

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

23 Service Center Road, Northampton, MA 01060

Phone: 413-586-7525 Fax: 413-784-1037

TTY 800-769-9991

|  |
| --- |
| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

April 9, 2019

Christopher J. Donelan, Sheriff

Franklin County Jail and House of Correction

160 Elm Street

Greenfield, MA 01301 (electronic copy)

Re: Facility Inspection - Franklin County Jail and House of Correction, Greenfield

Dear Sheriff Donelan:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Franklin County Jail and House of Correction on April 5, 2019 accompanied by Christopher Pelletier, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 79 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**ENTRANCE**

*Lobby*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**INTAKE**

*Search Room # 1*

No Violations Noted

*Search Room # 2*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Transportation Office*

No Violations Noted

**UNIT E**

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty in cell # E01

*Medical Exam Room*

No Violations Noted

*Intake Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty in cell # 1, 2, and 3

*Storage*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Booking*

No Violations Noted

*Sally Port*

No Violations Noted

*Sally Port Bathroom*

No Violations Noted

*Regional Booking Office*

No Violations Noted

*Property*

No Violations Noted

**HUMAN SERVICES**

*Teacher’s Office*

No Violations Noted

*Library*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Maintenance Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Classrooms*

No Violations Noted

**PROGRAMS**

*Staff Bathroom*

No Violations Noted

*Maintenance Closet*

No Violations Noted

*Offices*

No Violations Noted

*Library*

No Violations Noted

**MEDICAL**

*Staff Bathroom*

No Violations Noted

*Utility Closet*

No Violations Noted

*Offices*

No Violations Noted

*Pharmacy*

No Violations Noted

*Break Room and Records*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Storage Closet*

No Violations Noted

*Dental Office*

No Violations Noted

*Dental Handwashing Sink*

No Violations Noted

*Optometry Office*

No Violations Noted

*Exam Room # 1*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**HOUSING**

**A Pod**

*Storage Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Multi-Purpose Room*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # A22, A27, and A31

*Lower Showers*

105 CMR 451.123\* Maintenance: Floor finish damaged outside shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 and 2

*Lower Janitor’s Closet*

No Violations Noted

*Recreation Area*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Showers* Unable to Inspect Shower # 2 - In Use

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 and 3

*Upper Janitor’s Closet*

No Violations Noted

**Sub Day Room**

No Violations Noted

*Cells*

No Violations Noted

*Shower*

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower

**Office Between A and B Pod**

No Violations Noted

**B Pod**

*Staff Office*

No Violations Noted

*Storage Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Cells*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Padding damaged on chair

*Lower Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1 and 2

*Lower Janitor’s Closet*

No Violations Noted

*Juice Bar*

No Violations Noted

*Recreation Area*

No Violations Noted

*Interview Room*

No Violations Noted

*Upper Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged outside shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Caulking dirty outside shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 2 and 3

*Upper Janitor’s Closet*

No Violations Noted

**Sub Day Room**

No Violations Noted

*Cells*

No Violations Noted

*Shower*

105 CMR 451.123 Maintenance: Soap scum on walls in shower

105 CMR 451.123\* Maintenance: Caulking dirty outside shower

105 CMR 451.123\* Maintenance: Floor paint damaged outside shower

**C Pod**

*Storage Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding damaged on exercise bicycle

*Cells*

No Violations Noted

*Lower Showers*

105 CMR 451.123 Maintenance: Floor paint damaged outside of shower # 2

105 CMR 451.123\* Maintenance: Floor paint damaged outside of shower # 1

105 CMR 451.123 Maintenance: Caulking dirty outside of shower # 2

105 CMR 451.123\* Maintenance: Caulking dirty outside of shower # 1

105 CMR 451.123 Maintenance: Wall dirty outside shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1

*Lower Janitor’s Closet*

No Violations Noted

*Recreation Area*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Showers*

105 CMR 451.123 Maintenance: Caulking dirty outside of shower # 2 and 3

105 CMR 451.123\* Maintenance: Caulking dirty outside of shower # 1

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 3

105 CMR 451.123 Maintenance: Wall dirty outside shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall dirty outside shower # 3

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 and 2

*Upper Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop improperly stored on floor

**Sub Day Room**

105 CMR 451.353 Interior Maintenance: Wall vent dusty

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # C10

*Shower*  
105 CMR 451.123\* Maintenance: Floor damaged outside of shower

**Office Between C and D Pod**

No Violations Noted

**D Pod**

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding damaged on exercise bicycle

105 CMR 451.353\* Interior Maintenance: Chair padding damaged

*Storage Closet*

No Violations Noted

*Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Multi-Purpose Room*

No Violations Noted

*Cells*

No Violations Noted

*Lower Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Caulking dirty outside of shower # 1 and 2

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 and 2

*Interview Room*

No Violations Noted

*Lower Janitor’s Closet*

No Violations Noted

*Juice Bar*

No Violations Noted

*Recreation Area*

No Violations Noted

*Upper Showers* Unable to Inspect Shower # 2 - In Use

105 CMR 451.123 Maintenance: Soap scum on walls in shower 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Caulking dirty outside shower # 1 and 3

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1 and 3

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 1 and 3

*Upper Janitor’s Closet*

No Violations Noted

**Sub Day Room**

105 CMR 451.353 Interior Maintenance: Wall vent rusted

*Cells*

No Violations Noted

*Shower*

105 CMR 451.123\* Maintenance: Caulking dirty outside of shower

**PRINT SHOP**

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**KITCHEN**

*Dishwashing Area*

FC 4-302.14 Numbers and Capacities, Testing Devices: No Mechanical Ware Washing Machine

testing kit available

*3-Compartment Sink*

No Violations Noted

*2-Door Refrigerator*

No Violations Noted

*3-Door Warmers*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Baking Area*

No Violations Noted

*Prep Tables*

No Violations Noted

*Refrigerator # 1*

No Violations Noted

*Refrigerator # 2/Produce Prep*

No Violations Noted

*Freezer*

No Violations Noted

*Ice Machine*

No Violations Noted

*Dry Storage*

No Violations Noted

*Kitchen Office*

No Violations Noted

*Maintenance Closet*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Inmate Changing Room*

No Violations Noted

**Staff Dining Area**

FC 4-502.13(B) Maintenance and Operation, Utensils: Bulk milk dispenser tube not cut at a diagonal

*Handwash Sink*

No Violations Noted

*Serving Line*

No Violations Noted

*Reach in Cooler*

No Violations Noted

*Compactor Room*

No Violations Noted

**MAINTENANCE SHOP**

No Violations Noted

*Maintenance Shop Bathroom*

No Violations Noted

**LAUNDRY ROOM**

No Violations Noted

*Bathroom*

No Violations Noted

*Male Staff Bathroom (hallway outside Laundry Room)*

No Violations Noted

*Female Staff Bathroom (hallway outside Laundry Room)*

No Violations Noted

**WAREHOUSE**

No Violations Noted

*Freezer # 1*

No Violations Noted

*Freezer # 2/Canteen*

No Violations Noted

*Bathroom*

No Violations Noted

**Dumpster Area**

No Violations Noted

**ADMINISTRATION - INNER**

*Break Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

*EHSO Office*

No Violations Noted

*Conference Room*

No Violations Noted

*Storage Closet*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Maintenance Closet*

No Violations Noted

*Offices*

No Violations Noted

**ADMINISTRATION – OUTER**

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

*Executive Conference Room*

No Violations Noted

*Offices*

No Violations Noted

*Maintenance Closet*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Male Locker Room*

No Violations Noted

*Female Locker Room*

No Violations Noted

*Weight Room*

No Violations Noted

*Maintenance Closet (near central control)*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**KIMBLE HOUSE**

**1st Floor**

*Triad Office*

No Violations Noted

*Bathroom*

No 105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Break Area*

No Violations Noted

*Offices*

No Violations Noted

**2nd Floor**

*Office*

No Violations Noted

*Kitchen/Laundry*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1060F at sink

*Bathroom*

No Violations Noted

*Rooms*

No Violations Noted

**3rd Floor**

*Hallway*

105 CMR 451.353 Interior Maintenance: Wall plaster damaged

*Rooms*

105 CMR 451.103 Mattresses: Mattress damaged in room # 3

105 CMR 451.353 Interior Maintenance: Wall plaster damaged in room # 4 and 6

105 CMR 451.353\* Interior Maintenance: Wall plaster damaged in room # 2, 3, and 5

105 CMR 451.353\* Interior Maintenance: Ceiling plaster damaged in room # 3

*Bathroom*

105 CMR 451.123 Maintenance: Floor tiles missing

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Shower # 1 and 2 dirty

**MINIMUMN SECURITY**

**1st Floor**

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

*Control*

No Violations Noted

*Day* Room

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1, 2, 3, 4, 5, 6, 7, 9, 10, 11, 12, 13,

14, 15, 16, 17, 18, 19, 20, 22, 24, 25, 26, 27, and 28

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 7 and 8

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 1, 2, 4, 5, 15, and 16

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 1, 3, 8, 9, and 10

*Library*

No Violations Noted

*Urinalysis Lab*

Unable to Inspect – Locked

**Downstairs**

*Laundry*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Floor damaged throughout

*Dining Area*

No Violations Noted

*Chemical Closet*

Unable to Inspect – Locked

*Storage Closet # 1*

No Violations Noted

*Storage Closet # 2*

No Violations Noted

**Bathroom**

*Left Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged outside shower # 1 and 2

105 CMR 451.123\* Maintenance: Walls damaged in shower # 1

*Right Showers*

Unable to Inspect – Under Construction

*Utility / Handwash Sink*

No Violations Noted

**3rd Floor**

*Gymnasium*

105 CMR 451.353\* Interior Maintenance: Padding ripped on universal machine

**VEHICLE MAINTENANCE**

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 970F at handwash sink

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Community Service Office**

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

**Observations and Recommendations**

1. The inmate population was 221 at the time of inspection.
2. At the time of inspection, female inmates were being housed in B Pod.
3. The Department recommends numbering all showers throughout the institution. This will assist the Department

and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404,

please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps

to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by

the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on

"Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click

"Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices

for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Lori Streeter, Superintendent (electronic copy)

Lieutenant Christopher Pelletier, Standards and Compliance Officer (electronic copy)

Jasmine Ward, Administrative Clerk, Greenfield Health Department (electronic copy)

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate