Foodborne Illness Investigation Task List

This is a comprehensive list describing many of the important tasks that may be part of a foodborne illness outbreak investigation. This list is a guide of procedures that may be undertaken during an investigation.

	Epidemiology		Environmental		Laboratory	
	Interview complainant and complete FBI		Obtain a copy of the menu of the foods served		Facilitate the collection of stool samples	
	Complaint Worksheet		Obtain a list of food employees		from food employees	
	Obtain list of attendees of suspect meal		Obtain food employee work schedules		Facilitate the collection of stool samples	
	including names, addresses, phone numbers		Determine food employee duties		from patrons	
	Determine if cases had other common		Exclude/restrict ill food employees		Verify patron-reported diagnoses	
	exposures		Conduct a thorough food preparation		Verify that bacterial isolates from	
	Obtain list of cases: symptoms, onset, medical		(HACCP) risk assessment of suspect foods,		hospital and private labs have been sent	
	attention, diagnoses		including who prepared what and when, by		to the State Lab for further analysis and	
	Obtain line list of foods eaten		observation if possible or by interview		comparison	
	Look for additional cases		Observe general food preparation practices		Collect left-over food samples from	
	Develop and distribute questionnaires to		Interview food employees about food		patrons, and submit to the State Lab	
	attendees		preparation practices		Collect relevant food samples from the	
	Interview food employees for evidence of		Initiate and document corrective actions		establishment, and submit to the State	
	illness		Identify the source of suspect foods		Lab	
	Interview ill food employees to determine		Obtain the suppliers' receipts for the suspect		Collect relevant environmental samples	
	common exposures		foods		(swabs, water), and submit to the State	
	Develop and distribute questionnaire to food		Obtain original packaging if possible		Lab	
	employees		Conduct a traceback of suspect foods			
	Analyze questionnaires		Summarize and determine contributing factors			
	Write final report		Recommend actions to prevent future			
			outbreaks			
Other agencies which may need to be contacted:						
Working Group on Foodborne Illness Control						
• Food Protection Program (Phone: 617-983-6712, Fax: 617-983-6770)						
 Division of Epidemiology and Immunization (Phone: 617-983-6800, Fax: 617-983-6840) 						
o Bureau of Laboratories (Food/Enteric Lab: 617-983-6610, Analytical Chemistry Lab: 617-983-6653 or 6658)						
	Other state agencies and local health departments					
D EDA or USDA (Usually contacted through Food Protection Program)						

- **□** FDA or USDA (Usually contacted through Food Protection Program)
- **CDC** (Usually contacted through Division of Epidemiology and Immunization)