

MSRB By the Numbers

FEBRUARY 2026

Pension Benefits



\$265m
in benefits were issued to
73,167+
retirees and beneficiaries.

For 2026, the total benefits issued is \$530m.



323
new benefit payees.

The total for 2026 is 527 new benefit recipients.

Accelerated Payments

54

new retirees received an accelerated payment, totaling

\$703k

in gross retro-benefits were approved for payment in mid-February.

In 2026, the Board issued 84 accelerated payments, totaling over \$1.02m in retro payments.

Disbursements

322

refunds/rollovers/transfers were processed by the Disbursement Unit.

\$6.10m

in net refunds/rollovers/transfers were issued.

In 2026, more than 642 refunds/rollovers/transfers were processed, totaling over \$11.44m in net funds issued.



Member Services

~10,157

calls to main department extensions fielded.

*This data does not take into consideration those calls made directly to staff extensions.

6,951+

calls were taken by the Call Center.

762+

calls were taken by our Account Management Units.

Retiree eNews Bulletin

58,322

retirees/survivors subscribe to the monthly MSRB Retiree eNews Bulletin.

~80%

of our total retirees/beneficiaries are subscribers.



The State Retirement Board (MSRB) is working diligently to process the thousands of pending benefit requests and inquiries we regularly receive. We thank our members for your continued understanding.