Healthcare facilities in the Commonwealth of Massachusetts are required to comply with Patient Care Assessment (PCA) regulations (243 CMR 3.00-3.14). The regulations require submission of three quality assurance reports yearly (one annual and two semiannual reports) and the submission of Safety and Quality Review (SQR) major incident reports. The Board’s Quality and Patient Safety Division has transitioned to online reporting as of September 1, 2023.

Healthcare facilities for whom electronic reporting will be a hardship shall have the option to seek an exemption by submitting a written request to the Board’s Quality and Patient Safety Division that describes the nature of the hardship. If the Board’s Quality and Patient Safety Committee determines that the hardship warrants an exemption, it will provide written confirmation that the exemption has been approved. Health care facilities that have obtained a written exemption may submit paper reports.

Healthcare Facility Name:

Reason for Electronic Reporting Exemption:

PCA Coordinator Name and Title:

PCA Coordinator Signature:

Date:

Email address: