

**Inpatient Psychiatric Facility/Unit Contacts for
Massachusetts Expedited Psychiatric Inpatient Admissions Policy**

Facility	Contact Name	Contact Number	Contact Notes
Amesbury Health Center 24 Morrill Place Amesbury, MA 01913-3585	Nurses station/adult psychiatry 24 hour line	978-463-1066	Ask for the charge nurse or intake coordinator. They will contact the Deputy Director or designee or Chief Nursing Officer if needed, who will coordinate with the on-call psychiatrist.
Anna Jaques Hospital 25 Highland Avenue Newburyport, MA 01950-3894	Nurses station/adult psychiatry 24 hour line	978-463-1066	Ask for the charge nurse or intake coordinator. They will contact the Deputy Director or designee or Chief Nursing Officer if needed, who will coordinate with the on-call psychiatrist.
Arbour Hospital 49 Robinwood Avenue Jamaica Plain, MA 02130-2156	24/7 Intake Department	1-800-222-2237	For payer representatives, intake coordinators will escalate to the intake director who has access to numbers for reaching administrative leadership. When DMH staff call regarding expedited admissions, they will be given the applicable hospital CEO (or designee) cell number
Arbour Quincy Hospital 46 Quincy Avenue Quincy, MA 02169	24/7 Intake Department	1-800-222-2237	For payer representatives, intake coordinators will escalate to the intake director who has access to numbers for reaching administrative leadership. When DMH staff call regarding expedited admissions, they will be given the applicable hospital CEO (or designee) cell number
Austen Riggs Center 25 East Main Street Stockbridge, MA 02162		413-398-5511	

BayRidge Hospital 60 Granite Street Lynn, MA 01904-2915	Emergency Psychiatric Services	781-477-6940	The Director of Emergency Psychiatric Services will manage all concerns/inquiries. After hours, ask to speak with the Behavioral Health Administrator on Call. The Director of Emergency Psychiatric Services can escalate to the Director of Clinical Operations or Chief Medical Officer as necessary.
Baystate Franklin Medical Center 164 High Street Greenfield, MA 01301-2613	Mental Health Unit 24/7 contact	413-773-2595	The charge nurse will have the numbers for reaching unit/psychiatry leaders for Expedited Admissions.
Baystate Medical Center 759 Chestnut Street Springfield, MA 01199-0001	APTU 24/7 number	413-794-3360	This number will get you to the unit charge nurse. The unit charge nurse will have access to numbers for reaching unit and psychiatry leaders for Expedited Admissions calls.
Baystate Noble Hospital 115 West Silver Street Westfield, MA 01086-3693	Behavioral Health Inpatient Unit	413-568-2811 x5545	Request unit to contact Director of Behavioral Health, Kelley Crowley
Baystate Wing Hospital 40 Wright Street Palmer, MA 01069-1187	Parker North Adult Unit / Geriatric Psych Unit	Parker North Adult Unit: 413-370-5269 Geriatric Psychiatry Unit: 413-370-8105	Ask for the charge nurse. The nurse will have access to the numbers for reaching our administrative and psychiatry leaders.
Berkshire Medical Center 725 North Street Pittsfield, MA 01201-4124	Jones 3 nurse in charge	413-447-2474	Ask to speak to the charge nurse, they will review the information with the attending psychiatrist
Beth Israel Deaconess Hospital Plymouth 275 Sandwich Street Plymouth, MA 02360	7:30am-4pm Admissions Coordinator 4pm-7:30am Charge Nurse	508-732-8700	The admissions coordinator or charge nurse will contact the Director or the psychiatrist on call to review the case for expedited admission.
Beth Israel Deaconess Medical Center One Deaconess Road Boston, MA 02215-5321	Admissions Coordinator	617-754-2036	The Admissions Coordinator will assure all relevant materials have been received for review and will then escalate the call to the Vice-Chair of Psychiatry (or Chair of Psychiatry in his absence).

Beverly Hospital 85 Herrick Street Beverly, MA 01915-1777	Emergency Psychiatric Services	781-477-6940	The Director of Emergency Psychiatric Services will manage all concerns/inquiries. After hours, ask to speak with the Behavioral Health Administrator on Call. The Director of Emergency Psychiatric Services can escalate to the Director of Clinical Operations or Chief Medical Officer as necessary.
Bourne Wood Hospital 300 South Street Brookline, MA 02467	Admissions Line	1-800-468-4358	An admissions staff will answer the admissions line 24/7. If the admissions cannot be processed in a routine fashion, the Director of Admissions and the CMO will be contacted.
Brigham and Women's Faulkner Hospital 1153 Centre Street Boston, MA 02130-3446	Triage Service	617-983-7060	Triage service will contact Chief of Psychiatry or Designee
Cape Cod Hospital 27 Park Street Hyannis, MA 02601-5203	6:30am - 10:30pm Behavioral Health Admissions Line 10:30am - 6:30am Hospital Operator and page on-call psychiatrist	Behavioral Health Admissions Line: 508-862-7352 Hospital Operator 508-862-5000	Ask for on-call psychiatrist
Carney Hospital 2100 Dorchester Avenue Dorchester, MA 02124-5666	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
CHA Cambridge Hospital 1493 Cambridge Street Cambridge, MA 02139-1099	Behavioral Health Communication Center	617-665-1372	Behavioral Health Communications Center will contact the Chief of the service or designee
CHA Everett Hospital 103 Garland Street Everett, MA 02149-5095	Behavioral Health Communication Center	617-665-1372	Behavioral Health Communications Center will contact the Chief of the service or designee

Boston Children's Hospital 300 Longwood Avenue Boston, MA 02115-5737	Inpatient Psych Service Screening Attending	617-355-6000	Call number, remain on line for page operator. Ask for IPS (inpatient psych service) screening attending to be paged and the child psychiatry attending will hear referral information. If unit can consider, clinical information can be sent to: expeditedadmissions@childrens.harvard.edu
Cooley Dickinson Hospital 30 Locust Street Northampton, MA 01060-2093	Monday - Friday 9am - 4pm: Behavioral Health Response Team Other Hours: Inpatient Behavioral Health Unit (West 5) Charge Nurse	Behavioral Health Response Team: 413-582-2974 Inpatient Behavioral Health Unit Charge Nurse: 413-582-2151	The Behavioral Health Response Team Contact or The Inpatient Unit Charge nurse will have numbers for reaching unit/psychiatry leaders for Expedited Admissions.
Curahealth – Stoughton 909 Summer Street Stoughton, MA 02072-3396	Admissions	781-297-8658	Please note this is a Neurorehabilitation Unit (NRU)-non acute behavioral (post Traumatic Brain Injury) patients only. NRU does not admit acute psychiatric patients.
Emerson Hospital 133 Old Road to Nine Acre Corner Concord, MA 01742-4169	Triage Line	978-287-3516	Psychiatric Triage will inform the Medical Director or his designee of the request
Franciscan Hospital for Children 30 Warren Street Brighton, MA 02135-3680	Child & Adolescent Inpatient	1-800-333-0338	Enter #1 when prompted. Admissions Coordinator will contact Program Director or on call designee in Director's absence.
Fuller Hospital 200 May Street South Attleboro, MA 02703-5522	24/7 Intake Department	1-800-222-2237	For payer representatives, intake coordinators will escalate to the intake director who has access to numbers for reaching administrative leadership. When DMH staff call regarding expedited admissions, they will be given the applicable hospital CEO (or designee) cell number

Good Samaritan Medical Center 235 North Pearl Street Brockton, MA 02301-1700	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
Hallmark Health - Lawrence Memorial Hospital 170 Governors Avenue Medford, MA 02155	Inpatient Psychiatry	781-979-3310	Ask for the charge nurse. Charge nurse will alert the System Director for Behavioral Health which triggers contact for on-call psychiatry and manages up to Chief of Psychiatry as needed.
Hallmark Health - Melrose-Wakefield Hospital 585 Lebanon Street Melrose, MA 02176-3225	Inpatient Psychiatry	781-979-3310	Ask for the charge nurse. Charge nurse will alert the System Director for Behavioral Health which triggers contact for on-call psychiatry and manages up to Chief of Psychiatry as needed.
Harrington Hospital at Hubbard 340 Thompson Road Webster, MA 01570	Psychiatric Emergency Services	508-765-3064	The clinician reached will involve the PES Coordinator, and will reach out to the on-call psychiatrist and may include both the Chief of Psychiatry and Vice President of Behavioral Health.
Harrington Hospital 100 South Street Southbridge, MA 01550-4047	Psychiatric Emergency Services	508-765-3064	The clinician reached will involve the PES Coordinator, and will reach out to the on-call psychiatrist and may include both the Chief of Psychiatry and Vice President of Behavioral Health.
Heywood Hospital 242 Green Street Gardner, MA 01440-1373	Adult Mental Health Unit / Geriatric Psych Unit	Adult Unit: 978-630-6377 Geri Psych Unit: 978-630-6325	Unit staff will page the Nursing Director
High Point Hospital 52 Oak Street Middleborough, MA 02346	774-213-8435	774-213-8435	The admissions department will escalate call to the Hospital Administrator or Designee
Holy Family Hospital at Merrimack Valley 140 Lincoln Avenue Haverhill, MA 01830-6798	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.

Holy Family Hospital 70 East Street Methuen, MA 01844-4597	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
Holyoke Medical Center 575 Beech Street Holyoke, MA 01040-2296	Charge Nurse	413-534-2593	The Charge RN will notify the Director of Behavioral Health and/or the Behavioral Health Administrator on Call
HRI Hospital 227 Babcock Street Brookline, MA 02446-6799	24/7 Intake Department	1-800-222-2237	For payer representatives, intake coordinators will escalate to the intake director who has access to numbers for reaching administrative leadership. When DMH staff call regarding expedited admissions, they will be given the applicable hospital CEO (or designee) cell number
Marlborough Hospital 157 Union Street Marlborough, MA 01752-1297	Resource Nurse	508-486-5544	Ask for the resource nurse. The resource nurse will contact the on-call psychiatrist to review any presentation. If necessary, the on-call psychiatrist can reach out to the Director of Behavioral Health or Medical Director to resolve any concerns or questions.
Massachusetts General Hospital 55 Fruit Street Boston, MA 02114-2696	Blake 11 Adult Inpatient Psychiatry	617-724-9110	Call number and talk directly with the resource nurse managing admissions. The resource nurse will engage the medical director and admission team as needed.
McLean Hospital 115 Mill Street Belmont, MA 02478-9106	Intake Line	617-855-3141	The Intake Service will escalate the call to the appropriate clinical or administrative leadership available on call
MetroWest Medical Center - Leonard Morse Campus 67 Union Street Natick, MA 01760-6089	Psychiatric Services Department	508-650-7380	Department will escalate to the Director of Psychiatric Access or Executive Director of Behavioral Medicine

Morton Hospital 88 Washington Street Taunton, MA 02780-2499	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
Mount Auburn Hospital 330 Mount Auburn Street Cambridge, MA 02138-5597	Wyman Center Admissions Coordinator	617-499-5284	Contact the Admissions Coordinator to make the initial referral and provide clinical information. Clinical information from the referring provider will be reviewed with the Medical Director to determine if the referral can be accommodated on the unit. The Admissions Coordinator will communicate this decision back to the referral source. Further discussion can be facilitated with the Medical Director as needed. If the referral request needs to be escalated further, it can be escalated to the Chair of the Department of Psychiatry.
Nashoba Valley Medical Center 200 Groton Road Ayer, MA 01432	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
New England Sinai 150 York Street Stoughton, MA 02072	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
Newton-Wellesley Hospital 2014 Washington Street Newton, MA 02462	Psychiatric Triage	617-243-6319	Triage staff will contact the Administrator on Call

North Shore Medical Center, Salem Hospital 81 Highland Avenue Salem, MA 01970-2768	Psychiatric Triage	978-354-4550	Psych Triage will call the Doctor-on-call and the Administrator on-call for Psych Triage. The Administrators and Psych Triage staff have access to the Clinical/Nursing Director for each unit and the Executive Director for Psychiatry and Mental Health, if necessary.
North Shore Medical Center, Union Hospital 500 Lynnfield Street Lynn, MA 01904-1487	Psychiatric Triage	978-354-4550	Psych Triage will call the Doctor-on-call and the Administrator on-call for Psych Triage. The Administrators and Psych Triage staff have access to the Clinical/Nursing Director for each unit and the Executive Director for Psychiatry and Mental Health, if necessary.
Norwood Hospital 800 Washington Street Norwood, MA 02062-3487	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
Pembroke Hospital 199 Oak Street Pembroke, MA 02329-1953	24/7 Intake Department	1-800-222-2237	For payer representatives, intake coordinators will escalate to the intake director who has access to numbers for reaching administrative leadership. When DMH staff call regarding expedited admissions, they will be given the applicable hospital CEO (or designee) cell number
Providence Behavioral Health Hospital 199 Oak Street Pembroke, MA 02329-1953	Inpatient Admission Department: The HUB	413-748-9697	The admission department or nursing supervisor will contact the Chief Medical Officer or designee.
Signature Healthcare Brockton Hospital 680 Centre Street Brockton, MA 02302-3328	Triage Team	508-941-7851	Triage team will contact the admitting/consulting psychiatrist to reach unit leaders for Expedited Admissions

Southcoast Behavioral Health 581 Faunce Corner Road Dartmouth, MA 02714	Admissions Office	508-207-9800	Select option 1. Admissions staff will take name and call back number then escalate to Admissions Director and Medical Director. Admissions Director will call insurance if indicated and Medical Director will call DMH if indicated.
St. Anne's Hospital 795 Middle Street Fall River, MA 02721	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
St. Elizabeth's Medical Center/SEMC @ Carney 736 Cambridge Street Boston, MA 02135-2997	24/7 Access Center	781-278-6670	Access staff will coordinate with BH Navigators/ESPs and attending/on-call psychiatrists and will escalate to program /facility level and/or system leadership as warranted.
St. Vincent Hospital 123 Summer Street Worcester, MA 01608-1309	Psychiatric Services Department	508-650-7380	Department will escalate to the Director of Psychiatric Access or Executive Director of Behavioral Medicine
Taravista Behavioral Health 85 Patton Road Devens, MA 01434	Intake Line	978-615-5200	Intake clinician will call Dr. Hassan, Director of the Child Service. In his absence, Intake will call Dr. Fulwiler, CMO.
Tufts Medical Center 800 Washington Street Boston, MA 02111-1153	Admissions 24/7	617-636-8935	The nurse in charge will contact the psychiatrist on call who will contact the Medical Director as needed
UMass Memorial HealthAlliance-Clinton 201 Highland Street Clinton, MA 01510	Intake Line	774-696-7659	The intake person will be escalate the call and contact the Medical Director and the Program Director who will follow-up ASAP
UMass Memorial Medical Center – PTRC 26 Queen Street Worcester, MA 01655	Nurse in charge	508-334-2670	The nurse in charge will contact the psychiatrist on call who will contact the Medical Director as needed
UMass Memorial Medical Center- 8 East 55 Lake Avenue North Worcester, MA 01655-0001	Resource Nurse	774-443-2761	The shift resource nurse will contact the on-call physician
Walden Behavioral Care 9 Hope Avenue Waltham, MA 02453-2711	Admissions Department	888-791-1004	Admissions Intake Coordinators have contact for all hospital leadership. They will contact the Director of Admissions and COO for review

Westborough 300 Friberg Parkway Westborough, MA 01581	24/7 Intake Department	877-590-0416	The Director of Intake is available/on-call 24/7 and is able to address emergent issues or consult with CEO or designee in real time.
Whittier Pavilion 76 Summer Street Haverhill, MA 01830	Admissions	800-215-8003	The admissions rep will contact the administrator or medical director at the request of DMH.