

FMCB Commuter Rail Update

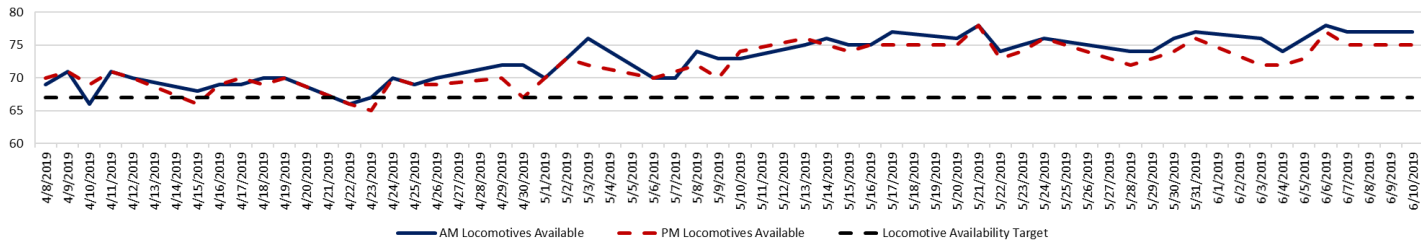
June 17, 2019



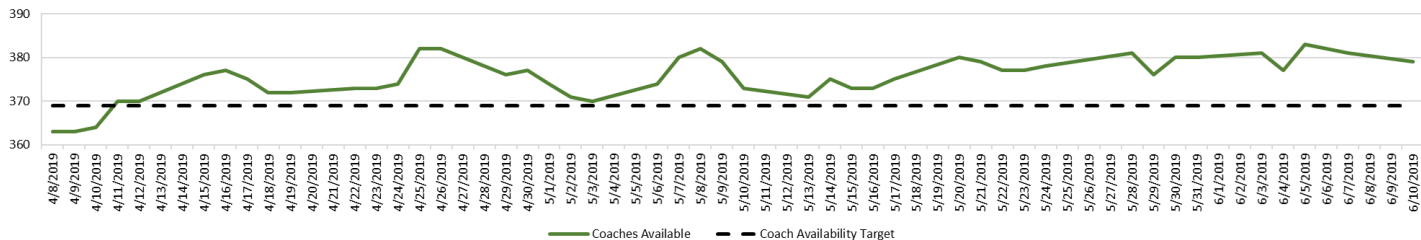


Equipment Availability

Locomotive Availability
(last 12 weeks)



Coach Availability
(last 12 weeks)

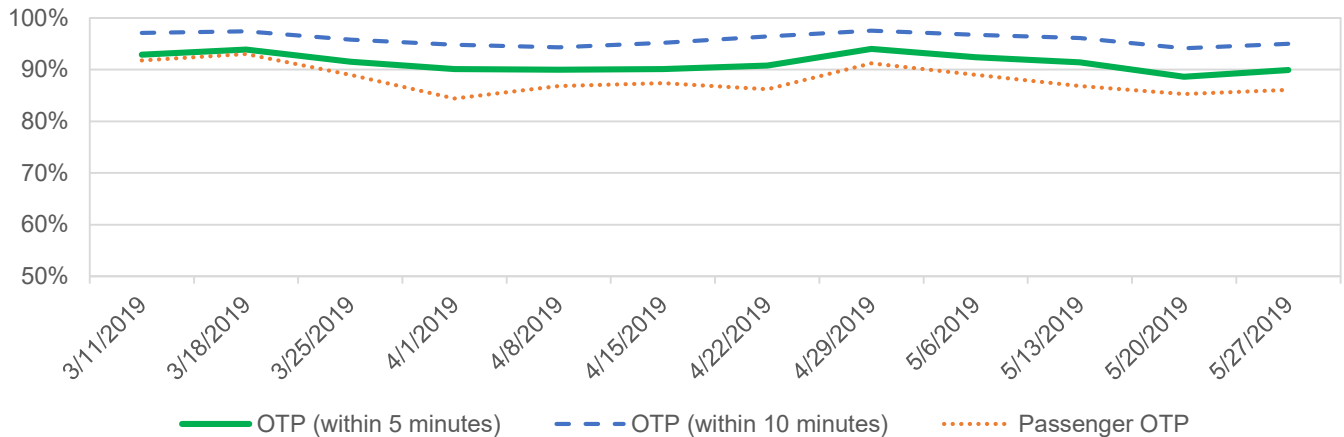




On-Time Performance

Best six month stretch of performance since the start of the contract
(December 2018 – May 2019)

On-Time Performance (OTP) by Week





OTP Within 5 Minutes

	June 2018	July 2018	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	February 2019	March 2019	April 2019	May 2019	Trailing Year Average
Fairmount	95.3%	96.8%	95.2%	94.1%	97.2%	95.3%	98.3%	96.2%	96.9%	95.7%	94.6%	95.6%	96.0%
Fitchburg	87.0%	85.5%	88.0%	88.1%	87.1%	76.3%	88.4%	88.1%	87.5%	89.3%	92.3%	92.3%	87.5%
Franklin	84.9%	77.8%	80.2%	84.8%	82.8%	79.7%	90.8%	89.5%	90.3%	92.7%	90.9%	90.3%	86.2%
Greenbush	95.4%	93.5%	93.7%	94.7%	94.6%	91.7%	98.0%	94.8%	93.2%	97.0%	89.8%	91.7%	94.0%
Haverhill	93.0%	92.3%	92.6%	92.5%	92.5%	88.6%	93.1%	94.2%	92.5%	92.3%	92.9%	95.7%	92.7%
Kingston/Plymouth	90.1%	90.2%	91.6%	92.7%	90.6%	87.3%	95.4%	92.4%	89.0%	93.7%	91.2%	90.2%	91.2%
Lowell	92.7%	91.8%	93.0%	90.6%	89.6%	85.3%	95.4%	95.0%	91.7%	92.3%	93.2%	94.4%	92.2%
Middleboro	89.4%	88.1%	88.5%	91.8%	91.3%	88.3%	93.6%	87.5%	88.7%	91.1%	81.7%	85.9%	88.8%
Needham	92.0%	88.8%	91.6%	94.6%	89.9%	85.3%	92.2%	92.0%	86.5%	91.6%	88.7%	93.4%	90.6%
Newburyport	92.7%	91.9%	89.8%	92.6%	86.8%	85.3%	94.6%	93.7%	91.6%	92.6%	93.6%	92.8%	91.5%
Providence	87.1%	81.4%	86.6%	84.0%	82.5%	83.0%	89.0%	90.7%	88.4%	86.6%	86.6%	87.2%	86.1%
Rockport	92.2%	93.4%	90.1%	93.4%	86.4%	85.4%	96.2%	95.0%	90.9%	92.9%	90.7%	91.7%	91.5%
Stoughton	88.7%	81.1%	82.7%	84.3%	82.4%	80.1%	90.7%	87.3%	82.9%	85.7%	84.7%	85.7%	84.7%
Worcester	83.0%	78.9%	88.5%	93.3%	85.7%	82.4%	90.5%	88.8%	87.0%	91.1%	89.0%	89.0%	87.3%
Grand Total	90.0%	87.8%	89.4%	90.8%	88.3%	85.2%	93.2%	91.9%	90.0%	91.8%	90.4%	91.4%	90.0%

*April and May data not finalized

Below
85%

85% -
90%

Over 90%



OTP Within 10 Minutes

	June 2018	July 2018	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	February 2019	March 2019	April 2019	May 2019	Trailing Year Average
Fairmount	97.8%	98.8%	97.2%	97.2%	98.6%	98.0%	99.5%	97.5%	98.2%	97.9%	96.6%	97.7%	97.9%
Fitchburg	92.9%	93.0%	94.4%	93.7%	93.6%	85.7%	94.4%	93.5%	91.9%	95.1%	95.9%	95.6%	93.3%
Franklin	93.1%	87.5%	89.2%	92.2%	91.0%	90.9%	96.3%	95.0%	93.3%	96.6%	96.1%	95.5%	93.0%
Greenbush	97.8%	95.8%	96.8%	96.5%	96.9%	95.1%	98.6%	96.7%	96.0%	98.5%	94.7%	96.7%	96.7%
Haverhill	97.0%	96.5%	96.0%	96.5%	96.9%	94.1%	96.9%	96.7%	96.6%	95.9%	96.6%	97.8%	96.5%
Kingston/Plymouth	96.0%	95.8%	96.0%	96.2%	94.7%	91.0%	98.0%	94.5%	93.8%	97.3%	95.7%	94.5%	95.3%
Lowell	97.4%	97.0%	97.4%	96.5%	95.5%	94.4%	98.5%	97.5%	96.5%	95.3%	98.0%	97.7%	96.8%
Middleboro	95.2%	94.0%	92.2%	95.1%	94.7%	93.5%	97.4%	93.2%	92.7%	95.5%	90.5%	92.1%	93.8%
Needham	96.7%	94.9%	96.6%	98.7%	95.3%	93.4%	97.3%	97.6%	93.7%	97.9%	94.2%	97.6%	96.1%
Newburyport	96.2%	98.2%	96.1%	97.6%	93.5%	94.1%	97.8%	96.4%	94.8%	96.9%	96.4%	97.3%	96.3%
Providence	94.3%	90.8%	93.9%	92.5%	91.9%	90.8%	95.4%	95.3%	93.6%	94.6%	94.0%	93.9%	93.4%
Rockport	97.4%	97.0%	94.6%	98.1%	93.8%	91.8%	98.0%	98.3%	94.8%	95.8%	94.8%	96.4%	95.9%
Stoughton	94.2%	89.9%	90.3%	92.8%	89.8%	90.6%	94.8%	95.5%	88.2%	92.7%	91.6%	93.5%	92.0%
Worcester	90.2%	88.1%	93.7%	96.5%	91.9%	91.9%	95.5%	94.8%	91.9%	95.5%	95.7%	95.2%	93.5%
Grand Total	95.3%	94.0%	94.6%	95.7%	94.1%	92.6%	97.0%	95.9%	94.2%	96.1%	95.4%	96.0%	95.1%

*April and May data not finalized

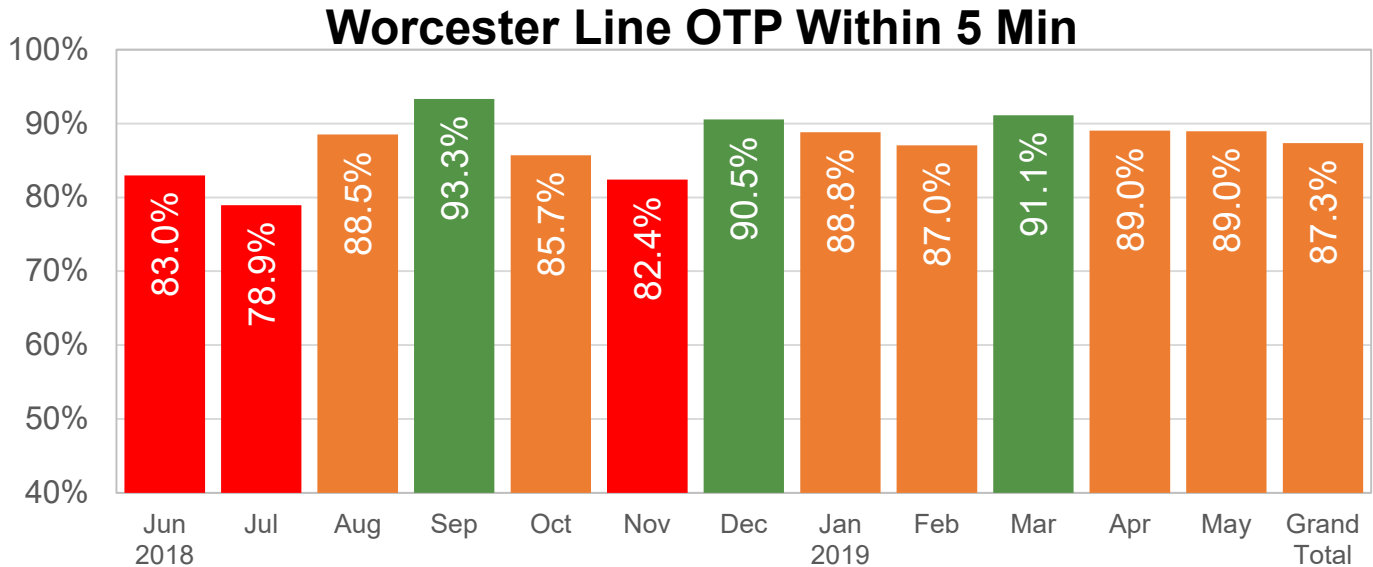
Below
85%

85% -
90%

Over 90%

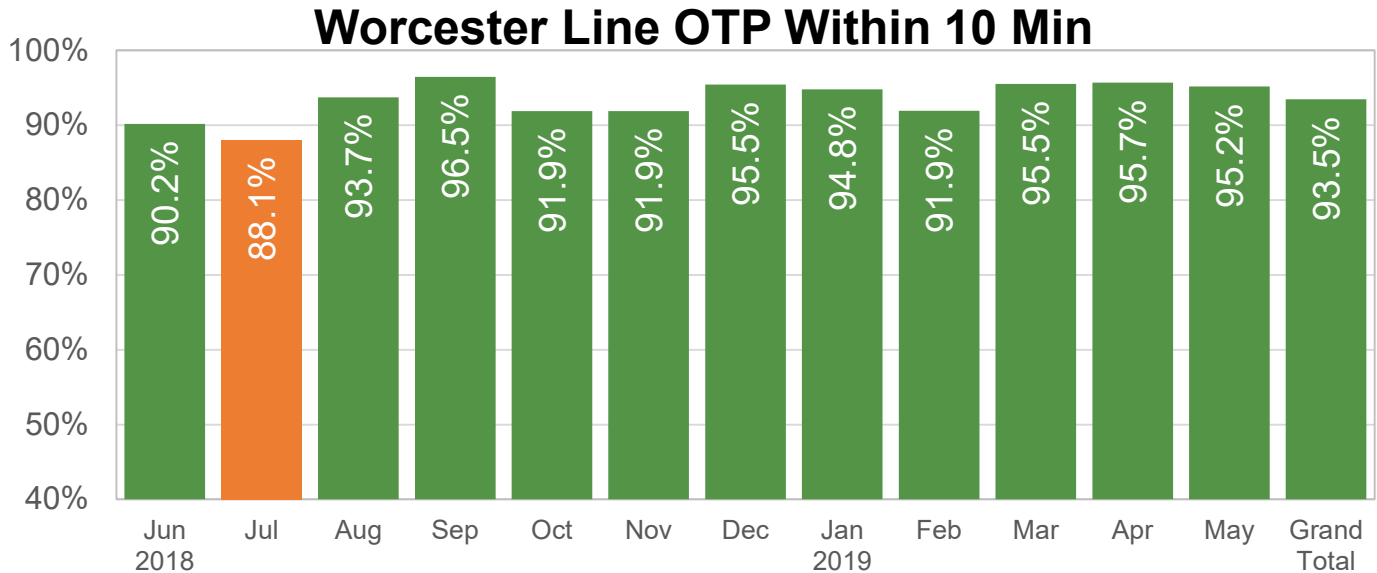


Worcester Line Performance





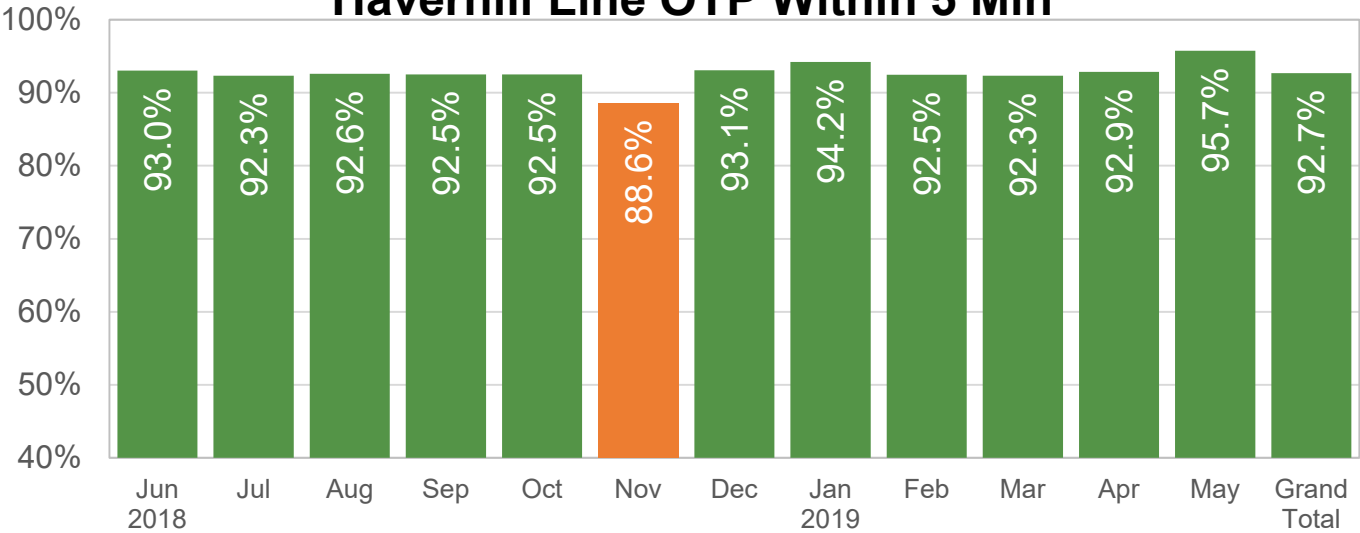
Worcester Line Performance





Haverhill Line Performance

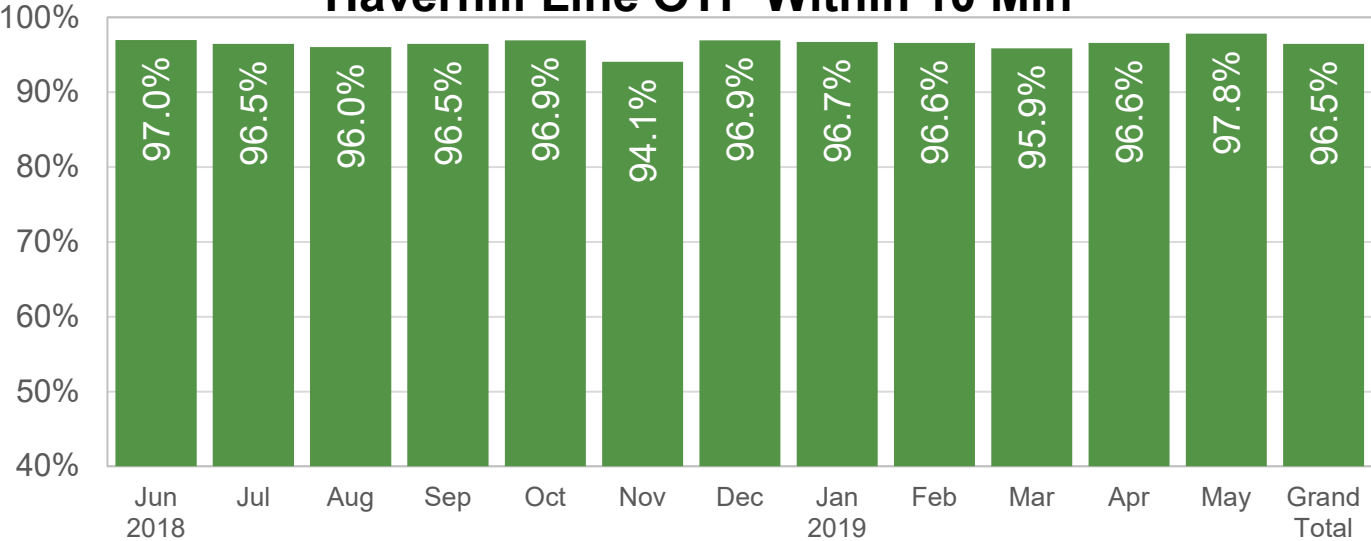
Haverhill Line OTP Within 5 Min





Haverhill Line Performance

Haverhill Line OTP Within 10 Min

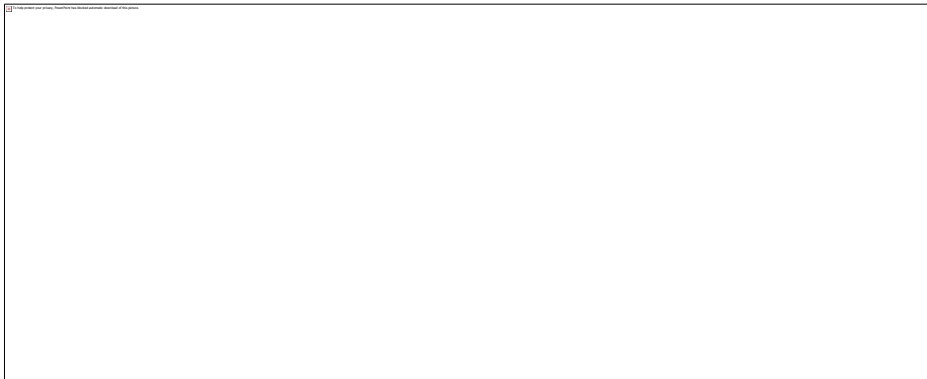




Keolis Continues Focus on Hiring Additional Conductors

16 new Assistant Conductors joined the ranks on May 17, 2019

- Assistant Conductors participate in an 8-week training program
- The program includes classroom instruction, exams, time on board trains, and customer service training
- Class adds to a historic headcount for train crews – a benefit to performance and passenger experience





Franklin Double-Track Project

Crews continue to make progress

- Project adds nearly 4 miles of double track between Walpole and Norfolk stations
- Only 5 of the Franklin Line's 21 miles are double track
- Double track provides greater operational flexibility
- Rail delivered, and crews begin assembling track this week
- Estimated to be in service by early 2020

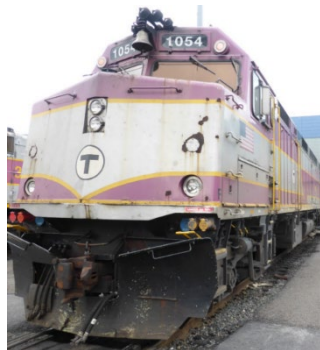




F40PH-3C Locomotive Overhaul

The first 3 locomotives from Boise are running in service

- Locomotive #1054 was commissioned and began revenue service on 5/6/19.
- Locomotive #1050 was commissioned and began 30-day revenue service testing 5/22/19.
- Locomotive #1032 was commissioned and began 30-day revenue service testing 6/7/19.





F40PH-3C Locomotive Overhaul

Order status update

Next units to arrive from Boise:

- Unit #4 1061 shipped 5/30/19 – arriving in Boston 6/20/19
- Unit #5 1028 estimated ship date 6/20/19 – arriving in Boston 7/11/19
- Unit #6 1068 estimated ship date 6/28/19 – arriving in Boston 7/18/19

First 10 locomotive completion forecast:

- The last unit of the base 10 is expected to ship from Boise on 9/25/19 and to be in service by 10/9/19.

Option order status:

- Unit #11 1074 is in Boise
- Unit #12 1065 shipped to Boise on 5/16/19
- Unit #13 1057 shipped to Boise on 5/16/19
- Unit #14 1060 is in queue to go to Boise