

# One Care: February 2018 Enrollment Report

Executive Office of Health & Human Services

MassHealth Demonstration  
to Integrate Care for Dual Eligibles



# Monthly Enrollment Report

- MassHealth issues monthly reports on One Care enrollment activity
- Reports are issued near the end of the month
- Reports are intended to provide general information to stakeholders

# One Care Rating Category Definitions



- **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
- **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  - In CY2014, C3 split into two subsets:
    - C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - C3A:** for remaining C3 individuals
- **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  - In CY2014, C2 split into two subsets
    - C2B:** for C2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - C2A:** for remaining C2 individuals
- **C1 – Community Tier 1 Community Other.** Individuals in the community who do not meet F1, C2 or C3 criteria



# Total Enrollment

- Effective February 1, 2018, total number of enrollees: 19,008

Total Enrollment by Plan	
Commonwealth Care Alliance (CCA)	16,114
Tufts Health Plan	2,894
Total	19,008

Total Enrollment by Rating Category	
F1	87
C3B	217
C3A	7,698
C2B	1,157
C2A	5,719
C1	4,129
unavailable	1
Total	19,008

\*The rating category for 1 enrollment was unavailable at the time of this report.



# Enrollment Penetration by County

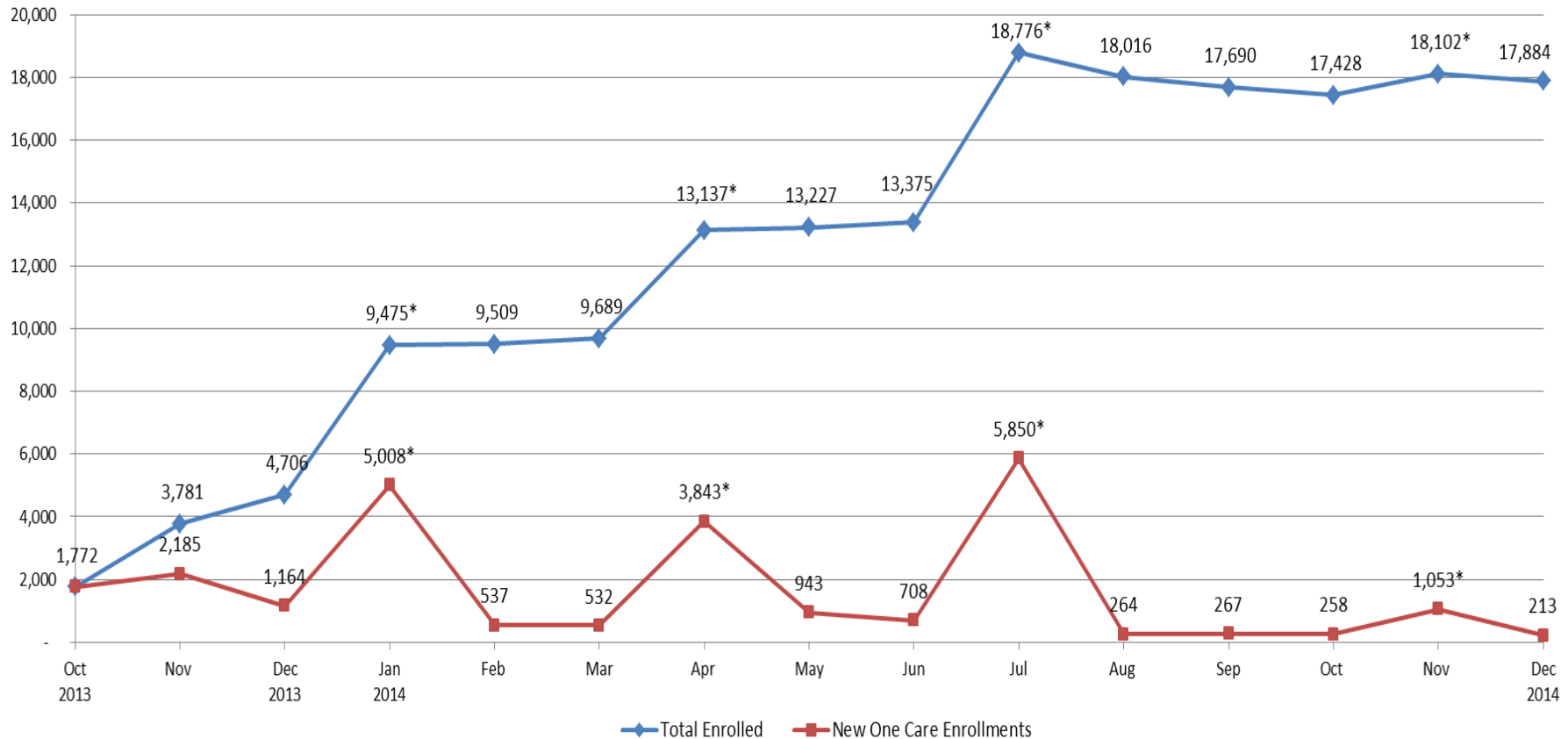
County*	Enrolled	Eligible	% Eligible Enrolled
Essex	1,817	15,414	11.8%
Franklin	104	2,216	4.7%
Hampden	4,575	16,339	28.0%
Hampshire	262	2,905	9.0%
Middlesex	3,171	18,481	17.2%
Norfolk	718	7,833	9.2%
Plymouth	578	7,562	7.6%
Suffolk	4,416	15,239	29.0%
Worcester	3,367	16,854	20.0%
Total	19,008	102,843	18.5%

\*Members residing in any of these counties may be auto-assigned to a One Care plan.

# Enrollment Over Time: Demonstration Year 1



Monthly One Care Enrollment  
Demonstration Year 1 (Oct. 2013 - Dec. 2014)



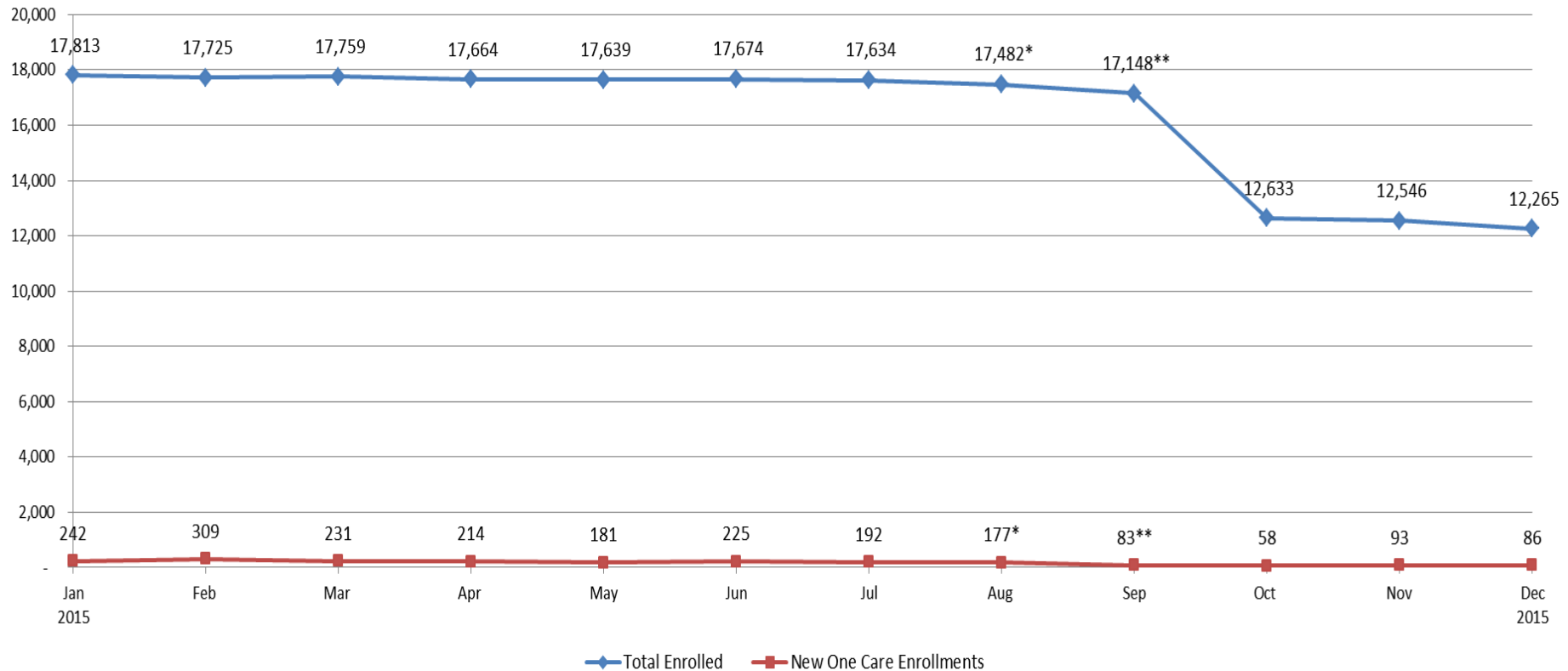
\*Auto-assignment effective dates (Round 1: 1/1/2014, Round 2: 4/1/ 2014, Round 3: 7/1/2014, Round 4: 11/1/2014). Round 4 consisted only of auto-assignments to Tufts Health Plan.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 2



Monthly One Care Enrollment  
Demonstration Year 2 (Jan. 2015 - Dec. 2015)



\*On August 7, 2015, CCA temporarily stopped accepting new One Care enrollments. Members previously enrolled with CCA for One Care were able to re-enroll.

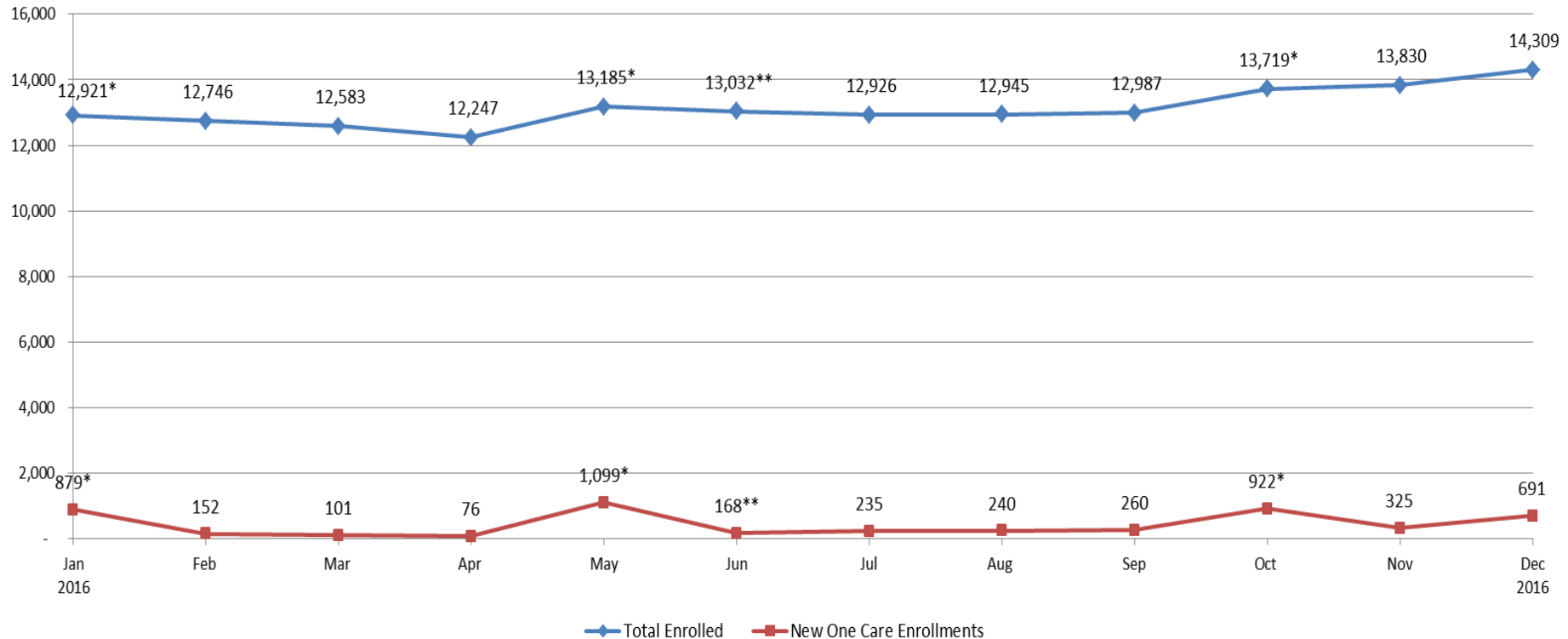
\*\* Fallon Total Care ended its participation in One Care as of September 30, 2015.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 3



Monthly One Care Enrollment  
Demonstration Year 3 (Jan. 2016 - Dec. 2016)



\*Auto-assignment effective dates (Round 5: 1/1/2016; Round 6: 5/1/2016; Round 7: 10/1/2016). Rounds 5 and 6 consisted only of auto-assignments to Tufts Health Plan; Round 7 consisted only of auto-assignments to CCA.

\*\*CCA accepted limited enrollments for January 1 and May 1 in 2016, and in May fully reopened to new enrollments for June 1, 2016 and later dates.

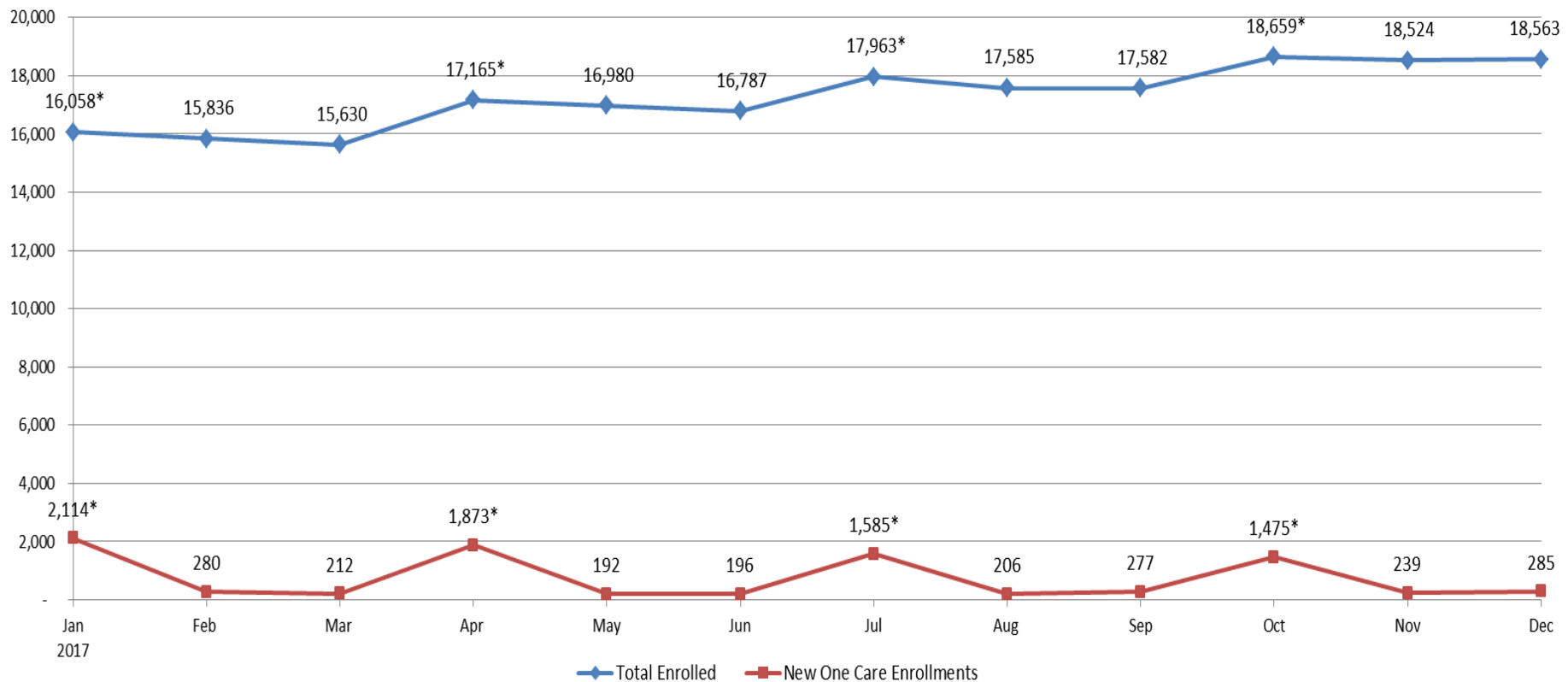
Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Enrollment Over Time: Demonstration Year 4



Monthly One Care Enrollment  
Demonstration Year 4 (Jan. 2017 - Dec. 2017)



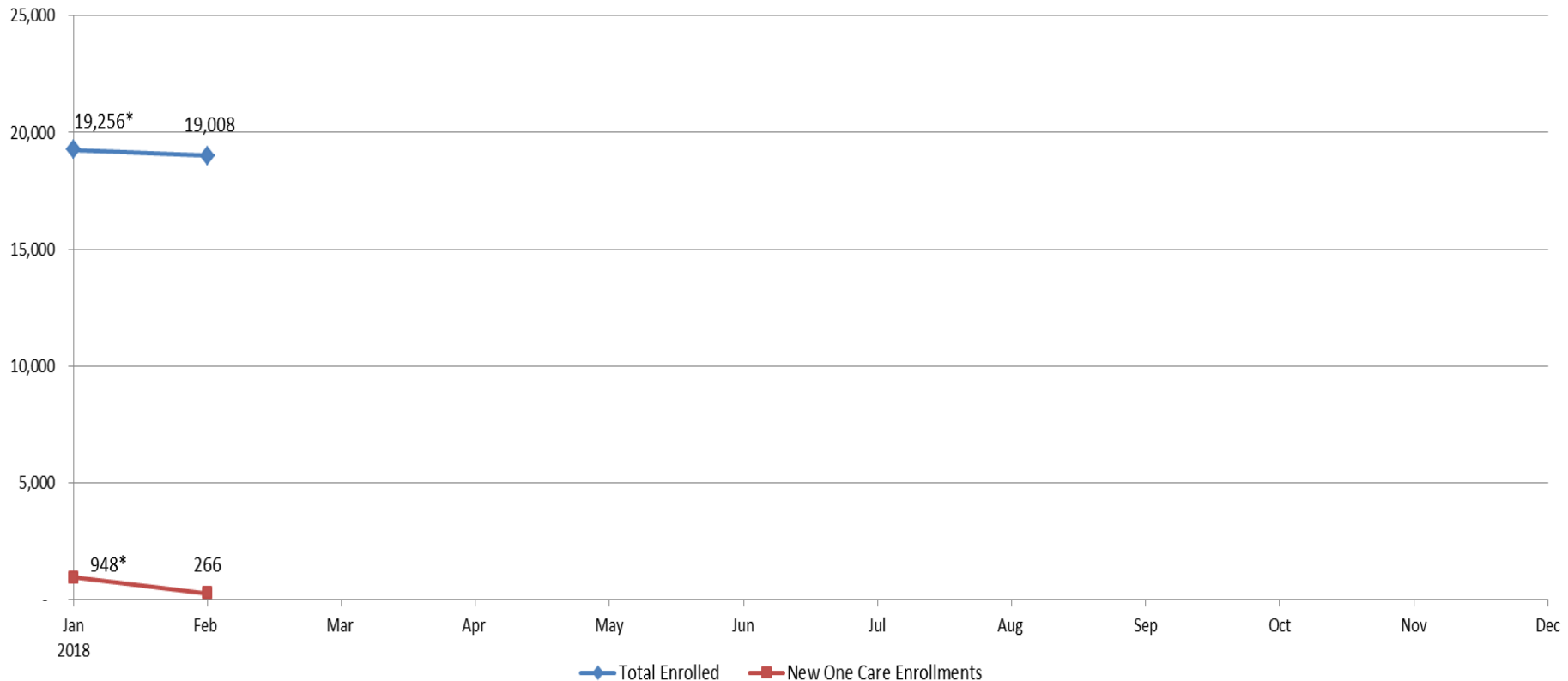
\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017; Round 11: 10/1/2017). Round 11 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 5



Monthly One Care Enrollment  
Demonstration Year 5 (Jan. 2018 - Dec. 2018)



\*Auto-assignment effective date (Round 12: 1/1/2018). Round 12 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Opt-Outs

- Total number of opt-outs as of February 1: 35,020
  - Will be excluded from any future auto-enrollment
  - If eligible, can choose to enroll by self-selection at any time
- Total opt-out number includes individuals who may be ineligible
- Of the 102,843 individuals who are eligible for One Care, **34.1%** have chosen to opt out

Total Opt-Outs by County	
Essex	3,072
Franklin	445
Hampden	7,076
Hampshire	1,543
Middlesex	5,011
Norfolk	1,688
Plymouth	1,297
Suffolk	6,280
Worcester	8,316
Non-Demo Counties	292
Total	35,020

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