



MASSACHUSETTS EXECUTIVE OFFICE OF ELDER AFFAIRS FACT SHEET

Since 2010, roughly **10,000** people turn **65** each day in the United States.

State Facts



1.6 million older adults over the age of **60** in Massachusetts.

Key Services

State Home Care Program

Protective Services

Nutrition Program

State Footprint

EOEA funds services provided by an Aging Services Network that includes:

Aging Service Access Points (ASAPs): **25 regional ASAPs** serve every community in the Commonwealth, providing information, referral, and access to State Home Care program, protective services, nutrition, family caregiver support, and other support services.

Councils on Aging: Municipal agencies located in **350 MA communities**, providing a focal point for social and support services for older adults, families and caregivers.

Area Agencies on Aging: Federally designated regional agencies that receive Older Americans Act funds and support a wide range of local services, including information and referral, caregiver support and nutrition.

Aging and Disability Resources Consortia (ADRC): Located regionally at the ASAPs to provide consumers with information and referral, options counseling, and assistance with decision support and service planning. ADRCs aim to address each individual's unique needs, goals, and choices to live independent lives in the setting of their choice.

EOEA By the Numbers (FY 2019)



60,000+
older adults and people
living with disabilities
received home
care services



182,000 calls answered
to assist residents through
MassOptions and
800-AGE-INFO



75,000 residents helped
with Medicare and other
health insurance decisions
by nearly **700** SHINE
volunteers



6,000 residents received
Options Counseling to
access a variety of
services and supports



9.1 million meals were
served to
approximately **75,000**
older residents



3,400
family caregivers
were supported through the
Massachusetts Family
Caregiver Support Program

ABOUT Elder Affairs

Elder Affairs supports older adults and individuals with disabilities so they can live well and age safely in the community. We provide access to quality aging and disability services through a partnership with 25 regional, non-profit, elder services agencies throughout the state.

Secretary:
Elizabeth Chen

STAFFING

52 FTEs

LOCATIONS



Main Office
1 Ashburton Place
Boston, MA 02108

Phone:
Main Number
(617) 727-7750

Toll Free Number
(800) 243-4636

Toll Free Elder Abuse Hotline
(800) 922-2275
*Elder Abuse Hotline is open 24 hours a day,
7 days a week.*

Website:
www.mass.gov/elders