

Executive Office of the Trial Court  
Case Flow Metrics Report

Calendar Year 2012  
Quarter 4

Honorable Robert A. Mulligan  
Chief Justice of the Trial Court

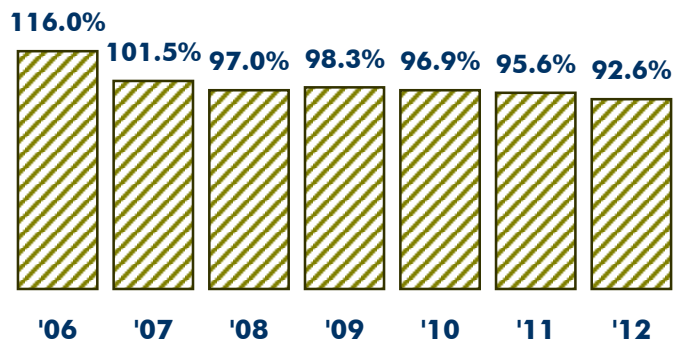
Harry Spence  
Court Administrator

February 19, 2013



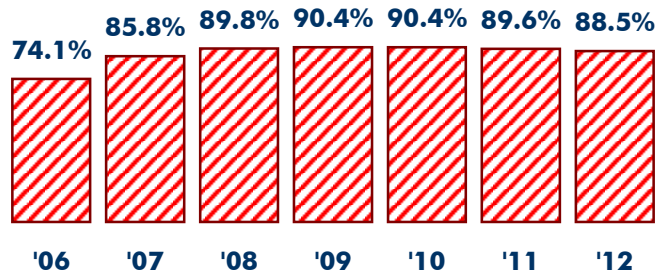
## Case Flow Metrics Summary: 2006 Through 2012 (Q4) All Court Departments

### Metric 1: Clearance Rate

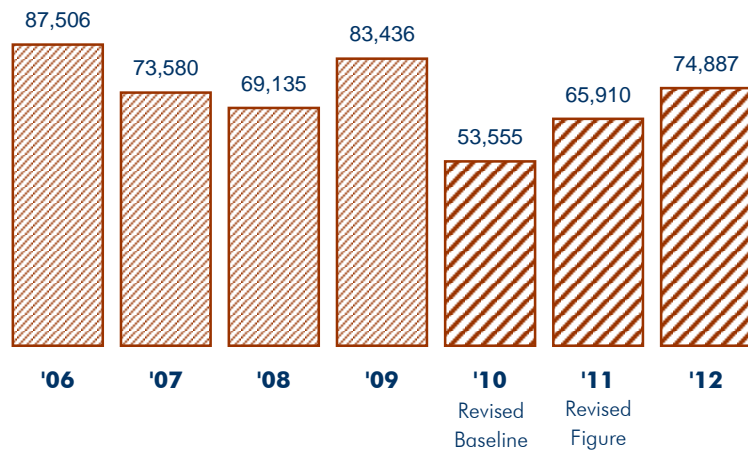


### Metric 2: Time to Disposition

Percentage of cases disposed within time standard.

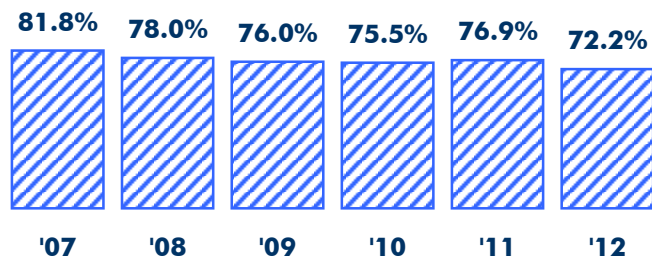


### Metric 3: Cases Pending Beyond Time Standards



### Metric 4: Trial Date Certainty

Percentage of cases disposed within two trial date settings.



# Case Flow Metric 1 - Clearance Rate

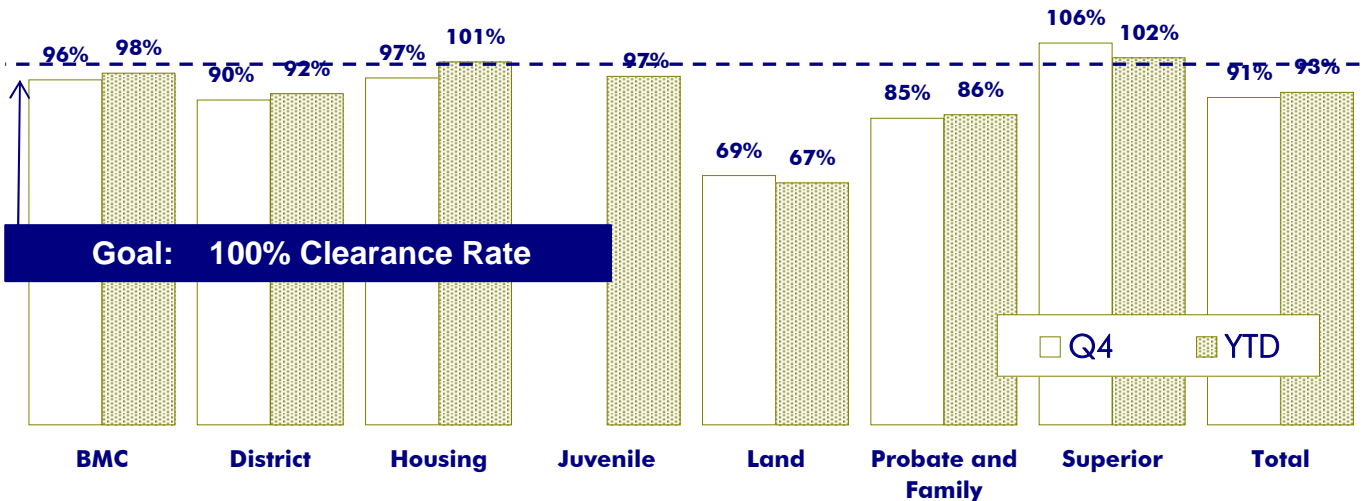
## Q4

Case Activity October 1, 2012 to December 31, 2012

Court Department	New Cases	Disposed Cases	Clearance Rate (Goal: 100%)	Progress Towards Goal
<b>Boston Municipal Court</b>				
Civil	9,902	9,453	95%	
Criminal	7,345	7,132	97%	
Sub-Total	17,247	16,585	96%	
<b>District Court</b>				
Civil	22,806	20,594	90%	
Criminal	50,522	45,744	91%	
Sub-Total	73,328	66,338	90%	
<b>Housing</b>	11,116	10,742	97%	
<b>Juvenile</b>				
Civil				
Criminal				
Sub-Total				
<b>Land</b>	4,166	2,893	69%	
<b>Probate and Family</b>	15,391	13,142	85%	
<b>Superior</b>				
Civil	5,255	5,606	107%	<b>Goal Achieved</b>
Criminal	1,104	1,157	105%	
Sub-Total	6,359	6,763	106%	
<b>Total</b>	127,607	116,463	91%	<b>Goal Achieved</b>

## YTD

### CY2012 - Clearance Rate



## Notes

The quarterly and annual goal for this metric is 100%.

For the **District Court** the number of cases for case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts, whereas case flow metric 2 does not include JMS courts (Brockton, Barnstable).

For the **Juvenile Court**, Quarter 4 metrics data were not reported due to MassCourts conversion.

For the **Land Court**, the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket.

For the **Superior Court** the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

## Case Flow Metric 2: Time to Disposition

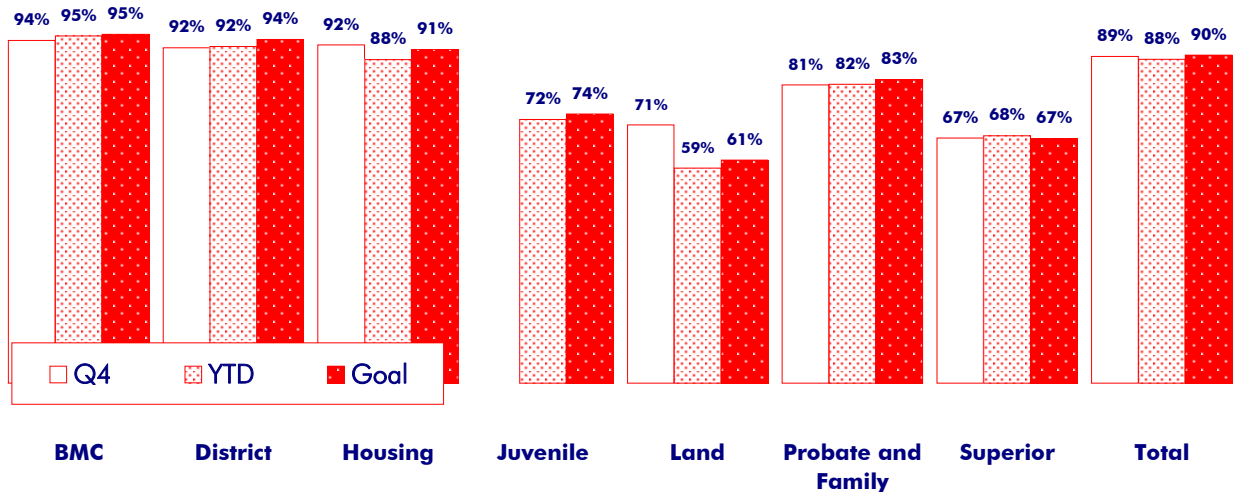
# Q4

### Case Activity October 1, 2012 to December 31, 2012

Court Department	Total Disposed	Disposed Within Time Standard	% Within Time Standard	Time to Disposition Goal	Progress Towards Goal
<b>Boston Municipal Court</b>					
Civil	9,453	9,187	97%	97%	<b>Goal Achieved</b>
Criminal	7,132	6,340	89%	93%	
Sub-Total	16,585	15,527	94%	95%	
<b>District Court</b>					
Civil	20,606	19,859	96%	98%	
Criminal	43,413	38,797	89%	91%	
Sub-Total	64,019	58,656	92%	94%	
<b>Housing</b>	10,742	9,930	92%	91%	<b>Goal Achieved</b>
<b>Juvenile</b>					
Civil					
Criminal					
Sub-Total					
<b>Land</b>	214	151	71%	61%	<b>Goal Achieved</b>
<b>Probate and Family</b>	13,142	10,707	81%	83%	
<b>Superior</b>					
Civil	5,559	4,078	73%	73%	<b>Goal Achieved</b>
Criminal	1,086	370	34%	36%	<b>Goal Achieved</b>
Sub-Total	6,645	4,448	67%	67%	
<b>Total</b>	111,347	99,419	89%	90%	

# YTD

### CY2012 - % Disposed Within Time Standard



## Notes

The baseline was established from calendar year 2011. The quarterly and annual goals for this metric (percent disposed within time standards) is to maintain the CY 2011 annual percentage.

For the District Court, information includes all divisions. Time Standard period for all courts, excluding Bascot Courts (Barnstable, Brockton, and Lawrence) are derived from MassCourts using a total time standard period of 540 days to disposition. For Civil Bascot Courts (Barnstable, Brockton & Lawrence) time to disposition data is for an estimated 18 month period due to the limits of the Bascot system.

For the **Juvenile Court**, Quarter 4 metrics data were not reported due to MassCourts conversion.

# Case Flow Metric 3: Pending Cases Beyond Time Standards

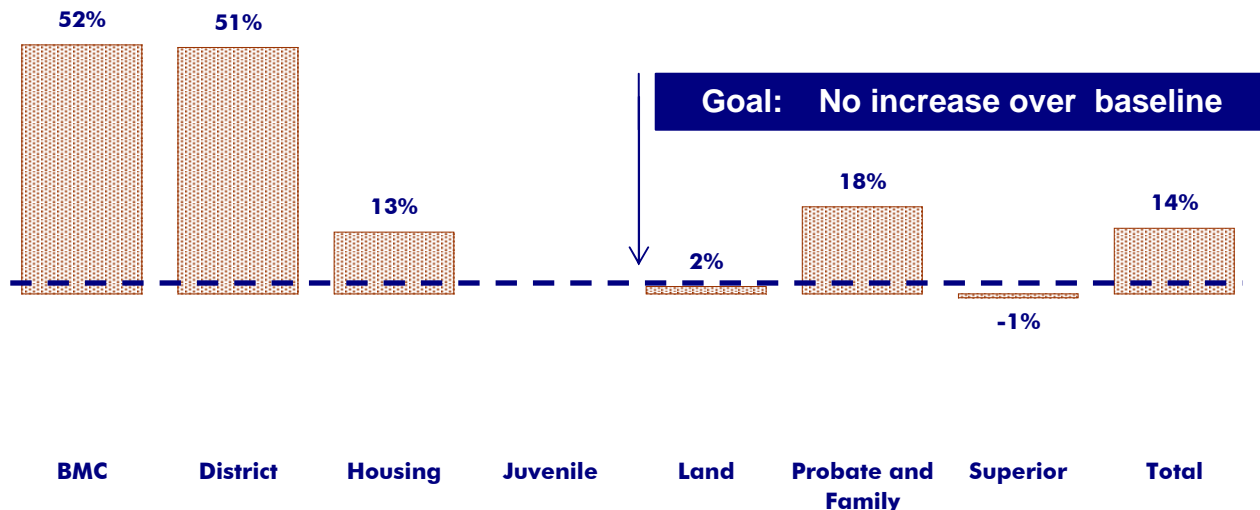
## Q4

Case Status December 31, 2012

Court Department	Baseline	Pending Beyond Time Standards	Total Number Pending	% Change from Baseline	Progress Towards Goal
<b>Boston Municipal Court</b>					
Civil	227	259	3,060	14%	
Criminal	503	849	10,617	69%	
Sub-Total	730	1,108	13,677	52%	
<b>District Court</b>					
Civil	6,879	11,899	40,715	73%	
Criminal	6,445	8,251	71,390	28%	
Sub-Total	13,324	20,150	112,105	51%	
<b>Housing</b>	2,168	2,446	5,720	13%	
<b>Juvenile</b>					
Civil	4,389	4,024	9,464		
Criminal	5,514	3,452	7,576		
Sub-Total	9,903	7,476	17,040		
<b>Land</b>	10,237	10,397	13,026	2%	
<b>Probate and Family</b>	21,135	24,965	55,089	18%	
<b>Superior</b>					
Civil	5,866	5,487	26,078	-6%	<b>Goal Achieved</b>
Criminal	2,547	2,858	5,483	12%	
Sub-Total	8,413	8,345	31,561	-1%	<b>Goal Achieved</b>
<b>Total</b>	65,910	74,887	248,218	14%	

## YTD

### CY2012 - % Change in Pending Cases Beyond Time Standards





## Notes

The baseline was established from the end of calendar year 2011. The annual goal for this metric (number of cases pending beyond time standards) is not to exceed the number of cases pending beyond time standards as of December 31, 2011.

For the Juvenile Court, Quarter 3 data (which excluded data from Essex County, Norfolk County and the last two weeks of Franklin/Hampshire and Worcester Counties due to MassCourts expansion) was used for Quarter 4.

## Case Flow Metric 4: Trial Date Certainty

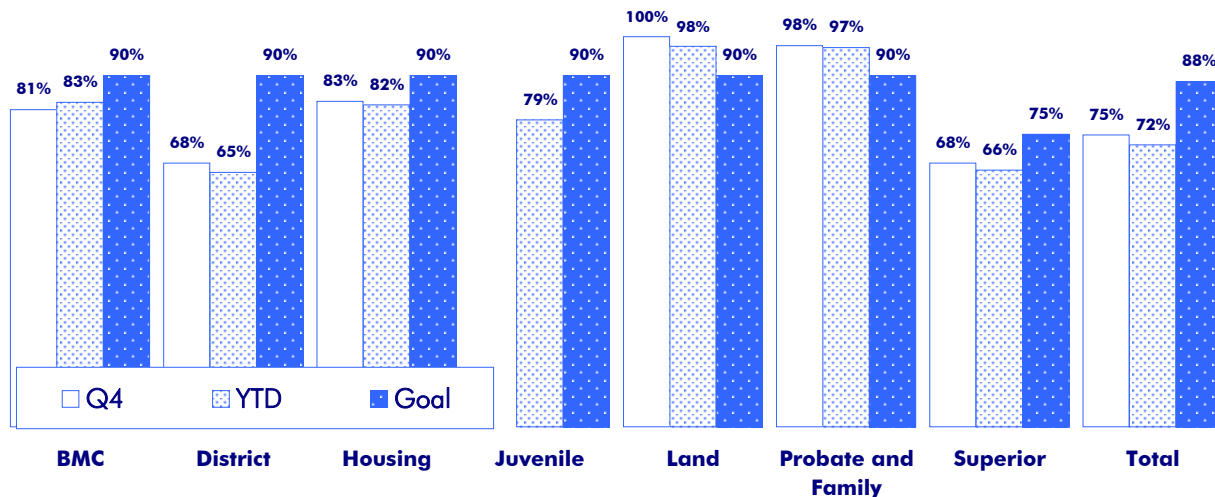
# Q4

Case Activity October 1, 2012 to December 31, 2012

Court Department	Trial Settings				Disposed w/i Two Trial Date Settings	Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	All			
<b>Boston Municipal Court</b>							
Civil	25	17	4	51	82%	90%	
Criminal	109	44	16	189	81%	90%	
Sub-Total	134	61	20	240	81%	90%	
<b>District Court</b>							
Civil	37	29	18	96	69%	90%	
Criminal	645	344	186	1,465	68%	90%	
Sub-Total	682	373	204	1,561	68%	90%	
<b>Housing</b>	250	97	29	416	83%	90%	
<b>Juvenile</b>							
Civil							
Criminal							
Sub-Total							
<b>Land</b>	9	1	0	10	100%	90%	<b>Goal Achieved</b>
<b>Probate and Family</b>	313	28	8	349	98%	90%	<b>Goal Achieved</b>
<b>Superior</b>							
Civil	60	51	25	158	70%	75%	
Criminal	41	50	22	141	65%	75%	
Sub-Total	101	101	47	299	68%	75%	
<b>Total</b>	1,489	661	308	2,875	75%	88%	

# YTD

CY2012 - % Disposed Within Two Trial Date Settings



## Notes

For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

For the **Juvenile Court**, Quarter 4 metrics data were not reported due to MassCourts conversion.