

Administrative Office of the Trial Court
Case Flow Metrics Report

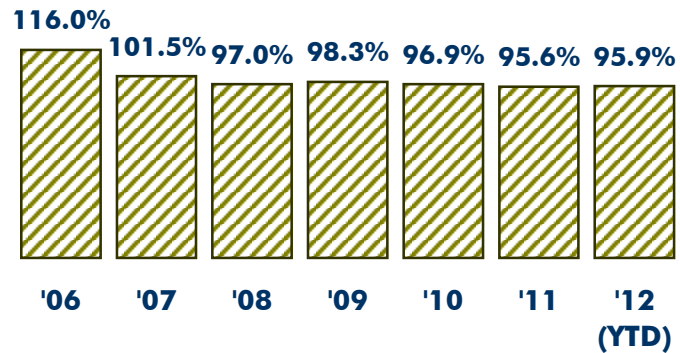
Calendar Year 2012
Quarter 1

Honorable Robert A. Mulligan
Chief Justice for Administration and Management

May 18, 2012

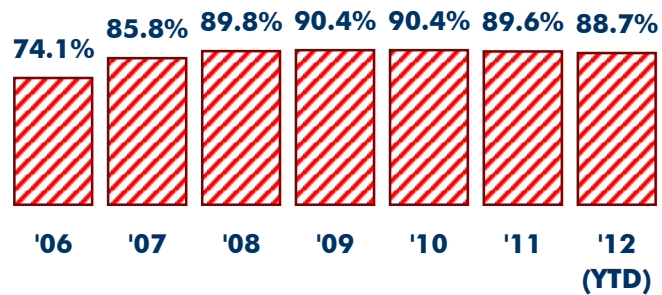
Case Flow Metrics Summary: 2006 Through 2012 (Q1) All Court Departments

Metric 1: Clearance Rate

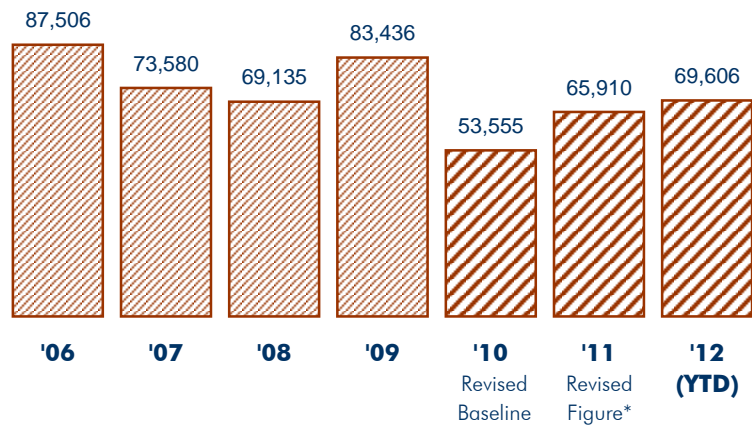


Metric 2: Time to Disposition

Percentage of cases disposed within time standard.

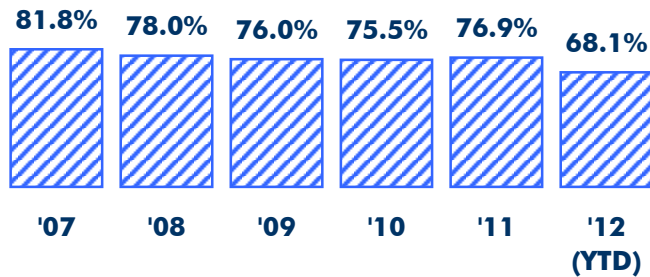


Metric 3: Cases Pending Beyond Time Standards



Metric 4: Trial Date Certainty

Percentage of cases disposed within two trial date settings.



Case Flow Metric 1 - Clearance Rate

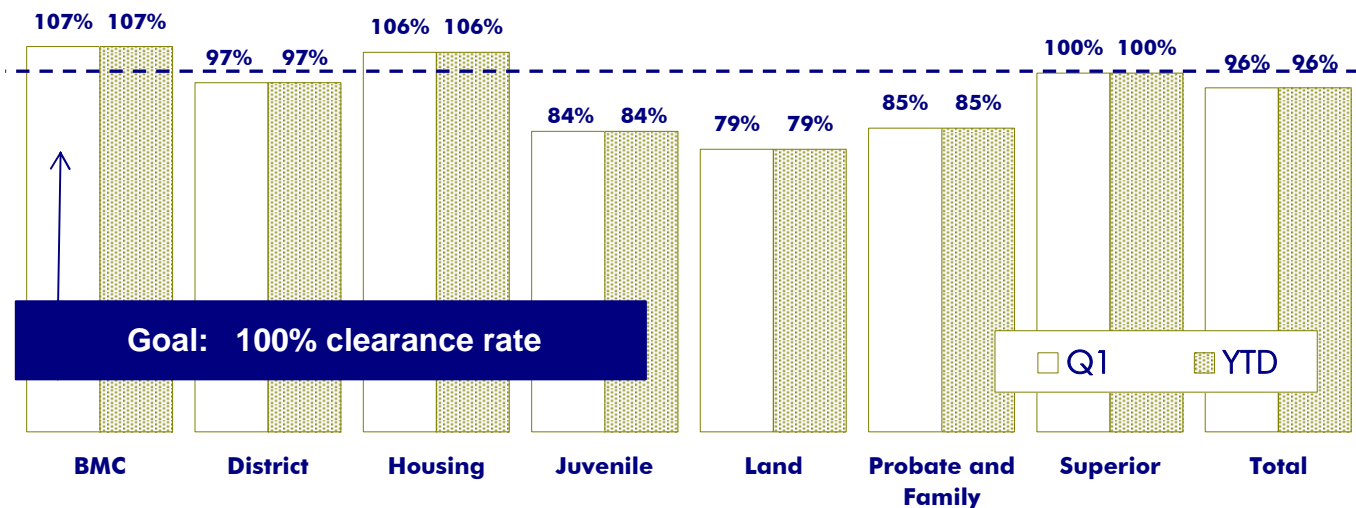
Q1

Case Activity January 1, 2012 to March 31, 2012

Court Department	New Cases	Disposed Cases	Clearance Rate (Goal: 100%)	Progress Towards Goal
Boston Municipal Court				
Civil	7,958	8,348	105%	Goal Achieved
Criminal	6,283	6,939	110%	Goal Achieved
Sub-Total	14,241	15,287	107%	Goal Achieved
District Court				
Civil	22,238	20,329	91%	
Criminal	46,955	46,978	100%	Goal Achieved
Sub-Total	69,193	67,307	97%	
Housing	10,071	10,649	106%	Goal Achieved
Juvenile				
Civil	3,783	2,863	76%	
Criminal	4,239	3,852	91%	
Sub-Total	8,022	6,715	84%	
Land	5,360	4,222	79%	
Probate and Family	17,448	14,764	85%	
Superior				
Civil	5,872	5,866	100%	Goal Achieved
Criminal	1,419	1,422	100%	Goal Achieved
Sub-Total	7,291	7,288	100%	Goal Achieved
Total	131,626	126,232	96%	

YTD

CY2012 - Clearance Rate



Notes

The quarterly and annual goal for this metric is 100%.

For the District Court the number of cases for case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts, whereas case flow metric 2 does not include JMS courts (Brockton, Barnstable).

For the **Land Court**, the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket.

For the **Superior Court** the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

Case Flow Metric 2: Time to Disposition

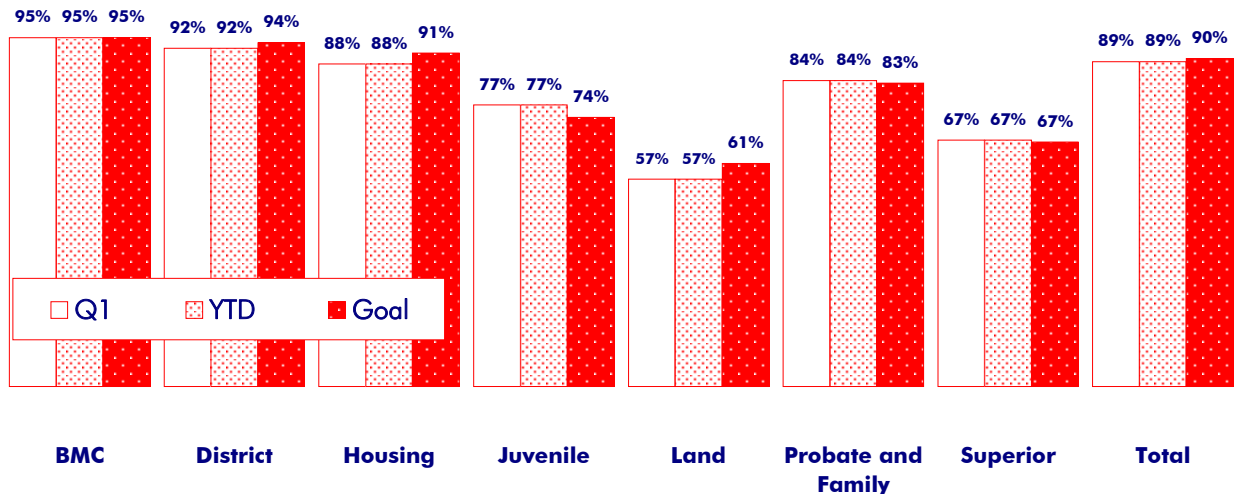
Q1

Case Activity January 1, 2012 to March 31, 2012

Court Department	Total Disposed	Disposed Within Time Standard	% Within Time Standard	Time to Disposition Goal	Progress Towards Goal
Boston Municipal Court					
Civil	8,348	8,101	97%	97%	Goal Achieved
Criminal	6,939	6,459	93%	93%	Goal Achieved
Sub-Total	15,287	14,560	95%	95%	Goal Achieved
District Court					
Civil	20,341	19,814	97%	98%	
Criminal	44,250	39,870	90%	91%	
Sub-Total	64,591	59,684	92%	94%	
Housing	10,649	9,381	88%	91%	
Juvenile					
Civil	2,863	2,305	81%	79%	Goal Achieved
Criminal	3,852	2,860	74%	69%	Goal Achieved
Sub-Total	6,715	5,165	77%	74%	Goal Achieved
Land	611	346	57%	61%	
Probate and Family	14,764	12,342	84%	83%	Goal Achieved
Superior					
Civil	5,806	4,362	75%	73%	Goal Achieved
Criminal	1,350	457	34%	36%	
Sub-Total	7,156	4,819	67%	67%	Goal Achieved
Total	119,773	106,297	89%	90%	

YTD

CY2012 - % Disposed Within Time Standard



Notes

The baseline was established from calendar year 2011. The quarterly and annual goals for this metric (percent disposed within time standards) is to maintain the CY 2011 annual percentage.

For the District Court, information includes all divisions. Time Standard period for all courts, excluding Bascot Courts (Barnstable, Brockton, and Lawrence) are derived from MassCourts using a total time standard period of 540 days to disposition. For Civil Bascot Courts (Barnstable, Brockton & Lawrence) time to disposition data is for an estimated 18 month period due to the limits of the Bascot system.

Case Flow Metric 3: Pending Cases Beyond Time Standards

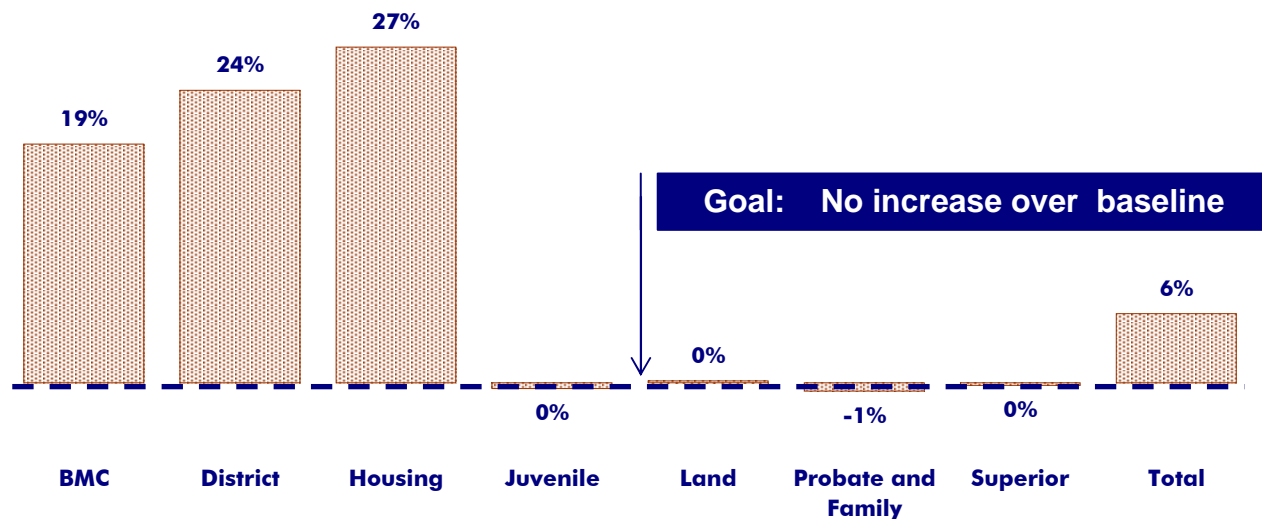
Q1

Case Status March 31, 2012

Court Department	Baseline	Pending Beyond Time Standards	Total Number Pending	% Reduction from Baseline	Progress Towards Goal
Boston Municipal Court					
Civil	227	233	3,608	3%	
Criminal	503	638	10,995	27%	
Sub-Total	730	871	14,603	19%	
District Court					
Civil	6,879	9,732	36,225	41%	
Criminal	6,445	6,746	64,603	5%	
Sub-Total	13,324	16,478	100,828	24%	
Housing	2,168	2,757	5,885	27%	
Juvenile					
Civil	4,389	4,338	11,757	-1%	Goal Achieved
Criminal	5,514	5,519	11,229	0%	Goal Achieved
Sub-Total	9,903	9,857	22,986	0%	Goal Achieved
Land	10,237	10,254	12,731	0%	Goal Achieved
Probate and Family	21,135	20,993	49,659	-1%	Goal Achieved
Superior					
Civil	5,866	5,891	26,635	0%	Goal Achieved
Criminal	2,547	2,505	5,440	-2%	Goal Achieved
Sub-Total	8,413	8,396	32,075	0%	Goal Achieved
Total	65,910	69,606	238,767	6%	

YTD

CY2012 - % Reduction in Pending Cases Beyond Time Standards



Notes

The baseline was established from the end of calendar year 2011. The annual goal for this metric (number of cases pending beyond time standards) is not to exceed the number of cases pending beyond time standards as of December 31, 2011.

Case Flow Metric 4: Trial Date Certainty

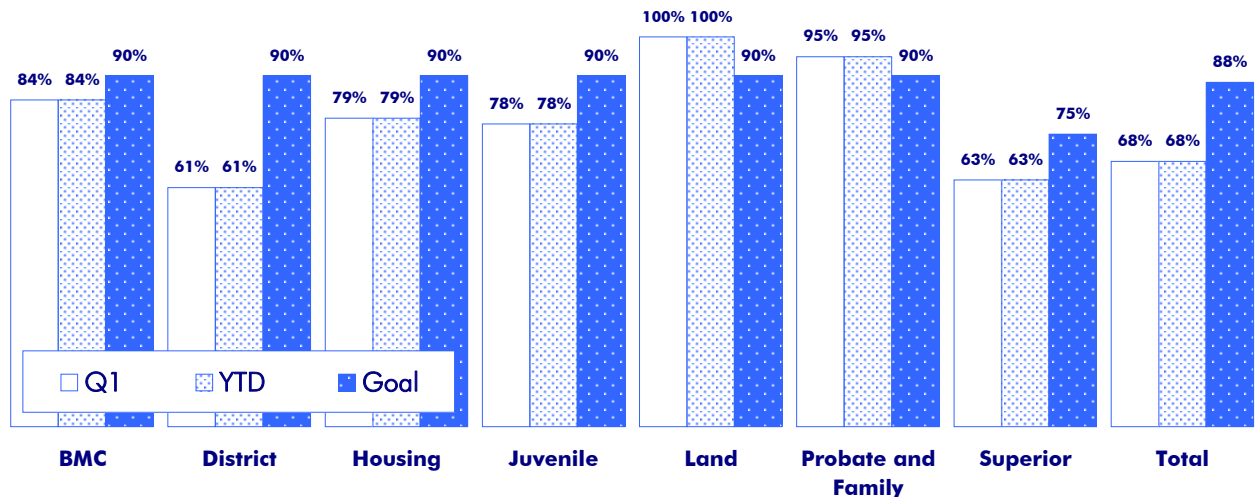
Q1

Case Activity January 1, 2012 to March 31, 2012

Court Department	Trial Settings				Disposed w/i Two Trial Date Settings	Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	All			
Boston Municipal Court							
Civil	19	13	4	44	73%	90%	
Criminal	92	42	12	154	87%	90%	
Sub-Total	111	55	16	198	84%	90%	
District Court							
Civil	40	19	14	99	60%	90%	
Criminal	865	436	247	2,119	61%	90%	
Sub-Total	905	455	261	2,218	61%	90%	
Housing	224	75	44	378	79%	90%	
Juvenile							
Civil	88	30	12	151	78%	90%	
Criminal	12	9	6	28	75%	90%	
Sub-Total	100	39	18	179	78%	90%	
Land	11	4	0	15	100%	90%	Goal Achieved
Probate and Family	227	34	14	275	95%	90%	Goal Achieved
Superior							
Civil	47	91	32	218	63%	75%	
Criminal	68	51	57	188	63%	75%	
Sub-Total	115	142	89	406	63%	75%	
Total	1,693	804	442	3,669	68%	88%	

YTD

CY2012 - % Disposed Within Two Trial Date Settings



Notes

For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

