

## Year 2007 Annual Reporting Requirements for Massachusetts Health Plans

\*information based on 2006 statistics

Insurance Provider	External Reviews Pursued	Decision Upheld	Decision Reversed	Decision Partially Reversed
Aetna Health, Inc.	1	0	1	0
Aetna Life Insurance Company	11	0		11
Boston Medical Center HealthNet Plan	0	0	0	0
Blue Cross and Blue Shield of Massachusetts, Inc.	28	19	7	2
Blue Cross and Blue Shield of Mass. HMO	56	37	16	3
CIGNA HealthCare of Massachusetts, Inc.	2	n/a	n/a	n/a
Connecticut General Life Insurance Company (PPO, DPP, DPPO)	1	n/a	n/a	n/a
ConnectiCare of Massachusetts, Inc.	2	1	1	0
(Consolidated Health Plans)				
Nationwide Life Insurance Company	0	0	0	0
Fallon Community Health Plan, Inc.	9	5	4	0
Fallon Health & Life Assurance Company	2	1	1	0
<i>Assurant Health</i>				
The Insurance Company	0	0	0	0
Union Security Insurance Company	0	0	0	0
John Alden Life Insurance Company	1	1	0	0
Genworth Life and Health Insurance Company	0	0	0	0
(The) Guardian Life Insurance Company of America	1	n/a	n/a	n/a
Harvard Pilgrim Health Care, Inc.	48	15	32	0
Harvard Pilgrim Insurance Company	48	15	32	0
Harvard Pilgrim Health Care of New England, Inc.				
Health New England, Inc.	10	6	0	0
Mutual of Omaha Insurance Company	N/A	N/A	N/A	N/A
Mutual of Omaha Life Insurance Company	N/A	N/A	N/A	N/A

<b>Neighborhood Health Plan, Inc.</b>	3	2	0	0
<b>Neighborhood Commonwealth Care Plan</b>	1	0	0	0
<b>Pioneer Management Systems, Inc. on behalf of</b>	0	N/A	N/A	N/A
<b>Trustmark Insurance Company</b>	N/A	N/A	N/A	N/A
<b>Tufts Insurance Company</b>	3	0	2	0
<b>Tufts Associated Health</b>	39	28	10	0
<b>Maintenance Organization, Inc.</b>				
<b>UNICARE Life and Health Insurance Company</b>	8	4	4	0
<b>United HealthCare Insurance Company</b>	0	0	0	0
<b>United Healthcare of New England, Inc.</b>	0	0	0	0
<b>Network Health</b>	0	0	0	0