

EVR Phase 2 Frequently Asked Questions (FAQs)

Electronic Vehicle Registration (EVR) Frequently Asked Questions (FAQs)			
Category	Question	Answer	Version/Date
ATLAS Functionality	Under Vehicle > Previous Title Country, will ATLAS support Out-of-Country Titles?	Yes, there will be certain countries allowed. A full list will be provided.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	Regarding Previous Title Brands: If a user is processing an ATLAS/MA-titled vehicle with an existing brand, does the user have to supply all the existing brands in the registration request? Is there a limit on the number of previous title brands retained in ATLAS?	Used vehicles new to ATLAS need all brand information recorded. Used vehicles that exist in ATLAS should have the brand information carried forward. There is no limit on the number of brands that can be submitted.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	Is the Odometer Status (e.g., Actual, Not Actual) used in Registration and Title transactions? We have this field from the legacy ALARS system, but it appears to be no longer needed in ATLAS.	Odometer status is not tracked as a specific field. In ATLAS, the "not actual mileage" is a brand.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Regarding GetBusiness vs. GetBusinessList (and GetPerson vs. GetPersonList), please explain the scenario when GetBusinessList would be used in place of GetBusiness?	GetBusinessList is intended to be used for cases where a business has multiple locations and would allow a user to select which location is applicable for the corresponding transaction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Will the insurance information require an Entity Key to be sent?	No, the 3-digit company code should be used.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	For Registration and Title transactions, is it a correct understanding that we must always submit 2 requests? Validate Registration Title, then Process Registration and Title?	For a new Registration and Title transaction, users should submit a request for each owner to validate their existence and to obtain the Entity Key. If the transaction is for a used vehicle, it will need to be determined if the vehicle had been Registered.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Will an email address be required entry for all owners? There may be situations where the buyer does not have an email address (or does not wish to disclose one) or one is not recorded by the Permit Holder.	An email address is not required. (A phone number is also not required.)	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	What is the functionality and usage of the AtlasEntityLocationKey?	This key is used to distinguish locations for a specific business/FID.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	Is color document scanning a requirement for Permit Holders? Will the RMV accept black and white/grayscale scans?	Color scanning is required.	Version 1 Questions Dated 4/2/2020
Document Scanning	Users tested a 300 DPI color document scan of the RTA Form using the default compression and color settings on the workstation; the document size was 1.7MB for the 2 pages. For baseline purposes, Dealer scans are expected to be approximately 800KB to 1MB per page.	300 DPI color is required for scans.	Version 1 Questions Dated 4/2/2020
Document Scanning	An example packet provided by a Dealer was 6MB size for 8 pages. The majority of the pages were scanned in black and white, so it is expected that full color scans will generate a larger size.	Although color scans make the file size larger, color scans are still required.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Will this increase the number of eligible transactions for a Dealer to process through EVR? Or, will the requirement of processing 30 qualifying transactions a month be reduced?	The eligible transaction will expand to include Registration Only, Title Only, and Salvage Title. Users still have to process 30 qualifying transactions a month. The current eligible transactions include New Registration/Title and Registration Transfer.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	With EVR transactions being available 24/7, what impact will this have on our Help Desk?	The decision of the time to process at Permit Holder discretion. ATLAS is available 24/7 but does not have to be utilized 24/7.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	We would like a better understand what is being envisioned for this process change. The way we read it this is going to be a big change impacting our trainer. As a suggestion, in NJ, there is a process in place within the application that forces the user to reconcile inventory by the 15th day of the month. If they do not, all access to their transactions will be greyed out until that is complete.	The RMV is agnostic to when the reconciliation occurs, as long as it is done for each Permit Holder's Location at least monthly. We do not anticipate this is a big change over what is occurring today. Inventory reconciliation is the responsibility of the Permit Holder Location. Service Providers are required to expose a method for Permit Holder Locations to retrieve inventory and report inventory discrepancies.	Version 1 Questions Dated 4/2/2020

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Document Scanning	What does it mean if they have this (tag) next to the document?	The tag identifies the document scanned. The RMV is requiring that, for example, the RTA, title and Purchase and Sale (and the sales tax exemption if applicable) be specifically identified and "tagged."	Version 1 Questions Dated 4/2/2020
Implementation/Onboarding	Is it correct that the Service Provider Pre-Install Visit is similar to the current site overview that is done by the RMV coordinator? It sounds like the timeline that it takes from contracting to a user beginning processing is going to be taking longer than the current process. Is this correct?	We are working on a location implementation schedule from beginning to end across all departments to have a better timeframe to give the Dealers/Agents. We are also proposing to amend the Permit Holder training to a CBT or Webinar instead of a monthly meeting of all new Permit Holders. We are hoping if we give the Permit Holder training this way it can be done on demand and then at the Site Approval visit be able to follow-up on the training.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	Will the RMV eventually be open to cross-border processing?	Yes, in the future.	Version 1 Questions Dated 4/2/2020
Reports	Is there a cadence, process or format that reports should be done?	Reports need to be available upon demand. (The required report format is TBD.) The requirements are not expected to change from today's requirements.	Version 1 Questions Dated 4/2/2020
Implementation/Onboarding	The agreement mentions a pre-installation review. Is this the same as the site overview or the Permit Review? A clear definition of both Site overview and Permit Review would be helpful.	The site overview is done after approval of the Permit Holder location. It is typically held 6 to 8 weeks prior to installation by a Compliance Officer. They will ensure that all security and permit requirements have been met and to answer any questions. The Permit Terms and other general business items can be discussed at this time. The Permit Review is held just for Permit Holder Principal and it is held on a monthly basis as an EVR information session. It is designed and conducted by the RMV. It really is an overview of the business and the Permit Terms. The Permit Review is not being currently held. We are working on alternative methods of providing the Permit Review instead of a monthly in person meeting.	Version 1 Questions Dated 4/2/2020
Documentation	Is the Permit Review Manual the same as the packet that used to come online or is this something separate?	No, the Welcome Packet has a high-level overview of the program along with the paperwork steps necessary for completion. The Permit Review manual is for Permit Principals.	Version 1 Questions Dated 4/2/2020
RMV Guidelines	It will now be our responsibility to review and submit packets to the RMV?	Yes, the RMV would like one complete packet mailed.	Version 1 Questions Dated 4/2/2020
Training	Sometimes we install 4 Dealers the week after class, if all their users went to that training class. Is this still allowed?	Yes, this is still acceptable.	Version 1 Questions Dated 4/2/2020
Training	It is often difficult for Help Desk staff to attend training. Could this be handled similar to how our trainer was able to train our Out of State lease and rental client?	We are looking into training alternatives such as CBTs and Webinars.	Version 1 Questions Dated 4/2/2020
Financial	Our clients have the ability to run a report to see what fees were associated to transaction for any particular day. Does this satisfy this requirement?	Yes, but this is not a new EVR Phase 2 requirement.	Version 1 Questions Dated 4/2/2020
Reports	What is the frequency the RMV needs to receive the reports?	The RMV refers to this as the "Active User Report" and is required once a month. This is not a new EVR Phase 2 requirement.	Version 1 Questions Dated 4/2/2020
RMV Contacts	Please provide a list of respective titles for each of the EVR Team members.	Director of Registration and Title: Gretchen Daley Registrations Manager: Elizabeth Rizzuto EVR Program Coordinator: Melissa Scarpetti Director of Revenue Operations: Therese Moran Compliance Officers (Current): Kelly Caceres Donna Stedman, Eugene Carabine Compliance Officers (Future): Rick Brooks, Mala Ouchattou, Jodie Belcher, Elisabeth Guen, Michelle Waring	Version 1 Questions Dated 4/2/2020
Document Scanning	Is there a certain order the Dealers will need to scan their paperwork in?	Yes, RTA, Title, P&S, Tax Exemption (if applicable), tagged and scanned separately then rest of supporting documents in a bundle scan.	Version 1 Questions Dated 4/2/2020
Signatures	Are there plans to accept (or already accept) e-signatures, such as DocuSign or AdobeSign, for forms and documents instead of a wet signature?	This is under RMV review.	Version 1 Questions Dated 4/2/2020
Signatures	Will usage of a "signing pad" or can "Signature images"/"Facsimile Images" be required?	This is under RMV review.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	What is the difference between Trim and Model number? These seem to be referring to the same data element which VINtelligence refers to as the "Series Name" (e.g., Chevy Malibu LT).	ATLAS Team may consider adding a VIN "helper" service and updating Web Services specifications to indicate "trim" as being an optional data element.	Version 1 Questions Dated 4/2/2020

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ATLAS Functionality	What is the difference between a Vehicle's Number of Seats and Number of Passengers? Are they two, separate required elements that appear to reference the same value?	Seats includes all seats, including driver. This requirement is used to calculate fees for certain Plate Types, e.g., bus, livery, school buses. (These Plate Types are not applicable to EVR.) Passengers is part of the vehicle description and is required for all motor vehicles, the count is for all seats including the driver.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	What is the usage/need for the MSRP and Manufacturer Excise amounts for Purchase and Sales?	MSRP is a new required data element and is used to calculate MA state excise tax when the MSRP assigned to the VIN is not available from NADA. Manufacturer Excise is a federal tax excluded from the MA sales tax amount. The Manufacturer Excise amount is subtracted from the Total Sales Price to determine the New Sales Tax Price.	Version 1 Questions Dated 4/2/2020
Testing	When will Staging service be available to start testing? Will there be a staging service URL?	Staging inquiry services were made available on 3/2/2020. Additional services will be made available per the functionality available for testing document.	Version 1 Questions Dated 4/2/2020
Testing	Will staging service be up 24/7?	Yes, with the exception of Sundays at 8pm through Mondays at 8am Eastern Time.	Version 1 Questions Dated 4/2/2020
Testing	When will test data be provided for all services?	No, ATLAS QA environment has a copy of ATLAS Production data and the expectation is that "real" data is used for testing. Specific data requests will be considered.	Version 1 Questions Dated 4/2/2020
Testing	For sample requests and sample responses, if test data is provided on a request basis then what will be average time for fulfilling test data requests?	For specific data requests, test data will be provided within 24 hours.	Version 1 Questions Dated 4/2/2020
Documentation	Will an updated EVR Web Services Specification document for EVR Phase 2 be published in a PDF format? When will it posted online?	Yes and yes. TBD on when the website will be updated.	Version 1 Questions Dated 4/2/2020
Document Scanning	What are the release timelines/production release dates and the scope of transactions for each phase, i.e., transactions, inventory, ordering, document scanning?	All transactions will be available for production release as of 6/1/2020. All current processing must be converted to EVR Phase 2 by 8/31/2020. Base functionality is a requirement for implementation of EVR Phase 2, which includes: document scanning, document printing, inventory management, and transaction process flow.	Version 1 Questions Dated 4/2/2020
Document Scanning	What are the scanned documents that will be mandatory to send at the time of finalizing the transaction?	This information will be detailed within the training documentation.	Version 1 Questions Dated 4/2/2020
Testing	Will there be canned JSON response for all services? If yes, will a sample URL be provided?	Yes and yes.	Version 1 Questions Dated 4/2/2020
Testing	Will staging service be up 24/7?	Yes, with the exception of Sundays at 8pm through Mondays at 8am Eastern Time.	Version 1 Questions Dated 4/2/2020
Testing	Will test data be provided for all services?	No, ATLAS QA environment has a copy of ATLAS Production data and the expectation is that "real" data is used for testing. Specific data requests will be considered.	Version 1 Questions Dated 4/2/2020
Testing	For sample requests and sample responses, if test data is provided on a request basis then what will be average time for fulfilling test data requests?	For specific data requests, test data will be provided within 24 hours.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Will the same proxy end point from EVR Phase 1 be used or will there be a new proxy end point for Phase 2?	Same system, new resource endpoints: existing credentials will be granted access to new endpoints.	Version 1 Questions Dated 4/2/2020
Document Scanning	What are the scanned documents that will be mandatory to send at the time of finalizing the transaction?	This information will be detailed within this manual and supplemental documentation.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	What is the use case for Verify Registration Insurance?	The requirement is related to the new reinstatement transaction and allows an insurance agent or carrier to add an insurance "eStamp" to a registration to extend the insurance coverage requirement for an additional 30 days from the Insurance Effective Date without the need to post an IPM Policy to the registration. Additional details will be outlined in the EVR Program Manual.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	Is it a correct observation that the structure and content of the Process/Validate Transfer Plate requests are the same as Registration and Title?	Yes.	Version 1 Questions Dated 4/2/2020
ATLAS Functionality	For Transfer Plates that are being reassigned (e.g., a lease buyout), is there anything additional or different that needs to be sent in the request?	An update will be made to add a method to distinguish Reassignments vs. Transfers or new Registration and Title transactions.	Version 1 Questions Dated 4/2/2020

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EVR Phase 2 Functionality	In the Registration Title and Transfer requests, there are new sections for NewOwner and NewLessee. Are these sections now used to add a new person to the ATLAS system, instead of the Add Person service?	Yes.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	For address changes, there is a new field of AddressChangeIndicator added in the Renewal and Registration requests. Is this indicator used to process an address update in place of calling a separate service?	Yes.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Does the New Owner Data Block only to add a new person with an Out of State (OOS) license or can a person with a MA Driver's License be added on a Renewal?	The New Owner Data Block only allows adding OOS license holders not already on the ATLAS system.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Can the following fields missing from PreStageRegistrationTitle transactions be added?	The following outlines the fields and reasoning behind each inclusion or exclusion: Header/End User: Field has been purposefully excluded, as it is not used by the RMV. Expectation is that the Service Provider will be able to log who is performing which Transaction/Inquiry. Additional details will be available in the Access Agreement. Header/FormVersion: This field has been purposefully excluded as it is not within scope of EVR Phase 2. Vehicle/RegistrationType: Field will be added in the next iteration of the Web Services specifications. Vehicle/ModelName: Field will stay off / not re-adding. Vehicle/RegisteredBySameVehicleOwnerOtherState: Field will be added in the next iteration of the Web Services specifications. Vehicle/MAResidentAtTimeOfPurchase: Field will be added in the next iteration of the Web Services specifications. Vehicle/ProofOfTaxOrLetterOfDelivery: Field will be added in the next iteration of the Web Services specifications. Vehicle/BusInsurance: ATLAS Team to review what this field is used for during processing. Vehicle/CompanyName: ATLAS Team to confirm this not used for insurance stamp and the internal name is used. Vehicle/InsuranceSelfInsured: Field will be added in the next iteration of the Web Services specifications; full EVR not allowed for no fee transactions (primarily for municipalities). Vehicle/InsurancePolicyChangeDate: Field will be added in the next iteration of the Web Services specifications, used for transfers, indicates when new vehicle is being covered. Lienholder/ID, Name, Address: These fields will be added in the next iteration of the Web Services Specifications to support submitting Pre-Staged transactions for lienholders that do not exist in the ATLAS system.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Regarding Individual Color fields being replaced by Primary and Secondary Color, our data source is the RTA Form and the way it is set up now will be difficult. How will the barcoded RTA display this?	When RMV Service Center clerks process RTA Forms and multiple Vehicle Colors are selected, the clerk works with the customer to determine which colors are Primary and Secondary. (Secondary Colors are seldom captured.)	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	How are Owner/Business Owner Structure Changes processed? How do we send to Business Owners?	Fields will be added in the next iteration of the Web Services specifications to support submitting Pre-Staged transactions for Business Registrations/Vehicle Owners that do not exist in the ATLAS system.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	If the owner exists in ATLAS, is this sent as an ATLAS Owner/Lessee but if it does not exist, then the New Owner and New Lessee is sent?	Yes.	Version 1 Questions Dated 4/2/2020
Financial	Will ACH payments be allowed to send payments on individual transactions or will these require daily batch?	This is This is under RMV review with the Financial Team.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Is there an update on the Registration Reinstatement workflow?	This is under RMV/ATLAS Team review. Proposed workflow emailed week of 3/23/2020.	Version 1 Questions Dated 4/2/2020

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Document Scanning	If user didn't scan a required document and finalize the transactions, will the RMV contact the user directly or should the transaction not be finalized?	If the RMV detects that the required documents are not present in the scan document payload, the transaction will be rejected. It is recommended the Permit Holder stop the transaction and require that the required documents are scanned, tagged, and attached prior to submitting the transaction.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	In the existing MA OLRS product, these operations are not available. Can you please confirm the scope?	The "scope" is vendor's decision. Yes, these are not present in the current set of transactions. These operations will be needed if the Dealer is going to print and take the RTA Form to the RMV Service Center and would like to utilize the higher level of service that Pre-Staged transactions receive. These transactions are probably more appropriate for an insurance agent or carrier as it would be unusual for a car Dealer to encounter a situation where they want to reinstate a registration. But, these transactions allow the Permit Holder to collect the reinstatement fee for a suspended or revoked registration.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Do the GetPerson/GetPerson List services retrieve the list of owners (Individual Type only)?	No, this returns the details for a single individual; see GetPersonList.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Please provide detailed information regarding the GetPerson Service. Is it required to validate this service before processing the ValidateRegistrationTitle transaction?	This is needed to identify the owners/registrants and the associated AtlasEntityKeys, as these are necessary to process the transaction.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	For Individual Owners, how is the SSN value passed? Is it done under the LicenseNumber field?	This capability is not currently present in the Inquiry operations. An alternative is to use the Name Query capabilities in cases where the customer does not have an MA Driver's License or has an OOS ID.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	What is included in the AddressUnit field?	Unit Type is typically apartment (APT) or Room. This is followed by the value, usually the apartment or room number.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	What is the Entity field? Does this just contain AtlasEntityKeys and their descriptions?	This field contains common information for an ATLAS Entity: Entity Types and Entity Keys. Entity Keys are required to identify an owner/registrant in the ATLAS system when processing a transaction.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	What is included in the PersonSummaries field? Is it for Individual Owners only that are registered and are associated to particular vehicle?	This is a list of individuals that meet the criteria that users supplied in the inquiry, regardless of whether or not they own a vehicle or have a registration associated with them.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	What is included in the GetPersonList service and its advantages?	This service allows users to look for and identify people via the various inquiry methods presented.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Do we need to show both the Mailing and Location Addresses to Dealers?	That is up to the user. However, the RMV recommends presenting both addresses.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	What is the difference between LocationAddress for Business and Residential Address for Individual? Is ResidentialAddress is not applicable for Business Owners?	A person's Residential Address is where they are legally domiciled. The Business Location Address is where the business in question is physically located, even if it is not the business' "home" office. This can also differentiate the physical address vs. the mailing address.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	What is the BusinessSummaries field? Is it the (only Business) owners that are registered and are associated to a particular vehicle?	This is a list of all the business that match the input criteria supplied. The list of businesses supplied, whether or not they are associated to a specific vehicle or registration.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	The GetBusinessList service is a new inquiry. Can you please specify what are the advantages of this service?	From an end user perspective, if a business has multiple locations and users are trying to identify the specific one they would like to register the vehicle to, this service may be helpful.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	In GetVehicleRecordByVIN response, there is a VehicleCondition field (which indicates New or Used) that is missing? Will this be added?	This information is included in the Vehicle Purchase Type in the Title Data Block.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Please provide test data for GarageAddress. How is GarageAddress mapped to the corresponding GarageTownCode, e.g., GarageTownCode is 292, GarageTownName is Swansea.	In the future, users only need to provide the Massachusetts (MA) Garage Address. The RMV generates the Town Code automatically.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What are the Data Dictionaries for the SafetyResult and EmissionResult fields?	These are identified as the Inspection Result in the Data Dictionary.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What are the Data Dictionaries for the InspectionStationName and InspectionStationNumber Fields?	These values change frequently so they are not fixed items that one can put in a Data Dictionary as a list of fixed values.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Is GetVehicleRecordByTitle the same response data as GetVehicleRecordByVIN?	Yes.	Version 1 Questions Dated 4/2/2020

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Technical Functionality	Is GetVehicleRecordByRegistration the same response data of GetVehicleRecordByVIN?	Yes.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Please provide more detailed information regarding the GetVehicleListByOwner service. Will this service provide response of the owner's data who had already registered and titled in ATLAS?	This will provide a list of all the vehicles/registrations where the provided owner is the registrant.	Version 1 Questions Dated 4/2/2020
Technical Functionality	When providing input data of AtlasOwnershipKey, does this retrieve the response of complete information of owners, vehicle, registration, title, and inspection, including those already registered and titled in ATLAS?	Yes, same as above but using the specific Ownership Key.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Without providing the input data on GetLienholderList, by default, what is the total number of lien records retrieved?	This service will provide the entire lienholder list.	Version 1 Questions Dated 4/2/2020
Technical Functionality	If a Dealer is not able to find a lienholder from the list, does the Dealer need to call the RMV for more information?	Follow the same process as today: to add a lienholder, contact Business Support.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For GetPlateTypeList, what is difference between LegacyPlateType and PlateType?	Legacy Plate Type is three characters, such as PAN, PAS, etc. In ATLAS, the Plate Type correctly identifies the specific plate especially for inventory purposes. Eventually, the RMV will retire the Legacy Plate Types. (Update 5/12/2020: Inventory and Inventory Reconciliation process flows have been provided for review.)	Version 1 Questions Dated 4/2/2020
Technical Functionality	Without providing the input data of PlateType, LegacyPlateType, and LegacyPlateColor, by default, the total number of plate records are 186. Is it 186 the maximum?	Yes, 186 the is the maximum number of ATLAS Plate Types.	Version 1 Questions Dated 4/2/2020
Technical Functionality	How frequently will the GetPlateTypeList data be changed?	New Plate Types are added several times a year.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For GetVehicleMakeList, without providing the make and VehicleType, by default, the make records display an INVALID_PARAMETER_MAXLENGTH error. How many records are received by default?	This Inquiry will return every make, in the 10,000+ range. An ATLAS ticket has been logged to resolve this error.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under GetInsuranceCarrierList, without providing the input data of InsuranceCompanyCode and Name, by default the total number of insurance records are 1000. Is 1000 records the maximum?	We have confirmed this service returns the expected number of insurance carriers, which is approximately 550.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Will there be the service of HeartBeat-like Ping as in EVR Phase 1 (/EVR/Ping)? (It is required to verify the State is up and running.)	The following resource can be used to ping the test service: https://atlas-staging-services.massdot.state.ma.us/vs./services/EVR2/Ping/ . This resource returns Received in the response.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, provide more information on the AtlasVehicleIndicator field and its "N" and "Y" values.	AtlasVehicleIndicator="Y" indicates that the vehicle exists in the ATLAS system. AtlasVehicleIndicator="N" indicates that the vehicle does not exist in the ATLAS system.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, what is the AtlasVehicle? Any difference between AtlasVehicle and NewVehicle?	AtlasVehicleIndicator="Y" - data is entered in the AtlasVehicle data block. AtlasVehicleIndicator="N" - data is entered in the NewVehicle data block.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, Vehicle.AtlasVehicle.NewPrimaryColor value represents the value coming from the State or New Value modified by User?	This indicates a new value modified by user. If there is no change to the existing vehicle color; this can be left blank.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, can users show AtlasVehicle values in UI and modify their values?	Yes, the following fields can be modified: Primary Color, Secondary Color, Fuel Type, Gross Vehicle Weight, and Odometer.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, what happens the AddressChangeIndicator is "Y" displays? Does this mean a change in ResidentialAddress or MailAddress or both?	Yes, both. When AddressChangeIndicator is "Y," all of the owner's address information needs to be provided.	Version 1 Questions Dated 4/2/2020

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Technical Functionality	Under ValidateRegistrationTitle and ValidateTransferPlate ProcessTransferPlate, what is difference between the two fields below? *Vehicle.PrimaryColor and AtlasVehicle.newPrimaryColor *Vehicle.SecondaryColor and AtlasVehicle.newSecondaryColor *Vehicle.Odometer and AtlasVehicle.newOdometer *Vehicle.GrossVehicleWeight and AtlasVehicle.NewGrossVehicleWeight *Vehicle.FuelType and AtlasVehicle.NewFuelType	AtlasVehicleIndicator="Y" - data is entered in the AtlasVehicle data block. AtlasVehicleIndicator="N" - data is entered in the NewVehicle data block.	Version 1 Questions Dated 4/2/2020
Testing	What is the Trim field under ValidateRegistrationTitle and ValidateTransferPlate ProcessTransferPlate? Will there be test data?	ATLAS Team will provide example data to test.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What is the maximum list of Brands allowed and processed for ValidateRegistrationTitle?	There is no limit; however, there are rarely more than 4 brands present on a vehicle/title.	Version 1 Questions Dated 4/2/2020
Testing	Under ValidateRegistrationTitle, what is field of BrandDate? Will there be test data?	ATLAS to remove BrandDate from the request input.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle and ValidateTransferPlate ProcessTransferPlate, what is field of Brands[0].sequence? Is it sequence number or ATLAS will send to us? How will users receive and save this data?	ATLAS to remove Sequence from the request input.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, ValidateTransferPlate, and ProcessTransferPlate, is the Presentdate value associated to the Presentdate field? How user will know the BrandDate?	ATLAS to remove BrandDate from the request input.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, does the LeasedVehicleIndicator field value "Y" mean there is a Lessor/Lessee?	Yes.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, what is the meaning of OwnerAtlasEntityIndicator "Y" and "N" values? If "Y" displays, is the owner already registered in ATLAS?	OwnerAtlasEntityIndicator="Y" indicates that the entity exists in the ATLAS system. OwnerAtlasEntityIndicator="N" indicates that the entity does not exist in the ATLAS system.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, what is difference between AtlasOwner1 and NewOwner1?	OwnerAtlasEntityIndicator="Y" - data is entered in the AtlasOwner data block. OwnerAtlasEntityIndicator="N" - data is entered in the NewOwner data block.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, how do users process the Owner/Lessor/Lessee as Business?	Business owners are required to be processed with OwnerAtlasEntityIndicator="Y" - data is entered in the AtlasOwner data block. New businesses must be added to the ATLAS system prior to being able to process the transaction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What is the maximum list of Liens will be allowed and processed under ValidateRegistrationTitle?	This will be limited to 3 lienholders.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What is the use of the Lien.Lienholders.Sequence field as part of ValidateRegistrationTitle? Is it just sequence number? Is that data user will know already?	The sequence identifies the stake a lienholder holds in the title, starting at sequence 1. Lienholder sequence 1 is equivalent to the "primary lienholder" and Lienholder sequence 2 is equivalent to the "secondary lienholder."	Version 1 Questions Dated 4/2/2020
Testing	Under ValidateRegistrationTitle, can users expect sample test data of the US DOT field?	Additional information will be made available to end users via training documentation.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, is RegistrationDetail.NumberOfSeats field the same as the Vehicle.Seats field in Form Version 0?	Yes.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Please share the sample test data of GarageAddress for ValidateRegistrationTitle.	ATLAS to provide example data. Additional information will be made available to end users via training documentation.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Is it okay to have same address in MailAddress and GarageAddress for ValidateRegistrationTitle?	Yes. Additional information will be made available to end users via training documentation.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For ValidateRegistrationTitle, when do users we provide the DealerSale field values? Is it always will have to send both causal sale and Dealer sale? Is there any difference on fee calculation?	When PurchaseType="DEALER," data is entered in the DealerSale data block. When PurchaseType="CASUAL," data is entered in the CasualSale data block.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Can we expect sample test data of the ManufacturerExcise field for ValidateRegistrationTitle?	Additional information will be made available to end users via training documentation.	Version 1 Questions Dated 4/2/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Technical Functionality	In the ValidateRegistrationTitle service, there is not a field of documents attached to send. Will this be available in the future?	Documents are attached to the ProcessRegistrationTitle operation.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What is the limit of TradeInVehicles that will be allowed for ValidateRegistrationTitle? Any maximum limit?	Yes, there is a limit of a maximum of 2 trade-in vehicles.	Version 1 Questions Dated 4/2/2020
Technical Functionality	What is the meaning of Error Reference? Is it a unique value will be sent by ATLAS? Is it required to be stored?	Error Reference is a value that can be used to give context to the error. Example: Error Code: "INVALIDINPUT_VIN" Error Description: "VIN is invalid" Error Reference: "123456" - this would match the VIN that was input and that was determined to be invalid	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, what is the difference between AtlasTransactionKey and AtlasValidatedTransactionKey?	AtlasTransactionKey is a unique value associated to each transaction. AtlasValidatedTransactionKey is a unique value associated to a successful "validate" transaction that must be retained and provided during the corresponding Process transaction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For ValidateRegistrationTitle, can users consider the ValidateRegistrationTitle Operation as processed successfully by receiving unique value of AtlasValidatedTransactionKey? In cases of transaction failed to process, what is the value of AtlasValidatedTransactionKey?	Successful transactions are indicated when the Transaction Accept Indicator is "Y." When a "validate" transaction is accepted, you will receive a non-zero value for AtlasValidatedTransactionKey. When a "validate" transaction is not accepted, you will receive a zero value for the AtlasValidatedTransaction Key.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateRegistrationTitle, users can process the following scenarios and then request this operation in multiple times. At this stage, is a unique value of AtlasValidatedTransactionKey received? Scenarios: - User cannot modify the deal - User can modify the deal	Once a Transaction Accept Indicator of "Y" is returned for a "validate" transaction, the data associated to that transaction cannot be changed. Any changes would need to be reflected in a brand new "validate" transaction. This would result in a new AtlasValidatedTransactionKey.	Version 1 Questions Dated 4/2/2020
Testing	For ValidateRegistrationTitle and ValidateTransferPlate ProcessTransferPlate, what is the use of Estimated Fee indicator? Do users need to save this data?	Estimated Fee Indicator = "Y" is returned during "validate" transactions. Estimated Fee Indicator = "N" is returned during Process transactions.	Version 1 Questions Dated 4/2/2020
Technical Functionality	There is the AttachmentData field in response for ValidateRegistrationTitle, but in the request, this field was not displayed. Can we expect this field added in the Request type?	Documents are attached to the ProcessRegistrationTitle operation.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For ProcessRegistrationTitle, is the finalized transaction a NewRegistration?	Yes. Transactions begin with a successful "validate" transaction and are completed with a successful Process transaction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For ProcessRegistrationTitle, is it the same or different fees which will get received the response of Fees in the ValidateRegistrationTitle service?	Fees returned in the Process transaction will have Estimated Fee Indicator = "N" and will be the actual fees that posted for the transaction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ProcessRegistrationTitle, does AttachmentData.Data display any difference after getting response of this service successfully? In response, we will receive same file that is sent to the State or will we receive a different file (like receipt or other confirmation file)?	Attachments for the "validate" transaction include RTA Form. Attachment for the Process transaction include the RMV fee receipt, registration certificate, and, if applicable, temporary plate.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Is it the CancelRegistration service the same as the RegistrationCancel service in EVR Phase 1?	Yes, but different request data requirements.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under CancelRegistration/RenewRegistration, are there changes or updates to business rules for Cancel and Renew services from Phase 1?	Yes, data requirements are simpler, but require determining the AtlasRegistrationKey prior to submission.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For CancelRegistration, are there any fees added in future? In EVR Phase 1, users had received the fees for this transaction.	No fees are associated with cancelling a registration.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For CancelRegistration RenewRegistration, under field RegistrationSummary Response, is the registration number same as the plate number?	Yes.	Version 1 Questions Dated 4/2/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Technical Functionality	In request and response, can we expect the fields of Vehicle? How do users process the Owner/Lessor/Lessee as Business?	No Vehicle information is required for renewing a registration. Existing owner information is required with each Renewal transaction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	Is a maximum of 2 Lessors (Lessor/Co-Lessor) and 2 Lessee (Lessee/Co-Lessee) allowed and processed? Can users expect more than 2 Lessors and 2 Lessee in future?	The maximum number of lessors (owners) is 2 and maximum number of lessees is 2 (when leased vehicle indicator is "Y").	Version 1 Questions Dated 4/2/2020
Technical Functionality	Under ValidateTransferPlate/ ProcessTransferPlate, are Brand Jurisdiction and Title.Previous.Jurisdiction the same?	ATLAS to consider removing field Brand Jurisdiction.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For ValidateTransferPlate/ ProcessTransferPlate, under Outofstatelicensenum and Outofstatelicensestate, Can user use in State License Number and In State?	No, AtlasEntityKey must be found for individuals with an MA Driver's License.	Version 1 Questions Dated 4/2/2020
Technical Functionality	For ValidateTransferPlate/C14 ProcessTransferPlate, what is use of PlateAssignedIndicator and will is always display "Y" indicator?	Plate Assigned Indicator is "Y" when the plate is on hand and is being issued as a part of the transaction. When this is "N," it indicates that the plate is not on hand and a temporary plate is being requested. Additionally, a plate order is submitted to the RMV that will result in a plate being manufactured and sent to the vehicle registrant.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	If an owner has an apartment number or unit number in their address, currently those are included in the Street Address Line 2 field. In EVR Phase 2, are these existing addresses going to be separated into distinct Unit and Unit Number fields?	Yes. The legacy system, ALARS, only stored address fields Street 1, Street 2, City, State, ZIP. ATLAS allows entry in address fields Street 1, Street 2, Unit Type, Unit, City, State, and ZIP. This is to ensure in capturing more descriptive data with EVR Phase 2.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	We noticed that the existing Plate Codes have been marked as legacy and a new series of Plate Codes have been assigned for Phase 2. Are all the Plate Types listed issuable through EVR on a new Registration and Title?	No. These codes are all listed for reference purposes. The ATLAS Team will need to publish an EVR Plate Type Security Guide to supplement the full listing.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	For plates that can be stocked at the Dealership (e.g., Passenger Normal), in EVR Phase 2 Registration and Title, will these need to be switched from PAN/R to PANPL?	Yes. With ATLAS, each physical piece of tin (plate) that's produced carries a unique code value and the concept of "plate color" has gone away.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	For existing registrations, on a vehicle inquiry, will the Plate Codes reflect accordingly depending on the version of ATLAS? For example, a New England Patriots Plate would return a Plate Type of PAS in ATLAS (EVR Phase 1). For EVR Phase 2, this will return a Plate Type of CBNEPL?	Yes, both are correct.	Version 1 Questions Dated 4/2/2020
Technical Functionality	The VINtelligence service for Vehicle Body Styles returns body styles as 2-character codes (e.g., SD, UT, HB, etc.). Is ATLAS using a mapping table that assigns the 2 letter VINtelligence body style to the ATLAS body style codes provided?	Yes. ATLAS maps these from VINtelligence values to a defined ATLAS value. It's a combination of Vehicle Type and Body Style. Further discussion will be needed, as this presents a good example of the need for an "ATLAS VIN decoder" operation to allow formatting VINtelligence values to the expected ATLAS format.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	In the ValidateRegistrationTitle request, which address (Owner1/Owner2 or Lessee/Lesse2) is to be mapped in the RegistrationDetail.MailingAddress field?	Registration Mail Address is the same as the Owner1 Mail Address.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Please provide more information on the VerifyRegistrationInsurance operation. Does this operation retrieve the RegStatus, RegExpiry of all PlateTypes?	This is used to apply an electronic insurance stamp (eStamp) to a MA registration. This fulfills the insurance requirement for a registration and is valid for 30 calendar days from the effective date of the eStamp.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	In the ValidateRegistrationTitle service, response data is retrieving the fees. Is this similar to the GetFees Functionality to the NewRegistration Transaction only?	Estimated fees are returned in the ValidateRegistrationTitle transaction and the fees returned only apply to that transaction. Final RMV fees are returned in the ProcessRegistrationTitle transaction and the fees returned only apply to that transaction.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Which service (GetBusiness or GetBusinessList) is same as the RetrieveNOWNs service from EVR Phase 1? Does it include the same response data which is in Phase 1?	This works differently than EVR Phase 1. RetrieveNOWNs returns all business on record with the RMV. GetBusiness and GetBusinessList require the FID to be provided to receive a valid response. GetBusinessList should be used for cases where a single business (FID) has multiple locations; all locations for that business (FID) will be provided in the response.	Version 1 Questions Dated 4/2/2020
EVR Phase 2 Functionality	Is the US DOT field only applicable to commercial vehicle or any other vehicle type can have that data?	US DOT only applies to Commercial plates (certain vehicles); this field is not currently required.	Version 1 Questions Dated 4/2/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Technical Functionality	Will same day reversals (back-outs) initiated by Service Providers and/or Permit Holders be allowed?	No, this was discussed and decided that this responsibility will remain with RMV Business Support.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Can you clarify RegistrationType processing?	This will be populated when processing a full Registration and Title transaction and is only required for Pre-Staged transactions. The value of this field is calculated by ATLAS and is based off the Plate Type and Vehicle Type.	Version 2 Questions Dated 5/1/2020
Technical Functionality	To clarify, does this mean when submitting a Validate or Process Registration and Title request, we do not need to send a value?	Correct. This is used by RMV Service Center clerks to determine what Plate Type to issue for the registration. Since full EVR processing is assigning Plate Types, there's no need for capture of these data elements.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Is LienExistsIndicator used to indicate whether a lien is being submitted with the registration? In other words, if we are sending anything in the lienholder's block, we would set this value to Y?	Yes. Any time a lien exists on the vehicle (lienholder is listed on the title), LienExistsIndicator needs to be set to "Y."	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	When processing a Transfer Plate or a Re-assignment, should the PlateAssignedIndicator indicator be set to Y or N?	This indicator should be set to "Y" if the plate is physically on hand/present when processing the transaction. When this is "N", it means that either the plate hasn't been assigned yet (during the "validate" step) or it isn't on hand, needs a temporary plate provided, and needs to be mailed to the customer by the RMV, centrally distributed, (during the "process" step).	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	For Validate/Process Reassign Plate, is there any specific value that needs to be sent in this request data that is unique to a reassignment?	Not at this point. The new transaction was established to allow for applying business rules specific to the plate reassignment process.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Can you elaborate on the usage of Registration Detail Request vs. Registration Request?	The "Registration Detail Request" data block captures all information related to the registration and is included as a part of the "validate" transaction. The information gathered during this step needs to be enough to calculate the estimated RMV fees. This data block is also used in cases where details of the registration can be modified as a part of the transaction, e.g., registration Renewal. The "Registration Request" data block is a summarized version of the "Registration Detail Request" data block and is included as a part of the "process" transaction. The information gathered at this step needs to be enough to know what specific plate is being assigned or a temporary plate needs to be provided and what plate needs to be mailed to the customer. This is also used to confirm that the registration has verified insurance (equivalent to an insurance stamp).	Version 2 Questions Dated 5/1/2020
RTA Form	Can you provide an explanation of the Same Owner Indicator field and how it is to be used?	This field indicates the transaction applies to the same (current) owner of the vehicle, e.g., individual registers/titles a vehicle in MA that they previously registered/titled in another State. This field was added to support capture of data that's present on the Registration and Title Application (RTA) Form, item J2.	Version 2 Questions Dated 5/1/2020
RTA Form	Are the RTA Form fields J3 – J5 only applicable when J2/Same Owner indicator is Yes? In the design document, the indicators that correspond to J3 – J5 are labeled as required and want to confirm if these are only required when the Same Owner Indicator = Y: MAResidentAtTimeOfPurchaseIndicator MASalesTaxPreviouslyPaidIndicator ProofOfNoTaxRequiredIndicator	This type of transaction rarely occurs at Dealer and is common at insurance carriers/agents, e.g., person used to live in-State and moves back. Additional example: Purchase vehicle OOS and MA resident / purchased in-State OOS resident moving into MA. Reciprocity/partial sales tax due. CVR doesn't do reciprocity sales tax in other jurisdictions – only MA. "Sales Tax Previously Paid" only done by Amica Insurance. RMV created a matrix that identifies how data capture works for this set of fields (ATLAS Team will provide matrix, when available). ATLAS Team to review "status" / requirements for these fields in WS specs to ensure these are accurately recorded. Same Owner indicator "Y" (no purchase occurring / same owner moving to MA) purchase date, purchase type, no sales tax required (sales tax exemption – "S" (MVU29)). NOTE: Additional ATLAS Team/RMV discussion needed on this subject.	Version 2 Questions Dated 5/1/2020
RTA Form	Is the above scenario only applicable when the Purchase Type is Casual?	Not necessarily, but will need to consider data capture requirements for Out of State (OOS) Dealer purchases from years past. NOTE: Additional ATLAS Team review needed.	Version 2 Questions Dated 5/1/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
RTA Form	Can you provide an explanation of the Bus Type field and how it is to be used?	Identifies the type of bus being registered. This will be populated when processing a full Registration/Title transaction and is only required for pre-stage transactions when the Registration Type is "bus." The value of this field is calculated by ATLAS and is based off the Plate Type and Vehicle Type.	Version 2 Questions Dated 5/1/2020
RTA Form	Can you explain the usage of New Owner Business (1, 2)?	This was added in support of the pre-stage process to identify a business not known to ATLAS. When completing the pre-stage transaction, the customer will visit a Service Center where the clerk will know how to process the application when a new business is identified. This is not eligible for use for a full Registration/Title transaction and will result in an error if a "validate" transaction is submitted indicating a new business is identified as an owner as a part of the transaction.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Does this give a Dealer the ability to add a new Business Owner to ATLAS?	No, if a Dealer is processing a full Registration/Title, it's still a requirement that the business already exists in ATLAS prior to completing the transaction. Adding new businesses to ATLAS will follow the same procedures as today.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Can a registration now have a Business as a secondary owner or secondary lessee?	No, registrations are limited to only allowing individuals as secondary owners and secondary lessees. The data blocks were added for consistency between each of the different owner sections in the ownership object. Identifying a business as a secondary owner or secondary lessee will result in an error.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Is the Address Change Indicator an enumerated value, where we designate if the change is to Mailing, Residential, or Both?	Address Change Indicator is an enumerated field with values "Y" and "N." When an address change occurs, it's required that both the residential and mailing addresses be provided, even if only one of the addresses is being updated.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	For an Individual owner with a MA Driver's License, is it possible for this person to have multiple records/multiple Entity Keys in the ATLAS system?	No, each individual owner with an MA Driver's License will only have one Entity Key. An individual owner with an MA DL could have had multiple DL numbers assigned, but only one is "current" where the rest are historical. For this case, there will still only be one assigned Entity Key.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Under Previous Title > Brands, for a used vehicle where the previous title is Out of State (non-MA) and Brand Exists is Y, does the Brand Type need to be supplied with Brand Jurisdiction and Brand Date removed?	Yes.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Does the Registered Weight field now replace the Gross Vehicle Weight field? For existing commercial registrations with the existing gross vehicle weight, will this now be returned as Registration Weight in inquiry responses?	Registered Weight replaced Gross Vehicle Weight and is now included in the "registration" section as opposed to the "vehicle" section. We assign Gross Vehicle Weight from the value returned from VINtelligence and, if the VIN isn't found on VINtelligence, the Registered Weight is used as the Gross Vehicle Weight. Inquiry response will include both the registered weight (registration section) and gross vehicle weight (vehicle section).	Version 2 Questions Dated 5/1/2020
Technical Functionality	Can you provide the enumerated values for RegistrationType?	RegistrationType identifies the type of registration being processed. This will be populated when processing a full Registration/Title transaction and is only required for pre-stage transactions. The value of this field is calculated by ATLAS and is based off the Plate Type and Vehicle Type. Enumerated values provided below (these will be included in an upcoming update to the Data Dictionary): BUS: Bus CAMPER: Camper COM: Commercial LIV: Livery MTRCYC: Motorcycle OTHER: Other PRS: Passenger SMTRLR: Semi-Trailer TAXI: Taxi TRLR: Trailer	Version 2 Questions Dated 5/1/2020
Technical Functionality	We are not able to retrieve the response for GetVehicleMakeList and are receiving an error. Also, due to the error, Makelist Values cannot be processed.	ATLAS Team will review error when no parameters are provided.	Version 2 Questions Dated 5/1/2020
Technical Functionality	What is the Max total number of GetVehicleMakeList records by default?	All vehicle makes are returned based on the parameters provided.	Version 2 Questions Dated 5/1/2020
Technical Functionality	Error is being received with the GetInsuranceCarrierList service.	Dealertrack has confirmed that this is working as expected.	Version 2 Questions Dated 5/1/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	Will the following EVR Phase 1 services (RetrieveNOWNs, RetrieveLiens, RetrieveTownCodes, and RetrieveVehicleMakes) be available in Phase 2?	The above services will be decommissioned for EVR Phase 2.	Version 2 Questions Dated 5/1/2020
RTA Form	Under Sale Price Including Buyer's Premium' (Insurance Block), can you explain when this field would apply in comparison to the Gross Sales price and Total Sales price fields in Casual/Dealer Sales sections?	This applies to auction sales; there is no "auction" "purchase type" defined in ATLAS for auctions (casual/Dealer sale info is noted as N/A for these cases). NOTE: Additional ATLAS Team review needed.	Version 2 Questions Dated 5/1/2020
RTA Form	Under Manufacturer Excise, is this field required? Our understanding is that this Excise value is not regularly used.	This update to "status" is noted in the Technical Specifications, DRAFT V2.	Version 2 Questions Dated 5/1/2020
RTA Form	For Trade-in Vehicle > Vehicle Type, is this field is required for non-ATLAS trade-in VINs? (Trade-in Vehicle Type is not captured on the RTA Form.)	Yes, Vehicle Type is required. Additionally, trade-in allowance amount is captured per vehicle.	Version 2 Questions Dated 5/1/2020
Testing	Please provide the EVR Web Services (JSON) Template version 1.01.	Document was resent via Secure Email on 4/14/2020.	Version 2 Questions Dated 5/1/2020
Testing	For ValidateRegistrationTitle service, I tried with new VIN and on owner and getting inventory errors for PlateAssignedIndicator=Y and PlateAssignedIndicator=N.	Error 1: EVR Phase 2 now ensures the plate is available in inventory when processing requests. If the plate is not available, then it cannot be issued. Error 2: This is basically equivalent to the "Operation could not be completed" error message. Our internal process has field level errors (failed business rules, such as missing information, invalid combinations, etc.) and needs internal review to determine the issue.	Version 2 Questions Dated 5/1/2020
Testing	For the GetLienHolderList service, we observed that entire lienholder data lists are almost similar to EVR Phase 1, except the new fields AtlasEntityKey, AddressUnit, AddressUnitType, and AddressCountry. Presently, all lienholders are receiving the empty values to the new fields. Is it all new fields data will be received to lienholders data in ATLAS production? Is it always empty data of new fields to lienholders?	There are new fields present, correct. Data will be available in these fields if they apply to the specific lienholder.	Version 2 Questions Dated 5/1/2020
Testing	For the GetVehicleMakeList service, when trying to retrieve all VehicleMake list data, an error is presented.	This issue should already be resolved. Please let us know if you continue to see issues.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	How do we know the plates are available in inventory? Is there any service to retrieve the plates available in inventory?	There will be an operation used to see what ATLAS has listed for each location's inventory. This will be found in the DRAFT V2 specifications.	Version 2 Questions Dated 5/1/2020
Testing	Please see ATLASTransactionKey 1004725052541.	Apologies, but our QA environment has been restored and we no longer can see the input for this transaction key. If you could re-run the transaction and provide the transaction key if the error remains unclear, we can take another look this week.	Version 2 Questions Dated 5/1/2020
Testing	Please see ATLASTransactionKey 1004742047122.	Looks like this specific error is due to a missing dealer. ATLAS Team will research the Error Code for this scenario, but for now, try testing with a real DealerID (FID) and advise if you continue to have issues.	Version 2 Questions Dated 5/1/2020
Testing	Can you share the sample data of lienholders which is having with values to the new fields (AtlasEntityKey, AddressUnit, AddressUnitType, and AddressCountry)?	Every lienholder should have an AtlasEntityKey available. This is the unique key that is used within ATLAS.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Almost the lienholder data in RetrieveLienCodes is same as the EVR Phase 1 lienholder data. Is this accurate?	Currently Unit, UnitType, and Country are all blank for all lienholders. However, the fields are part of the definition and may be updated to return data in the future.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Will ATLAS return the daily reconciliation report to CVR as part of the response for the call daily reconciliation service?	Yes.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Will the service return a pre-formatted Excel file like the sample shown?	No, it will be presented as JSON-formatted data. The Excel spreadsheet was provided as an example of formatted data that will be transmitted in the response. It is up to the Service Provider to determine how to display this information.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	The sample file provided contains two transaction dates. Is the expectation that reconciliation report will contain multiple days, or will a separate file be generated per transaction date?	Separate file per transaction date. The example was provided to highlight two days' worth of reports where a reversed transaction on one day is presented on another.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	What will be the process for weekend processing dates? For example, will we need to send reconciliation requests on Saturdays at End of Day (EOD), or will Saturday transactions be combined into the Monday reconciliation request?	Financial reconciliation details can be retrieved at any point after the transaction processing day has completed. For transactions processed on weekends/holidays, the expectation is that this information is pulled and reconciled on the next RMV business day. The ACH pull process will begin on the next RMV business day.	Version 2 Questions Dated 5/1/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	Are there any flags or indicators for a reversed transaction, other than the presence of a reversal timestamp?	Yes, this is noted in the DRAFT V2 Web Services Specifications as “RMV Reversal Indicator.”	Version 2 Questions Dated 5/1/2020
RMV Policy	What is the RMV's policy regarding prior day reversals? What are the situations in which these are performed? With a same day reversal, there is a possibility that CVR can reconcile against the day's transaction activity to prevent the EFT debit for the reversed transaction. However, a next day reversal will be problematic as a debit to the Permit Holder will already have been processed. Going off the sample provided, does this mean that the work date of 4/10/2020 would result in a 0.00 debit to CVR?	Prior day reversals are typically allowed before a title is issued. We'll be following-up with a list of scenarios for when a transaction is reversed day(s) after it was originally completed. The RMV will reflect prior day transactions reversed on a given transaction processing day as a credit in the financial reconciliation process, identifying the Permit Holder, transaction, and corresponding fees that were reversed. It is up to the Service Provider to take action on this type of reversal to resolve any discrepancies that might exist between the Service Provider and Permit Holder.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Will there be any process changes when it comes to adding a new lienholder?	No, the process for adding a lienholder will remain the same as it is today. Lienholders are required to exist in the ATLAS system prior to processing an applicable transaction. New lienholders need to be added by working with RMV Business Support prior to processing applicable transactions.	Version 2 Questions Dated 5/1/2020
Testing	Since only first and last name and date of birth are returned on owner inquiry, will there be changes to the forms that require a SSN to be entered on forms?	There will be no changes to the forms that require an SSN to be entered. Owner inquiry is intended to allow EVR users to search for and confirm the owner exists in the ATLAS system. Once confirmed, the AtlasEntityKey should be retained and used to process the corresponding transaction. When adding new owners to the ATLAS system, an SSN is required to be entered.	Version 2 Questions Dated 5/1/2020
Testing	SSN is not being returned in the Get Person response. Is this expected?	This is working as expected; see previous question.	Version 2 Questions Dated 5/1/2020
ATLAS Functionality	Is inspection information required on all transactions?	Inspection information is not required to be submitted to ATLAS during any transaction.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Is inspection information captured on the VQ Report?	Inspection information is available when running a vehicle inquiry via any of the following transactions: GetVehicleRecordByVIN, GetVehicleRecordByTitle, GetVehicleRecordByRegistration, GetVehicleRecordByOwnershipKey.	Version 2 Questions Dated 5/1/2020
Testing	VehicleMakeList is taking a long time to receive response (approximately 3-5 minutes). Also, sometimes it generates a time out response.	Please re-test. After ATLAS review, it was determined that long-running inquiries were performed at roughly 1:00am Eastern on Monday, 4/20/2020. The ATLAS system is refreshed each Sunday evening and is not fully operational until Mondays at 8:00am Eastern. Retrieving the full list of vehicle makes should only take between 4 and 7 seconds.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	When should we expect to receive updated Inventory Order Service information? There is a lot of dependency on inventory service and blocking transactions from processing.	See DRAFT V2 of the Web Services Specifications document. The Web Services structure was updated at roughly 1pm Eastern on 4/21/2020 to align with the new structure as identified in DRAFT V2 of the specifications.	Version 2 Questions Dated 5/1/2020
Document Retention/Destruction	Will a request be successful if a Permit Holder resubmits an eligible destruction date that was previously marked as destroyed? For example: Dates eligible to be destroyed through 1/26/2020, Permit Holder has previously destroyed through date 1/24/2020, and sends a new request with their destruction dates as 1/24/2020 – 1/26/2020.	Per the current definition of this process, attempts to report document destruction for transaction processing days prior to the “date destroyed through” will result in a rejection. NOTE: Additional discussion is needed by the ATLAS Team to confirm this approach.	Version 2 Questions Dated 5/1/2020
Document Retention/Destruction	The Business Specifications mention that if a Permit Holder has not initiated the destruction message within 30 days, the Service Provider must provide a daily reminder to the Permit Holder. Please confirm this should be a reminder message only and should not prevent the Permit Holder from processing new transactions. Is this reminder 30 days after the eligible destruction date? For example: For work dated 1/1/2020, to be destroyed after 4/1/2020, a reminder should appear if the Permit Holder has not marked destroyed by 5/1/2020).	Correct. There is no lockout requirement for Permit Holders that don't adhere to the document destruction process. The reminders would begin to be sent when the 120-day mark is hit after a transaction has processed (indicated by the “destroyed through date” in the response to the GetDocumentDestructionDetails inquiry operation), but corresponding documentation has not been destroyed.	Version 2 Questions Dated 5/1/2020
Inventory	Is there a list containing all the Inventory Type codes available to order, such as the year decals?	Yes. This valid value list will be published with Data Dictionary DRAFT V2.	Version 2 Questions Dated 5/1/2020
Inventory	Is there a list containing the Inventory Status codes to be sent (e.g., Missing, Damaged, etc.)	Yes. This valid value list will be published with Data Dictionary DRAFT V2.	Version 2 Questions Dated 5/1/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Inventory	Does the Inventory ID refer to the actual plate number?	Yes. Items ordered and tracked by quantity that do not carry a unique ID will not have a value populated for this field.	Version 2 Questions Dated 5/1/2020
Inventory	If more than one unit/quantity is being updated to the same status, do we need to provide an ending plate number/ID in the range of items?	Inventory status updates for items with an Inventory ID need to be processed one-by-one. Mass updates can be processed for items without an Inventory ID, e.g., decals, Temporary Plate sleeves.	Version 2 Questions Dated 5/1/2020
Inventory	For OrderInventory, what is the max number of units to allow inventory order (field displays 999999)?	There is no defined limit to the maximum number of units allowed to order; however, it is up to the RMV's central inventory processor to determine the number of units that will be fulfilled as a part of each order.	Version 2 Questions Dated 5/1/2020
Inventory	We are unable to obtain a response for the OrderInventory service and receive an error.	This has been reported to the ATLAS Development Team and is under review.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	For ValidateRegistrationTitle, what is the max number of records to the AttachmentData field?	There is no defined limit on the max number of records allowed in the AttachmentData response; however, based on current definition, the max number of records you would presently see is 3: RMV fee receipt, Registration certificate, and Temporary Plate (PDF format).	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Is the CompleteTransactionProcessingDay service same as BillingRequest C3 or C4 Job in EVR Phase 1? Should we follow the same schedule every day at the end of business day?	The CompleteTransactionProcessingDay operation is similar to BillingRequest, but it does have a different impact on processing. When CompleteTransactionProcessingDay is run for a given day, transactions are no longer allowed to process for that day. This is intended to signify an "end of day" notice from the Service Provider and should only be sent when transaction processing is complete for that day. ATLAS Development Team will follow-up with specific timeframe regarding when they intend to call this service.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	What is the difference between CompleteTransactionProcessingDay, which is under EVR operation, and GetTransactionProcessinDay, in InquiryOperation.	The CompleteTransactionProcessingDay operation signifies an "end of day" notice from the Service Provider and should only be sent when transaction processing is complete for that day. The GetTransactionProcessingDay operation allows retrieving transactional and financial details for prior days. This does not have an impact on the ability to process transactions for a given day.	Version 2 Questions Dated 5/1/2020
Testing	We are getting response fees and errors while using ValidateRegistrationTitle a designated URL instead of /EVR2/ValidateRegistrationTitle.	Any Web Service call to the "test" endpoint will return canned data. The non-test endpoint is live, operational, and should be used for testing.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Please confirm users will only be able to order and receive the following Plate Types: CON, LVN, MCN, PAN, PAS (EV only), and TRN.	The Plate Type codes listed above are now considered Legacy Plate Types and should no longer be used. Users will only be able to order inventory for the following Plate Types: Commercial (CMCOMM), Livery Normal (LVNMPL), Motorcycle Normal (MCMCYL), Passenger Normal Red (PANPL), Electric Vehicle (SPETPL), and Trailer (TRTRLR).	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Our team has mentioned that the Data Dictionary is missing Inventory Order Status and Inventory Status enumerations. Will these be added?	The Data Dictionary DRAFT V2 updates in progress and will be published once complete.	Version 2 Questions Dated 5/1/2020
Testing	In JSON DRAFT V2, new NoLicenseIndicator field (row 9), PersonSummary type under the Inquiry Data Elements sheet, what is the meaning of NoLicenseIndictor value is N or Y?	NoLicenseIndicator identifies cases where an individual does not have a license on record with the MA RMV. This includes an in-state or Out of State (OOS) license.	Version 2 Questions Dated 5/1/2020
Testing	Please share the JSON DRAFT V2 template file, showing the JSON structure.	The JSON DRAFT V2 structure was provided via secure email.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	What is the use of Mailing Address under Registration.MailAddress? It appears the same as Registration.GarageAddress?	Registration.MailAddress is the address where mail is sent and is the same as the Primary Owner address. Registration.GarageAddress is where the vehicle is principally garaged.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Under GetVehicleRecordByVIN, GetVehicleRecordByRegistration, GetVehicleRecordByTitle response, is the residential and mailing address not applicable to individual owner?	The Ownership data block that is provided in the inquiry response does not include address information. Owner address information can be found by using either the GetPerson or GetBusiness operations.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Please provide detailed information of the GetInventoryOrderList service. Does this service retrieve the already ordered the Inventory list?	GetInventoryOrderList provides a list of inventory orders for a given Permit Holder location. Historical information can be retrieved by using the Historical Search Indicator and by providing a Historical From Date. When the Historical Search option is used, the results include inventory orders that have completed or cancelled within the provided timeframe for the given Permit Holder location.	Version 2 Questions Dated 5/1/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Inventory	For OrderInventory, is there any Client specific inventory? Please specify sample inventory series format.	Client inventory on record with the RMV can be retrieved by calling the GetInventoryOrderList operation for each Permit Holder location. Permit Holder locations order inventory by the inventory type and the inventory quantity; they do not specify the series format as a part of the order process.	Version 2 Questions Dated 5/1/2020
Inventory	ConfirmInventoryOrderReceived and GetInventoryOrder are same kind of service. Can we ignore the GetInventoryOrder service?	ConfirmInventoryOrderReceived is required when an inventory order is placed, shipped, and received by a Permit Holder location. This service toggles the Inventory Status from In Transit to Available. Inventory will not be usable until this service is called. The response of this service provides the exact items that are fulfilled as a part of the order, which can vary from what was requested with the original order request.	Version 2 Questions Dated 5/1/2020
Inventory	After receiving the InventoryOrder services, are the LegacyFields of both LegacyPlateType and LegacyPlateTypeDescription not required to save?	LegacyPlateType and LegacyPlateTypeDescription are intended to support cutover from the 3-letter Plate Type codes to the new Plate Type codes and are not used for processing transactions with EVR Phase 2.	Version 2 Questions Dated 5/1/2020
Inventory	What is the difference between InventoryOrderItems and InventoryItems?	InventoryOrderItems returns the items that were requested as a part of the order. InventoryItems returns the items that were fulfilled as a part of the order and should be used by the Permit Holder location to confirm the items they received in the order match what is presented.	Version 2 Questions Dated 5/1/2020
Inventory	What is the max array size in the GetInventoryOrder fields?	There is no defined limit with either of these arrays. InventoryOrderItems is limited to the number of Inventory Types that can be ordered. InventoryItems is much larger and includes each individual plate that is being sent as a part of the order fulfillment, along with the quantity of decals and Temporary Plate sleeves.	Version 2 Questions Dated 5/1/2020
Inventory	Under GetInventoryOrder, if the HistoricalSearchIndicaotor field is N, what is default size of order list? What is the max list will be retrieved?	See previous questions for details regarding the Historical Search indicator. There is no defined limit to the number of items that can be returned in the array.	Version 2 Questions Dated 5/1/2020
Inventory	Please provide more information on the GetInventoryOrderList and GetInventoryList services. Any significant differences?	See previous questions for details regarding GetInventoryOrderList.	Version 2 Questions Dated 5/1/2020
Document Retention/Destruction	For GetDocumentDestructionDetails, we have not seen any request fields other than header request.	The header parameters indicate the Permit Holder location, which this service uses to generate a response.	Version 2 Questions Dated 5/1/2020
Document Retention/Destruction	Please provide more information on the GetDocumentDestructionDetails service.	This service returns document destruction details for a specific Permit Holder location. Document destruction details identify the current status of the document retention destruction process: the date documents were last destroyed, the date of transactions for which associated documentation has been destroyed, and the date of transaction for which documents are eligible to be destroyed.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Is the GetTransactionProcessingDay service same as the BillingRequest (C3) service?	The GetTransactionProcessingDay operation allows retrieving transactional and financial details for prior days. This does not have an impact on the ability to process transactions for a given day.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	In the PriorDayTransactionCount field, is this Transaction count will retrieve of only on business processing day or include Saturday and Sunday?	PriorDayTransactionCount indicates how many transactions are included in that day's response. This will happen when transactions processed on prior days are reversed by the RMV. This service can only be used for one day at a time and only includes current day transactions and reversals performed that day for prior day transactions.	Version 2 Questions Dated 5/1/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	Can you please provide more information the GetTransactionProcessingDay service? RMVTotalFeeAmount vs. OriginalRMVTotalFeeAmount? Which field is excluded rebate amount? Any specific difference between these two? What is the EVRRMVTotalFeeAmount?	<p>RMVTotalFeeAmount – ACH amount: This is the total amount for transactions that are processed and this amount is posted to the Permit Holder location accounts in the ATLAS system. This is the amount that will be debited from the Service Provider during that transaction processing day's ACH debit processing. Amounts for transactions processed on prior days that are reversed on that transaction processing day (RMV Reversal Indicator is "Y" and Transaction Timestamp is on a day prior to the transaction processing day) will be subtracted from this total. Transactions processed and reversed on the same day will not be included in this amount.</p> <p>EVRRMVTotalFeeAmount - Amount displayed to Permit Holder: This is the total amount for transactions that are processed by Permit Holder location accounts. This includes amounts for transactions that were reversed on the same day they were processed. This is intended to represent the total potential debt that needs to be accounted for between the Service Provider and Permit Holder locations.</p> <p>OriginalRMVTotalFeeAmount – Original amount debited: This was the amount originally debited for the transaction and will only be populated for transactions processed on prior days that are reversed on that transaction processing day (RMV Reversal Indicator is "Y," transaction processing date prior to current date). This amount is subtracted from the RMV Total Fee Amount as fee amounts included in this total were previously debited from the Service Provider.</p>	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	For GetTransactionProcessingDay, please provide more information on the RMVTransactionFeeIndicator field if input value is N and Y.	RMVTransactionFeeIndicator indicates when a transaction has incurred a fee. Some transactions do not incur fees, like a CancelRegistration, so the input value will be "N" for those cases.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Under GetTransactionProcessingDay, please provide more information on the RMVReversalIndicator field. In which scenarios will ATLAS modify the indicator value as N and Y?	RMVReversalIndicator is used to identify transactions that are reversed by the RMV. See previous questions for additional details on how this impacts the daily financial reconciliation and ACH debit process.	Version 2 Questions Dated 5/1/2020
EVR Phase 2 Functionality	Can GetBusinessList be called without passing parameters to return the full list of business records, as an equivalent to the Get NOWNs service in current ATLAS?	No, the FID is required to retrieve a list of businesses and their corresponding locations. CVR currently uses data provided from the Get NOWNs service for their end users to fulfill the "proof of FID" document requirement. NOTE: ATLAS Team will review this requirement for EVR Phase 2.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	When processing a lease registration, for the lessor do we submit the entity type as Business (BUS) and the Entity Location as Lessor (LESS)?	That's correct. To confirm a leasing company/lessor exists in ATLAS, processing the GetBusinessList inquiry using the company's FID will include the Lessor location in the response list.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	Are there businesses that are not a fleet or lessor which can have multiple entity locations under the same FID?	Lessors are always leasing companies. Fleets are more general in that they represent cases where the vehicle ownership belongs to a specific location associated to an FID. This terminology does not mean the location is a fleet company, just that they have a fleet of associated vehicles.	Version 3 Questions Dated 5/15/2020
Testing	Could you provide us with some test records of business that have multiple entity locations?	ATLAS Team will follow-up with test data via secure email.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	For the Garage Town Codes, is it correct the codes have been reordered for Phase 2? For example, Acton shows as Code 002 in the Data Dictionary and was previously 161 in our current table.	The Garage Town Code list in the Data Dictionary will be corrected in DRAFT V2.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	Is there an update on whether ATLAS will be providing a VIN decode service we previously discussed, which will return the ATLAS values for fields like MSRP and body style? If this will not be available on Phase 2 launch, can you provide us with the ATLAS body style mapping table we previously discussed, which contains the mapping of VINtelligence body styles to the ATLAS body styles?	This service will be included with Web Services Specifications DRAFT V3. More details will be provided once the specifications for service have been developed.	Version 3 Questions Dated 5/15/2020
Document Retention/Destruction	Regarding document destruction, will Service Providers need to provide RMV with any types of reports regarding the Permit Holders destruction dates?	No current reports have been defined. The assumption was this data would be extracted from ATLAS. If reports are needed, ATLAS Team will provide additional details.	Version 3 Questions Dated 5/15/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	Regarding Vehicle Type, VINtelligence decodes most SUVs and some vans with a vehicle class of Truck. Most users consider SUVs to be a Passenger vehicle. From an ATLAS perspective, should an SUV be processed using a Vehicle Type of TK (Truck) or PS (Passenger)?	ATLAS maps the VINtelligence Vehicle Type / Body Style values T / UT to ATLAS body style UTIL (utility truck). The UTIL ATLAS Body Style defaults to ATLAS Vehicle Type PS (Passenger); however, clerks do have the ability to change the ATLAS Vehicle Type as a part of the transaction. There are no defined mappings from VINtelligence values to the ATLAS body style SUV; most of these that are in ATLAS are associated to vehicles converted from ALARS.	Version 3 Questions Dated 5/15/2020
Documentation	Regarding paperwork requirements and requiring a screen print for a business proof of ID. To support this requirement, we use the current "retrieve NOWNS" service which allows a full business list to be retrieved. There appears to not be an equivalent service in EVR Phase 2.	This is still under RMV/ATLAS Team review.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	Under Validate/Process Registration and Title, are these services currently validating whether the plate number being issued is assigned to end user location in ATLAS?	Yes. Plate inventory can be retrieved for each location by using the GetInventory operation. If data is needed to support testing, a manual list of plate inventory for specific locations can be provided upon request.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	Is Process Registration and Title currently validating and enforcing the attachment data in order to complete?	Yes. Attachment data validation includes base 64-byte array string, in PDF file format, valid type code, and that all required type codes are present. Required attachment type codes can be found in the response to the Validate Registration and Title transaction and represents the minimally required attachments to successfully process the Process Registration and Title transaction.	Version 3 Questions Dated 5/15/2020
Technical Functionality	Currently we are using End User Location ID as 3434 and Service Provider ID as GSSI. Are there any other End User Location IDs are available for processing the ATLAS request and Response?	All End User Location IDs associated to CVR in ATLAS production are available in the ATLAS test system.	Version 3 Questions Dated 5/15/2020
Technical Functionality	For the response of some of services (like GetVehicleRecordByVIN/TITLE), fields are not retrieving as noted in the updated EVR Web Services Specification template V2 (e.g., Missing the fields VehicleCondition and VehicleConditionDescription under Title). Is this for all EVR and Inquiry services are working as based upon V2.0? Please confirm.	These fields are now being returned from the ATLAS service. An updated Web Services Specifications was published to add these new fields (DRAFT V2.0.2).	Version 3 Questions Dated 5/15/2020
Technical Functionality	Will ATLAS support Decals/Stickers for Inventory? If yes, how can they be requested?	A list of the available Inventory Types can be found in the Data Dictionary DRAFT V2. Decals can be ordered using the OrderInventory Web Services operation.	Version 3 Questions Dated 5/15/2020
Testing	For ValidateRegistrationTitle, Data Dictionary values include the following fields: TaxPayerIDType, BusType, RegistrationType, and InventoryStatus. Please provide sample test data for the US DOT and Registered Weight (sample VINs) fields.	ATLAS Team to provide test data.	Version 3 Questions Dated 5/15/2020
Technical Functionality	Under ValidateRegistrationTitle, for the AttachmentData, is only PDF format allowed?	Yes. That is correct.	Version 3 Questions Dated 5/15/2020
Testing	We are unable to get successful response for ConfirmInventoryOrderReceived (error received).	ATLAS Development Team to review.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	In the ValidateRegistrationTitle request, in which scenario should the SameOwnerIndicator be is Y and N under OwnershipRequest? Also, for EVR Phase 1, Co-Owner, Co-Lessor, Co-Lessee are not supporting the Business Type. Can you please confirm on processing the Business Type to Co-Owner, Co-lessor and Co-lessee in EVR Phase2?	ATLAS Team to forward supplemental document with additional details regarding these, including SameOwnerIndicator.	Version 3 Questions Dated 5/15/2020
EVR Phase 2 Functionality	Previously we received confirmation that the CompleteTransactionProcessingDay operation is same as BillingRequest in EVR Phase 1. What about BillingAcknowledge service (C4) in Phase 1? Will this service be continued or which operation will be utilized for the same in EVR Phase 2?	BillingAcknowledge is no longer applicable with EVR Phase 2.	Version 3 Questions Dated 5/15/2020
Technical Functionality	For AtlasValidatedTransactionKey, does this key expire in midnight? If not, how long does it stay active?	Yes, this key expires at midnight.	Version 3 Questions Dated 5/15/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Technical Functionality	Under ValidateRegistrationTitle, AtlasRegistrationKey field, section RegistrationDetails, how can we get the value for new VINs? Will it generate random number? If yes, please specify the format.	AtlasRegistrationKey is a unique key assigned to each registration in the ATLAS system. This is provided in response to Process and Inquiry transactions.	Version 3 Questions Dated 5/15/2020
Testing	Under ValidateRegistrationTitle, we received a successful response for NEW VIN, 1 OWNER BUS, and 1 LIEN BUS. However, in this response, some fields are not retrieving based upon the updated EVR JSON template V2.0 (e.g., DocumentRequirement field). When shall we expect correct response?	Data now populating as expected. Please confirm if this is not the case.	Version 3 Questions Dated 5/15/2020
Technical Functionality	Under ProcessRegistrationTitle, is the plate number assigned? For example: During processing the ValidateRegistrationTitle successfully with plate number AB1234; when trying to process the ProcessRegistrationTitle, in request should we provide the input as same as above plate number in the PlateNumber field if PlateAssignedIndicator is Y or for a different plate number?	Plate information in the Validate and Process transactions should be the same.	Version 3 Questions Dated 5/15/2020
Technical Functionality	Under ProcessRegistrationTitle, in which scenarios should the PlateAssignedIndicator be Y and N?	PlateAssignedIndicator should be "Y" when a plate is assigned during the transaction. PlateAssignedIndicator should be assigned as "N" when a plate is not assigned and a temporary plate is being issued.	Version 3 Questions Dated 5/15/2020
Technical Functionality	For ProcessRegistrationTitle, is it mandatory for users to modify the attached data response (which we received the attachment data response from Validate RegistrationTitle service, other than insurance)?	Document requirements are indicated in the Validate response and differ than the documents the RMV provides in the Validate response. Document requirements can vary from transaction to transaction.	Version 3 Questions Dated 5/15/2020
Technical Functionality	Regarding GetVehicleRecordByOwnershipKey, what is the specific Key (which RMV mentioned previously), and will this service be applicable only to Individual Owners?	This service is intended to be used to inquiry using the Ownership Key returned in response to various operations and applies to all Ownership Types (including Businesses and Individuals).	Version 3 Questions Dated 5/15/2020
Document Retention/Destruction	When should the GetDocumentDestructionDetails service be processed, after a successful processing of transaction? Is this the Service Provider's responsibility or should service be exposed to the Dealer?	ATLAS Team to review to see if test data can be setup to verify this transaction. Additional documentation in progress. This is up to the Service Provider; however, the data needs to be made available to the Permit Holder/Dealer.	Version 3 Questions Dated 5/15/2020
Technical Functionality	After successful ValidateRegistrationTitle, if user deletes the transaction (Dealertrack application supports this functionality) How does the RMV know this information?	ValidateRegistrationTitle transactions expire at midnight each day. There is no requirement to indicate to ATLAS when a transaction is discarded/deleted.	Version 3 Questions Dated 5/15/2020
Technical Functionality	For Brand Type, when retrieved from Inquiry, can this be deleted/modified?	ATLAS Team to review how this would work for odometer discrepancies.	Version 3 Questions Dated 5/15/2020
ATLAS Functionality	For Address Country/Address State, all countries are been referred along with their respective States. Do we need to support them? Please let us know whether Out of Country (OOC) owner's information would be yielded on Inquiry?	Out of Country is allowed for mailing address, not residential address. Out of State (OOS) is allowed for mailing address, not garage address. Garage address must be in Massachusetts. Anything outside of these is required to be sent to an RMV Service Center. Scenario: Mailing Out of Country for centrally distributed plates? RMV will need to look into this.	Version 3 Questions Dated 5/15/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	The following fields are noted as Required (please confirm/explain): Number of Seats US DOT TaxPayer ID TaxPayer ID Type Registered Weight Bus Type	Number of Seats: B11 on the RTA Form. Enter the maximum seating capacity including the driver, for all “For Hire” vehicles. The fees are based on the total number of seats and will be used to calculate the registration fees. US DOT Number: F4 and F5 on the RTA Form. US DOT Number and TIN (Tax Payer ID) required for motor carriers operating commercial motor vehicles that are: • Engaged in intrastate commerce (business conducted solely in Massachusetts) having a Gross Vehicle or Gross Combo Weight rating of over 10,000 pounds; or • Used in the transportation of hazardous materials in quantity requiring placarding; or • Designed to transport more than 15 passengers, including the driver, used in intrastate commerce in Massachusetts. To obtain a US DOT Number visit, https://www.fmcsa.dot.gov/registration/do-i-need-US-DOT-number . Tax Payer ID / Tax Payer Type: A Federal ID (which may also be referred to as Tax Identification Number, or TIN) is required in order to apply for a US DOT Number. When you enter a US DOT into ATLAS, the associated Federal ID is also required (this may be a Social Security number or FEIN/FID). The validity of the US DOT and the Federal ID will then be checked against the Federal Motor Carrier Safety Administration (FMCSA) census file. If a US DOT Number is not found, check with the customer to determine if they may have used an alternate Federal ID (for example, if the customer provided an FID, try submitting with an SSN; a sole proprietor may be under either an FID or an SSN). Registered Weight: Same as B1 on the RTA Form. Total Gross Weight: Enter the total gross (full) weight of commercial vehicles or trailers. The total gross weight cannot exceed the Gross Vehicle Weight Rating (GVWR) set by the manufacturer. Bus Type: B10 on the RTA Form. If registering a Bus, choose the correct type/use. If choosing DPU, you must submit a valid DPU Certificate.	Version 3 Questions Dated 5/15/2020
ATLAS Functionality	For Registration Renewals, In the Insurance block, is this correct that the Insurance Effective Date and Change date are now required fields for a Renewal? In the current ATLAS system, user just needs to provide the insurance code	One of these two fields is required if the Insurance Verified Indicator” is “Y.” This acts as an eStamp with the stamp being effective on the provided date. Insurance Effective Date should be input for a new policy and Insurance Change Date should be input for a change to an existing policy. An Insurance Verified Indicator is required when an insurance stamp is required to complete the Renewal transaction. The in (progress) Web Services Specifications DRAFT V2.1 will add a Get Registration Renewal Details inquiry operation, which will indicate if a registration is eligible for Renewal and if insurance verification is required as a part of the Renewal.	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	For the Plate block in Registration Renewals, is it a correct expectation that this section will not need to be populated since we are sending the ATLAS Registration Key?	That is correct.	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	In the Ownership section of Registration Renewals, the same owner indicator should be set to Y, ATLAS Entity Indicator will be Y, and we must pass the Atlas Entity Keys of the respective owners? Is this correct?	The Same Owner Indicator is required to be “Y.” ATLAS Entity information is only required if an owner address change is being processed as a part of the Renewal transaction.	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	Are Permit Holders allowed to update any vehicle information on a Registration Renewal in EVR Phase 2? In the current system, I believe users are allowed to modify a limited number of fields on an ATLAS vehicle, like color for example.	With EVR Phase 2, there are currently no plans to allow editing vehicle details as a part of a Renewal transaction. NOTE: ATLAS Team to review what edits are allowed as a part of the RMV-2 Renewal form to determine if this needs to be adjusted.	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	Does the ATLAS system validate the Sales Tax Exemption Code and return an error if the user submits an invalid/not applicable exemption code with their registration?	Yes. The separately emailed Sales Tax Exemption Type Security document that gives additional information for when Sales Tax exemptions are valid. (CVR looking to possibly filter available codes.)	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	When Cancelling Registrations in EVR Phase 2, does the user no longer need to provide the number of plates being returned?	This is not an EVR Phase 2 requirement. In CVR’s application, user selects number of plates to be returned as a part of the transaction. Used to have transaction for lost/stolen plate – this was present to support that type of transaction. In the past, customers would return plated. This is no longer applicable.	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	Is the ATLAS Transaction Key the same as the Operation ID, which we’re currently using to track individual transaction requests?	That is correct. This should be used to help debug issues / report errors.	Version 4 Questions Dated 6/19/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
ATLAS Functionality	When a registration transaction completes, will the ATLAS system continue to generate a Batch Number, as it does currently?	No. Batch Numbers are being decommissioned with EVR Phase 2. Recommendation is to use the ATLAS Transaction Key for transactional logging / reporting needs.	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	For Registrations with late fees, in EVR Phase 2, will Permit Holders have the ability to process registrations which are going to generate late fees? If so, can you provide the guidelines on what is allowable online through Service Providers.	This refers to penalty and interest. There is no “stop” for EVR processing based on fees. NOTE: Request for additional information on when these fees are incurred; RMV Team to provide additional information.	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	Can a Garage Address also be updated on a standalone Registration Renewal?	Yes.	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	For vehicle changes during a Registration Renewal, is there is an update or confirmation whether vehicle updates will be supported in EVR Phase 2?	Yes. The following vehicle details can be edited as a part of a Registration Renewal: Primary Color, Secondary Color, Fuel Type, and Gross Vehicle Weight. (A specification update will be needed to support this process.)	Version 4 Questions Dated 6/19/2020
Technical Functionality	Regarding Vehicle Inquiry – Secondary Status, please provide details on these statuses and where they can be extracted.	The corresponding details are as follows: A:2:N:Vehicle, Plates, VIN Stolen - Registration Status B:2:N:PLates, VIN Stolen - Registration Status C:2:N:Vehicle, Plates Stolen - Registration Status D:2:N:Vehicle, VIN Stolen - Registration Status E:2:N:Vehicle Stolen - Registration Status F:2:N:PLates Stolen - Registration Status G:2:N:VIN Stolen - Registration Status H:2:N:Junk - Brand, Title Status I:2:N:Excise Tax Due - No longer returned J:2:Y:Non-Renewable - Registration Status K:2:Y:Insurance - Need clarification, if status is needed L:2:Y:Insurance Pending - Registration Status once revoked/suspended (specific details can be found from the GetRegistrationReinstatementDetails inquiry service) M:2:N:Revoked Check - Registration Status once revoked/suspended (specific details can be found from the GetRegistrationReinstatementDetails inquiry service) N:2:N:Pending Revoked Check - Registration Status once revoked/suspended (specific details can be found from the GetRegistrationReinstatementDetails inquiry service) O:2:N:Revoked Credit Card - Registration Status once revoked/suspended (specific details can be found from the GetRegistrationReinstatementDetails inquiry service) P:2:N:Pending Revoked Credit Card - Registration Status once revoked/suspended (specific details can be found from the GetRegistrationReinstatementDetails inquiry service) Q:2:Y:Advanced Renewal - New data block will be added to return renewed registration details in inquiry response R:2:N:Advanced Registration - New data block will be added to return renewed registration details in inquiry response S:2:N:Registration Lost - No longer returned T:2:N:Owner Citation - Registration Status once revoked/suspended (specific details can be found from the GetRegistrationReinstatementDetails inquiry service)	Version 4 Questions Dated 6/19/2020
Reports	For the Bundle Report, since the completed transactions for EVR Phase 2 will no longer generate a Batch ID number, will our daily bundle report for the Permit Holders still need to generate a cover page, containing Batch and Sequence number information?	We will no longer need a Bundle Report. There are no longer Batch numbers being generated and the documents will be scanned into the transaction.	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	Is ATLAS maintaining a table containing the Error Codes and descriptions, that we can reference to translate ATLAS Error Codes and messages to the validation messages that get passed back to the end user?	We don't have a consolidated list of Error Codes available for distribution at this time. Our suggestion is to not code dependencies based on the Error Codes returned from the service and leverage the error description/reference as much as possible. We can take this as a follow-up item if the Error Code list is a strict requirement for your set-up.	Version 4 Questions Dated 6/19/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Financial	In ATLAS currently, the Registration fees are broken into three (3) categories which we break out into separate fee fields – Registration fee, Transfer fee, and Special Plate fee. The latest Data Dictionary includes over 600 Fee Type Codes. Will ATLAS in EVR Phase 2 continue to distinguish transfer fees as a separate fee category? (Only Gift Transfer appears as a fee category.) Are the registration fee and special plate fee still broken out as separate fees? If so, is there an additional table that maps all the fee type codes to fee category?	Transfer fees are included in the Registration Fees category. A spreadsheet was emailed on 6/2/2020 to explain the fee type-to-fee category mapping (this will also be reflected in a upcoming Data Dictionary update).	Version 4 Questions Dated 6/19/2020
Documentation	Is the ATLAS test environment currently validating the presence of attachment data for all required documents for Registration Renewals and other Registration transactions?	Yes. However, Registration Renewals don't always require documents. The two (2) scenarios where documents are required are when an insurance stamp is needed to fulfill the Renewal and when Form 2290 is required (this applies to registrations with a registered weight is greater than 55,000 lbs.). These details are noted on the Document Type Code sheet of the Data Dictionary DRAFT V2.1.	Version 4 Questions Dated 6/19/2020
Documentation	On a Registration Renewal, is there a way to verify the required documents since there is no validate service?	This will be available from the "in progress" inquiry operation GetRegistrationRenewalDetails that is planned to be added with Web Services DRAFT V2.2.	Version 4 Questions Dated 6/19/2020
Documentation	When submitting a Process Registration and Title, how does the ATLAS system track for the presence of all required documents for a specific registration? Are the required document codes stored with the validated transaction?	When an RMV Service Center clerk is working through a transaction in ATLAS, they are presented with a list of required documents. We setup EVR processing the same as though it were being processed by an RMV clerk; the required documents present on the transaction are reflected back out through the EVR service as a part of the validate transaction. When running the "process" transaction, the document requirements are re-calculated and the provided document type codes are compared against the list of required document types. If all are present, the transaction is allowed to proceed (if any are missing, the transaction is rejected).	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	Can you explain the usage of the US DOT number on a Registration and Title transaction?	The EVR Phase 2 Computer Based Training (CBT) on this topic will be provided with additional details. This applies to commercial vehicles where at least one of the following is true: 1. Have a registered weight greater than 10,000 lbs., 2. Hazmat vehicle, or 3. A vehicle that transports more than 15 passengers. If the customer has a US DOT number, capturing of Taxpayer ID and Taxpayer ID Type is also required. (When this applies, customers should have this data available.)	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	If a user successfully validates a Registration and Title multiple times (e.g., user validates the Registration, updates the information, and resubmits to be validated), does this generate duplicate/orphaned records in the ATLAS system? Does the Service Provider need to do any special handling in this scenario, or do we simply resend a new Validate Registration request?	This does lead to orphaned records in ATLAS (note that these are set to expire midnight of each transaction processing day). If an update is needed from what was transmitted in the original "validate" transaction, a new "validate" transaction should be submitted. The original "validate" transaction can be ignored; however, it is recommended that you put in a method to ensure that processing clerks don't accidentally submit a "process" transaction for a previous "validate" transaction. Validations are re-run each time the "process" transaction is attempted, so redundant "validate" transactions that are attempted to be "processed" will be rejected accordingly.	Version 4 Questions Dated 6/19/2020
Inventory	Regarding Order Inventory, does the number of units ordered need to	The Inventory Order Process for EVR Phase 2 mimics the myRMV inventory order process; order requests are placed based on the number of boxes for plates/packs for Temporary Plate sleeves/sheets for decals. This detail will be added to a future update of the Web Services Data Dictionary. The fulfillment details of an order include the specific inventory items for items that are tracked by ID, i.e., plates. That means that when one (1) box of plates is ordered and that entire order is fulfilled, Service Providers would expect to see 27 individual plates/IDs in the response to the ConfirmInventoryOrderReceived transaction.	Version 4 Questions Dated 6/19/2020
Inventory	Will duplicate plates shipped that result in cancelling an active Registration issue a duplicate plate?	ATLAS to possibly introduce logic to ensure that at least one of the current owners is present on the new ownership if a new registration/title transaction is processed that would result in a reassignment. (This shouldn't be an issue with EVR Phase 2.)	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	Will there be availability of full processing for Title Add Registration, \$	These transactions may be considered for adoption. If vendors are interested, additional discussions will need to be held to determine implementation dates and guidelines.	Version 4 Questions Dated 6/19/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	The Sales Tax Exemption Type Security sheet that was provided had a column for Allow EVR. Is it correct that any exemptions marked as False should not be allowed in an EVR transaction? For example, should we remove selections like C - Corporate Reorganization (MVU-25) and FE - Fire Engine/Ambulance (MVU-22) from the drop-down list that displays to users?	An error is returned from the EVR service when a Sales Tax Exemption Type when the Allow EVR is indicated as “false” and passed to the service. The recommendation is to not allow users to select these Sales Tax Exemption Types when processing transactions.	Version 4 Questions Dated 6/19/2020
ATLAS Functionality	If supplying a US DOT number, can the associated Taxpayer ID and Type belong to a Lessor? Is a US DOT and Taxpayer ID applicable for a lease registration or does a US DOT and Taxpayer ID only apply to a primary owner on a Non-Lease Registration?	US DOT is required for any Registration and Title transaction (including both long-term and short-term leases) for a commercial vehicle over 10,000 lbs. The US DOT/Taxpayer ID/Taxpayer ID Type would belong to the primary owner or, for a leased vehicle, the Lessee. NOTE: ATLAS Team to provide details on what is validated based on what is entered for the US DOT/Taxpayer ID/Taxpayer ID Type and how that relates to the owner(s).	Version 4 Questions Dated 6/19/2020
RTA Form	On a completed Registration Renewal, will the ATLAS system return a completed RTA Form? It is our understanding that the Permit Holders generate an RTA (formerly RMV-3) Form when completing a Renewal.	The RMV-3 and RTA Forms used to print the fees. This is no longer required for a Registration Renewal since a standalone RMV Fee Receipt is provided in the response to a successful Renewal transaction.	Version 4 Questions Dated 6/19/2020
Inventory	In the new Inventory workflow, what is the expected process if there are discrepancies between the serial numbers entered on the inventory order and the physical plates received by the Permit Holder? (For example, a Dealer receives their inventory shipment and begins the process to confirm inventory received. The CVR system gets the inventory order detail from ATLAS, and the inventory order detail lists 201ZP6 - 209ZP6, but the physical plates received in the shipment are 201ZR6 – 209ZR6.	Reach out to the EVR Program Coordinator for this scenario. Inventory would need to be manually entered into ATLAS for the box of plates received that wasn't included in the EVR Inventory order. The Inventory Status for the missing plates should be updated to “missing.”	Version 4 Questions Dated 6/19/2020
Inventory	In the new Inventory workflow, is there a process to handle an Inventory Transfer to a new End User location? For example, if Dealership A is bought by Dealership B, can Dealership B have the plate inventory updated to their End User location, and what would need to be done from the Service Provider side to accommodate this?	Reach out to the EVR Program Coordinator for this scenario. Inventory can be manually moved from one location to another, by box. Once the move is complete, the Get Inventory List inquiry can be run to confirm the inventory on record in ATLAS for a given Permit Holder location. NOTE: ATLAS Team review needed to determine if Inventory Statuses carry over when a box is moved from one location to another.	Version 4 Questions Dated 6/19/2020
EVR Phase 2 Functionality	On the Process Registration & Title and Process Transfer Plate requests, since the information in the Registration Detail section (such as plate and insurance information) can be updated after validation, with the Process request, are there scenarios where the transaction may fail because a different list of required documents will be detected from the plate or insurance data change?	There are no scenarios where the required documents indicated in response to the “validate” transaction will differ from the required documents to successfully complete a “process” transaction.	Version 5 Questions Dated 9/4/2020
Documentation	Regarding documents required, will there ever be a required document that must be scanned, which uses the document code of Other?	There will be no instances where a document type of “Other” is a required document. This is intended to act as an optional, free-form document type that can include bundled documentation to further support the transaction.	Version 5 Questions Dated 9/4/2020
Documentation	Can you provide examples of documents would be considered as Other? Will the ATLAS system allow multiple documents with the Other document type code to be submitted with the same Registration?	None defined to date; this can be used as needed.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Please provide details on what is validated based on what is entered for the USDOT / Taxpayer ID / Taxpayer ID Type and how that relates to the owner(s).	No systematic validation is currently being performed on this data, but the information entered is required to associate to the operator of the vehicle; primary owner for non-leased vehicles, primary lessee for leased vehicles	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Inventory	Do Inventory Statuses carry over when a box is moved from one location to another?	Yes, they carry over. There is no need to apply Inventory Status Updates when inventory is moved from one location to another. Additionally, the GetInventoryList inquiry transaction can be run for the old/new inventory location to confirm when the inventory has been moved in the ATLAS system.	Version 5 Questions Dated 9/4/2020
Financial	When is an RMV Fee Receipt generated?	RMV Fee Receipt is returned for any transaction that incurs a fee. Registration Cancel will only include the Registration Cancellation Receipt. No-fee Registration Renewal will only include the Registration Certificate.	Version 5 Questions Dated 9/4/2020
Inventory	What are the Plate Types that are not eligible to be centrally distributed (plate types required to be on-hand) and which are required to be assigned during the "validate" transaction?	Plate types that are eligible for central distribution need to be identified during the "validate" transaction, but no plate assignment is allowed. Multiple "validate" transactions can be submitted at a time that include the same plate assignment, without impacting other "validate" transactions or the ability to complete a "process" transaction that includes the plate assignment.	Version 5 Questions Dated 9/4/2020
RTA Form	Is the Insurance Effective Date applicable for New Registration, Transfer Registration, Plate Reassignment? What about the Insurance Effective Date and Insurance Change Date?	See details regarding the usage of the RTA Form and completion of these fields view the Appendix A - RTA Form Scenarios Section J , located on the EVR Business Partner website: https://atlas.massrmv.com/Portals/54/Docs/Appendix%20A%20-%20EVR%20RTA%20Form%20Scenarios%20-%20Section%20J.pdf	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	For GetNewVehicleByVIN, What is the difference between VIN and Original VIN? What does VIN Corrected Indicator mean? For MSRP, do we need to retain the same amount and pass in Validate/Process?	This is covered in the latest version of the Data Dictionary. Also, for VIN/Original VIN, the service corrects the VIN for you. (VIN will be corrected by the system, if needed; the system will tell you if you provided an incorrect VIN and provide the correct one. The system may not always be able to correct the VIN, especially for new vehicles.) This also can apply when the make/model name can vary, as provided by EVR Service Provider. MSRP is not a requirement (this can vary based on trim, vehicle details); if it is available, it should be used; this is needed for Excise Tax billing (new for Phase 2), so it is recommended that the service be used. (Documentation regarding MSRP will be provided separately at a future date.)	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	For VehicleRecordByVIN, what is the usage of the OwnershipType field?	The latest version Data Dictionary covers this. This is used for leased vehicle transactions (e.g., long-term lease vs. short-term lease).	Version 5 Questions Dated 9/4/2020
ATLAS Functionality	For GetVerifiedAddress, how is this used? Do we need to call this service if any Address modifications are done by user? What is the difference between Original Address Indicator and Verified Address Indicator?	GetVerifiedAddress is provided for all data elements for the address structure so we can validate via USPS data. ATLAS can validate address to confirm to address; the validation service can update the address and include things such as ZIP + 4, as needed. the verified address will note the "after" address after we have updated it. This service is recommended but not required. NGet verified address is provided for all data elements for the address structure so we can validate via USPS data. ATLAS can validate address to confirm to address; the validation service can update the address and include things such as ZIP + 4, as needed. the verified address will note the "after" address after we have updated it. This service is recommended but not required. (If DT is receiving errors on this, such as street name/abbreviation, send to Zack for review.) NOTE: It is recommended to scan a customer's barcode on their license instead of typing address manually. It is recommended to scan a customer's barcode on their license instead of typing address manually.	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	For GetRegistrationRenewDetails, under RegistrationSummary, RegsitrationRenewalExistsIndicator, what does Y/N mean? Under In RegistrationRenewDetails, please explain the following: a. Eligible Indicator: Is this flag determines wether user can proceed for Renew or not? If it is not eligible, then RMV would give any error code & message? b. Insurance Veirifcation Required Indicator: What needs to be done? c. RMV Fees: Displayed Fees are an estimate and could vary on Process? d. Non-Renew List: What does this sub-type do? Can you let us know what does Agency, Non-Renew Type and Source Number mean? Are they STOP Flags?	Y means there is Registration that has already renewed (future dated); customers can renew early. N means it is not eligible because the renewal has been completed. a. If not eligible, you can get an error response if you try to renew a reg that cannot be renewed/has already been renewed. b. Y means we need an insurance stamp. c. We don't know the timing between when running this service and when the renewal is processed; the fees would be estimated in this instance, for example. fees are not final until you run renew reg. d. Non-Renew is only for situations when ticket/excise/parking ticket/toll not paid and you cannot renew reg. sources are from outside agencies needing to collect funds and the RMV adds indicator to account. N - not eligible for renewal and you can provide details to the customer as to why this cannot be processed.	Version 5 Questions Dated 9/4/2020
Inventory	For Inventory, we have an Inventory Order Tracking Number. What value needs to be passed?	Currently, when inventory orders are processed on myRMV, the dealer enters their tracking number (each dealer has an assigned number for their dealership). This number is what should be added here.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	For RegistrationReinstatement, we assume the following services needs to be used for this Transaction: GetRegistrationReinstatmentDetails and ReinstatementRegistration.	Yes, this is correct. These are the only 2 services to use for this transaction.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	If 'Eligible for Reinstatement' is NO, it could be due to Failed Inspection, CMVI failure, or Insurance Cancellation? Based on the flow chart, it is understood that Inspect Vehicle and CMVI would be done outside the system. Is this assumption appropriate? Can you please let us know how to handle the Insurance fulfillment? Do we need to use VerifyRegistrationInsurance?	Yes, this is correct. Yes, you need to use VerifyRegistrationInsurance. (Insurance information is to be entered by insurance agent or carrer; eStamp may be necessary for proof of insurance.)	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	Does Fee Amount comes as part of the response of GetRegistrationReinstatementDetails service the same amount that we sent back in the request as RMV Fee Collected Amount of ReinstatementRegistration?	Yes, this is correct. This is optional and we don't verify, as we assume the appropriate fees have been collected. The fees would then be collected by Service Provider via ACH.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Under Fuel=Electric, do we require Cylinders?	No, cylinders shouldn't be required. If an error is received, report the issue to the ATLAS Team.	Version 5 Questions Dated 9/4/2020
Inventory	Will the existing plate formats for EVR Phase 1 work for Phase 2 still work? What is the format used the plate types: PANPL, LVNMPL, SPETPL, CMCOMM, MCMCYL, TRTRLR?	Yes. The RMV is not making any changes to the plate formats. Whatever logic we are using today we should be able to continue to use.	Version 5 Questions Dated 9/4/2020
Inventory	What is the usage of the Use Type field? Is Plate Type determined based on Use Type? This field is marked as optional, what value do we need to send in the request, if user does not opt any value? Any Fees would vary?	The Use Type is new with ATLAS and helps with mapping of how a vehicle is going to be used, whether personal or commercial use (this determines the Plate Type). The default is left blank. However, ATLAS codes it. If you need to choose the type, if this is determined to be a personal use vehicle, system may default to personal, so users would have to code this as commercial, if this is indeed a commercial vehicle. This can also be for specialty plates like Gold Star Family Plate (this plate was usually only for personal plates but now is allowed to commercial vehicles; this defaults to personal so the users has to change the Use Type). Right now, this new field is optional; if this changes, users will be advised.	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Inventory	Previously, Quantity Per Unit stated Plates were 27 per box. However, in Data Dictionary V2.2.1, it was reverted back to the previous number. Which is correct?	Quantity Per Unit is correct in the latest version of the Data Dictionary, 2.2.1.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Under GetRegistrationRenewalDetails, under Registration Summary, there are two tags: RegistrationRenewalExistsIndicator and AtlasRenewalRegistrationKey. If RegistrationRenewalExistsIndicator = Y, we are seeing value in the AtlasRenewalRegistrationKey. Do we need to use this key anywhere?	It's up to users to use this key indicator. It should be used only for Advanced Renewal (or renewals for the future). This is not a requirement to use. You can use this as part of an inquiry, if desired. It may be most useful when processing a plate transfer for a renewed registration; the response will return if the registration has already been renewed (this will generate 2 Registration Certificates).	Version 5 Questions Dated 9/4/2020
Testing	Under GetRegistrationRenewalDetails, apart from Commercial Vehicles > 55000 lbs., we are not getting anything in the DocumentRequirements field related to scanning. Is this expected behavior?	Yes, this is expected behavior. Most renewals do not require documents; over 55k lbs requires the 2290 Form. In the scenario where an insurance stamp is required, then a RMV-2 is needed. Clerks can always upload documents, if they are available, even if the form is not required; error will be presented if any required form is not submitted. Typically, if an insurance code is changed, then an RMV-2 is usually required.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	For VehicleBodyStyle, what does Available for New ATLAS Vehicles mean?	There were body styles from ALARS that were converted to ATLAS but are now considered retired. This is valid, but you cannot use the retired body styles on brand new vehicles. There should be no impact on body style for Registration Renewals. .	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	For Validate service, under Vehicle block we have been provided with a new tag Gross Vehicle Weight. As we have Registered Weight in the Registration section, what is the difference b/w Gross Vehicle Weight vs Registered Weight?	Gross Vehicle Weight (GVW) is the maximum weight the vehicle is capable of carrying. Registered Weight (RW) is equal to or below the GVW. (GVW comes from the manufacturer; RW comes from the registrant.) Fees based on the registered weight. 55k lbs. is related to the GVW. Gross Vehicle Weight Rating (GVWR) is the same as GVW. GVW needs to match the inside door sticker on the vehicle.	Version 5 Questions Dated 9/4/2020
Testing	GrossVehicleWeight is applicable for Commercial and Trailer Vehicles. When we perform Inquiry for any of these Plates, we are always getting GrossVehicleWeight=0 and RegisteredWeight=10000.	This value was not captured in ALARS so the user should enter a value if 0 is presented. GVW needs to match the inside door sticker on the vehicle.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	On the Insurance Verified Indicator, we are sending Insurance Verified Indicator= Y, when Insurance exists. Is this appropriate? What is the usage of the Self Insured Indicator?	the Insurance Verified Indicator is synonymous with a insurance stamp. The expectation would be the Y is presented if the stamp is needed. If not set to Y, a stamp should not be required. The scanned documents should include the stamp and the effective date, company code, or self insurance indicator. for the Insurance Verified Indicator, this process should be the same as EVR Phase 1. This includes adding an insurance company code. The Self Insured Indicator is used in situations when there is no Company Code. If this is used, additional documents are required, such as treasury bond. This is not a common occurrence for EVR; is is more commonly used for Municipalities (the RMV may consider removing this option for EVR).	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Under Registration Detail - Use Type, this field is marked as optional in the specifications. Can you provide examples of when it should be supplied?	In the ATLAS system, we capture this field and it has a default values. It relates to the mapping document we just published (Plate and Vehicle Mapped Values V1) emailed on 7/1/2020. There are over 3600 combinations of using all these fields. Use Type is a new data element for EVR Phase 2; the default functionality will be provided by ATLAS, but an EVR clerk can override it if necessary (e.g., Motorcycle Gold Star Family Plate defaults to a Commercial type but can be Personal). Additional training may be needed on this field in the future. If Use Type is not changed by the EVR clerk, it will stay as the default value of Commercial.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Is the MSRP value required for used vehicles that have been previously titled and are not new/MCO? (For example, ATLAS vehicles, and a used, non-ATLAS vehicle with an Out of State title.)	The MSRP should only be used for new vehicles. Used vehicles would not have the MSRP available for the EVR clerk to enter. Dealer sales should always have to enter an MSRP. ATLAS Team will also research this further.	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Testing	For deployment status of new features in the test environment, can a Retired Body Style on an ATLAS vehicle carry over to a new Registration?	All new features should be available and functional in the ATLAS Staging/Test environment. Body Style must be updated for existing ATLAS vehicles associated to an invalid/Retired Body Style.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Under Purchase Type, is it required if LeasedVehicleIndicator =N and applicable? What are the rules for applicable?	In Owner object, we have 'LeasedVehicleIndicator = Y/N', based on this flag can RMV ignore the 'PurchaseType' (excess information) if sent in request? We are no longer allowing PurchaseType (and corresponding information) to be set for transactions where this data is not retained in the ATLAS system. We allow PurchaseType (and corresponding information) to be set when there is no sales tax exemption type and for sales tax exemption types O (even trade) and S (sales tax paid to another state).	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Under Sales Tax Exemption, does the Who Uses column define the Client? Some Sales Tax Exemption Types are been mentioned as Purchase Type not applicable. Earlier these worked without any issues, but as part of Data Dictionary V.2.2.1, it is not allowing?	We are no longer allowing PurchaseType (and corresponding information) to be set for transactions where this data is not retained in the ATLAS system. We allow PurchaseType (and corresponding information) to be set when there is no sales tax exemption type and for sales tax exemption types O (even trade) and S (sales tax paid to another state).	Version 5 Questions Dated 9/4/2020
Document Scanning	What is the maximum file size allowed for document scanning (for the entire payload)?	There is not a maximum file size for the entire payload. There is a limit of 5MB* for a single attachment (response will say "exceeds max file size" when limit is exceeded). ATLAS Team will review further to see if there are any other maximums/limits. NOTE: In October 2020, the maximum file size limit for one attachment was increased to 10MB. The recommendation is to use this additional size allotment only when absolutely necessary and to keep the majority of single attachments under the 5MB limit.	Version 5 Questions Dated 9/4/2020 *Updated 11/10/2020
EVR Phase 2 Functionality	What is the order/hierarchy of Registration Statuses?	Registration Status Hierarchy: 1: VRGFRC - Active 2: STLNP - Stolen Plate 3: VRGREV - Revoked 4: VRGSUS - Suspended 5: VRGSWP - Swapped 6: VRGINA - Inactive 7: VRGCAN - Cancelled 8: VRGEXPNRN - Expired Non-Renew 9: VRGNRN - Active Non-Renew 10: VRGVAL - Active 11: VRGEXP - Expired 12: NONE - None	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	When processing a Registration Renewal, regarding the 'New Gross Vehicle Weight field, I wanted to confirm this updates the Gross Vehicle Weight only, and not the Registered Weight?	Correct. These are 2 separate fields.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	When processing a Registration Renewal, can the Registered Weight for a commercial registration be changed on a renewal, if provided? Zack said he's pretty sure this is yes...Melissa said this is yes/correct.	Yes, this can be changed when renewing.	Version 5 Questions Dated 9/4/2020
Inventory	It was previously discussed that Business Name, Contact Name, Email, Phone Number, and Address are all required in the Inventory request. Are these details validated against any other systems in ATLAS?	No, they are not, with the exception of the address. We run the address through the same USPS validation process. Newer addresses may not provide matches in this database and can be selected to override.	Version 5 Questions Dated 9/4/2020
Inventory	Do the addresses need to match against USPS validation?	Yes. See above question.	Version 5 Questions Dated 9/4/2020
Inventory	Are any confirmation emails sent to the email address provided once the Inventory order is completed?	No, email is not required. But, the email is can be entered, in case an Inventory question needs to asked of the Service Provider about the order.	Version 5 Questions Dated 9/4/2020
Inventory	On the myRMV site, the Contact Person was a single name field. On the Order Inventory request, the contact name needs to be split into separate first, middle, last name fields?	Yes, that is correct. This format is consistent with our other processes.	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Inventory	When calling GetInventoryList, there is an Inventory Sstatus of EVRP1 for some items. What does this status refer to?	That shouldn't be sent back as a status. Old requests may be noted as part of EVRP1 (EVR Phase 1) and is really "internal only" messaging. ATLAS Team will look into this.	Version 5 Questions Dated 9/4/2020
Inventory	After completing Validate Registration & Title for a casual sale, the provided Seller name is not printing on the RTA Form (Section L1).	This is an known issue and there is a development item for this to be corrected.	Version 5 Questions Dated 9/4/2020
Signature Guidelines	When will the new Signature Guidelines be published?	The Signature Guidelines/Policy will be communicated and published shortly to the EVR Business Partner website: https://atlas.massrmv.com/ElectronicVehicleRegistration.aspx NOTE: The Signature Policy was published on 9/16/2020 and can be found via the link above.	Version 5 Questions Dated 9/4/2020 *Updated 11/10/2020
EVR Phase 2 Functionality	Does ATLAS maintain a list of vehicle list of Body Style/Type Codes?	Yes, this information is found in the Data Dictionary.	Version 5 Questions Dated 9/4/2020
Inventory	On the Plate Type Security sheet, Electric Vehicle and Livery Normal plates are allowable in Inventory. Can these Plate Types also be issued outside of dealer stock (where the plate is not allocated by the dealer and it is issued to the customer directly from RMV)?	They will get a Temporary Plate and then a (tin) Passenger Plate. Any plates issued are required to be in Inventory.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	On the Registration Renewal transaction, can a Registration's Garage Address be updated if provided in the request?	Yes. If it is not provided, the existing Garaging Address will remain.	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Testing	We are receiving an "Owner Required" error when trying to add a Lessee to new Registration and Title.	The ATLAS Team will look into this to resolve.	Version 5 Questions Dated 9/4/2020
Testing	We are receiving a "cannot add the brand" error when attempting to add a brand for an Out of State titled vehicle.	The ATLAS Team will look into this to resolve.	Version 5 Questions Dated 9/4/2020
Document Scanning	Regarding Document Scanning, when a stamped RTA is required (RTASTM), does the Permit Holder need to scan and upload both pages of the RTA? The feedback I received is that insurance companies often only fax page 2 back to the Permit Holder.	The dealer sends insurance company the RTA and then the insurance agent either creates one of their own or they stamp the one the dealer provided but then sends back page 2 with stamp. You can combine these pages to create a new file or you can scan these separately. In the worst case scenario, This will be discussed as part of the Signature Guidelines Working Group to make this process easier.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	When implementing the EVR Phase 2 Pilot, once a Permit Holder has been marked as a Phase 2 location on the ATLAS side, does ATLAS have the ability to revert a location back to Phase 1 processing, if there are unforeseen issues that arise?	Yes, this is possible, but we would want to test first before doing so. This would not be recommended, since the financial reconciliation process changes for EVR Phase 2.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Can you please explain Sales Tax reciprocity?	<ul style="list-style-type: none"> •Dealer Sale, Non MA Sales Tax Previously Paid should be provided if the vehicle was purchased from an Out of State dealer and sales tax was paid to the state the vehicle was purchased in (Specific Web Services field requirements). □Primary owner is not a government or municipal entity, Out of State purchase, and non-MA resident purchased in a reciprocal state or MA resident purchased in a non-resident tax state. •Registration Reason is only applicable to Registration Only transactions. Currently this only applies to the PreStageRegistrationOnly operation. 	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
Inventory	Regarding Inventory Statuses of Shipped vs. Filled, can you explain the difference?	When an Inventory order is first placed, it is submitted and goes into the queue for the Distribution Center to fulfill order. When they work and fulfill the order, the status changes from Submitted to Filled. When Shipped, it moves from Filled to Shipped. When the Permit Holder reviews, it will toggle the order from Filled to Completed (users could possibly see status of Shipped in the interim, however, Shipped is typically not seen by the Permit Holders). The ATLAS Team will research further.	Version 5 Questions Dated 9/4/2020
Inventory	When placing an Inventory order, an "unexpected error" appears when submitting the "confirm order received" request.	For EVR Phase 2, there is only 1 fulfillment per order (ignore any cancelled orders). The ATLAS Team will research further.	Version 5 Questions Dated 9/4/2020
Testing	An error is received when getting an error when trying to destroy document from date on our test Office location.	On the DestroyDocument service, there is a 90 day start from the DestroyFrom date. The ATLAS Team will research further.	Version 5 Questions Dated 9/4/2020
Inventory	Regarding Inventory locations for testing, would it be possible for ATLAS to automatically set a batch of Office Locations that CVR uses for testing to the EVR Phase 2 flag after the test environment refresh every Sunday evening?	Yes, at some point. There are a few dealer locations they have to test as an example. System refresh is done around 10:30pm Eastern on Sunday evenings.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	If a plate cancellation is performed on a Registration Status such as Revoked, Suspended, when a Registration Inquiry is run on the plate afterwards, what is the expected Registration Status to be displayed? Would it retain the Revoked Status, or have a new status of Cancelled?	See the Registration Hierarchy Status list noted above.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	For the US DOT Number, is the number validated against ATLAS?	The US DOT Number is checked against FMCSA (Federal Motor Carrier Safety Administration); this will validate to be sure the number is accurate.	Version 5 Questions Dated 9/4/2020

EVR Phase 2 Frequently Asked Questions (FAQs)

Category	Question	Answer	Version/Date
EVR Phase 2 Functionality	On a Registration and Title transaction, on the RegistrationReason field, can you confirm if these are applicable for Service Providers? The values include Dual Registration, US Government Loaned, Moped, etc.	The RegistrationReason field is applicable for Registration Only transaction/Pre-Staged only.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	Can you confirm whether buses can be processed through EVR Service Providers (whether the BusType field is applicable).	The Bus Type field is intended for Pre-Staged processing only; clerk may not be used to the Plate Types so this will assist with processing and assisting with which Plate Type to issue.	Version 5 Questions Dated 9/4/2020
EVR Phase 2 Functionality	On the Document Type Codes list, there are several newer documents which weren't in the original list, mostly pertaining to military/veterans plates. Can you confirm whether these are applicable to EVR transactions? Some examples include: Application for Veterans' Plates, Application for Massachusetts National Guard Plates, Casualty Report, DD1300, Telegram for WWII and Korean members, etc.	Yes, these codes are applicable to EVR Transactions. The most recent Data Dictionary explains when these codes and when they are required.	Version 5 Questions Dated 9/4/2020