

# **Electronic Vehicle Registration (EVR) Program Definitions**

The Electronic Vehicle Registration (EVR) Program has been in existence since the mid-1990s. There are three (3) versions of the program; the original Traditional EVR Program, the EVR Lite Program, and the EVR Limited Program, the latter two were created when the RMV converted from ALARS to ATLAS in November of 2019. The Traditional EVR and EVR Lite Programs have more similarities than differences and are described below. The EVR Limited Program\* is a unique effort that was designed for one audience (insurance agents) via one Service Provider. The Registry of Motor Vehicles (RMV) does not anticipate making any future changes/enhancements to the EVR Limited program or to offer it to additional Service Providers.

## EVR Lite and Traditional EVR

EVR Lite and Traditional EVR are available to any participating Service Provider; currently there are six (6): Boston Software, Copart, CVR, eDealerServices, DDI, and Vitu, who provide services to the salvage, dealer, and insurance agent communities. The primary difference between EVR Lite and Traditional EVR is plate inventory and issuance. In EVR Lite, the Permit Holder always issues a Temporary Plate. In Traditional EVR, the Permit Holder issues physical plates with the option of issuing a Temporary Plate for the plates they do not have in stock. In both programs, the Permit Holder has a stock of plate sleeves, while only the Traditional EVR Permit Holders have a stock of plates and decals. Both programs have the following features and requirements:

- The Permit Holders are required to execute a Permit with the RMV and are associated with the transactions they perform is ATLAS.
- Permit Holder's end users must complete a Background Check and a combined Service Provider/RMV New User training requirement before they can process transactions.
- The Traditional EVR and Lite Programs have transaction minimums to participate that are outlined below. All of these are guidelines may be altered (at the sole discretion of the RMV) for individual cases that are in the best interest of the RMV, the Permit Holder and/or the customers being served. The guidelines are:
  - To be approved for EVR Lite, the Permit Holder must prove they process ten (10) or more New Registration and/or Registration Transfer transactions per month for a consecutive two (2) month period.
  - If the Permit Holder processes 35 or more New Registration and/or Registration Transfer transactions per month for a consecutive two (2) month period, they must enroll in the Traditional EVR Program.
  - If the Permit Holder processes between 25-35 New Registration and/or Registration Transfer transactions per month for a consecutive two (2) month period, they may be enrolled in either program subject to RMV approval.
- The following transactions are available in the EVR Lite and Traditional Programs as of 2<sup>nd</sup> Quarter 2025:
  - New Registration and Title
  - Registration Transfer
  - Plate Reassignments

- Registration Renewals
- Reinstatements
- Duplicate Titles
- Plate Cancellations
- Title Add Registration
- Registration Only
- Plate Reactivation
- Duplicate Registration
- o Title Only
- Salvage Title
- Surviving Spouse
- Non-Resident Short-Term Registration
- Get Ready Registration and Title, Transfer, Title Only, and Registration Only Transactions
  - **NOTE:** Additional transactions are under review for implementation in 2025-2026.
- The Permit Holder generates the Registration and Title Application (RTA Form) and collects all original documents that are required to process the transaction. This includes any Registration, Title, or Sales Tax related forms. All RMV and Department of Revenue (DOR) documents can be signed electronically.
- Document Scanning (if applicable) for each transaction is mandatory.
- Document Retention and Shredding is mandatory.
- RMV Fees are collected either by the Service Provider or by the Permit Holder directly from the customer. In the latter case, these fees are then remitted to the Service Provider via an Automated Clearing House (ACH) Process that is managed by the Service Provider.
- RMV Fees are reconciled daily and remitted by the Service Provider via an ACH Pull to the RMV on a predetermined schedule.
- The Service Provider must provide a Help Desk that serves as the first level of problem/question resolution.
- Either program can issue a Temporary Plate; the precise circumstances for issuance are outlined below in each program's section. When a Temporary Plate is issued:
  - The customer is given a Temporary Registration that they insert in the plate sleeve and display on the back of their vehicle. The plate sleeve is always provided by the Permit Holder.
  - The Permanent Plate is assigned by the RMV remote plate processing center and the plate and Registration document are mailed to the registrant or lessee.
  - The Temporary Plate and Registration is valid for twenty (20) days and available for reprint via myRMV until it expires. The Temporary Registration may be extended at no fee for an additional 20 days, should the need arise.
    - NOTE: The Temporary Registration cannot be extended via EVR. This must be requested by the customer via <u>myRMV</u> or by calling the Contact Center.

#### EVR Get Ready

Get Ready (formerly Pre-Staged) transactions are available as part of the **EVR Lite and Traditional Programs**. Get Ready transactions are prepared by the Permit Holder (typically an insurance agent) and the RTA Form is printed with an embedded bar code. The RTA Form is then brought to an RMV Service Center <u>Business to Business (B2B)</u> location for processing.

A Get Ready transaction using an validated <u>Registration and Title Application (RTA) Form</u> follows the same basic flow through as the related transaction, e.g., a Get Ready Registration and Title transaction follows the same flow as a normal Registration and Title transaction and is subject to the same edits. The difference is the Get Ready is completed at an RMV Service Center where the scans the bar code to acquire the save and validated information and then completes the transaction. The EVR transactions are completed by the Permit Holder.

As part of the overall transaction, the RMV provides .PDF files of the RTA Forms.

For **<u>Registration and Title Application (RTA) Forms</u>** generated as part of a Get Ready transaction, the following data are masked/obfuscated on the form:

- Driver's License Numbers
- Federal Identification Numbers (FEINs)
- Social Security Numbers (SSNs)

**NOTE:** Forms that are completed by the Permit Holder do not include any obfuscated data.

#### Traditional EVR

The following items are unique to the Traditional EVR Program:

- All Registration Documents and RMV Fee Receipts are printed for the customer by the Permit Holder.
- The Permit Holder must have an inventory of plates, decals, and plate sleeves. The Plate Inventory is periodically reconciled with the RMV.
- Temporary Plate Issuance is allowed for authorized plates that are not in the Permit Holder's plate inventory. The Temporary Plate and Registration can be printed directly by the customer from <u>myRMV</u>.
- Renewal and Duplicate Registrations are printed by the Permit Holder and provided to the customer along with an expiration decal (if required).

#### EVR Lite

The following items are unique to the EVR Lite Program:

- The Registration Documents and RMV Fee Receipts are printed for the customer by the Permit Holder and provided to the customer. The Temporary Plate and Registration can be printed directly by the customer from <u>myRMV</u>.
- The Permit Holder only has an inventory of plate sleeves.
- Temporary Plates are issued for every transaction that requires a plate issuance.

 Renewal Registrations are printed by the Permit Holder and provided to the customer. The Renewed Registration and associated expiration decal are mailed by the RMV directly to the registrant/lessee.

## EVR Limited\*

# \*NOTE: The following is provided for informational purposes only. EVR Limited is not available as a new offering.

The EVR Limited Program was designed specifically for insurance agents and their current software provider, Boston Software. The features/limitations of this program are outlined below.

- The participating agents are not required to sign a Permit and become Permit Holders. In ATLAS, all EVR Limited transactions are credited to the Service Provider, who in turn is required to track the agency and agent that performed the transaction.
- The transactions available through EVR Limited are Registration Renewals, Registration Reinstatements, and Get Ready Registration and Title Applications (RTA Forms).
- There is no required training to perform these transactions.
- There is no inventory of any kind.
- There are no document scanning requirements.
- There is no issuance of plates.
- Fees are collected by the Service Provider directly from the customer. The fees are reconciled with the RMV in the same manner as Traditional EVR and EVR Lite.
- Renewal Registrations and the associated EVR Decal Receipt are printed by the agent and provided to the customer. The permanent Certificate of Registration document is printed and mailed to the customer along with the plate decal.