

# Electronic Visit Verification (EVV) in Massachusetts

Stakeholder Dialogue Session #1

**Tri-Valley, Inc. – Dudley, MA**  
**April 24, 2019**



## Today's Agenda

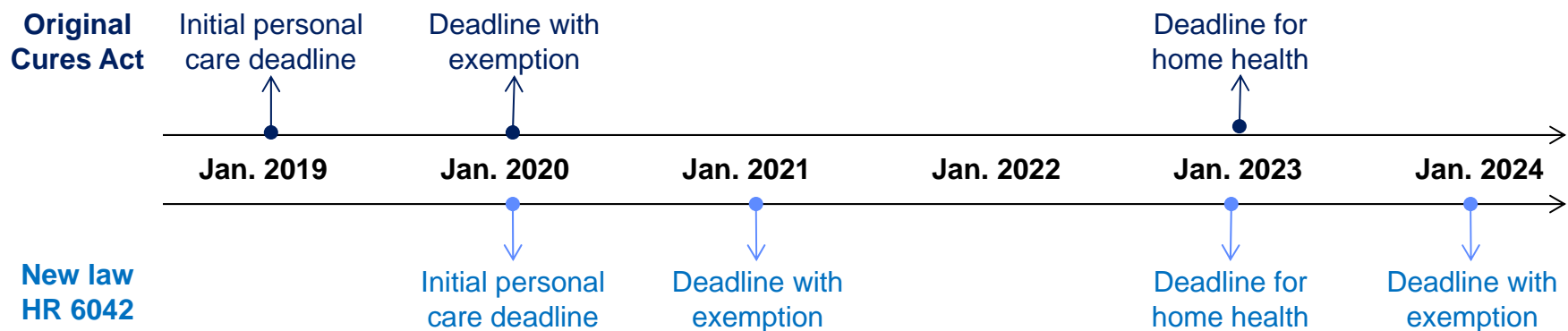
- 1. EVV Overview & EVV Stakeholder Engagement**
- 2. Data File for Alt-EVV Data Aggregator**
- 3. Future Dialogue Sessions**

# 21<sup>ST</sup> Century Cures Act mandates EVV use

- Electronic Visit Verification (EVV) refers to the technology a worker uses during a home visit to capture information about the services provided
- The 21<sup>st</sup> Century Cures Act (federal law) requires EVV for the following Medicaid services:
  - Personal care by 1/1/2020
  - Home health by 1/1/2023
- EVV is required for Medicaid services but EOHHS will be requiring it for EOEA Non-Medicaid services as well

## Schedule for EVV implementation

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# EVV Requirements

**•To meet federal requirements, EVV systems must verify:**

- **Type** of service performed;
- **Individual receiving** the service;
- **Date** of the service;
- **Location** of service delivery;
- **Individual providing** the service; and
- **Time** the service begins and ends

# Massachusetts' goals for EVV implementation



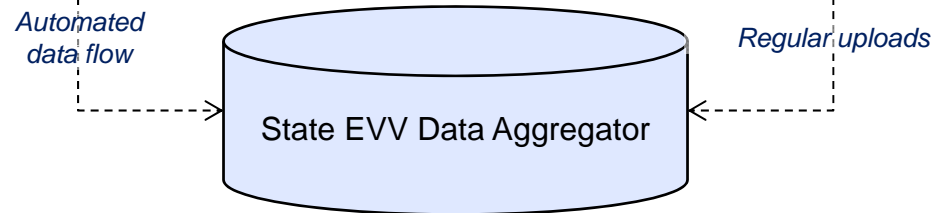
# Terms Addressed in Today's Session

- **Alternate EVV or Alt. EVV** – Refers to EVV systems used by provider agencies that are NOT the MyTimesheet EVV System. These are “Alternative” EVV systems.
- **Data Aggregator** – System that combines or “aggregates” EVV data from provider agencies. Provider agencies using Alt. EVV systems will send their EVV data to Optum’s data aggregator. MyTimesheet data will also flow into the data aggregator.
- **MyTimesheet** – Optum’s EVV system that can be used by provider agencies to collect EVV data.
- **Optum** – Vendor that EOHHS selected to provide the MyTimesheet & Data Aggregator EVV Systems.

# EOHHS Deploying a Hybrid EVV model for ASAP Contracted Providers

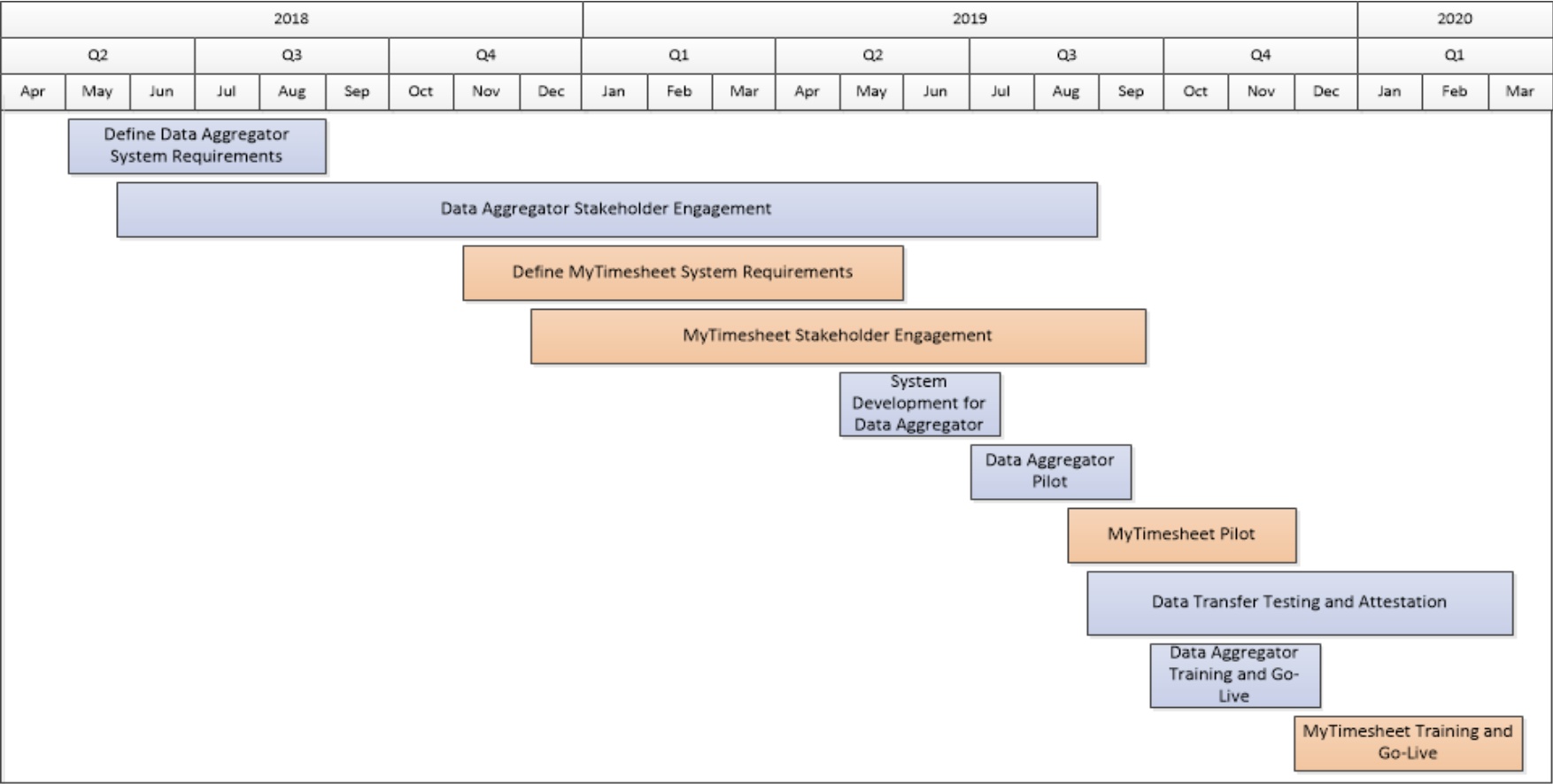
## EVV Options for ASAP-contracted providers

	<b>MyTimesheet</b> <i>State-sponsored system developed by Optum</i>	<b>Alternate EVV systems</b> <i>Any system purchased by providers that meets Cures Act and EOHHS requirements</i>
Providers served	Any ASAP-contracted provider	Providers with existing EVV systems in place or those who choose to adopt one
Software platform cost	Free use of platform (devices not included)	Depends on vendor charge
Vendor	Optum (contracted by MassHealth)	Numerous EVV products already in use
Functionality	<ul style="list-style-type: none"> <li>GPS check-in &amp; check-out on mobile devices</li> <li>Web-based portal for provider organizations and ASAPs</li> </ul>	Must provide data elements meeting Cures Act and EOHHS requirements, but can include additional features (varying check in methods may be permissible)



# EVV Estimated Timeline

- Provider organizations using Alternate EVV systems will:
  - Attest to meeting Cures Act and EOHHS requirements
  - Complete a data transfer testing process
- Both Data Aggregator and MyTimesheet will be piloted before statewide deployment





# EOHHS EVV Stakeholder Engagement *(to date)*

- 16 Public Listening Sessions in 2017
- 11 stakeholder workgroup sessions in 2017
- 9 Meetings with ASAPs & Providers in early to mid-2018
- Home Care Alliance EVV Expo in August 2018
- Presentation on EVV to ASAP/AAA Executive Directors in June 2017 and October 2018
- Presentation at Home Care Quarterly Meeting in May 2017, August 2017, and November 2018
- EVV Meeting with ASAP Contract Managers in December 2018
- Alternate EVV Implementation Listening Session in February 2019

# EVV Stakeholder Dialogue Sessions

- EOHHS anticipates holding seven EVV stakeholder dialogue sessions across the state, starting in April 2019. Sessions will take place every 3-4 weeks at ASAPs in varying locations across the Commonwealth.
- EOHHS and Optum will address different areas of the EVV system in depth at each session.
- Goals of the dialogue sessions:
  - Enable provider agencies to provide feedback and recommendations on EVV requirements at a detailed level before the products are finalized;
  - Reinforce timelines and general requirements for EVV; and
  - Offer provider agencies opportunities to interact with the EOHHS and Optum EVV teams.

# Today's Session

## Topic

- Data File Requirements - Data File from Provider Agencies Using Alternate EVV Systems to the Optum Data Aggregator
  - The handout presented has been compiled during our business requirements sessions with Optum
  - Related topics such as data file name and format, source, point of destination, frequency, and timing will be addressed in future sessions
- Questions to Keep in Mind:
  - Do the data fields presented make sense to you?
  - Are there data fields presented that you find questionable, unnecessary, or onerous?
  - Are there any other field requirements that are missing that we should be capturing?

# EVV Stakeholder Dialogue Schedule

May 2019	Elder Service of Merrimack Valley Lawrence, MA, May 8, 2019 2-4pm	South Shore Elder Services Braintree, MA, May 21, 2019 10am-12pm
June 2019	Elders Services of Berkshire County Pittsfield, MA, June 7, 2019 10am-12pm	Springwell Waltham, MA, June 24, 2019 10am-12pm
July 2019	LifePath Greenfield, MA, July 16, 2019 2-4pm	
August 2019	Elder Service of the Cape Cod South Dennis, MA, August 14, 2019 11am-1pm	



## Thank You!

*Information about EOHHS' EVV Implementation can be found at:*

**<https://www.mass.gov/info-details/electronic-visit-verification>**

*Feedback/questions related to EVV can be submitted to EOHHS by emailing:*

**[EVVfeedback@State.MA.US](mailto:EVVfeedback@State.MA.US)**