# LOCAL TARIFF

# Local moves are based on hourly rate divided into two portions:

**Labor Time:** Star when our movers arrive to your pickup location, loading your shipment in our truck driving to the destination address unloading shipment in delivery address reassembling and putting boxes and furniture in rooms as required.

**Traveling Time:** Is the time it takes the crew to get from our location (Newton, MA) to pick-up address and from delivery address back to our location.

## **Hourly Rates:**

One truck two movers \$ 150.00 per hour

One Truck three Movers \$ 200.00 per hour

Any additional Movers \$50.00 per hour

Additional truck and Driver \$ 100.00 per hour

## Pick season rate:

Pick season dates: From August 26 through September 2

One Truck three movers \$ 300.00 per hour

## This is what we include in our moving quote:

- Standard liability coverage (0.60 cents per pound per article.)
- Moving pads to protect your furniture.
- Certified Professionals movers.
- Disassembling and reassembling of furniture if necessary.
- Tolls and taxes.
- Fuel surcharge.

#### **EXTRA CHARGES:**

- Packing supplies: (boxes, tape, mattress covers etc.)
- Parking permits: You can use our bond to get a permit from city hall.

Payment Method: Cash, Visa, Master Card, Discover or America Express. On day of move.

## **Insurance & valuation:**

- A. Free limited valuation protection of .60 cent per pound per article up to \$10,000 per shipment.
- B. A declared lump sum value of \$\_\_\_\_\_\_ based on a minimum of \$1.25 per pound. Carrier will apply depreciation to any claim made under this option. The charge for this option will be \$10.00 per \$1000.00 of valuation.

## (option A and B does not represent insurance)

C. For full insurance coverage for your shipment please contact <a href="www.movinginsurance.com">www.movinginsurance.com</a> toll free:888-893-8835 prior to your move date. Please note insurance coverage cannot be provide on the day of the move.

# Filling of Claims/complaints & Arbitration Program:

 Claim must be submitted directly to CSI (claims service int.) 877-CSI-0074 or <u>csipros.org</u>.

**Policies:** We have a 3-hour minimum charge. Travel time charges may vary and will be determined by distance traveled from dispatch to loading address and from delivery address to dispatch. Your crew size can change based on manpower availability and it is at the full discretion of Five Stars Movers and your hourly rate may change based on your crew size. All rescheduling must be completed 72 hours prior to move date. Our cancellation policy states that should you cancel your reservation within 72 hours of your move date you will lose your deposit. All items must be packed in appropriate boxes (i.e. Linen, China, Picture, etc.). All appliances must be disconnected prior to move, refrigerator being store MUST unplug and thaw your refrigerator a MINIMUM of TWO DAYS prior to your pickup. Mold and mildew may form inside your fridge which will not only ruin your refrigerator, but also runs the risk of ruining your other boxes and other peoples' items. Our movers reserve the right to refuse to take any refrigerator that have not been properly thawed. TVs and wall art will not be removed from walls, hot tubs, pools tables and other specialty items are not disassembled or reassembled. Law prohibits us from relocating tobacco, firearms, explosives and fertilizers. We are not responsible for vinyl linoleum floors and pressed wood furniture. We do our best to arrive on time, but due to the nature of the moving industry delays may occur. Please allow 1-3 hours variation on time of arrival.