

FAQs on MassHealth Enrollment

Who must enroll?

All applicants for a limited license, all applicants for an initial license or a renewal license must register with MassHealth as either billing or non-billing providers. This is a condition of licensure for physicians and limited licensees. M.G. L. c. 112, §§ 2 and 9.

When must I enroll?

The law goes into effect on November 3, 2017. The Board recommends that you register with MassHealth as soon as possible, but you will not have to attest to fulfilling this requirement until your next license renewal.

What is a non-billing provider under MassHealth?

A non-billing provider is a physician or limited licensee who does not bill MassHealth directly for any patient services but is enrolled with MassHealth for the limited purposes of ordering, referring or prescribing MassHealth services.

How do I enroll?

To enroll as a billing provider, contact MassHealth Customer Service Center at 1-800-841-2900 and request an application.

To enroll as a non-billing provider, complete the application and contract at <http://www.mass.gov/eohhs/docs/masshealth/aca/pe-nbp-con.pdf>.

Keep a copy of the application for your records.

Mail the application and contract to this address:

MassHealth Customer Service Center
Attn: Provider Enrollment
P.O. Box 121205
Boston, MA 02112-1205.

Questions?

Please call MassHealth Customer Service Center at 1-800-841-2900.