

# Year 2002 Annual Reporting Requirements for Massachusetts Health Plans

\*information based on 2001 statistics

Insurance Provider	External Reviews Pursued	Decision Upheld	Decision Reversed	Decision Partially Reversed
<b>AETNA Life Insurance Company</b>				
<b>Medical</b>	0	0	0	0
<b>Dental</b>	0	0	0	0
<b>AETNA U.S. Healthcare, Inc.</b>	0	0	0	0
<b>Altus Dental Insurance Company</b>	0	0	0	0
<b>Ameritas Life Insurance Corporation</b>	0	0	0	0
<b>Reliance Standard Life Insurance Company</b>	0	0	0	0
<b>Baystate Health Systems (PPA)</b>	0	0	0	0
<b>Blue Cross &amp; Blue Shield of Massachusetts</b>	8	7	1	0
<b>Blue Cross &amp; Blue Shield of Rhode Island</b>	0	0	0	0
<b>CIGNA Health Care of Massachusetts</b>	NA	NA	NA	NA
<b>Conn. General Life Ins. (PPO, DPP, DPPO)</b>	0	0	0	0
<b>Columbian Life Ins. Company</b>	0	0	0	0
<b>ConnectiCare, Inc. &amp; Associates</b>	0	0	0	0
<b>Corvell (PPA for OHU-Compcare)</b>	0	0	0	0

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Delta Dental Plan of Massachusetts	0	0	0	0
Fallon Community Health Plan Fallon Health & Life Assurance Com.	3 NA	2 NA	1 NA	0 NA
Fortis Insurance Company	0	0	0	0
Fortis Benefits Insurance Co.	0	0	0	0
John Alden Life Insurance Co.	0	0	0	0
GE Group Life Insurance Company (Medical)	0	0	0	0
(Dental)	0	0	0	0
Great West Life & Annuity Insurance Company	0	0	0	0
One Health Plan of Massachusetts, Inc.	1	1	0	0
New England Life Insurance Company	0	0	0	0
Metropolitan Life Insurance Company	0	0	0	0
Guardian	3	3	0	0
	0	0	0	0
	0	0	0	0

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Harvard Pilgrim Health Care, Inc.	6	6	0	
Pilgrim Health Care, Inc.				
First Return Insurance, Inc.				
Harvard Pilgrim Insurance Company	0	0	0	0
Harvard Pilgrim Health Care of New England	0	0	0	0
Health New England	3	1	2	0
Managed Comp (PPA)	0	0	0	0
MEGA Life & Health Insurance Company	0	0	0	0
Mid-West National Life Insurance Company of Tennessee	0	0	0	0
Chesapeake Life Insurance Company	0	0	0	0
Metropolitan Life Insurance Company (Dental)	0	0	0	0
Neighborhood Health Plan	1	1	0	0
Pioneer Health Network- The PPO	0	0	0	0
Combined Insurance Company of America	0	0	0	0
Principal Life Insurance Company (Dental)	0	0	0	0
ReliaStar Life Insurance Company (Superior Vision Plan)	0	0	0	0

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Trustmark Insurance Company	0	0	0	0
Tufts Associated Health Maintenance Organization	66	46	17	3
UniCare	0	0	0	0
United Healthcare Insurance Company United Healthcare of New England Inc.	0	0	0	0
Vision Services Plan Insurance Com.	0	0	0	0