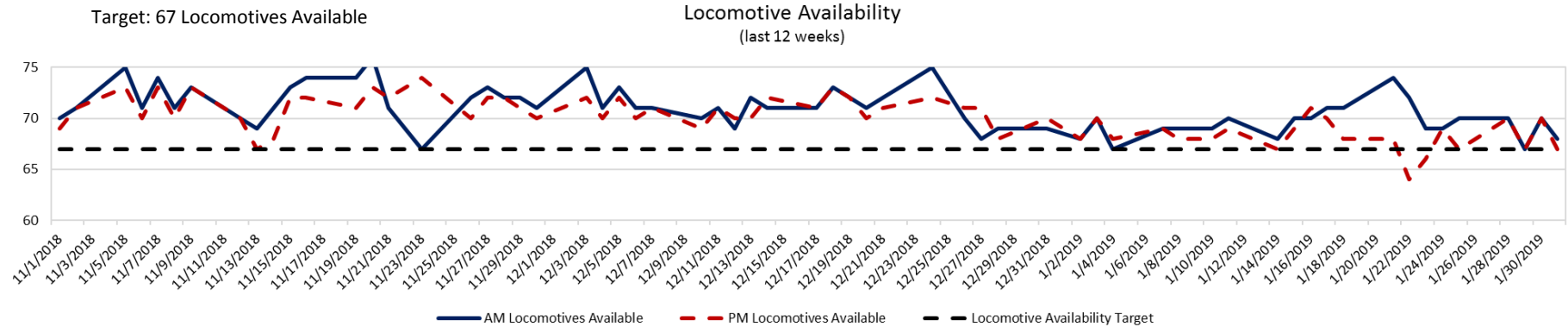


FMCB Commuter Rail Update

February 11, 2018



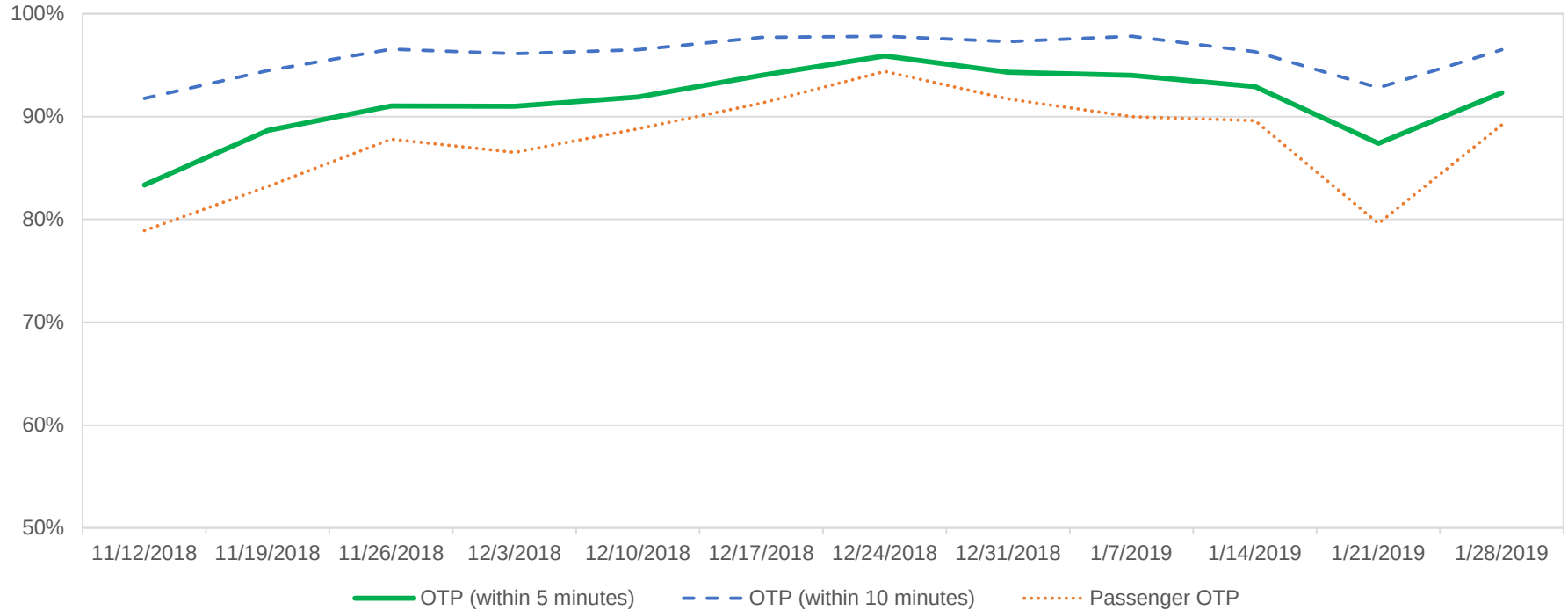
Equipment Availability



On Time Performance



On Time Performance (OTP) by Week





Patriots Parade: Delivering the Highest Ridership Day Ever

- Estimated ridership of 270,000, highest ever seen on Commuter Rail, more than double a typical weekday
- Excellent fleet and infrastructure performance
- KCS deployed over 170 additional managerial and customer support staff to ensure day ran smoothly
- Operated 30 extra trains, most ever for event
- Outstanding MBTA-KCS cooperation at all levels
- Additional coaches deployed into the fleet to improve seating capacity
- New EOC helped enable coordination with the field





OTP Within 5 Minutes

	February 2018	March 2018	April 2018	May 2018	June 2018	July 2018	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	Trailing Year Average
Fairmount	96.8%	96.4%	97.9%	97.9%	95.3%	96.8%	95.2%	94.1%	97.2%	95.3%	98.3%	96.2%	96.5%
Fitchburg	91.7%	87.5%	86.7%	84.9%	87.0%	85.5%	88.0%	88.1%	87.1%	76.3%	88.4%	88.1%	86.6%
Franklin	91.8%	88.6%	89.2%	82.5%	84.9%	77.8%	80.2%	84.8%	82.8%	79.7%	90.8%	89.5%	85.1%
Greenbush	94.5%	85.7%	98.0%	94.6%	95.4%	93.5%	93.7%	94.7%	94.6%	91.7%	98.0%	94.8%	94.1%
Haverhill	88.9%	82.4%	90.6%	93.9%	93.0%	92.3%	92.6%	92.5%	92.5%	88.6%	93.1%	94.2%	91.3%
Kingston/Plymouth	93.8%	84.8%	94.0%	93.0%	90.1%	90.2%	91.6%	92.7%	90.6%	87.3%	95.4%	92.4%	91.3%
Lowell	91.4%	84.9%	90.9%	89.2%	92.7%	91.8%	93.0%	90.6%	89.6%	85.3%	95.4%	95.0%	90.8%
Middleboro	89.7%	85.6%	95.7%	90.3%	89.4%	88.1%	88.5%	91.8%	91.3%	88.3%	93.6%	87.4%	89.9%
Needham	95.3%	90.0%	91.4%	90.2%	92.0%	88.8%	91.6%	94.6%	89.9%	85.3%	92.2%	92.0%	91.0%
Newburyport	93.1%	85.8%	92.2%	92.7%	92.7%	91.9%	89.8%	92.6%	86.8%	85.3%	94.6%	93.7%	90.9%
Providence	92.2%	88.1%	86.5%	87.8%	87.1%	81.4%	86.6%	84.0%	82.5%	83.0%	89.0%	90.8%	86.5%
Rockport	92.4%	85.5%	92.7%	93.8%	92.2%	93.4%	90.1%	93.4%	86.4%	85.4%	96.2%	95.0%	91.3%
Stoughton	89.7%	86.5%	86.9%	87.1%	88.7%	81.1%	82.7%	84.3%	82.4%	80.1%	90.7%	87.3%	85.6%
Worcester	92.0%	89.6%	90.8%	88.0%	83.0%	78.9%	88.5%	93.3%	85.7%	82.4%	90.5%	88.8%	87.7%
Grand Total	92.4%	87.5%	91.4%	90.3%	90.0%	87.8%	89.4%	90.8%	88.3%	85.2%	93.2%	91.9%	89.8%



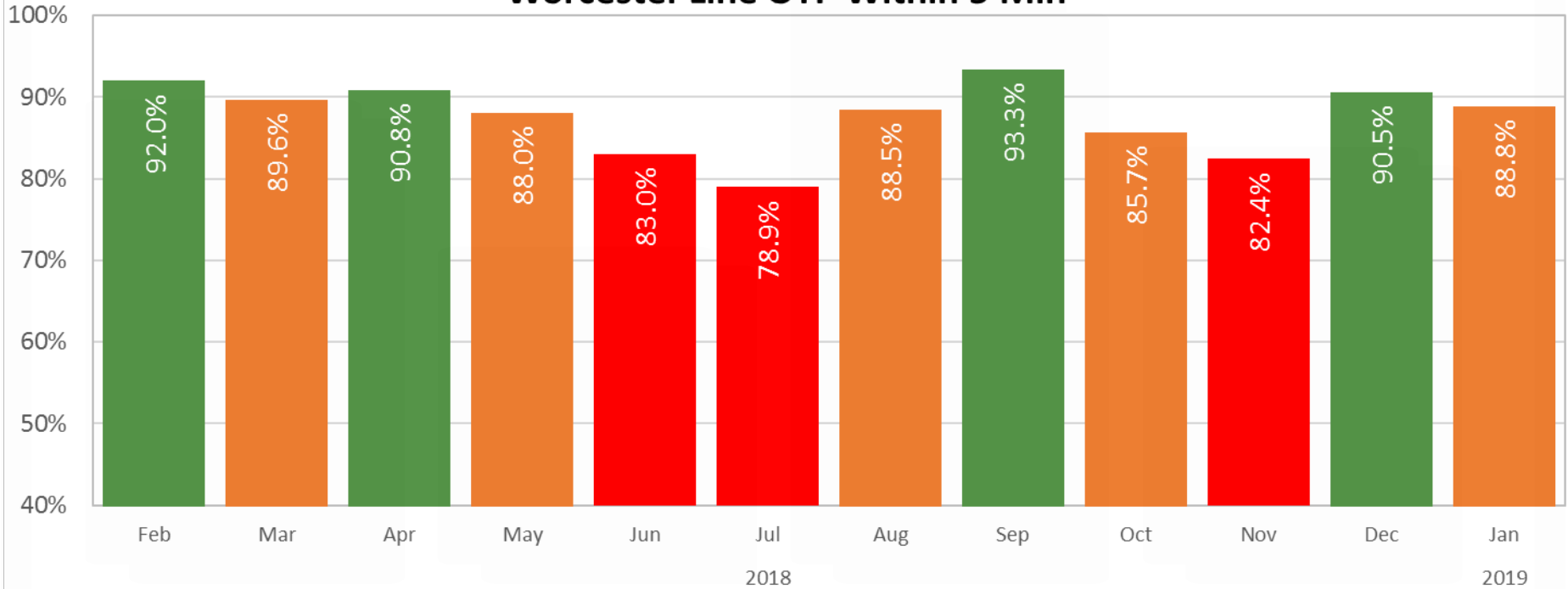
OTP Within 10 Minutes

	February 2018	March 2018	April 2018	May 2018	June 2018	July 2018	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	Trailing Year Average
Fairmount	98.8%	98.4%	99.3%	99.5%	97.8%	98.8%	97.2%	97.2%	98.6%	98.0%	99.5%	97.5%	98.4%
Fitchburg	96.2%	93.1%	93.1%	93.2%	92.9%	93.0%	94.4%	93.7%	93.6%	85.7%	94.4%	93.3%	93.1%
Franklin	96.2%	94.4%	95.5%	91.9%	93.1%	87.5%	89.2%	92.2%	91.0%	90.9%	96.3%	95.0%	92.7%
Greenbush	97.3%	89.5%	98.9%	97.3%	97.8%	95.8%	96.8%	96.5%	96.9%	95.1%	98.6%	96.7%	96.4%
Haverhill	95.3%	89.8%	96.2%	96.5%	97.0%	96.5%	96.0%	96.5%	96.9%	94.1%	96.9%	96.7%	95.7%
Kingston/Plymouth	97.8%	89.3%	98.0%	96.6%	96.0%	95.8%	96.0%	96.2%	94.7%	91.0%	98.0%	94.5%	95.3%
Lowell	97.4%	92.1%	96.9%	96.7%	97.4%	97.0%	97.4%	96.5%	95.5%	94.4%	98.5%	97.5%	96.4%
Middleboro	95.3%	91.1%	98.3%	95.4%	95.2%	94.0%	92.2%	95.1%	94.7%	93.5%	97.4%	93.0%	94.6%
Needham	98.9%	96.2%	96.8%	95.1%	96.7%	94.9%	96.6%	98.7%	95.3%	93.4%	97.3%	97.6%	96.4%
Newburyport	97.3%	91.2%	97.1%	97.2%	96.2%	98.2%	96.1%	97.6%	93.5%	94.1%	97.8%	96.4%	96.0%
Providence	96.9%	92.9%	94.0%	94.1%	94.3%	90.8%	93.9%	92.5%	91.9%	90.8%	95.4%	95.3%	93.5%
Rockport	96.1%	90.6%	96.4%	97.2%	97.4%	97.0%	94.6%	98.1%	93.8%	91.8%	98.0%	98.3%	95.8%
Stoughton	94.9%	94.0%	94.7%	94.4%	94.2%	89.9%	90.3%	92.8%	89.8%	90.6%	94.8%	95.5%	93.0%
Worcester	96.1%	93.9%	96.2%	94.7%	90.2%	88.1%	93.7%	96.5%	91.9%	91.9%	95.5%	94.8%	93.6%
Grand Total	96.8%	92.8%	96.4%	95.7%	95.3%	94.0%	94.6%	95.7%	94.1%	92.6%	97.0%	95.9%	95.1%

Worcester Line Performance



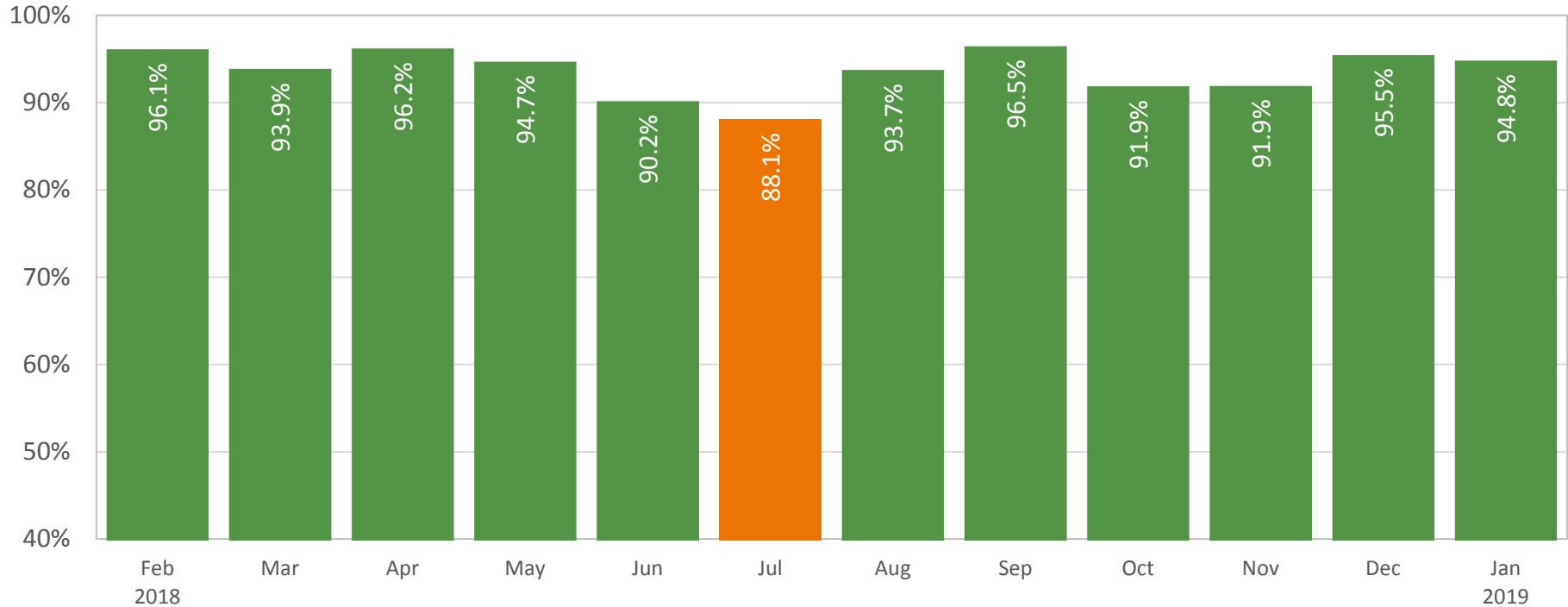
Worcester Line OTP Within 5 Min



Worcester Line Performance



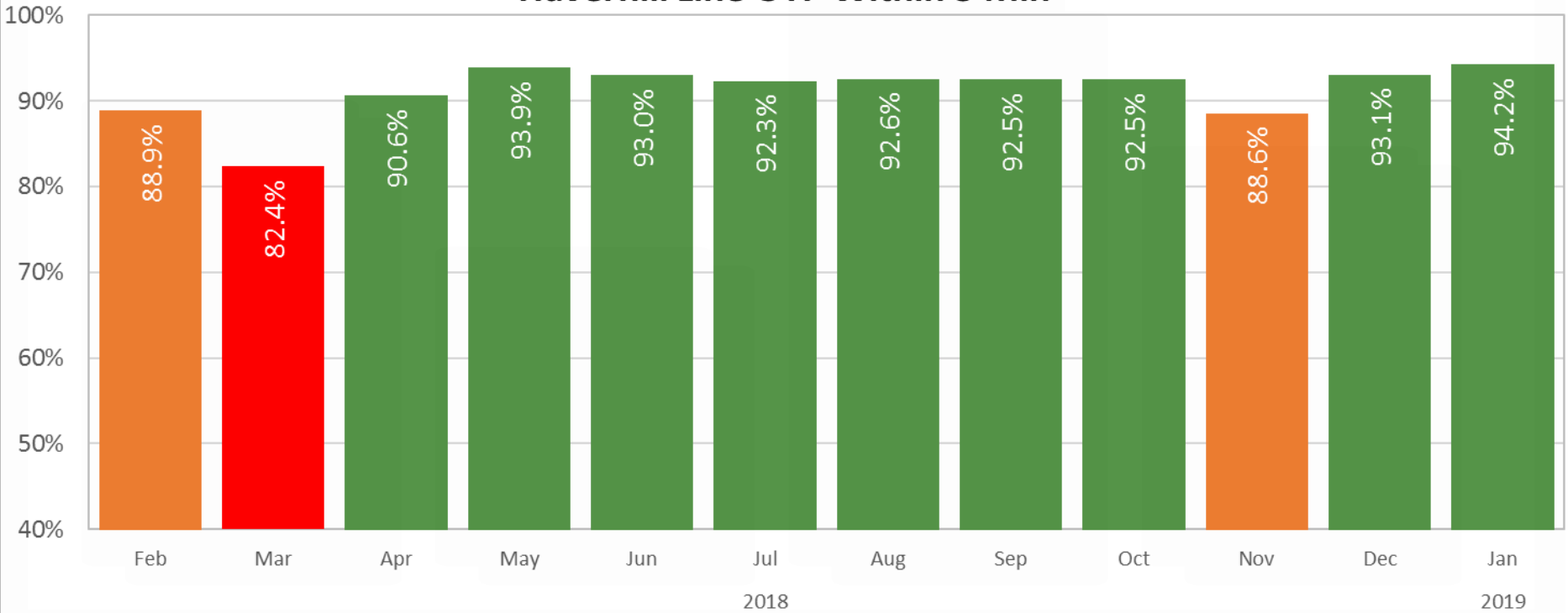
Worcester Line OTP Within 10 Min



Haverhill Line Performance



Haverhill Line OTP Within 5 Min



Haverhill Line Performance



Haverhill Line OTP within 10 Minutes

