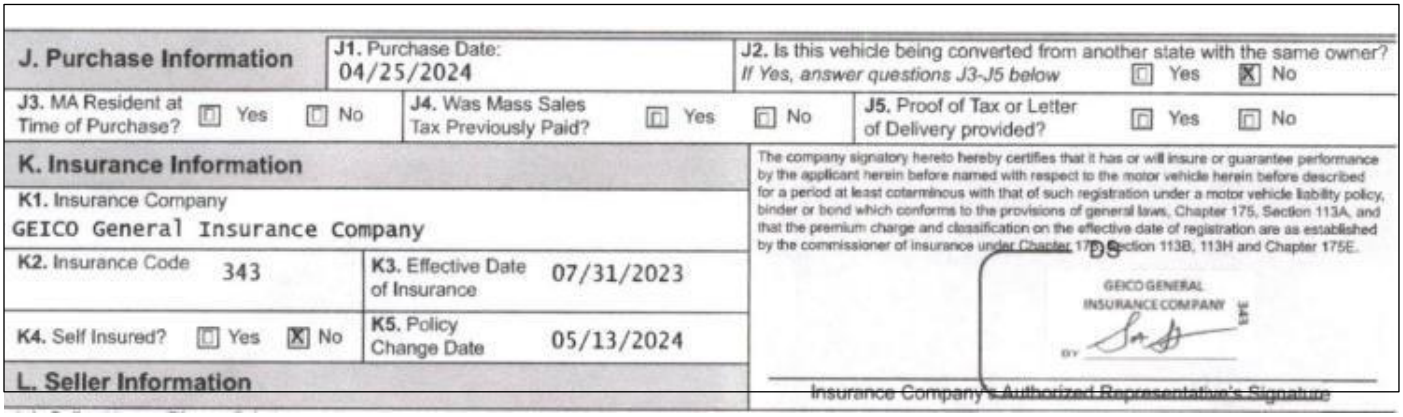
A DRT-1 Form is a Supplement Transfer Document and may only be used when Dealer Reassignments on the title are completed; this includes out of state (OOS) titles.

This is a secured document issued to your dealership and may not be shared with, or loaned to, anyone.

May 23, 2024:
RMV EVR Training Update - DocuSigned RTA Forms

GEICO recently began utilizing DocuSign to electronically stamp the *Registration and Title Application* (RTA). These stamps have a partial frame around them with the letters "DS" at the top (see sample below).

DocuSign stamps are acceptable and comply with our **stamp acceptance specifications**.



May 14, 2024:
Title Processing – Reminder

EVR locations **CANNOT** process a transaction with a title that has been signed over to an insurance company (depending on the age of the vehicle, it must either go through the Salvage Title process or a new Reconstructed Title must be issued). These transactions must be sent to a Service Center for processing. You can find additional information **here** on EVR Title Processing.

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May 3, 2024:
Incomplete RTA Forms

The RMV's EVR Department is aware of the current situation with certain insurance companies sending dealerships incomplete RTA Forms. Please continue to not accept any incomplete RTA Forms that you receive until the company completes the RTA Form in accordance with RMV policy. Thank you!

May 2, 2024:
Inventory Orders – Reminder

Plan for the appropriate amount of shipping time when you place your inventory orders. Your inventory orders should be shipped within 7-10 days after your order is submitted.

Please DO NOT call the RMV Distribution Center to inquire on the status of your inventory order. You must call your Service Provider Help Line and they will send an inquiry to request tracking information or an order status, if necessary. Thank you!

May 1, 2024:
Electric Vehicle Incentive

Important Notice to Massachusetts Dealers: The State Electric Vehicle Incentive is NOT a Tax Credit.

This message is being sent on behalf of the Massachusetts Department of Energy Resources (DOER), which oversees the statewide electric vehicle incentive program, known as MOR-EV.

It has come to DOER's attention that there has been confusion regarding the nature of MOR-EV funding, which is available for new and used all-electric vehicles.

IMPORTANT: The MOR-EV incentive is NOT a tax credit; it is only available as a direct rebate and cannot be claimed when filing a state tax return.

As you interact with customers daily, we kindly request your assistance in sharing this reminder: **The MOR-EV rebate is not a tax credit. It must either be provided by a participating dealer at the time of the transaction or applied for by the consumer within ninety (90) days of purchase or lease.**

For more information on the MOR-EV program, including how to become a participating dealer that can offer this rebate to customers at your dealership, visit **MOR-EV.org**.

For general questions, call 1-866-900-4223 or email **mor-ev@energycenter.org**.

April 22, 2024:
EVR Authorization Forms - Reminder
There is a new version of the EVR Department's Request for Reauthorization form available online: **Request for Re-Authorization Form** (the new form shows the current form version in the bottom right-hand corner of EVR104_0324).

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Effective **April 1, 2024***, the EVR Department only accepts the new version of the Reauthorization Form via email for processing, as stated on the form. Send the form/request to: **MassDOTEVRreauths@dot.state.ma.us**.

***NOTE: The EVR Department Fax Number is longer in service as of 4/1/2024.**

April 1, 2024:
Business Partner Website Migration to Mass.gov Communication

March 29, 2024:
Lease Buyout Advisory Communication
Lease Buyout Advisory Questions and Answers (Q&As)

March 18, 2024:
EVR Authorization Forms
There is a new version of the EVR Department's Request for Reauthorization form available online: Request for **Re-Authorization Form** (the new form shows the current form version in the bottom right-hand corner of EVR104_0324).

Starting on **April 1, 2024***, the EVR Department will only accept the new version of the Reauthorization Form via email for processing, as stated on the form. Send the form/request to: **MassDOTEVRreauths@dot.state.ma.us**.

***NOTE: The EVR Department Fax Number will no longer be in service as of 4/1/2024.**

March 11, 2024:
Document Scanning Policy - Reminder
The Document Scanning Standard is: Color, 300DPI, two sided, in PDF format. All documents scanned into your transaction MUST meet the Document Scanning Standard set forth by the RMV to be compliant with the EVR Permit Terms. All scans MUST be legible. There are no exceptions to these scanning standards. If you are being contacted by your EVR Compliance Officer because your scans do not meet the standard and/or are illegible, you must immediately resolve this with your scanning equipment and software interface before any additional EVR processing is done. If your location has ongoing issues with the standard scanning requirement and illegible documents, you will risk removal from the EVR Program.

February 16, 2024:
RMV EVR Training Update – Vermont Title Changes – Revised - February 16, 2024

On January 1, 2024, Vermont changed their title law to title all vehicles and trailers regardless of age. This was described in the training update titled "Rhode Island and Vermont Title Changes" dated January 10. However, due to a statute change, Vermont only has **rescinded their change and has reverted to the previous title law**. Rhode Island's change is still in effect.

Any vehicle that is 2009 or older will only be required to submit a bill of sale to obtain a Vermont registration. Vermont will NOT be titling these vehicles at this time.

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February 12, 2024:
EVR Policy - Reminder
All Individual EVR Participants (IEPs) who process a transaction on EVR are required to write their **first initial** and **full last name** LEGIBLY in the upper right-hand corner of the RMV Application being used and scanned (e.g., RTA Form, Duplicate Title Application, etc.) into the transaction they are processing. This is required for any transaction that is processed on EVR.

January 18, 2024:
Non-Resident Short-Term Registration Expiration Date Change
Non-Resident Short-Term Registration Expiration Date Change Communication

January 17, 2024:
RMV EVR Training Update – Non-Resident Short-Term Registration Expiration Date Change

Non-Resident Short-Term Registrations are available to out-of-state residents purchasing a motor vehicle (NOT including trailers or mopeds) from a dealer in Massachusetts. These registrations were originally valid for 9 days from the transaction date. **Effective January 18, Non-Resident Short-Term Registrations issued January 18 or later will be valid for 15 days from the transaction date.** Non-Resident Short-Term Registrations issued January 17 or earlier will still be valid for 9 days from the transaction date.

Customers are issued a Registration Certificate and a paper temporary plate inserted into a plastic sleeve. These plates can ONLY be used for transporting a vehicle back to the customer's home state; they cannot be used for commercial purposes (including the transportation of passengers, goods, wares, and merchandise).

January 10, 2024:
RMV EVR Training Update - Rhode Island and Vermont Title Changes

Effective January 1, 2024, Rhode Island and Vermont both made changes to their title laws.

Rhode Island
Rhode Island will title ALL VEHICLES and ALL TRAILERS (with a GVWR of 3,001 lbs. or more), regardless of model year, upon payment of sales tax and/or registration.

Other Title Changes

Rhode Island also made the following changes that will not affect the MA RMV:

- ALL VEHICLES and ALL TRAILERS (with a GVWR of 3,001 lbs. or more) coming into Rhode Island from out of state, regardless of model year, require a VIN Inspection from a local municipal police department.
- If an out of state vehicle or trailer is being registered in Rhode Island, and the state from which it is coming is a state that required a title for that vehicle or trailer, that title MUST be in the name of the seller, properly assigned to the buyer, and be presented, along with VIN Inspection, at the time of sales tax payment or registration at the RI DMV.
- If an out of state vehicle or trailer is being registered in Rhode Island, and the state

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from which it is coming is a state that did not require a title for that vehicle or trailer, a valid proof of ownership (e.g., old registration, or paid sales tax form) in the name of the seller must be presented, along with a VIN Inspection, at the time of sales tax payment or registration at the RI DMV.

Vermont
Previously, Vermont only titled vehicles and trailers that are 15 years old or newer based on the calendar year (with some exceptions). Vermont will now title ALL VEHICLES AND TRAILERS regardless of age, with the following exceptions (which remain unchanged):

- Motorcycles powered by electricity with less than 20 kilowatts of engine power
- Motorcycles with an engine size smaller than 300 ccs
- Motor-driven cycles
- Track Vehicles (Title optional)
- Tractors with a loaded weight of 6,099 lbs. or less
- Trailers with an empty weight of 1,500 lbs. or less
- Vehicles or vessels regularly engaged in the interstate transportation of persons or property for which a current Certificate of Title has been issued in another state

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