



Household Goods Carrier Tariff

Fil-Am Moving Services LLC

Tariff No. 1

Effective Date: June 1, 2023

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for household goods services provided by Fil-Am Moving Services LLC with principal offices at 41 Althea Rd Randolph, Massachusetts 02368. This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities, and copies may be inspected during normal business hours at the Company's principal place of business. The Company's telephone numbers are (781) 436-0074.

TABLE OF CONTENTS

Packing, Loading, Unloading, and Labor Charges	2
Travel Time Charges	2
Packing Materials Charges	2
Regular Hours of Service	3
Estimate	3
Minimum Charge	3
Deposit and Prepayment	3
Payment	3
Replacement Value Protection	4

Section 1 – Packing, Loading, Unloading, and Labor Charges

Fil-Am Moving Services' movers will start the clock when the team arrives at the origin address and the clock will end at the destination address after completing the service for the day. Packing, Loading, Unloading, and Labor charges will be billed at an hourly rate.

Distance	Hourly Charge
2 movers	\$168.00 per hour
3 movers	\$198.00 per hour
4 movers	\$228.00 per hour

We will charge \$30.00 per hour for each additional mover and \$100.00 for each additional truck to the hourly rate above. Onboard storage is \$100.00 per night.

Rule 1: Fil-Am Moving Services is not responsible for any loss or damage of documents or items of extraordinary value which will be determined by Fil-Am Moving Services.

Section 2 – Travel Time Charges

Fil-Am Moving Services charges a flat time for travel charge that covers our travel from our office to the origin address and from the destination address back to our office. The flat time charge is based on the mileage listed below which will be determined by Fil-Am Moving Services and will be billed based on the rates listed in Section 1.

Distance	Hours Charge
0 – 20 miles	1-hour flat charge
20 – 40 miles	1.5-hours flat charge
40 – 60 miles	2-hours flat charge

Section 3 – Packing Materials Charges

Fil-Am Moving Services will charge fees for each material required and requested before and during the move.

Materials	Rate	Materials	Rate
Book Box	\$ 3.00	Tape (10 Rolls per 500cuft)	\$ 4.00
Linen Box	\$ 5.00	Mattress Bag Twin	\$ 9.00
Large Box	\$ 6.00	Mattress Bag Queen	\$ 12.00
Dish Box	\$ 10.00	Mattress Bag King	\$ 15.00
Lamp Box	\$ 7.00	Wardrobe	\$ 20.00
Picture Box	\$ 8.00	Wardrobe (Rental)	\$ 15.00
Clock Box	\$ 98.00	White Paper	\$ 35.00
Bike Box	\$ 85.00	Commercial bin box	\$ 45.00

Rule 2: Fil-Am Moving Services is not responsible for any damage to items that are packed by the shipper and any assembled particle or presswood furniture that need to be moved. The shipper should disconnect all appliances that need to be moved prior to the pickup date.

Rule 3: Regular Hours of Service

Fil-Am Moving Services' regular hours of service are between 8:00 am to 6:00 pm each day from Monday to Sunday, except for legal holidays.

Rule 4: Estimate

Fil-Am Moving Service may provide a written estimate. Not all moves require or will receive a written estimate. Estimates are based on the information provided by the shipper. Changes to the services such as partial packing, full packing, address change, and moving dates may affect the estimate and other unforeseen events such as traffic, long walks, parking issues, narrow thruways, stairs, etc.

Rule 5: Minimum Charge

Packing, Loading, Unloading, and Labor charges will be billed at an hourly rate with a 3-hour minimum and flat travel time provided in Section 2. After the first 3 hours of labor, the move time is prorated every 15 minutes.

Rule 6: Deposit and Prepayment

All moves require a one-hour deposit at the time of booking the date which will be deducted at the end of the service. The deposit may be refunded if the move is canceled more than 72 hours before the scheduled start date. Fil-Am Moving Services may require the shipper to pre-pay, pay in full, or pay partially for a specific, change, or additional service requested by the shipper on or before the service date.

Rule 7: Payment

- A. Fil-Am Moving Services must be paid at the end of every service in full by cash, money order, cashier's check, certified check, electronic payment (Venmo, Zelle, PayPal), or by an approved credit card(s).
- B. If payment is unable to be collected at the end of the service the outstanding balance will begin to accrue interest at the rate of 3% per month, compounded annually or whatever the highest rate legally allowed.

Rule 8: Replacement Value Protection

Fil-Am Moving Services offers two options for Replacement Value Protection. The Repair/Replacement Value option may only be chosen before the move starts.

Option 1: Basic Value Protection

Summary of coverage: State-mandated valuation, the maximum liability is limited to \$0.60 per pound, per article. If any article (unless otherwise identified on the Liability Waiver) is damaged while in our custody, Fil-Am Moving Services is liable for paying \$0.60 per pound of the total weight of the damaged item.

Option 2: Repair/Replacement Value

Summary of coverage: If any article (unless otherwise identified on the Liability Waiver) is damaged while in our custody, based on the declared value chosen and the total weight of items, Fil-Am Moving Services is liable for the following:

- A. Repair or replace the article to like condition, up to the coverage amount based on the declared value and total weight of the items to be moved.
- B. The shipper is paid the total coverage amount based on the declared value chosen and the total weight of the items.

Cost	Goods Valued at	Maximum Liability
\$49.00	\$10,000	\$1 per pound per item
\$99.00	\$15,000	\$2 per pound per item
\$149.00	\$20,000	\$3 per pound per item

Items of Extraordinary Value:

Items of extraordinary value are items that exceed \$50 per pound. This includes items like jewelry, currency, and artwork. These items should be independently insured through a third party. If Repair/Replacement Value is offered, Fil-Am Moving Services will determine the liability per pound, per item and present it in writing for the shipper's approval.

Fil-Am Moving Services reserves the right to decline coverage on any item at its sole discretion.