



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid, Health Safety Net  
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[www.mass.gov/eohhs](http://www.mass.gov/eohhs)

**February 2025**

**Billing Update HSN-ALL BU-13**

2025 PPS Rates

The 2025 HSN [covered code list](#) and [PPS rates](#) for CHCs has been updated and are effective for dates of service beginning 1/1/2025. Please click on the link below for details.

	Metro Boston Rate	Rest Of Massachusetts Rate
New Patient	\$ 303.14	\$ 282.21
Established Patient	\$ 225.95	\$ 210.35

HSN Covered Code List for CHC

[The Commonwealth of Massachusetts](#) link is exclusive for CHC covered codes

HSN Non-Covered Code List for Hospitals

[The Commonwealth of Massachusetts](#) link is exclusive for ACH non-covered codes

CHC Resolved Denial Remits for Pay Periods 202410 and 202411

Currently in INET, facilities may find two postings of the October 2024 and November 2024 CHC Resolved Denial Remits. Due to an internal issue, HSN has identified that the original CHC Resolved Denial Remits dated 12.12.2024 (October remits) and 01.14.2025 (November

remits) may not have included all information needed for facilities to post payments accurately, therefore, HSN has regenerated the remits with a date of 02.12.2025 and 02.19.2025

For facilities who utilize Billing Intermediaries, please notify your BI that they should download the CHC Resolved Denial remits dated 02.12.2025 and 02.19.2025 to ensure your facility has the most up to date payment information.

We apologize for any inconvenience this may have caused and assure you that the HSN Helpdesk will continue to strive towards assisting providers with their questions. Please feel free to contact the HSN Helpdesk at 1-800-609-7232 or by email at [HSNhelpdesk@massmail.state.ma.us](mailto:HSNhelpdesk@massmail.state.ma.us).

### New Dental Administrator

The Executive Office of Health and Human Services will be transitioning to a new administrator for dental services starting on April 1, 2025. BeneCare Dental Plans will provide as the third-party administrator for MassHealth, the Children's Medical Security Plan (CMSP), and the Health Safety Net (HSN) dental services. DentaQuest, which is the current Third-Party Administrator (TPA), will transition on March 31, 2025, for dental services.

This will not affect members eligibility, nor the rates set for dental services.

For more information, please see the bulletin linked here:

[Eligibility Operations Memo](#)

This bulletin amends Dental Bulletin 50.

**For any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or by email at [HSNHelpdesk@state.ma.us](mailto:HSNHelpdesk@state.ma.us).**

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