

Year 2006 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2005 statistics

Insurance Provider	External Reviews Pursued	Decision Upheld	Decision Reversed	Decision Partially Reversed
Aetna Health, Inc.	0	0	0	0
Aetna Life Insurance Company	0	0	0	0
Altus Dental Insurance Company, Inc.				
Assurant Health Time Insurance Union Security Insurance Company John Alden Life	N/A 0 3	N/A 0 2	N/A 0 1	N/A 0 0
Boston Mutual Life Insurance Company				
Blue Cross and Blue Shield of Massachusetts, Inc.	12	8	3	1
CIGNA HealthCare of Massachusetts, Inc.	1	n/a	n/a	n/a
Connecticut General Life Insurance Company (PPO, DPP, DPPO) ConnectiCare of Massachusetts, Inc.	2 2	n/a 2	n/a 0	n/a 0
(Consolidated Health Plans) Guarantee Trust Life Insurance Company Nationwide Life Insurance Company	0 0	0 0	0 0	0 0
Fallon Community Health Plan, Inc.	9	9	0	0
Fallon Health & Life Assurance Company	0	0	0	0
Fortis Insurance Company Fortis Benefits Insurance Company				
<i>Assurant Health</i> The Insurance Company Union Security Insurance Company John Alden Life Insurance Company	0 0 3	0 0 2	0 0 1	0 0 0
Genworth Life and Health Insurance Company	N/A	N/A	N/A	N/A
New England Life Insurance Company				
Metropolitan Life Insurance Company				

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(The) Guardian Life Insurance Company of America	1	1	0	0
Harvard Pilgrim Health Care, Inc.	40	25	12	3
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc.	40	25	12	3
Health New England, Inc.	13	8	5	0
(The) MEGA Life & Health Insurance Company	0	0	0	0
Mid-West National Life Insurance Company of Tennessee	0	0	0	0
Chesapeake Life Insurance Company	0	0	0	0
Mutual of Omaha Insurance Company	0	0	0	0
United of Omaha Life Insurance Company	0	0	0	0
Neighborhood Health Plan, Inc.	3	2	0	0
Pioneer Management Systems, Inc. on behalf of Markel Insurance Company	N/A	N/A	N/A	N/A
Combined Insurance Company of America				
Trustmark Insurance Company	N/A	N/A	N/A	N/A
Tufts Insurance Company	2	0	2	0
Tufts Associated Health Maintenance Organization, Inc.	61	43	18	0
UNICARE Life and Health Insurance Company	0	0	0	0
United HealthCare Insurance Company United Healthcare of New England, Inc.	1	1	0	0