

Administrative Office of the Trial Court
Case Flow Metrics Report

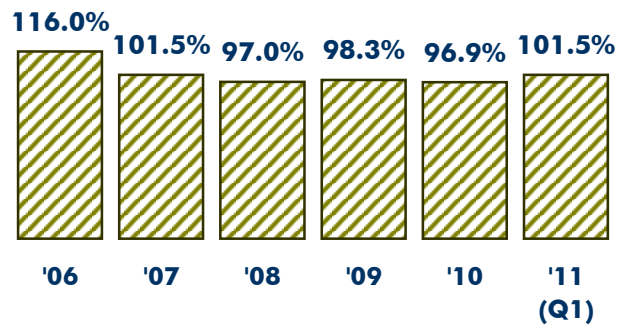
Calendar Year 2011
Quarter 1

Honorable Robert A. Mulligan
Chief Justice for Administration and Management

June 9, 2011

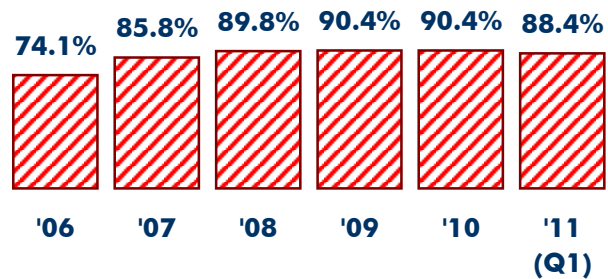
Case Flow Metrics Summary: 2006 Through 2011 (Q1) All Court Departments

Metric 1: Clearance Rate

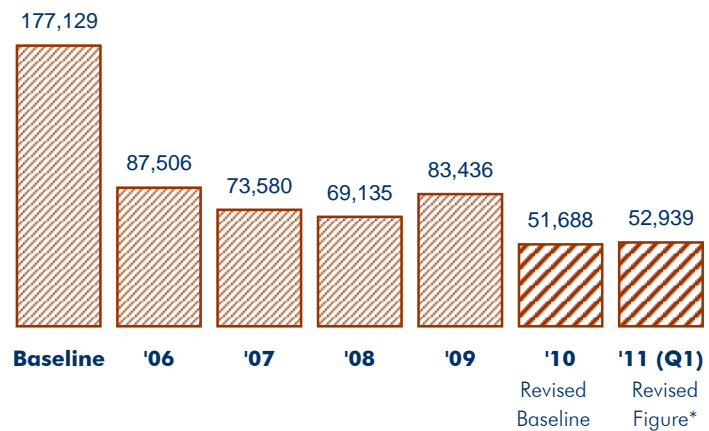


Metric 2: Time to Disposition

Percentage of cases disposed within time standard.

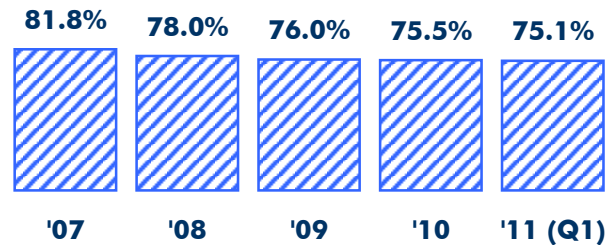


Metric 3: Cases Pending Beyond Time Standards



Metric 4: Trial Date Certainty

Percentage of cases disposed within two trial date settings.



* See Probate and Family Court Department note on Metric 3.

Case Flow Metric 1 - Clearance Rate

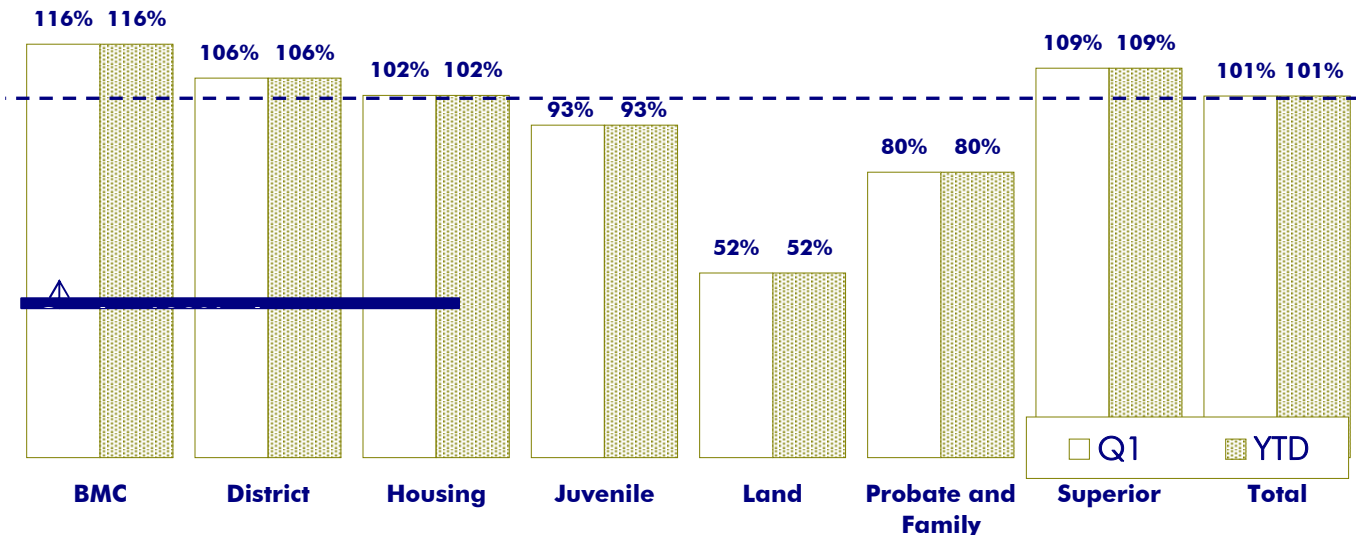
Q1

Case Activity January 1, 2011 to March 31, 2011

Court Department	New Cases	Disposed Cases	Clearance Rate (Goal: 100%)	Progress Towards Goal
Boston Municipal Court				
Civil	9,035	11,470	127%	Goal Achieved
Criminal	7,341	7,522	102%	Goal Achieved
Sub-Total	16,376	18,992	116%	Goal Achieved
District Court				
Civil	18,825	20,614	110%	Goal Achieved
Criminal	40,302	42,336	105%	Goal Achieved
Sub-Total	59,127	62,950	106%	Goal Achieved
Housing	9,729	9,886	102%	Goal Achieved
Juvenile				
Civil	3,745	2,924	78%	
Criminal	4,697	4,951	105%	Goal Achieved
Sub-Total	8,442	7,875	93%	
Land	3,227	1,671	52%	
Probate and Family	16,787	13,444	80%	
Superior				
Civil	5,450	5,945	109%	Goal Achieved
Criminal	1,286	1,413	110%	Goal Achieved
Sub-Total	6,736	7,358	109%	Goal Achieved
Total	120,424	122,176	101%	Goal Achieved

YTD

CY2011 - Clearance Rate



Notes

The quarterly and annual goal for this metric is 100%.

For the District Court, in the first quarter of 2011 many of the 62 divisions converted from BasCOT to MassCourts. The court metrics were initially developed using the BasCOT system. For the first quarter of 2011, the metrics reports includes only those divisions that are still using the BasCOT system. The Trial Court Information Services division developed extracts to support the metrics reporting from the MassCourts division, but these data were not incorporated into the quarterly report.

For the District Court the number of cases for case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts, whereas case flow metric 2 does not include JMS courts (Brockton, Barnstable).

For the District Court civil clearance rate the statistics for the first quarter of 2011 include information from 25 of the 62 court divisions. The clearance rate includes information on regular civil, restraining order, and mental health cases. The clearance rate does not include information on small claims, summary process, and supplementary process cases.

For the Land Court, the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket.

For the Superior Court the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

Case Flow Metric 2: Time to Disposition

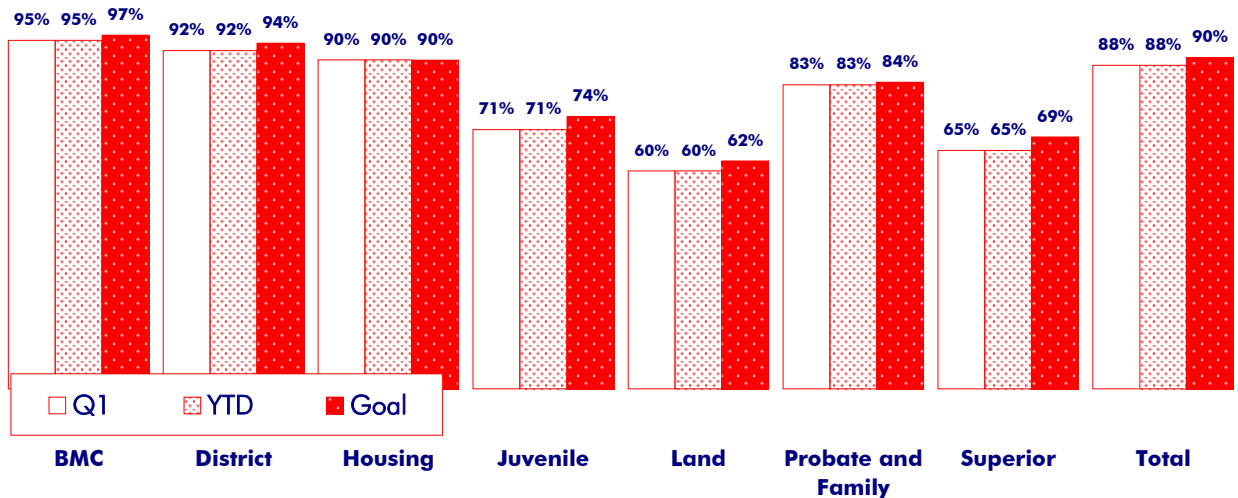
Q1

Case Activity January 1, 2011 to March 31, 2011

Court Department	Total Disposed	Disposed Within Time Standard	% Within Time Standard	Time to Disposition Goal	Progress Towards Goal
Boston Municipal Court					
Civil	11,470	11,140	97%	98%	
Criminal	7,522	6,924	92%	94%	
Sub-Total	18,992	18,064	95%	97%	
District Court					
Civil	20,686	19,747	95%	98%	
Criminal	42,336	38,485	91%	92%	
Sub-Total	63,022	58,232	92%	94%	
Housing	9,886	8,884	90%	90%	Goal Achieved
Juvenile					
Civil	2,924	2,362	81%	78%	Goal Achieved
Criminal	4,951	3,213	65%	71%	
Sub-Total	7,875	5,575	71%	74%	
Land	583	347	60%	62%	
Probate and Family	13,381	11,106	83%	84%	
Superior					
Civil	5,897	4,271	72%	76%	
Criminal	1,369	460	34%	35%	
Sub-Total	7,266	4,731	65%	69%	
Total	121,005	106,939	88%	90%	

YTD

CY2011 - % Disposed Within Time Standard



Notes

The baseline was established from calendar year 2010. The quarterly and annual goals for this metric (percent disposed within time standards) is to maintain the CY 2010 annual percentage.

For the District Court, the changes in reporting that were outlined in metric 1 with respect to the conversion of several divisions from BasCOT to MassCourts for the purposes of civil cases applies to metric 2 as well.

Case Flow Metric 3: Pending Cases Beyond Time Standards

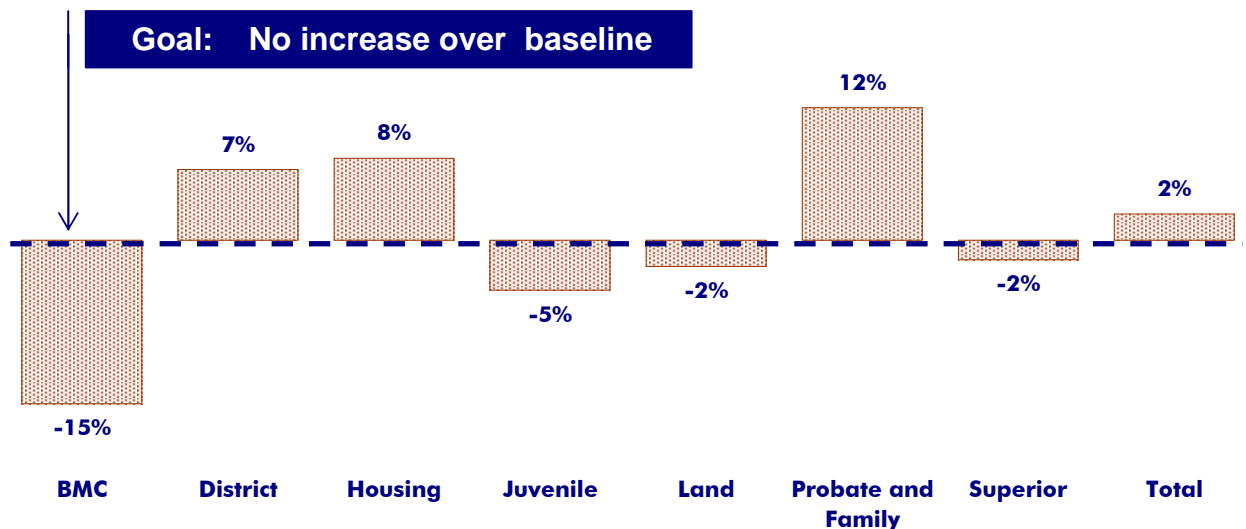
Q1

Case Activity January 1, 2011 to March 31, 2011

Court Department	Baseline	Pending Beyond Time Standards	Total Number Pending	% Reduction from Baseline	Progress Towards Goal
Boston Municipal Court					
Civil	180	252	5,818	40%	
Criminal	598	408	10,795	-32%	Goal Achieved
Sub-Total	778	660	16,613	-15%	Goal Achieved
District Court					
Civil	760	438	20,412	-42%	Goal Achieved
Criminal	4,918	5,611	59,350	14%	
Sub-Total	5,678	6,049	79,762	7%	
Housing	1,490	1,603	4,508	8%	
Juvenile					
Civil	4,409	4,414	12,248	0%	
Criminal	5,938	5,452	11,442	-8%	Goal Achieved
Sub-Total	10,347	9,866	23,690	-5%	Goal Achieved
Land	10,521	10,265	12,606	-2%	Goal Achieved
Probate and Family	14,493	16,268	44,168	12%	
Superior					
Civil	5,979	5,938	27,242	-1%	Goal Achieved
Criminal	2,402	2,290	5,257	-5%	Goal Achieved
Sub-Total	8,381	8,228	32,499	-2%	Goal Achieved
Total	51,688	52,939	213,846	2%	

YTD

CY2011 - % Reduction in Pending Cases Beyond Time Standards



Notes

The baseline was established from the end of calendar year 2010. The annual goal for this metric (number of cases pending beyond time standards) is not to exceed the number of cases pending beyond time standards as of December 31, 2010.

District Court:

For the District Court, the changes in reporting that were outlined in metric 1 with respect to the conversion of several divisions from BasCOT to MassCourts for the purposes of civil cases applies to metric 3 as well. BasCOT only provides information for 25 district court divisions on the civil side and is unable to extract default time in evaluating the age of a case.

Probate and Family Court :

For Probate and Family Court, the baseline established from the end of calendar year 2010 was revised during the first quarter of 2011. During this quarter, the Probate and Family Court Department worked with the Trial Court Information Services to identify and dispose, for statistical purposes, a large number of cases that had no case activity since December 31, 2008. Most typically, these were cases in which a temporary order was issued and there was no activity on the case for a period of at least 24 months. These cases had no future event scheduled or expected and are not directly comparable to those active cases for which there is a future event scheduled or expected.

With the assistance of the Trial Court Information Services, the Probate and Family Court Department was able to estimate the impact of this reporting change. As outlined in the table below, there was an estimated increase of 1,775 cases pending beyond time standards. This estimate was used to establish a new baseline for Probate and Family Court Department for 2011.

As stated by the National Center for State Courts, "Having a complete and accurate inventory of active pending cases as well as tracking their number and age is important because this pool of cases potentially requires court action . . . the court can focus attention on what is required to ensure cases are brought to completion within reasonable timeframes."

	Cases Pending Beyond Time Standard	Total Pending Cases
2011 Q1 Using New Reporting Method	16,268	44,168
2011 Q1 Using Previous Reporting Method	56,997	87,286
Difference	(40,729)	(43,118)
2010 Q4 Using Previous Reporting Method	55,222	83,832
Change from Prior Quarter Using Previous Reporting Method	1,775	3,454
Revised Baseline Estimate - Probate and Family Court Department	14,493	
Revised Baseline Estimate - AOTC	51,688	

Case Flow Metric 4: Trial Date Certainty

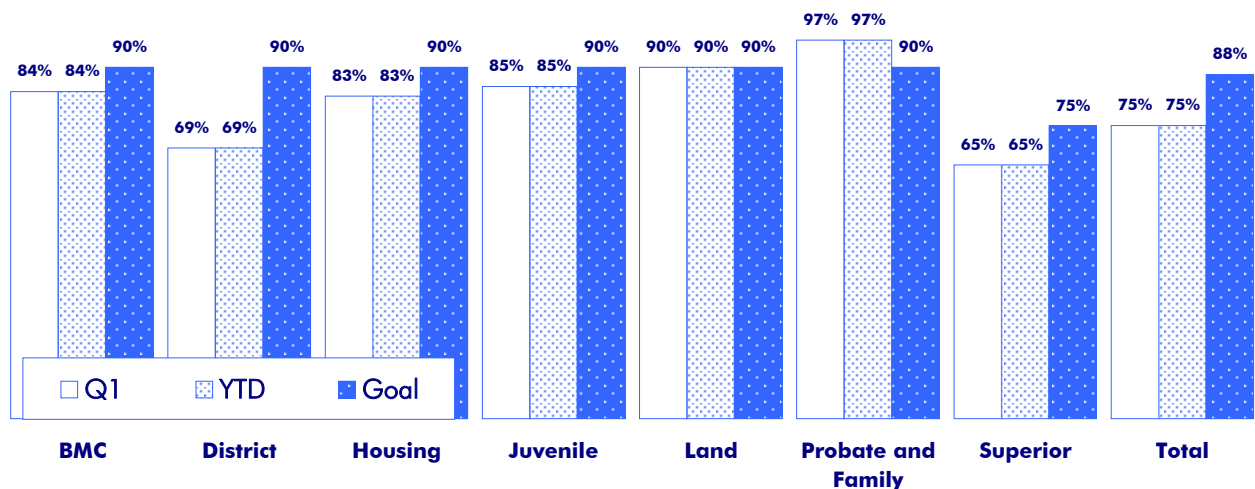
Q1

Case Activity January 1, 2011 to March 31, 2011

Court Department	Trial Settings				Disposed w/i Two Trial Date Settings	Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	All			
Boston Municipal Court							
Civil	29	10	5	44	89%	90%	
Criminal	111	72	28	221	83%	90%	
Sub-Total	140	82	33	265	84%	90%	
District Court							
Civil	N.A.	N.A.	N.A.	N.A.	N.A.	90%	N.A.
Criminal	788	428	238	1,754	69%	90%	
Sub-Total	788	428	238	1,754	69%	90%	
Housing	190	90	34	339	83%	90%	
Juvenile							
Civil	106	36	19	169	84%	90%	
Criminal	28	12	3	45	89%	90%	
Sub-Total	134	48	22	214	85%	90%	
Land	7	2	1	10	90%	90%	Goal Achieved
Probate and Family	289	34	10	333	97%	90%	Goal Achieved
Superior							
Civil	89	54	22	209	68%	75%	
Criminal	74	56	27	211	62%	75%	
Sub-Total	163	110	49	420	65%	75%	
Total	1,711	794	387	3,335	75%	88%	

YTD

CY2011 - % Disposed Within Two Trial Date Settings



Notes

For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

For the District Court Department, no reports were available for the first quarter of 2011 for civil cases due to the conversion of several court divisions from BasCOT to MassCourts.