



COVID 19 UPDATE

Fall River Emergency Services Program

Offering evaluations in homes, outpatient clinics and various community locations.

Telehealth is now available!

Call our 24-Hour Hotline if you need assistance

1-800-981-HELP (4357)

How does it work?

Dial our number 24 hours a day to initiate services and a clinician can answer your questions. If needed, the clinician will set you up with a telehealth evaluation from wherever you're able to access the internet, or we can see you in-person (observing social distancing and utilizing PPE). When you call, you will be asked for some basic demographic information as well as questions about the situation at hand. From that point, we can assist you in determining next steps.

How do I get help with a child/youth?

Our Mobile Crisis Intervention team (MCI) serves individuals under 21 years of age. MCI is a short-term service that provides an in-the-moment therapeutic response to both youth and to their family caregivers. The MCI team works with the family to identify needs and to discuss interventions to treat and stabilize the situation. MCI provides up to 7 days of intervention and services, during which time we can assist with referrals for longer term supports as needed.

Hours of Operation

Clinicians can respond 24/7

Location

49 Hillside Street, Fall River, MA 02720

Also Serving Individuals 19+ with the following insurance plans: uninsured, Mass Health (Medicaid) plans, Beacon Strategies managed plans, Commonwealth Care Alliance, Fallon, Harvard Pilgrim, Tufts Health Plan, Unicare Indemnity Plan, Medicare.

Our program is committed to providing crisis intervention service that respects the dignity of the people we serve.