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The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 23 Service Center Road, Northampton, MA 01060 Phone: 413-586-7525 Fax: 413 784-1037 TTY 800 769-9991

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

November 3, 2016

Christopher J. Donelan, Sheriff Franklin County Jail and House of Correction 160 Elm Street

Re: Facility Inspection - Franklin County Jail and House of Correction, Greenfield

Dear Sheriff Donelan:

Greenfield, MA 01301

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Franklin County Jail and House of Correction on October 31, 2016 accompanied by Officer Scott Letourneau. Violations noted during the inspection are listed below including 148 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

ENTRANCE

Lobby

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

INTAKE

Staff Bathroom

No Violations Noted

Search Room # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1

Search Room # 2

105 CMR 451.123* 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 Maintenance: Soap scum on walls in floor # 1

Transport Office

No Violations Noted

UNIT E

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # E-02

Medical Exam Room

No Violations Noted

Intake Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # A, B, and C

105 CMR 451.353*

Interior Maintenance: Floor dirty in cell # A

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

in cell #B

Storage

No Violations Noted

Booking

No Violations Noted

Sally Port

No Violations Noted

Sally Port Bathroom

No Violations Noted

Regional Booking Office

No Violations Noted

Property

No Violations Noted

PROGRAMS

Teacher's Office

No Violations Noted

Library

No Violations Noted

Staff Bathroom

No Violations Noted

Maintenance Closet

No Violations Noted

Classrooms

HUMAN SERVICES

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

MEDICAL

Staff Bathroom

No Violations Noted

Utility Closet

No Violations Noted

Offices

No Violations Noted

Pharmacy

No Violations Noted

Break Room and Records

No Violations Noted

Medical Waste Storage

No Violations Noted

Storage Closet

No Violations Noted

Dental Office

No Violations Noted

Dental Handwashing Sink

No Violations Noted

Optometry Office

No Violations Noted

Exam Room # 1

No Violations Noted

Exam Room # 2

No Violations Noted

Exam Room # 3

No Violations Noted

A POD

Storage Closet

No Violations Noted

Staff Bathroom

No Violations Noted

451-16(2)-Franklin-Greenfield-Report 11-3-16

Multi-Purpose Room

No Violations Noted

Cells

No Violations Noted

Lower Showers

Maintenance: Soap scum on walls in shower # 1 and 2 105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1 and 2 105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 1 and 2 105 CMR 451.123*

105 CMR 451.123*

Maintenance: Floor damaged in shower # 2

Lower Janitor's Closet

No Violations Noted

Recreation Area

No Violations Noted

Upper Showers

105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 1, 2, and 3 Maintenance: Caulking dirty outside shower # 2 105 CMR 451.123 Maintenance: Caulking dirty outside shower # 1 and 3 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 105 CMR 451.123* 105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1, 2, and 3

Upper Janitor's Closet

No Violations Noted

Sub Day Room Cells

No Violations Noted

Sub Day Room Shower

105 CMR 451.123* Maintenance: Soap scum on walls in shower Maintenance: Soap scum on floor in shower 105 CMR 451.123* 105 CMR 451.123* Maintenance: Caulking dirty outside shower Maintenance: Ceiling vent dusty in shower 105 CMR 451.123*

OFFICE BETWEEN A and B POD

No Violations Noted

B POD

Staff Office

Interior Maintenance: Ceiling tiles water stained 105 CMR 451.353

Storage Room

No Violations Noted

Staff Bathroom

No Violations Noted

Multi-Purpose Room

Cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 16

Lower Showers

105 CMR 451.123 Maintenance: Caulking dirty in shower # 1 105 CMR 451.123* Maintenance: Caulking dirty in shower # 2

Lower Janitor's Closet

No Violations Noted

Recreation Area

No Violations Noted

Interview Room

No Violations Noted

Upper Showers

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 3
105 CMR 451.123* Maintenance: Floor paint damaged outside shower # 1 and 2
105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1
105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 2 and 3
105 CMR 451.123* Maintenance: Caulking dirty outside shower # 1, 2, and 3
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 3

Upper Janitor's Closet

No Violations Noted

Sub Day Room

No Violations Noted

Sub Day Room Cells

No Violations Noted

Sub Day Room Shower

105 CMR 451.123 Maintenance: Soap scum on walls in shower
105 CMR 451.123 Maintenance: Soap scum on floor in shower
105 CMR 451.123* Maintenance: Caulking dirty outside shower
105 CMR 451.123* Maintenance: Floor paint damaged outside shower
105 CMR 451.123* Maintenance: Ceiling vent dusty in shower

PRINT SHOP

No Violations Noted

Inmate Bathroom

No Violations Noted

KITCHEN

Dishwashing Area

No Violations Noted

3-Bay Sink

2-Door Refrigerator

No Violations Noted

3-Door Warmers

No Violations Noted

Handwash Sink

No Violations Noted

Baking Area

No Violations Noted

Prep Tables

No Violations Noted

Refrigerator # 1

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly,

broken eggs on floor under food storage racks

Refrigerator # 2/Produce Prep

No Violations Noted

Freezer

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly,

ice build-up under cooler fans

Dry Storage

FC 3-302.11(A)(4)* Preventing Food and Ingredient Contamination: Preventing cross contamination, food

not appropriately covered, crouton container stored uncovered

Maintenance Closet

No Violations Noted

Inmate Bathroom

No Violations Noted

Inmate Changing Room

No Violations Noted

Staff Dining Area

FC 4-904.11(B) Protection of Clean Items, Storing: Utensils not presented to avoid contamination

Compactor Room

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Maintenance Shop

No Violations Noted

Maintenance Shop Bathroom

No Violations Noted

LAUNDRY ROOM

FC 4-904.11(B) Protection of Clean Items, Storing: Utensils not presented to avoid contamination

Female Staff Bathroom

No Violations Noted

451-16(2)-Franklin-Greenfield-Report 11-3-16

Male Bathroom

No Violations Noted

C-POD

Storage Closet

No Violations Noted

Staff Bathroom

No Violations Noted

Multi-Purpose Room

No Violations Noted

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 1, 3, 15, 19, 20, 21, 22, 23, 24, 25,

26, 27, 28, 29, 30, 34, 35, and 36

Lower Showers

105 CMR 451.123* 105 CMR 451.123* Maintenance: Floor paint damaged outside of shower # 1 and 2

105 CMR 451.123* 105 CMR 451.123* Maintenance: Caulking dirty outside of shower # 1 and 2 Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 2

Lower Janitor's Closet

No Violations Noted

Recreation Area

No Violations Noted

Upper Showers

105 CMR 451.123* 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 3 Maintenance: Soap scum on floor in shower # 1 and 3

105 CMR 451.123*

Maintenance: Wall dirty outside shower # 1

105 CMR 451.123 105 CMR 451.123* Maintenance: Floor dirty outside shower # 1 Maintenance: Floor dirty outside shower # 3

105 CMR 451.123*

Maintenance: Caulking dirty outside shower # 1, 2, and 3

Upper Janitor's Closet

No Violations Noted

Sub Day Room

No Violations Noted

Sub Day Room Cells

No Violations Noted

Sub Day Room Shower

105 CMR 451.123*

Maintenance: Floor damaged outside of shower

105 CMR 451.126 Hot Water: Hot water temperature recorded at 93°F

OFFICE BETWEEN C and D POD

No Violations Noted

Case Worker's Office

No Violations Noted

451-16(2)-Franklin-Greenfield-Report 11-3-16

D POD

Storage Closet

No Violations Noted

Office

No Violations Noted

Staff Bathroom

No Violations Noted

Multi-Purpose Room

No Violations Noted

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 1, 2, 3, 4, 13, 14, 15, 16, 17,

18, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 32, 34, and 35

Lower Showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Soap scum on floor in shower # 1 and 2 105 CMR 451.123* Maintenance: Caulking dirty outside of shower # 1 and 2 105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 2

105 CMR 451.123*

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 1

Interview Room

No Violations Noted

Lower Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Recreation Area

No Violations Noted

Upper Showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1, 2, and 3 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1, 2, and 3 Maintenance: Caulking dirty outside shower # 2 105 CMR 451.123 Maintenance: Caulking dirty outside shower # 1 and 3 105 CMR 451.123* Maintenance: Floor damaged outside shower # 1 105 CMR 451.123

Upper Janitor's Closet

No Violations Noted

Sub Day Room

No Violations Noted

Sub Day Room Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 9 and 11 105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 5, 6, and 8

Sub Day Room Shower

105 CMR 451.123* Maintenance: Soap scum on walls in shower Maintenance: Soap scum on floor in shower 105 CMR 451.123 Maintenance: Caulking dirty outside of shower 105 CMR 451.123 Maintenance: Ceiling vent dusty in shower 105 CMR 451.123

WAREHOUSE

No Violations Noted

Freezer # 1

No Violations Noted

Freezer # 2/Dry Storage

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, several canteen items stored less than 6" from the floor

Bathroom

No Violations Noted

Dumpster Area

No Violations Noted

ADMINISTRATION - INNER

Break Area

No Violations Noted

EHSO Office

No Violations Noted

Conference Room

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Maintenance Closet

No Violations Noted

Offices

No Violations Noted

ADMINISTRATION - OUTER

Break Room

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR

590.000, refrigerator temperature recorded at 46°F

Executive Conference Room

No Violations Noted

Offices

No Violations Noted

Maintenance Closet

Unable to Inspect - Locked

Female Bathroom

No Violations Noted

451-16(2)-Franklin-Greenfield-Report 11-3-16

Page 9 of 12

Male Bathroom

No Violations Noted

Male Locker Room

No Violations Noted

Female Locker Room

No Violations Noted

Weight Room

No Violations Noted

Central Control

No Violations Noted

Maintenance Closet near Central Control

Unable to Inspect - Locked

KIMBLE HOUSE

1ST Floor

Laundry

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged throughout room

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

2nd Floor

Office

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Floor damaged in front of toilet

Rooms

No Violations Noted

3rd Floor

Rooms

105 CMR 451.353*

Interior Maintenance: Wall and ceiling plaster damaged in room #3

Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 85°F

105 CMR 451.123

Maintenance: Ceiling vent dusty

MINIMUMN SECURITY

Staff Bathroom

105 CMR 451.123*

Maintenance: Floor tiles damaged

Control

Day Room

105 CMR 451.110(A) 105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Cells

105 CMR 451.353 105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 6, 8, 11, 12, 14, 21, and 28

Interior Maintenance: Floor paint damaged in cell # 1, 2, 3, 4, 5, 7, 9, 10, 13, 15, 18, 19,

20, 22, 23, 24, 25, and 27

105 CMR 451.353 105 CMR 451.353* 105 CMR 451.103 Interior Maintenance: Wall paint damaged in cell # 1, 2, and 16 Interior Maintenance: Wall paint damaged in cell # 4, 5, and 15

Mattresses: Mattress damaged in cell # 27

Library

No Violations Noted

Urinalysis Lab

No Violations Noted

Downstairs

Storage Closet

No Violations Noted

Bathroom

105 CMR 451.123 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 2 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 3 and 4

105 CMR 451.123*

Maintenance: Walls damaged in shower # 1

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Laundry

No Violations Noted

Dining Area

No Violations Noted

3rd Floor

Gymnasium

No Violations Noted

VEHICLE MAINTENANCE

No Violations Noted

Inmate Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Staff Bathroom

Observations and Recommendations

1. The inmate population was 251 at the time of inspection.

2. The Department recommends that dishwashing test strips be purchased and used daily to ensure dishwasher is meeting the required temperature.

3. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Lori Streeter, Superintendent

Chris Pelletier, EHSO

Nicole Zabko, Health Director, Greenfield Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit