EPIA – February 2021 All Ages

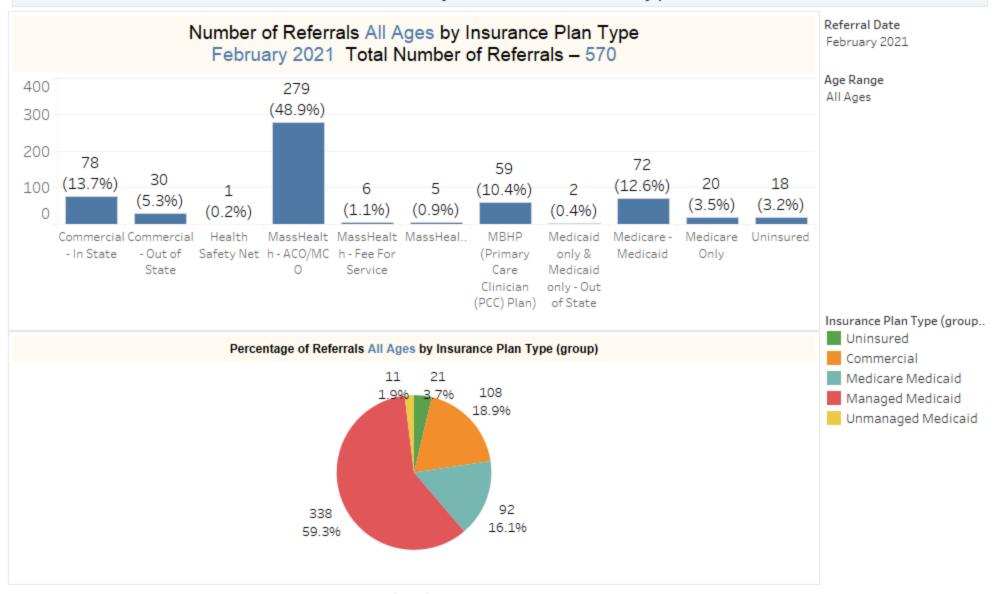
Number of Referrals in Period: 570

Expedited Psychiatric Inpatient	Feb-21			Jan-21		Feb-20			Variance (Feb 20 vs. Feb 21)		Percent Change (Feb 20 vs. Feb 21)					
Admission Dashboard	Refe	errals	Time to Pla	cement (Da	iys)	Refe	errals	ATP ³	Refe	errals	Time to Placement		Referrals	ATP ³	Referrals	ATP ³
			Average	Median	Max						Average	M ax				
SUMMARY	5	70	3.24	2.00	24	5	92	3.44	1	54	2.41	14	416	0.83	270%	34%
Age Groups																
0-12	67	12%	4.37	3.00	21	45	8%	6.49	40	26%	2.55	14	27	1.82	68%	71%
13-17	169	30%	4.42	2.00	24	157	27%	4.54	56	36%	2.63	12	113	1.79	202%	68%
Subtotal: 0-17	236	41%	4.41	2.00	24	202	34%	5.52	96	62%	2.59	14	140	1.82	146%	70%
18-22	44	8%	2.52	2.00	14	46	8%	2.63	5	3%	4.80	13	39	-2.28	780%	-48%
23-64	254	45%	2.31	1.00	15	306	52%	2.46	42	27%	1.86	10	212	0.45	505%	24%
65+	36	6%	2.97	2.00	12	38	6%	4.08	11	7%	1.55	3	25	1.42	227%	92%
Insurance Coverage																
Commercial	108	19%	4.14	2.00	23	77	13%	5.18	33	21%	2.76	14	75.00	1.38	227%	50%
Health Safety Net	1	0%	1.00	1.00	1	3	1%	2.33	0	0%	0.00	0	1.00	1.00	#DIV/0!	#DIV/0!
MassHealth ACO/MCO ⁴	338	59%	3.08	2.00	24	356	60%	3.17	76	49%	2.37	13	262.00	0.71	345%	30%
MassHealth Fee-for-Service	6	1%	4.00	4.50	7	2	0%	1.00	1	1%	1.00	1	5.00	3.00	500%	300%
MassHealth (Unspecified)	5	1%	2.80	2.00	5	8	1%	3.62	4	3%	3.50	10	1.00	-0.70	25%	-20%
Medicare Only	20	4%	3.30	2.00	12	24	4%	3.46	7	5%	1.57	4	13.00	1.73	186%	110%
Medicaid only - Out of State	2	0%	3.50	3.50	6	2	0%	4.00	1	1%	6.00	6	1.00	-2.50	100%	-42%
Medicaid-Medicare	72	13%	2.60	2.00	12	92	16%	3.34	23	15%	1.52	10	49.00	1.08	213%	71%
Uninsured	18	3%	3.33	2.00	15	28	5%	2.57	9	6%	3.33	5	9.00	0.00	100%	0%
DCF	(52	3.42	2.00	20	7	72	4.44	2	27	2.15	10	35	1.27	130%	59%
DDS	1	17	2.88	2.00	9	1	17	5.35		8	1.88	6	9	1.00	113%	53%
DMH	5	56	3.05	2.00	19		31	2.91	2	23	2.96	12	33	0.09	143%	3%
DYS		4	7.25	8.00	12		3	4		0	0	0	4	7.25	#DIV/0!	#DIV/0!

^[1] Time to placement is calculated as the number of days after DMH receives a referral and the patient is placed/discharged from the Emergency Room.

³ ATP: Average Time to Placement ⁴ ACO/MCO data includes the PCC Plan

Referrals by Insurance Plan Type



Uninsured="Uninsured", "Health Safety Net", "Medicaid-Out of State", [blank]; Commercial="Commercial-In state", "Commercial-Out of State";

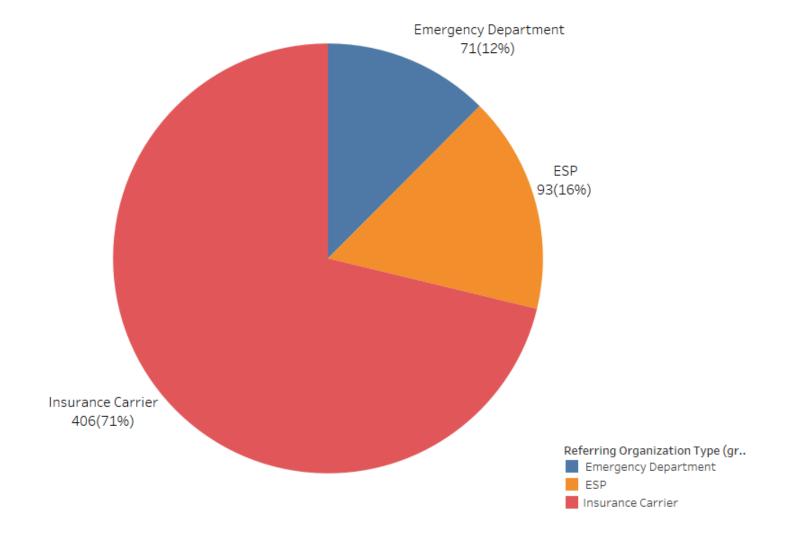
Medicare-Medicaid="Medicare-Medicaid="Medicare Only"; Managed Medicaid="MassHealth-ACO/MCO", "MBHP Primary Care"; Unmanaged Medicaid="MassHealth-Fee for Service",

6/3/2021MassHealth-Plan Unspecified"

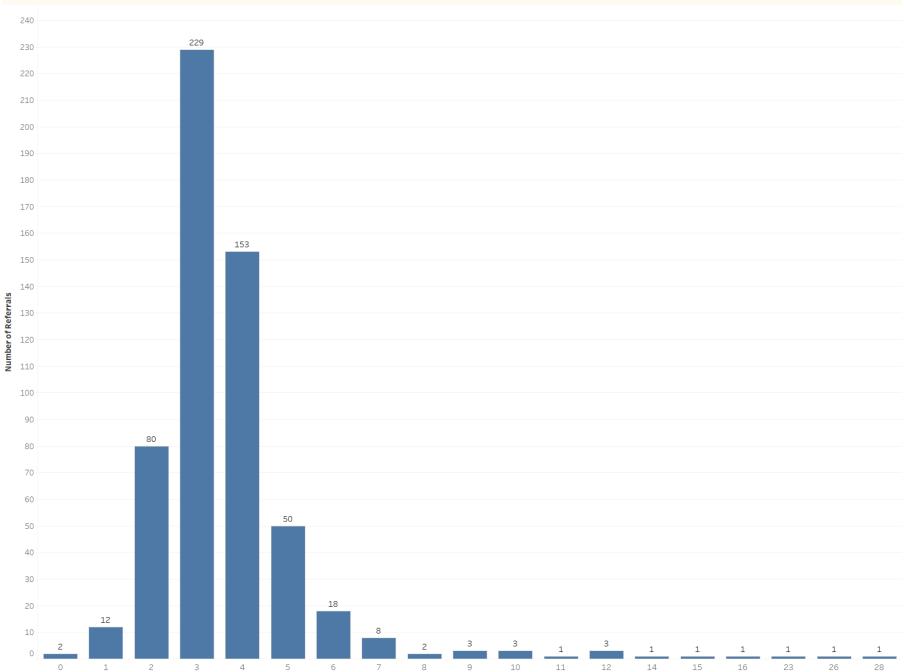
Type of Referral

Type of Referral February 2021 All Ages Total Number of Referrals – 570

Referral Date February 2021



Time to Referral (Days) from Initial Evaluation February 2021 All Ages Total Number of Referrals – 570*



Outcome by
Time to Referral from Initial Evaluation
February 2021 All Ages
Total Number of Referrals – 570* Placed in Hospital or Level of Care Change Level of Care Changed Placed in Hospital 230 220 210 200 82 (35.8%) 180 170 160 150 140 Number of Referrals 130 120 69 (45.1%) 100 35 (37.2%) 147 (64.2%) 28 (35.0%) 84 (54.9%) 59 (62.8%) 52 (65.0%) 20 2 (14.3%) 10 12 (85.7%)

Within 3 Days

Within 4 Days

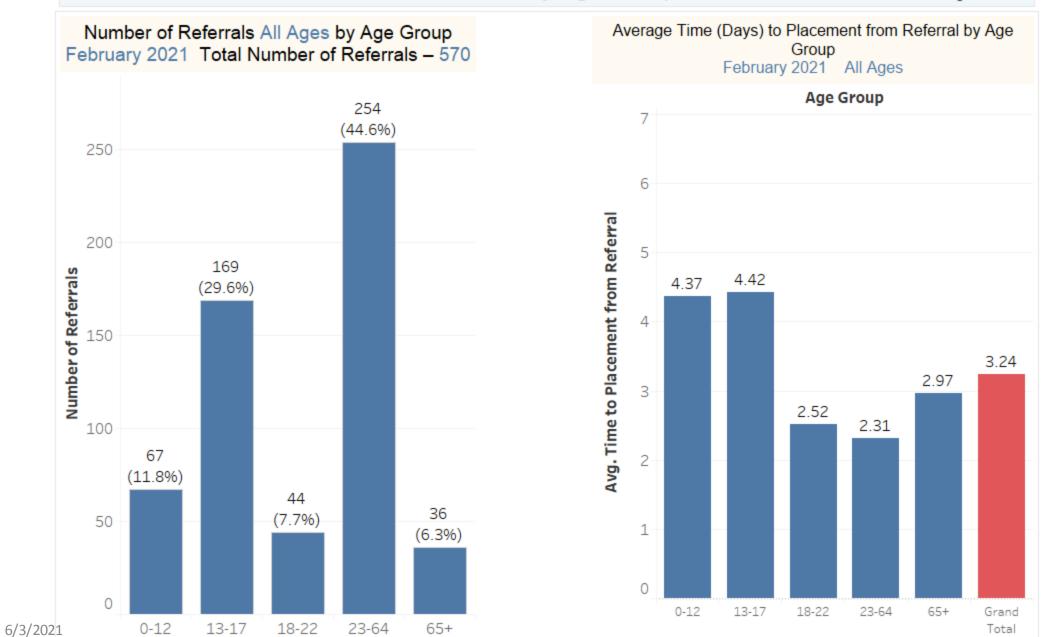
Over 4 Days

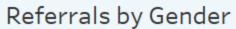
Within 2 Days

Within 1 Day

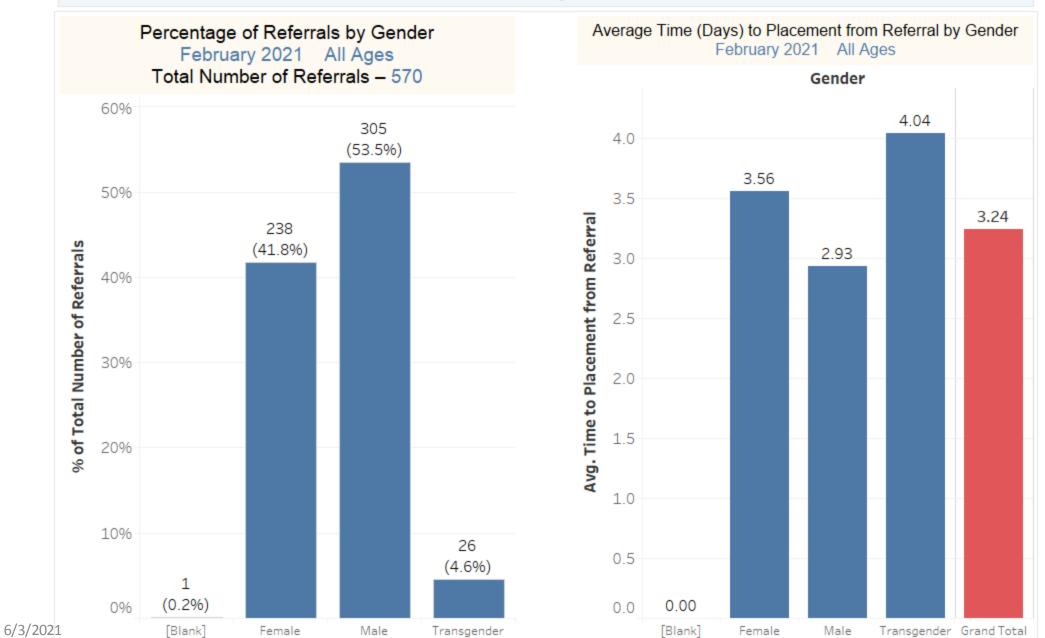


Referral Date February 2021



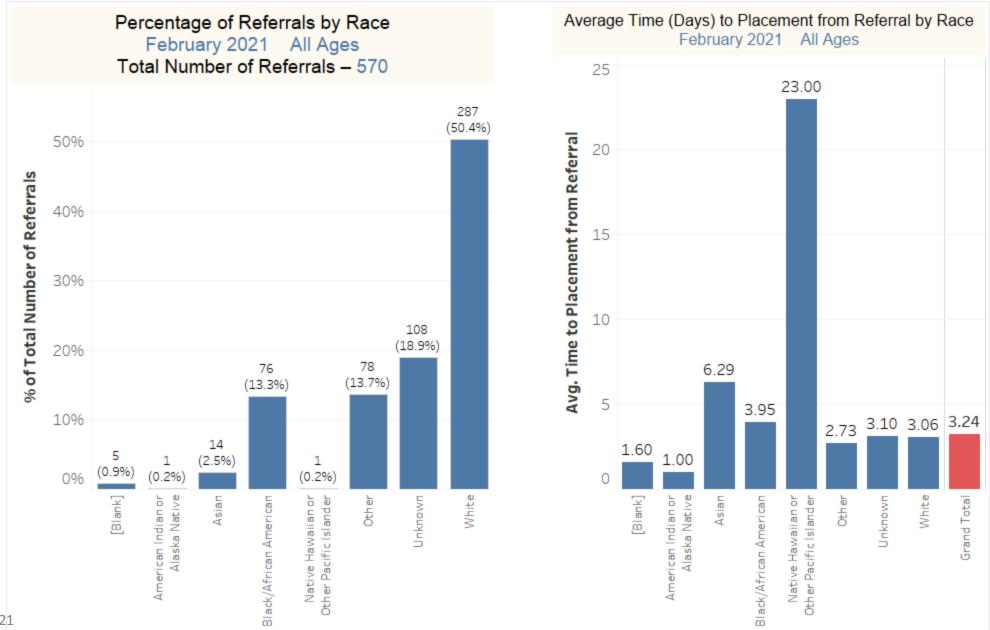


Referral Date February 2021



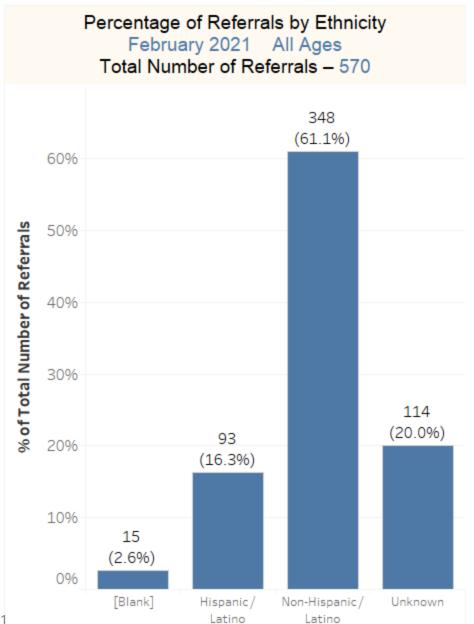
Referrals by Race

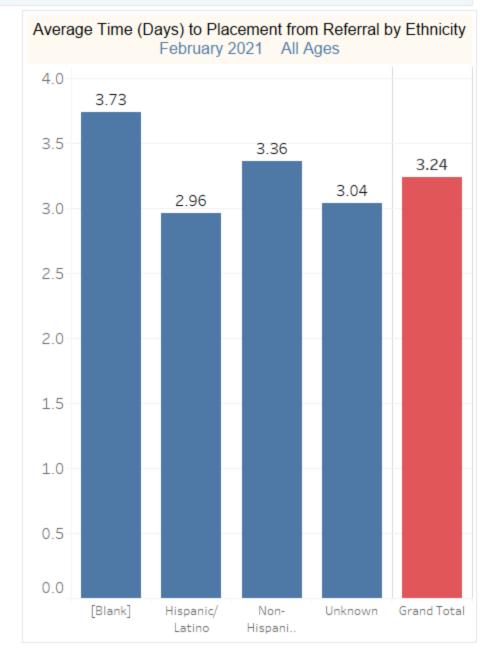
Referral Date February 2021



Referrals by Ethnicity

Referral Date February 2021

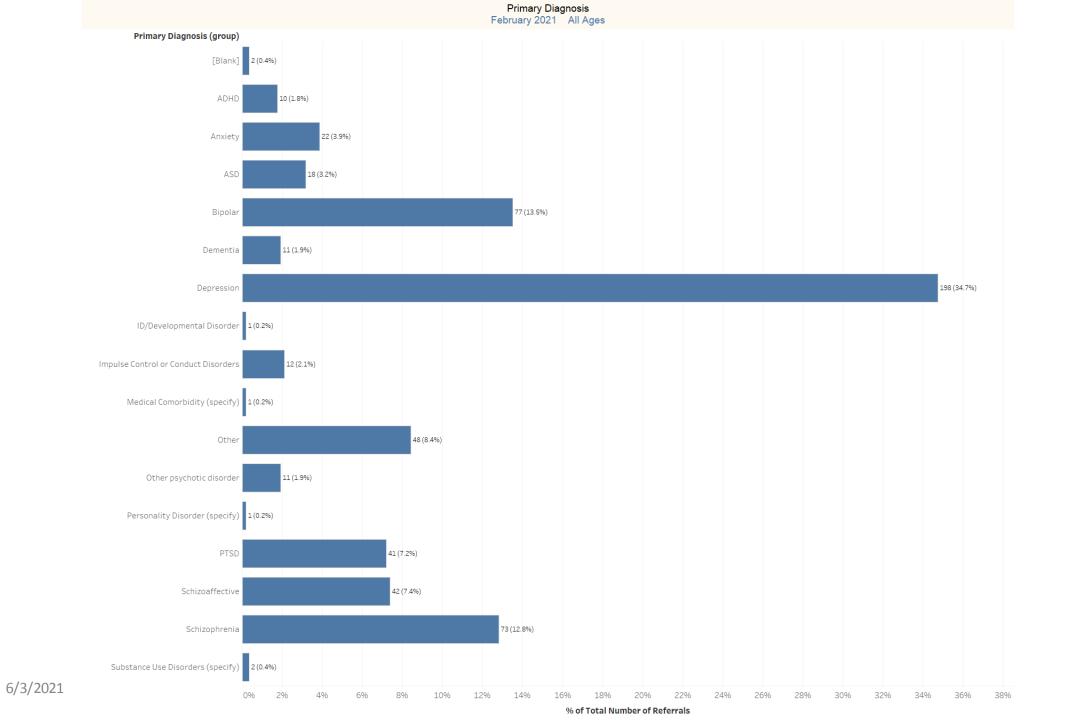




Primary Barriers to Placement February 2021 All Ages Total Number of Referrals – 570 Primary Barrier to Placement (gr.. Acuity Aggression 421 Bed Availability Disposition 6 Facility-Geographic Preference Homeless & Homelessness 3 Lack of Insurance Legal Issues 1 Medical Out of Medicare Days Pregnancy 1 Sexualized Behavior 1 Single Room 3 Unspecified anxiety disorder 1 Unsuccessful Previous Addmission & Unsuccessful Previous Admission 20 100 120 180 320 340 360 380 400 140 160 200 220 240 Number of Referrals

11

6/3/2021



Top 20 Boarding / Placement Hospitals

Top 20 Boarding Hospitals February 2021 All Ages		Top 20 Outcomes February 2021 All Ages	
Boarding Facility (group)		Placement Hospital Name or Level of Care Change	
Children's Hospital	47	Level of Care Changed	216
Baystate Medical Springfield	38	Southcoast Behavioral Health Hospital	35
Lowell General (Saints Memorial Medical Center)	36	Taravista Behavioral Health	28
Mass General Hosp.	30	Arbour Hopsital, Arbour Hosp., Arbour Hospital	24
Lowell General Hosp.	24	Hospital for Beahavioral Medicine	20
Sturdy Memorial	20	CHA Cambridge Hospital	19
BID Boston	19	Fuller Hospital	18
Boston Medical Center	19	Pembroke Hospital	18
St. Luke's Hosp. (Southcoast)	19	Bornewood Hospital	14
Cape Cod Hosp.	17	Carney Hospital	11
UMass Medical Center	16	BID Boston	10
Leominster Hosp. (UMASS)	14	Haverhill Pavilion for Behavioral Medicine	10
South Shore Hosp.	14	HRI Hospital	10
North Shore Medical (Salem Hosp.)	13	Anna Jacques Hospital	9
Brockton Hosp.	12	Children's Hospital	9
Cha Everett Hosp. (Whidden)	11	Henry Heywood Hospital	9
Winchester Hosp. (Lahey)	11	North Shore Medical Center, Salem	9
BID Plymouth (Jordan Hosp.)	9	Baystate Franklin Medical Center	8
Heywood Hosp.	9	Brockton Hopsital	8
Marlborough Hosp. (UMASS)	9	Metrowest Medical Center Framingham	8

Boarding Facilities where "Level of Care Changed"

February 2021 All Ages	
Baystate Medical Springfield	19
Lowell General (Saints Memorial Medical Center)	1
Cape Cod Hosp.	1
Children's Hospital	10
UMass Medical Center	10
Lowell General Hosp.	
Mass General Hosp.	
Boston Medical Center	
Leominster Hosp. (UMASS)	
St. Luke's Hosp. (Southcoast)	
Cha Everett Hosp. (Whidden)	
Marlborough Hosp. (UMASS)	
Sturdy Memorial	
BID Boston	
Charlton Memorial (Southcoast)	!
North Shore Medical (Salem Hosp.)	
Beverly Hosp. (Lahey)	
BID Plymouth (Jordan Hosp.)	
Falmouth Hosp.	
Heywood Hosp.	
South Shore Hosp.	
UMass Memorial	
Winchester Hosp. (Lahey)	
Harrington Memorial Southbridge	
Mercy Medical Center	
MetroWest Medical Framingham	
Milford Regional Medical	
Mount Auburn Hosp.	
Other	:
St. Anne's Hosp. (Steward)	
BID Milton	
BID Needham	
Brigham and Women's	
Brockton Hosp.	
Faulkner Hosp.	
Holy Fam. Hosp. Haverhill (Steward) (Merrimack Valley)	
Holyoke Medical	
Newton Wellesley Hosp.	
Tufts Medical Center	
Carney Hosp. (Steward)	
CHA-Cambridge Hosp.	
Clinton Hosp. (UMASS)	
Emerson Hosp.	
Good Samaritan (Steward)	
Harrington Webster	
Lawrence General	
Morton Hosp. (Steward)	
North Shore Medical (Union Hosp.)	
St. Elizabeth's Hosp. (Steward)	
St. Vincent's Hosp.	
Tobey Hosp. (Southcoast)	
Grand Total	210

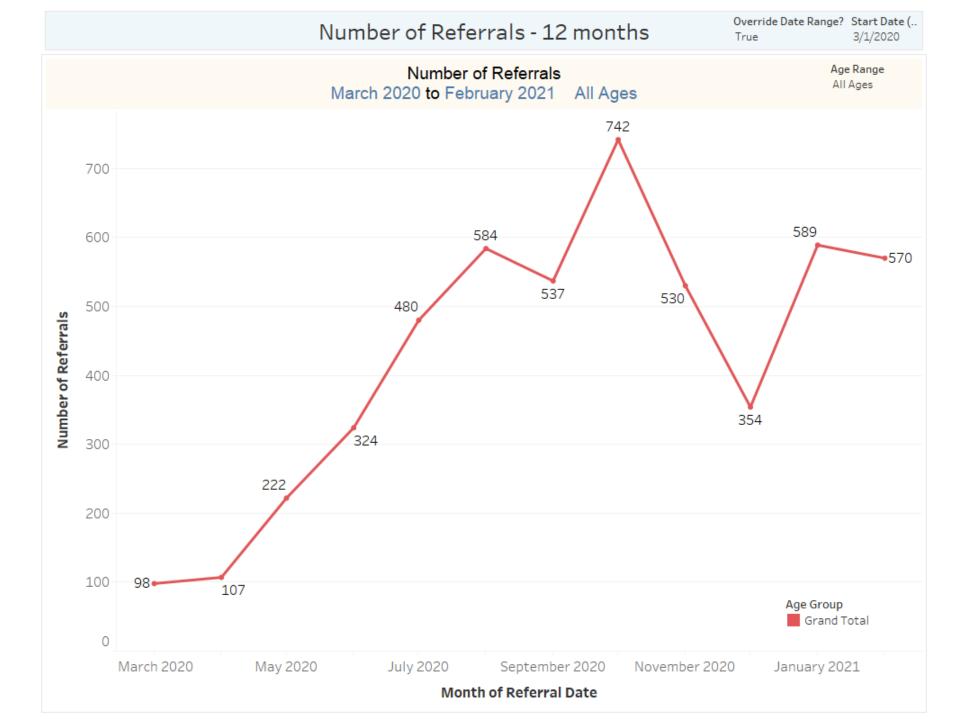
Referrals for Uninsured by Boarding / Placement Hospital

Referrals for Uninsured by Boarding Hospital February 2021 All Ages	Referrals for Uninsured by Outcome February 2021 All Ages
Boarding Facility	Placement Hospital Name or Level of Care Change
BID Milton	Level of Care Changed 4
Boston Medical Center	Fuller Hospital 3
Cape Cod Hosp.	Mass General Hospital 2
Lowell General (Saints Memorial Medical Center)	
Mass General Hosp.	Metrowest Medical Center Framingham 2
St. Luke's Hosp. (Southcoast)	Pembroke Hospital 2
Baystate Medical Springfield	Southcoast Behavioral Health Hospital 2
BID Boston	Brockton Hopsital 1
Brockton Hosp.	Coorigan 1
Lowell General Hosp.	Harrington Hospital 1
MetroWest Medical Framingham	Hospital for Beahavioral Medicine 1
Newton Wellesley	
South Shore Hosp.	HRI Hospital 1
Sturdy Memorial	Taravista Behavioral Health 1
Grand Total 2	Grand Total 21

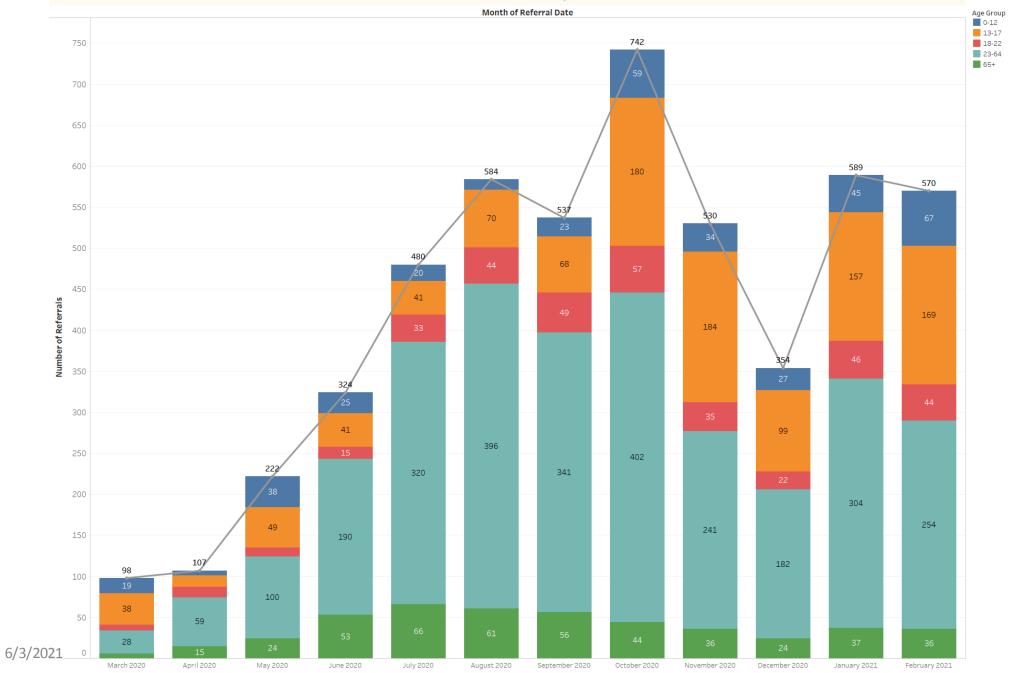
Last 12 Months Accumulated Data

March 2020 through February 2021

Total Referrals for the Period: 5,137

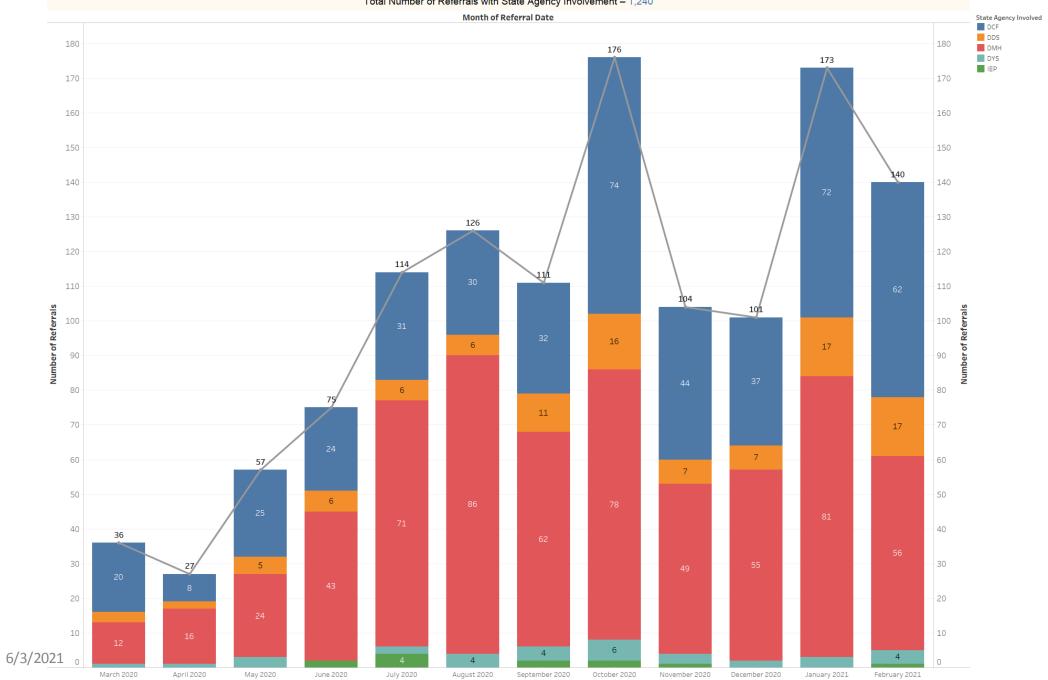


Number of Referrals by Age Group March 2020 to February 2021 All Ages Total Number of Referrals – 5,137

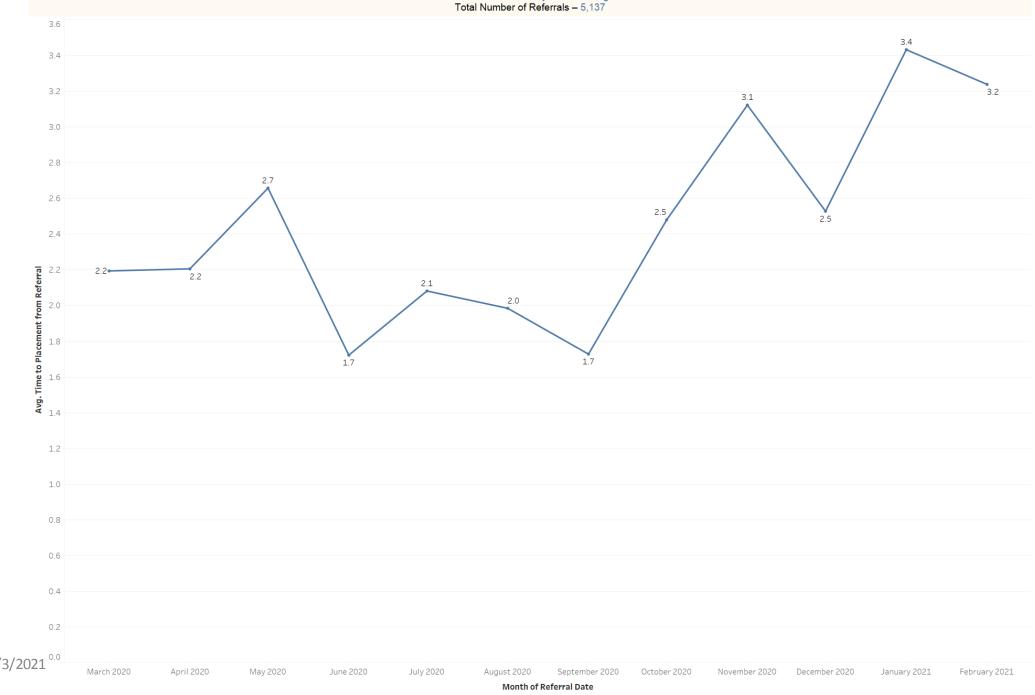


Number of Referrals with State Agency Involvement March 2020 to February 2021 All Ages

Total Number of Referrals with State Agency Involvement - 1,240

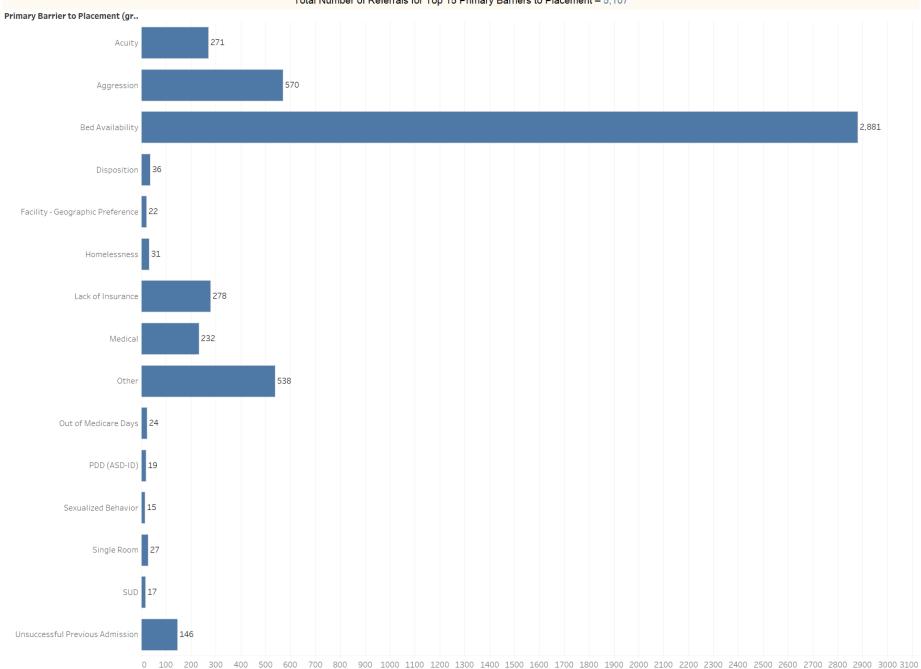


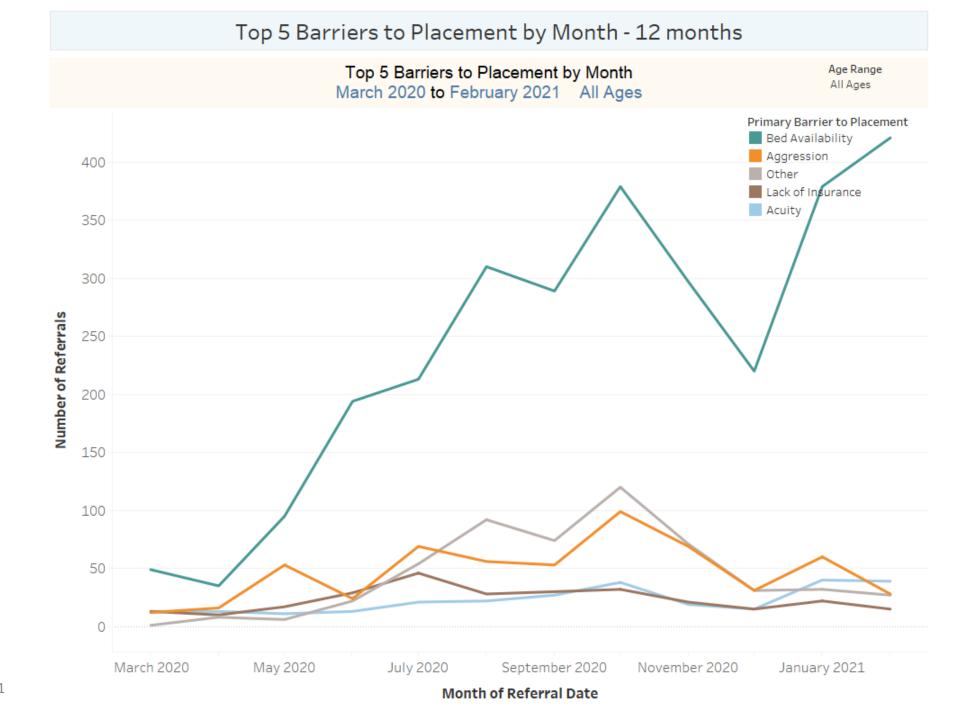
Average Time (Days) to Placement from Referral by Referral Date March 2020 to February 2021 All Ages Total Number of Referrals – 5,137



Top 15 Primary Barriers to Placement - 12 months March 2020 to February 2021 All Ages

Total Number of Referrals for Top 15 Primary Barriers to Placement - 5,107





Top 5 Barriers to Placement by Month - 12 months

Top 5 Barriers to Placement by Month March 2020 to February 2021 All Ages

Age Range All Ages

Month of Referral Date

Month of Referral Date													
Primary Barrier to Placement	March 2020	April 2020	May 2020	June 2020	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	Grand Total
Bed Availability	49	35	95	194	213	310	289	379	297	220	379	421	2,881
Aggression	12	16	53	24	69	56	53	99	69	31	60	28	570
Other	1	8	6	22	54	92	74	120	71	31	32	27	538
Lack of Insurance	13	10	17	29	46	28	30	32	21	15	22	15	278
Acuity	13	13	11	13	21	22	27	38	19	15	40	39	271
Grand Total	88	82	182	282	403	508	473	668	477	312	533	530	4,538

Top 20 Boarding / Placement Hospitals - 12 months

Top 20 Boarding Hospitals March 2020 to February 2021 All Ages		Top 20 Outcomes March 2020 to February 2021 All Ages	
Boarding Facility		Placement Hospital Name or Level of Care Change	
Lowell General (Saints Memorial Medical Center)	416	Level of Care Changed	1,571
Baystate Medical Springfield	300	Southcoast Behavioral Health Hospital	390
Children's Hosp.	299	Arbour Hospital	229
Sturdy Memorial	212	Hospital for Beahavioral Medicine	186
St. Luke's Hosp. (Southcoast)	179	Pembroke Hospital	176
Mass General Hosp.	176	Fuller Hospital	170
Lowell General Hosp.	175	Taravista Behavioral Health	169
Boston Medical Center	171	CHA Cambridge Hospital	142
South Shore Hosp.	156	Haverhill Pavilion for Behavioral Medicine	141
BID Plymouth (Jordan Hosp.)	144	Bornewood Hospital & Bounewood Hospital	118
Lawrence General	139	Westborough Behavioral Healthcare Hospital,	103
Leominster Hosp. (UMASS)	134	Anna Jacques Hosp. & Anna Jacques Hospital	98
Beverly Hosp. (Lahey)	131	HRI Hospital & HRI Hsopital	98
Cha Everett Hosp. (Whidden)	122	Carney Hospital	89
BID Boston	117	Bayridge Hospital	79
Cape Cod Hosp.	113	North Shore Medical Center Salem	64
Brockton Hosp.	105	St. Elizabeth's Hospital	62
Good Samaritan (Steward)	95	Children's Hospital	61
North Shore Medical (Salem Hosp.)	87	Beth Israel Deaconess Medical Center	59
Carney Hosp. (Steward)	84	CHA Everett Hospital	58
Grand Total	3,355	Grand Total	4,063

Boarding Frequency March 2020 to February 2021

Age Range All Ages

Boarding frequency Group

	boarding free	deficy droup	
One time Boar	der	Repeat Bo	parder
CountD Client ID	% of Total CountD Client ID along Boarding frequency Group		% of Total CountD Client ID along Boarding frequency Group
3,990	89.28%	479	10.72%

Boarding Frequency by Race

		Boarding frequency Group								
	One time	Boarder	Repeat	Boarder	Grand Total					
Race (group)	CountD Client ID	$\% \ of \ Total \ Count D$	CountD Client ID	$\% \ of \ Total \ Count D$	CountD Client ID	% of Total CountD				
American Indian or Alaska Native	6	0.15%	2	0.42%	8	0.18%				
Asian	78	1.95%	10	2.09%	88	1.97%				
Black/African American	516	12.93%	80	16.70%	596	13.34%				
Native Hawaiian or Other Pacific Islander	4	0.10%	1	0.21%	5	0.11%				
Other	544	13.63%	91	19.00%	635	14.21%				
Unknown	707	17.72%	155	32.36%	862	19.29%				
White	2,097	52.56%	285	59.50%	2,382	53.30%				
[Blank]	39	0.98%	10	2.09%	49	1.10%				
Grand Total	3,990	100.00%	479	100.00%	4,469	100.00%				

Boarding Frequency by Ethnicity

	Boarding frequency Group										
	One time	Boarder	Repeat	Boarder	Grand Total						
Is Member	CountD Client ID	% of Total CountD Clien	CountD Client ID	% of Total CountD Clien	CountD Client ID	% of Total CountD Clien					
[Blank]	180	4.51%	31	6.47%	211	4.72%					
No	2,459	61.63%	358	74.74%	2,817	63.03%					
Unknown	762	19.10%	166	34.66%	928	20.77%					
Yes	590	14.79%	73	15.24%	663	14.84%					
Grand Total	3,990	100.00%	479	100.00%	4,469	100.00%					

Risk for Multiple Referrals within Race Group March 2020 to February 2021

All Ages

Ag	e Ra	inge	9

		Boarding frequency Group								
	One time	Boarder	Repeat	Boarder	Grand Total					
Race (group)	CountD Client ID	% of Total CountD Client ID along Table (Across)	CountD Client ID	% of Total CountD Client ID along Table (Across)	CountD Client ID	% of Total CountD Client ID along Table (Across)				
[Blank]	39	79.59%	10	20.41%	49	100.00%				
White	2,097	88.04%	285	11.96%	2,382	100.00%				
Unknown	707	82.02%	155	17.98%	862	100.00%				
Other	544	85.67%	91	14.33%	635	100.00%				
Native Hawaiian or Other Pacific I	4	80.00%	1	20.00%	5	100.00%				
Black/African American	516	86.58%	80	13.42%	596	100.00%				
Asian	78	88.64%	10	11.36%	88	100.00%				
American Indian or Alaska Native	6	75.00%	2	25.00%	8	100.00%				

Risk for Multiple Referrals within Ethnicity Group

		Boarding frequency Group								
	One time	Boarder	Repeat	Boarder	Grand Total					
Is Member Hispanic? (group)	CountD Client ID	% of Total CountD Client ID along Table (Across)	CountD Client ID	% of Total CountD Client ID along Table (Across)	CountD Client ID	% of Total CountD Client ID along Table (Across)				
[Blank]	180	85.31%	31	14.69%	211	100.00%				
No	2,459	87.29%	358	12.71%	2,817	100.00%				
Unknown	762	82.11%	166	17.89%	928	100.00%				
Yes	590	88.99%	73	11.01%	663	100.00%				