2021 HEALTH CARE COST TRENDS HEARING

THE HEARING WILL
BEGIN AT 12:00PM ON
WEDNESDAY, NOVEMBER 17



2021 HEALTH CARE COST TRENDS HEARING

OPENING REMARKS

DR. STUART ALTMAN, HPC BOARD CHAIR
DAVID SELTZ, EXECUTIVE DIRECTOR
GOVERNOR CHARLIE BAKER
ATTORNEY GENERAL MAURA HEALEY



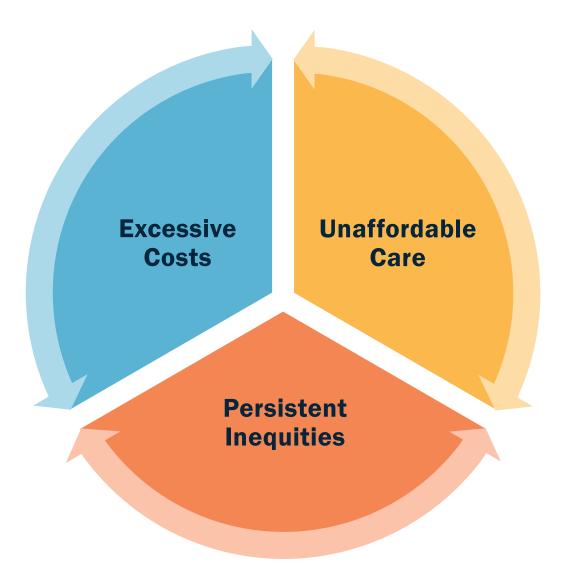


Health Care Spending and Affordability in Massachusetts

David Seltz, Executive DirectorDr. David Auerbach, Senior Director of Research and Cost Trends

The experience of the COVID-19 pandemic has exacerbated three interconnected challenges of the Massachusetts health care system.





Provider Perspectives on the Impact of COVID-19: Key Themes from 2021 Testimony



PATIENT IMPACTS

PROVIDER AND SYSTEM IMPACTS

Health Disparities

Providers described severe health disparities highlighted by COVID. Many noted deferred care, especially for chronic conditions and barriers to telehealth.



Workforce

Providers noted workforce shortages. Many appreciated streamlined licensure and expanded scope of practice. Most reported high levels of staff burnout.

Behavioral Health

Providers noted a **surge in demand for behavioral healt**h services,
especially for children.



**

Telehealth

Providers noted the **positive shift to telehealth** but acknowledged continuing barriers for some patients.

Financial Challenges

Providers commented on financial challenges for patients, sometimes leading to care avoidance and increased food and housing instability.



Financial Challenges Providers described financial from significant changes to

Providers described **financial challenges** from significant changes to patient volume, services, payer mix, COVID-related supplies, and more.

Health Plan Perspectives on the Impact of COVID-19: Key Themes from 2021 Testimony



Behavioral Health

Health plans noted a surge in **demand for behavioral health services** and an uptick in mental
health and substance use disorders as well as
"diseases of despair."



Telehealth

Health plans reported **very substantial increases in telehealth**, which members found to be safer, quicker, easier, and more convenient, although some expressed concerns that members did not have the technological capabilities to use telehealth.



Deferred Care

Health plans observed **deferral and/or elimination of services** early in the pandemic, leading to increased acuity later. Several noted a resurgence of demand in 2021.



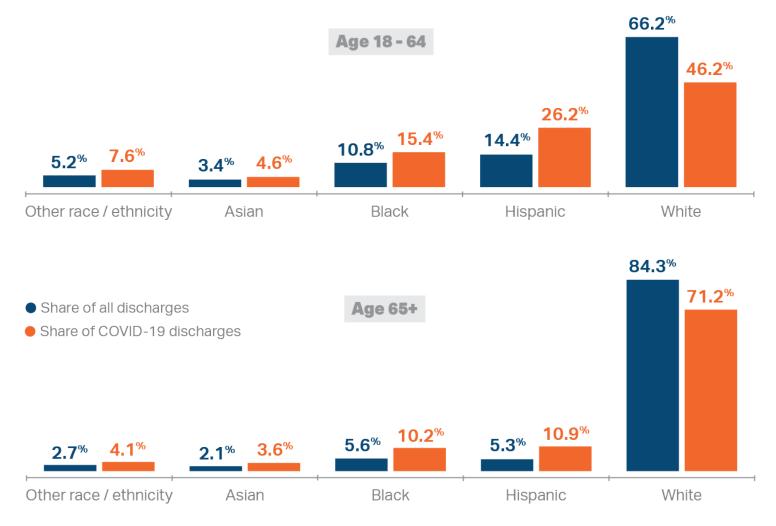
Health Equity

Health plans described health equity implications of the pandemic and **the need for better data collection on disparities**. Some also noted the exacerbation of food insecurity, and increased need for rental and economic relief.

Hispanic and Black patients comprised a disproportionate share of COVID-19-related hospital admissions in 2020 and 2021.

Inpatient hospital admissions by race/ethnicity between January 2020 and June 2021





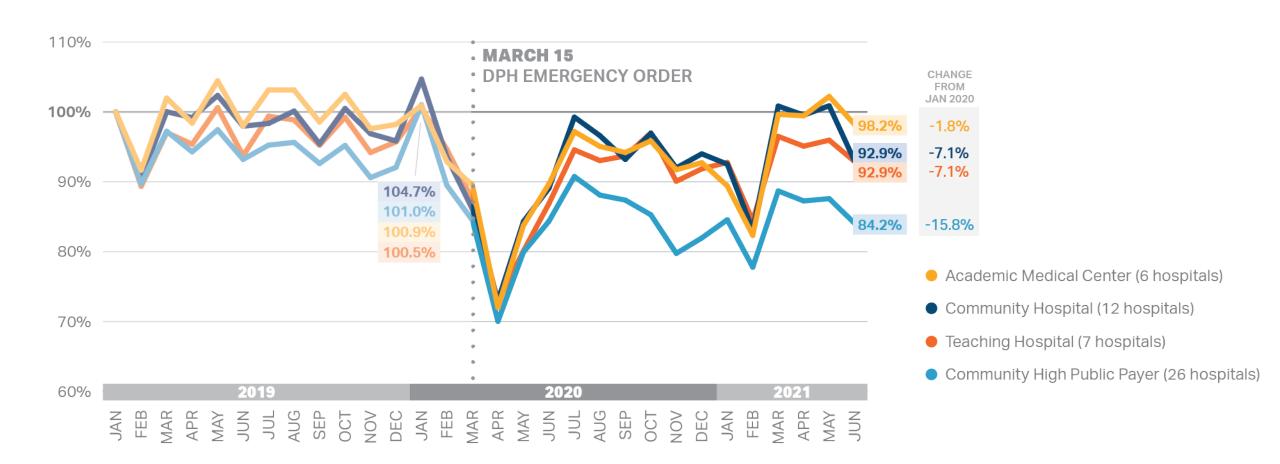
Notes: Hispanic category includes Hispanic ethnicity with any race. Other Race includes American Indian/Alaska Native, Native Hawaiian, other Pacific Islander, or other race. Some hospitals were excluded for the entire study period due to missing data for 1 or more quarters. This list of hospitals is available in the appendix. Discharges were excluded if they were transfers, LOS >180 days, or rehabilitation.

Source: HPC Analysis of the Center for Health Information and Analysis (ČHÍA), Hospital Inpatient Discharge, FY2020, and FYTD2021 (as of June 2021 submission).

Through June 2021, patient volume at Community High Public Payer hospitals was still far below the pre-pandemic baseline, unlike at Academic Medical Centers.

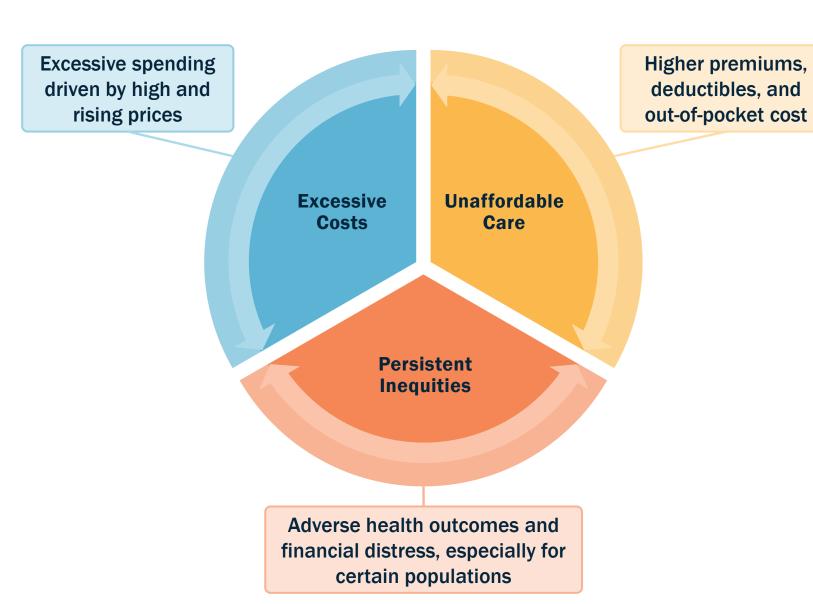


Inpatient hospital discharges by hospital cohort, percentage relative to January 2019



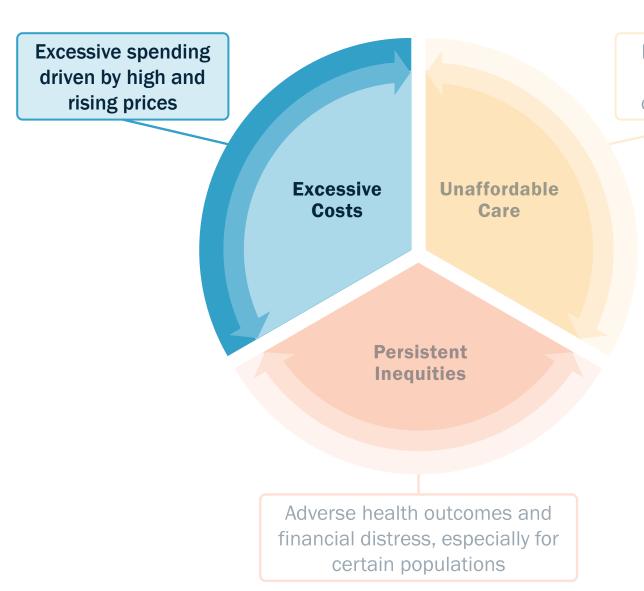
Declining affordability, which can lead to missed care, adverse health outcomes, and financial distress, is a direct consequence of higher prices and premiums.





The excessive cost of health care has been driven by high and rising prices.



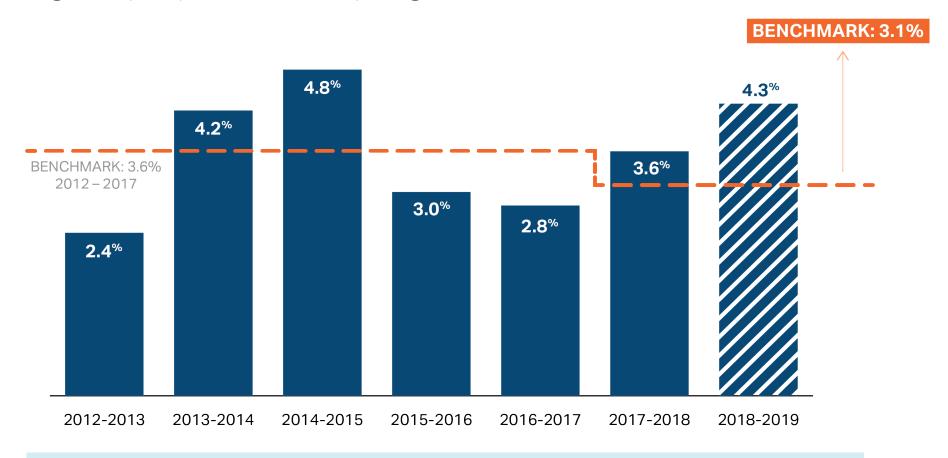


Higher premiums, deductibles, and out-of-pocket cost

Growth in total health care spending has accelerated and exceeded the health care cost growth benchmark in 2018 and 2019.



Massachusetts annual growth in per capita total health care spending relative to the benchmark, 2012 to 2019

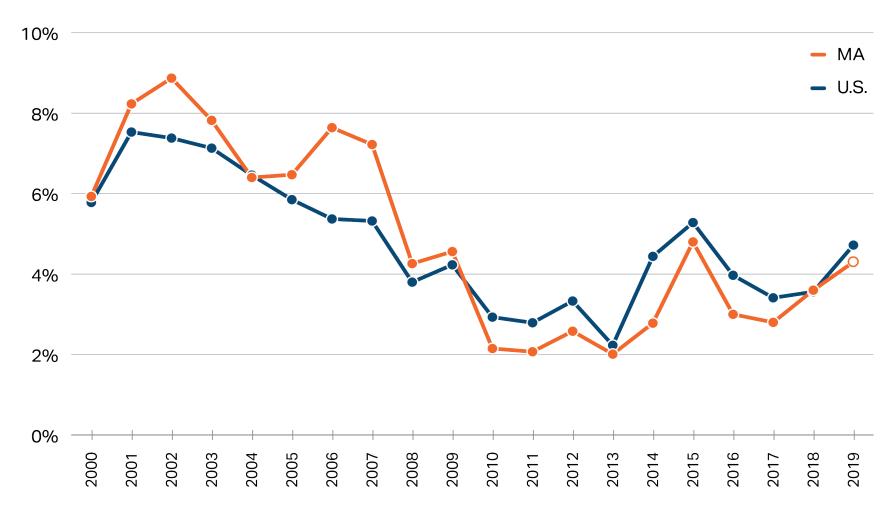


Commercial spending per enrollee grew 4.6% in 2018 and 4.1% in 2019

Massachusetts spending growth has been below the U.S. since 2010, but the gap nearly closed in 2018 and 2019.



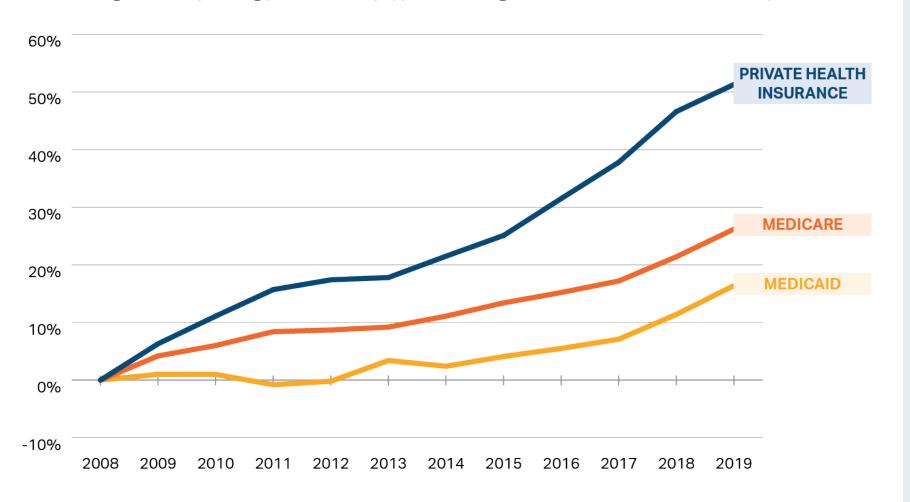
Massachusetts and national annual per-capita total health care spending growth, 2000 to 2019



Private health insurance spending is growing faster than Medicare and Medicaid across the U.S., largely due to provider and prescription drug price increases.



Cumulative growth in spending per enrollee by type of coverage since 2008; National Health Expenditures



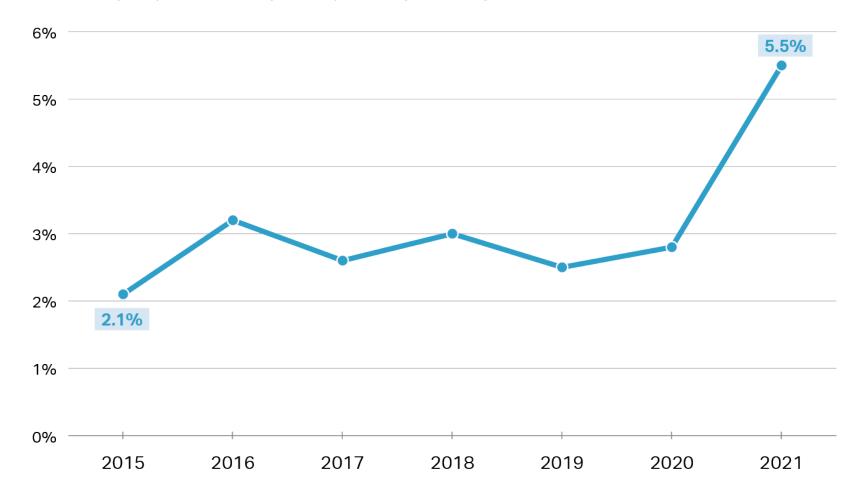
Commercial price increases were highest in hospitals from 2015 to 2019:

- Hospital inpatient: 30.8%
- Hospital outpatient: 22.5%
- Prescription drugs: 13.6%
- Professional services: 13.0%

Nationally, commercial hospital prices spiked in late 2020 and early 2021.



Annual growth in commercial hospital prices from July of the previous year to July of the month shown



Prices – particularly hospital prices – are also a major driver of commercial spending growth in Massachusetts.



Massachusetts price growth overall

- Blue Cross Blue Shield of Massachusetts, Tufts Health Plan, and Harvard Pilgrim Health Care all reported annual prices grew from 2015 to 2018 more than twice the rate of utilization.
- The Health Care Cost Institute found that Massachusetts commercial health care prices grew 15.6% from 2014 to 2018 while utilization grew 7.0%.

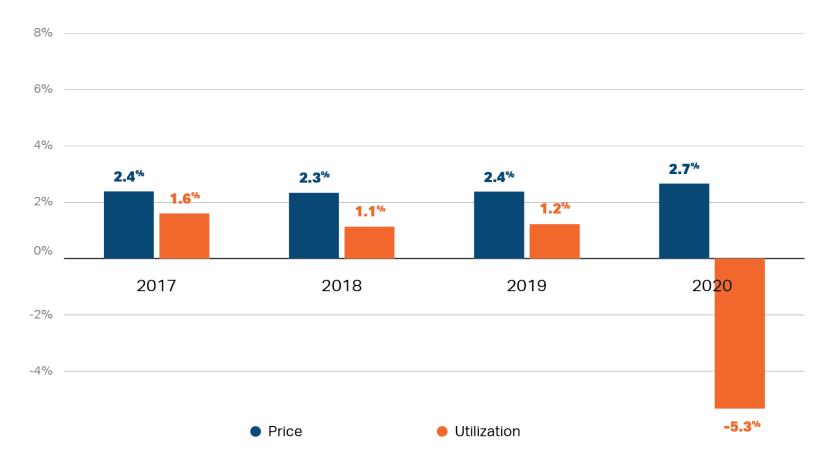
Massachusetts price growth by category, 2016 to 2018 (2021 Cost Trends Report)

- Hospital inpatient services: 9.1%
- Hospital outpatient services: 6.6%
- Office-based services: 4.4%

Commercial price growth continued to drive total spending growth in 2019 and accelerated further in 2020.



Percentage change in commercial unit costs (prices) and utilization for BCBSMA, THP, HPHC, and United from the previous calendar year to the year shown

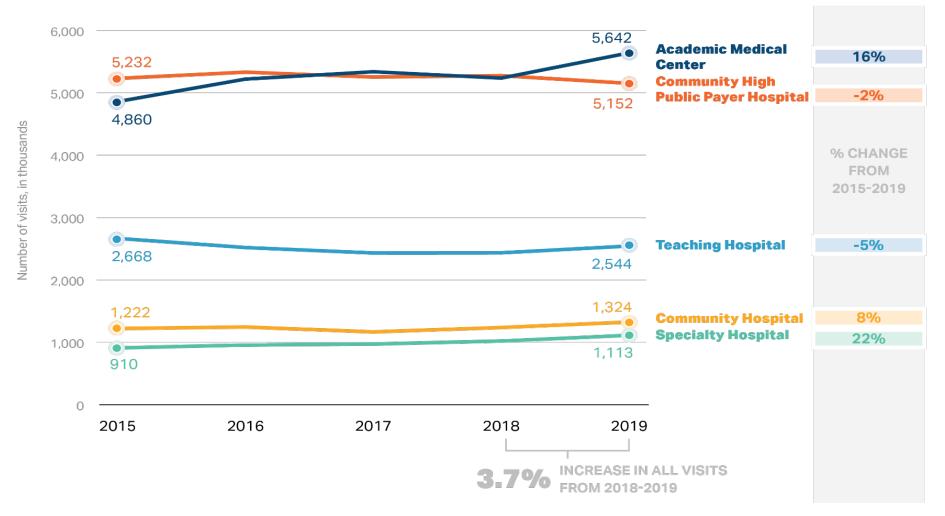


Source: Pre-Filed Testimony submitted to the HPC in advance of the 2021 Annual Cost Trends Hearing. Data represent the enrollment-weighted average of payer-reported decomposition of spending growth for the four largest commercial payers by private commercial enrollment. Provider and service mix components of spending growth not shown. Enrollment weights based on the Center for Health Information and Analysis Enrollment Trends reports for June 15 of each year shown.

Spending increases when care shifts from lower-priced to higher-priced settings.



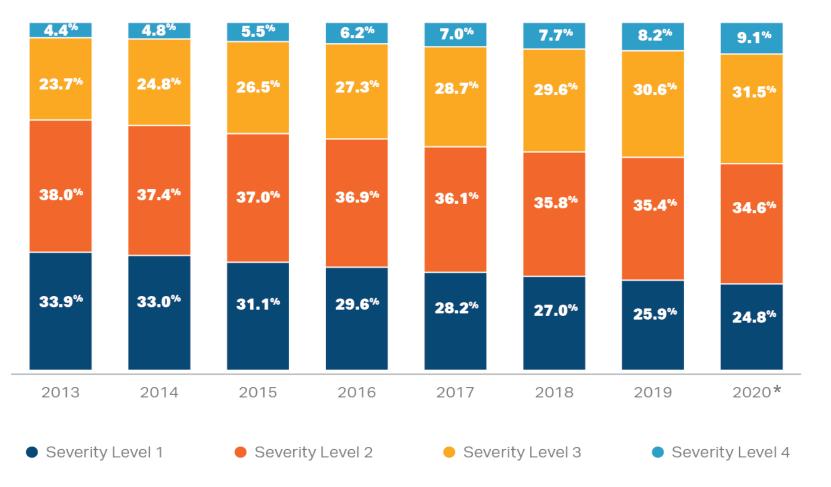
Number of hospital outpatient visits (all payers) by hospital cohort, FY2015 to FY2019



Hospital admissions continue to be coded at increasingly higher severity levels, also contributing to higher spending.



Proportion of hospital admissions at each severity/complications level, 2013 to 2020



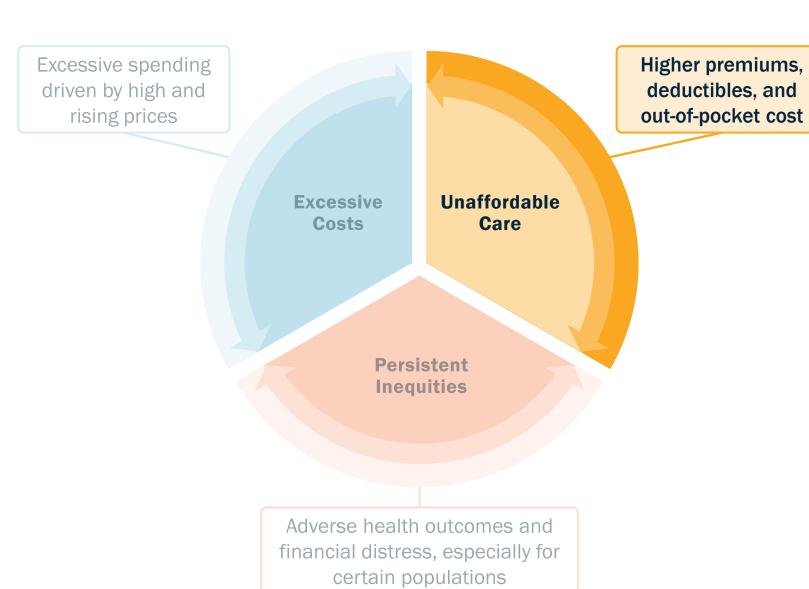
- Average spending per hospital admission at each severity level
 - Level 1: \$6,600
 - Level 2: \$9,200
 - Level 3: \$13,100
 - Level 4: \$39,000

Notes: APR-DRG Level 1 is least severe and Level 4 is most severe. *COVID hospitalizations have been excluded from 2020 data. Spending amounts are based on MassHealth Rate Year 2019 payment levels and DRG weights not including hospital-specific multipliers and excluding outlier payments. These rates were applied to the full Massachusetts FY 2019 distribution of discharges across all payers.

Sources: CHIA HIDD Acute Case-mix Database. 2013-2020: APR-DRG classification system

Increased spending and high prices are reflected in the higher premiums and out-of-pocket costs borne by residents.

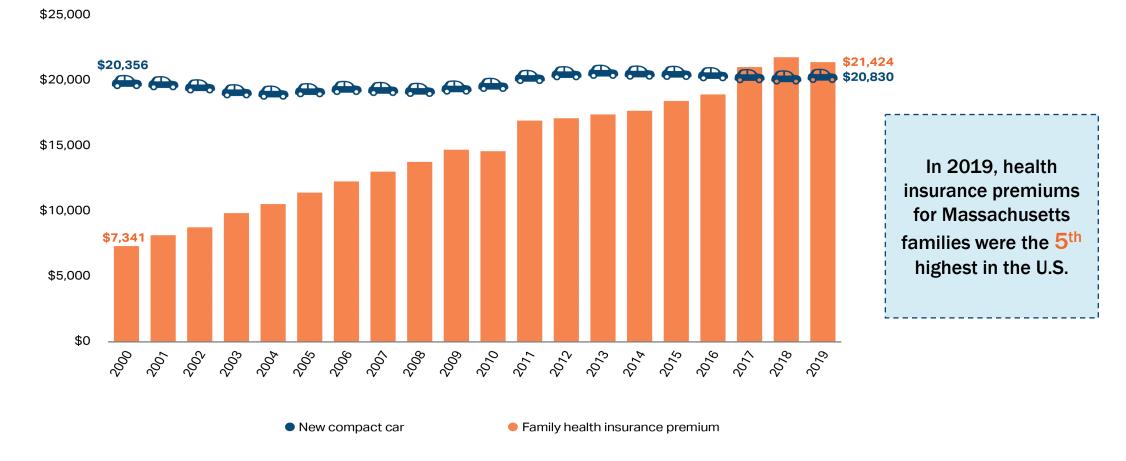




In 2000, premiums for family health insurance in Massachusetts were 1/3 the cost of a new compact car. Since 2017, premiums have been higher and continue to grow.



Average total cost for Massachusetts family health insurance premiums and national cost of a new compact car

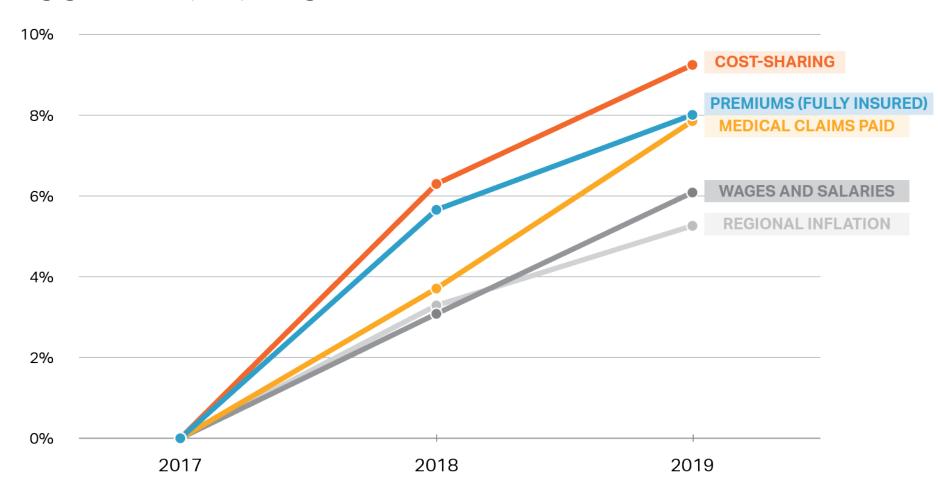


Notes. Data are in normal dollars of the year shown.

Member cost sharing and premiums rose faster than wages and inflation between 2017 and 2019.



Cumulative percentage growth in each quantity starting from 2017

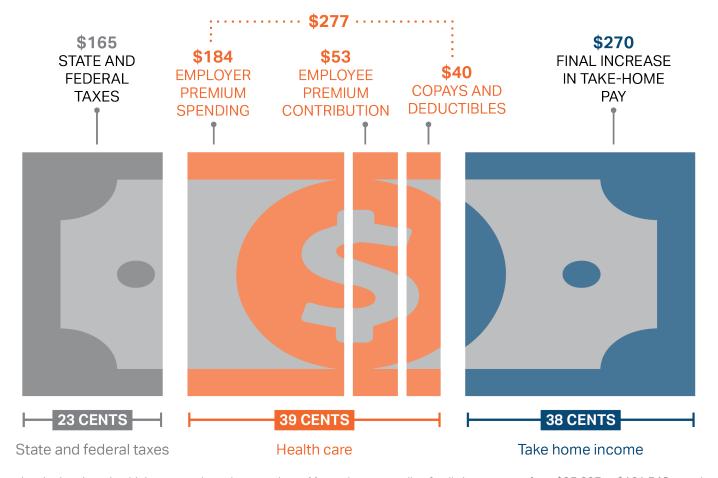


Nearly 40 cents of every additional dollar earned by Massachusetts families between 2016 and 2018 went to health care.



Allocation of the increase in monthly compensation between 2016 and 2018 for a median Massachusetts family with health insurance

through an employer



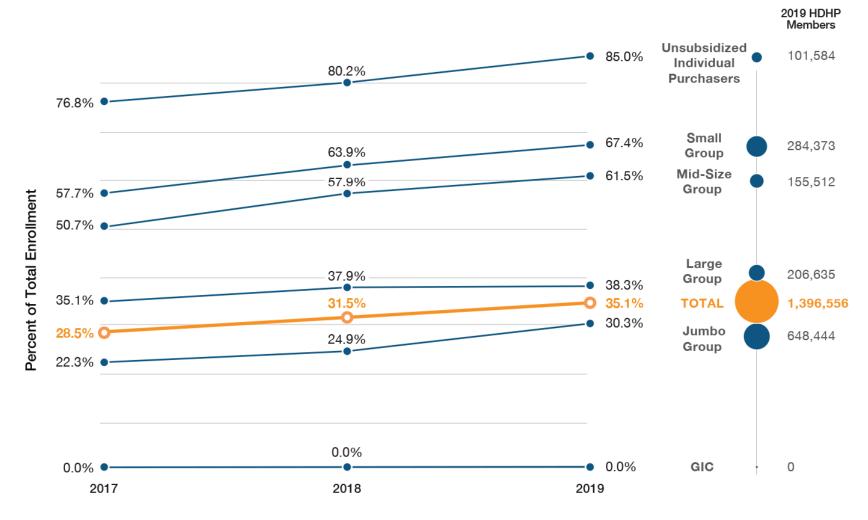
Notes: Data represent Massachusetts families who obtain private health insurance through an employer. Massachusetts median family income grew from \$95,207 to \$101,548 over the period while mean family employer sponsored insurance premiums grew from \$18,955 to \$21,801. Compensation is defined as employer premium contributions plus income as recorded in the ACS and is considered earnings. All premium payments are assumed non-taxable. Tax figures include income, payroll, and state income tax.

Sources: HPC analysis of Agency for Healthcare Research and Quality (AHRQ) Medical Expenditure Panel Survey Insurance Component (premiums) American Community Survey (ACS) 1-year files (income), and Center for Health Information and Analysis 2019 Annual Report (cost sharing).

The percentage of commercially-insured residents with high deductible health plans grew markedly from 2017 to 2019, especially for those working for smaller employers.



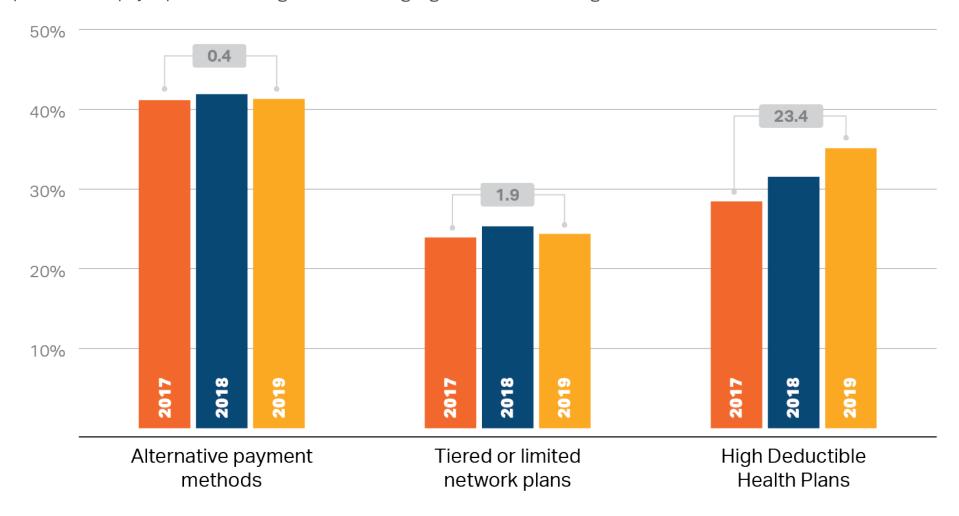
Percentage of commercially-insured Massachusetts residents with high deductible plans, by group size: 2017 to 2019



In contrast to the growth in high deductible health plans, alternative payment methods and tiered or limited network plans have stalled.

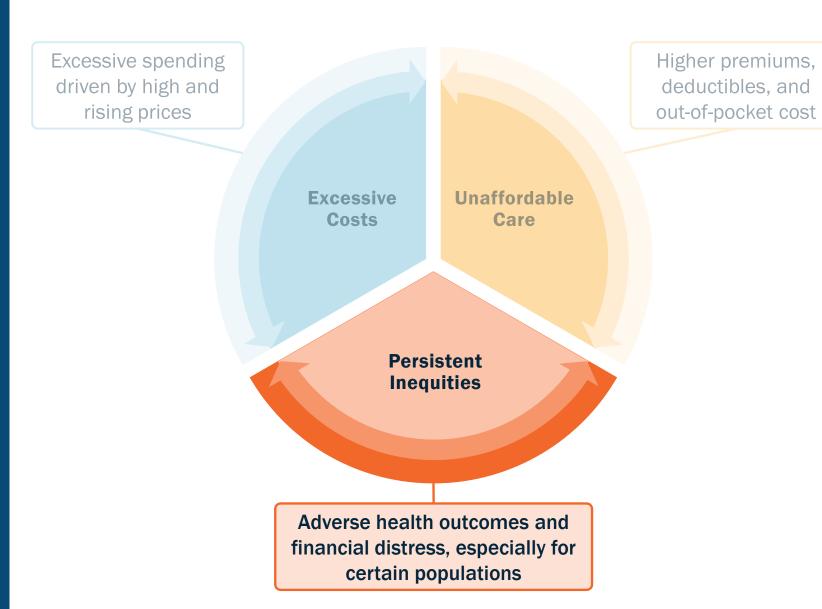


Percentage of commercial enrollment in Massachusetts in each type of plan; percentage of commercially-insured members for whom their care is paid under a payer-provider arrangement involving a global or limited budget



Higher premiums and out-of-pocket costs lead to adverse health outcomes and financial distress, exacerbating inequities.

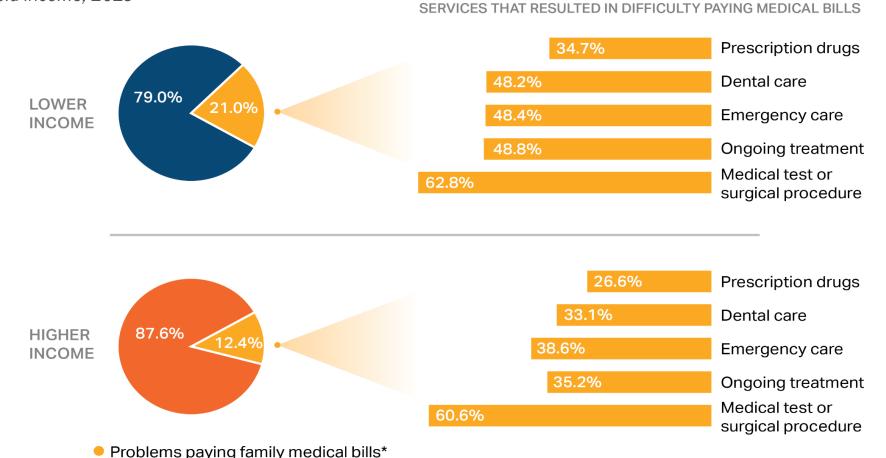




Commercially-insured residents with lower incomes were almost twice as likely to struggle with medical bills resulting from common services.



Percent of commercially-insured adults with problems paying family medical bills and services that resulted in difficulty paying medical bills by household income, 2019

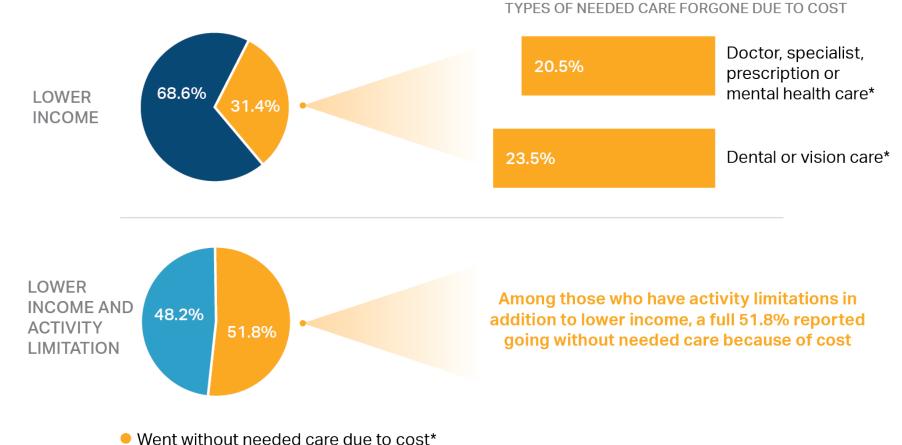


Notes: Results are reported according to self-reported income. Population includes commercially-insured adults age 18-64, with 12-months continuous coverage as of survey timeframe in 2019. Question text: "In the past 12 months, did you have any problems paying or were you unable to pay any medical bills?" "What types of medical services led to those medical bills?" Source: HPC analysis of Center for Health Information and Analysis 2019 MHIS Survey

Adults with lower income were much more likely to go without needed health care or prescription drugs because of cost.



Percent of commercially-insured adults who went without needed care because of cost and types of needed care forgone by household income, 2019



Notes: Results are reported according to self-reported income. Population includes commercially-insured adults age 18-64, with 12-months continuous coverage as of survey timeframe in 2019.

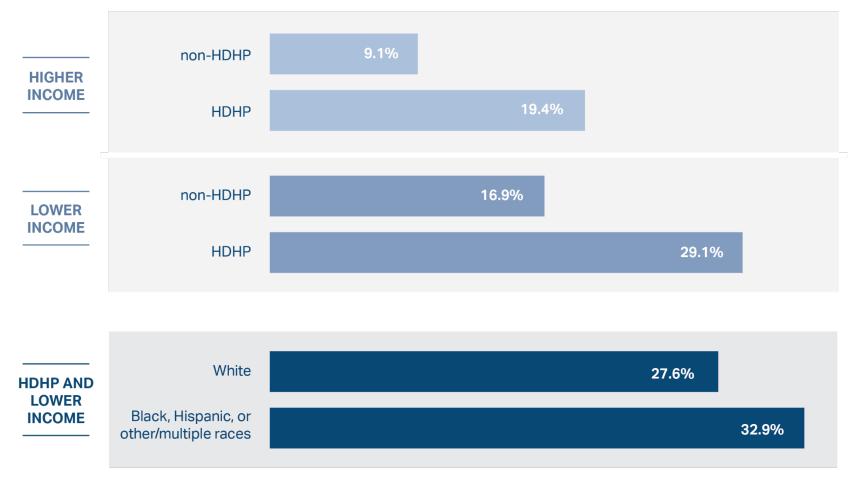
Question text: "Still thinking about the past 12 months, was there any time that you did the following because of cost?": "...not fill a prescription for medicine needed for you", "... not get doctor care that you needed", "not get specialist care that you needed", "not get mental health care or counseling that you needed", "not get dental care that you needed"

Source: HPC analysis of Center for Health Information and Analysis 2019 MHIS Survey

Adults with high deductible plans were twice as likely to go without needed health care or prescription drugs because of cost.



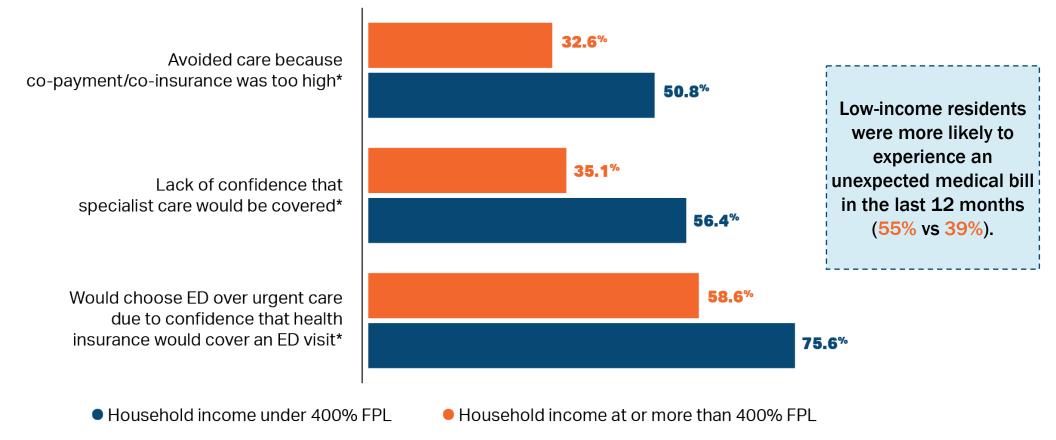
Percent of commercially-insured Massachusetts adults who said they went without needed doctor care, specialist care, mental health care or prescription drugs, 2019



Adults with lower income avoided care because of copays/coinsurance and lack of confidence that needed care would be covered.



Percent of commercially-insured adults who avoided needed care because of cost or lacked confidence in coverage, by household income status, 2019



Notes: Results are reported according to self-reported income. Population includes commercially-insured adults age 18-64, with 12-months continuous coverage as of survey timeframe in 2019.

* indicates significance at P<0.05 level.

Question text: "Would any of these be important reasons for you to choose a hospital emergency room over an urgent care center or retail clinic?" "The last time you went without needed care because of cost was it because of any of the following?" "How confident are you that you know whether or not the following would be covered by your health insurance plan if it was needed?" "In the past 12 months, have you or any of your immediate family members received a medical bill where the health insurance plan paid much less than expected, or did not pay anything at all?"

Source: HPC analysis of Center for Health Information and Analysis 2019 MHIS Survey and 2019 MHIS Recontact Survey

In a recent 2021 survey, more than half of Massachusetts adults experienced a health care affordability burden in the past year.



Percent of Massachusetts adults who reported the following outcomes based on survey of 1,158 Massachusetts adults, May 2021

46% of Massachusetts adults delayed or skipped care due to cost, including:



Skipped needed dental care (27%)



Delayed going to the doctor or having a procedure done (25%)



Cut pills in half, skipped doses of medicine, or did not fill a prescription (22%)

Almost 10% of adults reported that due to the cost of medical bills, they:



Were unable to pay for basic necessities like food, heat, or housing



Used up all or most of their savings



Were contacted by a collection agency



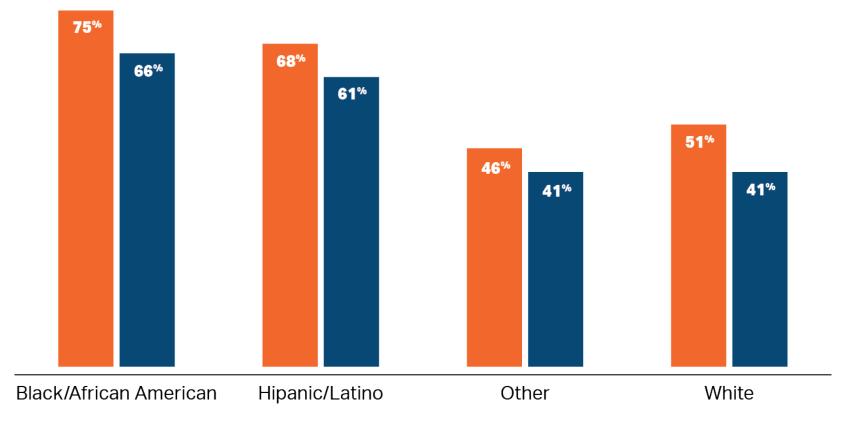
3 in 4 Massachusetts residents are worried about affording health care in the future.

Affordability burdens and foregone care are greater for residents of color.



Percentage of Massachusetts survey respondents reporting affordability burdens or foregone care in the past 12 months, by race and



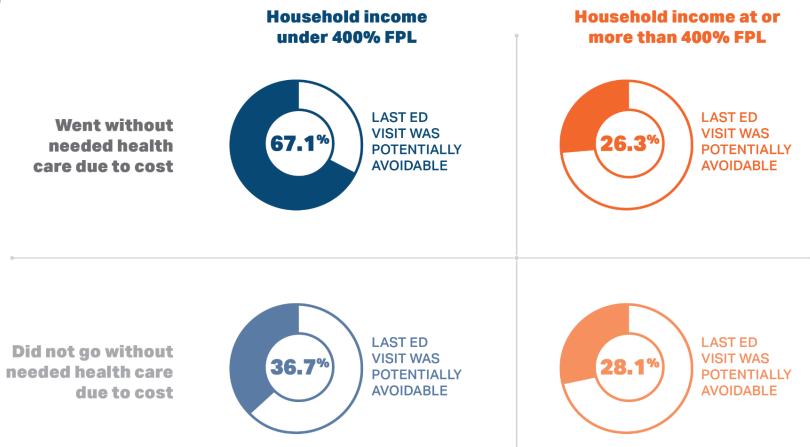


- Affordability burden in past 12 months
- Foregone care in past 12 months

Those who earn a lower income and went without needed care due to cost were twice as likely to have had a potentially avoidable ED visit.



Percent of commercially-insured adults whose last ED visit was potentially avoidable, by household income and unmet health care needs due to cost, 2019

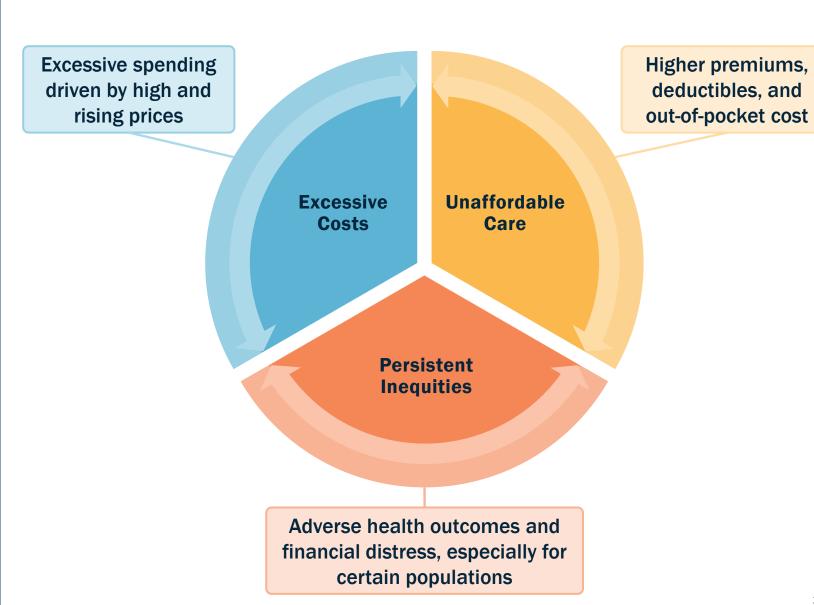


Notes: Results are reported according to self-reported income. Population includes commercially-insured adults age 18-64, with 12-months continuous coverage as of survey timeframe in 2019. Needed health care includes doctor, specialist, prescription drug, and mental health care. Clockwise from upper left quadrant, estimated number of Massachusetts residents whose last ED visit was potentially avoidable: 32,210/48,031, 18,421/70,097, 89,246/317,376, and 57,464/156,749.

Question text: "The last time you went to a hospital emergency room, was it for a condition that you thought could have been treated by a regular doctor if he or she had been available?" Source: HPC analysis of Center for Health Information and Analysis 2019 MHIS Survey

Unless urgently addressed, these **concerning trends** will result in a health care system that is increasingly unaffordable for **Massachusetts and** will deepen longstanding health inequities.





Even a modest reduction in growth of commercial spending would lead to better care and significant savings for Massachusetts families.



If Massachusetts health care spending grew 2.5% annually from 2020 to 2026 versus the current trajectory of 4%:

Total spending on health care would be reduced by \$13.7 billion

10% lower

family premiums (\$25,500 vs. \$28,200) *in 2026

\$8,700 more

in take-home pay per worker *2020-2026 \$1,024

Saved in out of pocket spending *2020-2026

Less care avoided due to cost Fewer financial harms

Premium data based on the Medical Expenditure Panel Survey – Insurance component. Calculations assume a 25% family tax rate and that reductions in premium spending are converted to employee wages that face federal and state taxes. Out of pocket cost estimates from Massachusetts Center for Health Information and Analysis (CHIA) data showing that these costs are roughly 10% as high as premiums. Total enrollment in commercial insurance is from CHIA's enrollment trends data.

The HPC's 2021 Policy Recommendations





SEPTEMBER 2021



As the Commonwealth approaches the **ten-year anniversary** of its benchmark-anchored cost containment effort, the HPC recommends the Commonwealth take immediate action to strengthen and enhance the state's strategy for addressing the intersecting challenges of **cost containment**, **affordability**, **and health equity** to improve outcomes and lower costs for all. In addition to implementing the following items, this includes sustaining the successful innovations made during the COVID-19 pandemic, such as expanded access to telehealth, workforce flexibilities, and new care models.

AREAS OF FOCUS					
	1	2	3	4	5
	Strengthen	Constrain	Make Health	Advance	Implement
	Accountability	Excessive	Plans	Health	Targeted
	for Excessive	Provider	Accountable for	Equity for All	Strategies and
	Spending	Prices	Affordability	-	Policies

2021 HEALTH CARE COST TRENDS HEARING

NEXT UP

KEYNOTE ADDRESS:

WRONGED BY WRONG PRICES: PROTECTING

CONSUMERS IN HEALTHCARE MARKETS

DR. LEEMORE DAFNY

BRUCE V. RAUNER PROFESSOR OF BUSINESS ADMINISTRATION, HARVARD BUSINESS SCHOOL



Wronged by Wrong Prices: Protecting Consumers in Healthcare Markets

Leemore S. Dafny, PhD, Bruce V. Rauner Professor of Business Administration

Massachusetts Health Policy Commission Cost Trends Hearing November 17, 2021

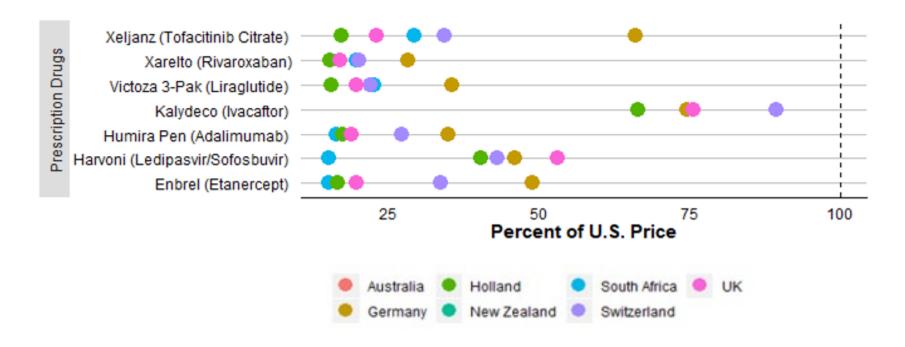




Agenda

- Prices are wrong
- Why prices matter
- What the state (and regulators) can do about it

It's well-known that the US pays much higher prices for branded drugs

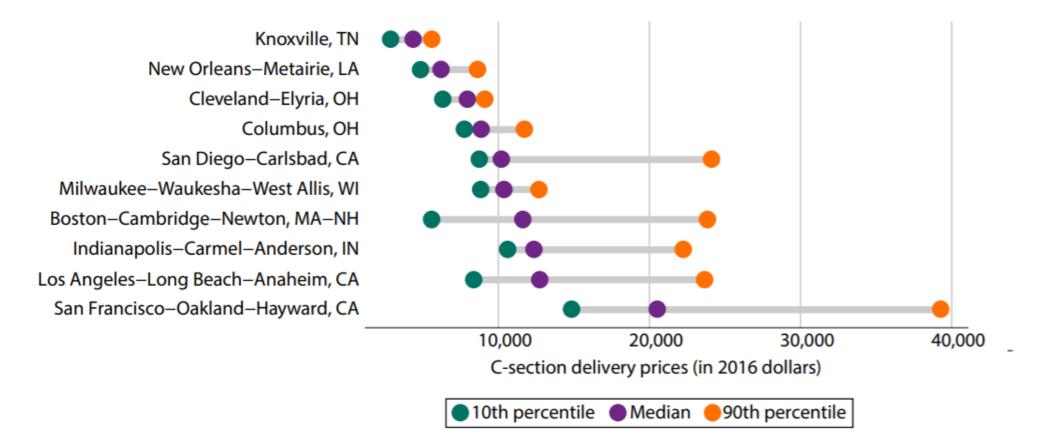


It's less well-known that the US pays much higher prices for hospital services, too



We also pay *different* prices for the same inpatient services in the same markets...

Service Price Variation within Metro Area for C-section Delivery

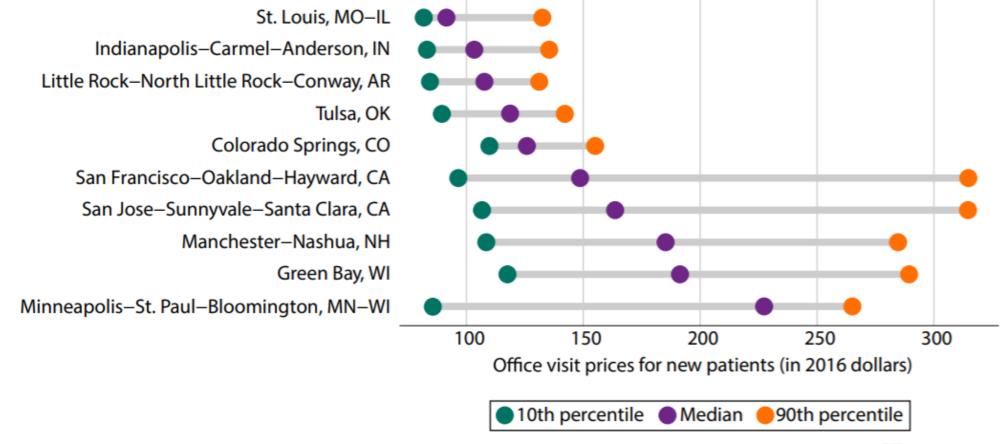






...and for the same outpatient services

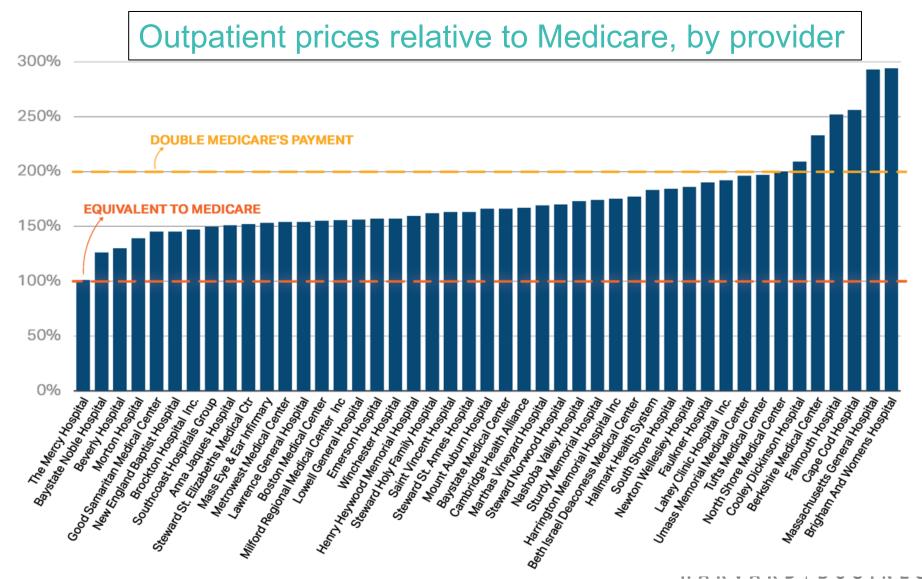
Service Price Variation within Metro Area for Office Visits with A New Patient





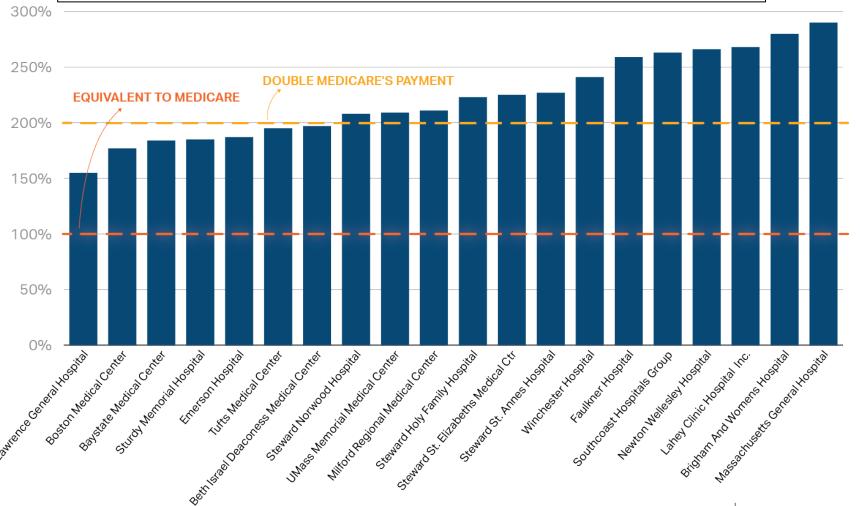
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Plenty of price variation in Massachusetts too (1/2)



Plenty of price variation in Massachusetts too (1/2)

Inpatient prices relative to Medicare, by provider



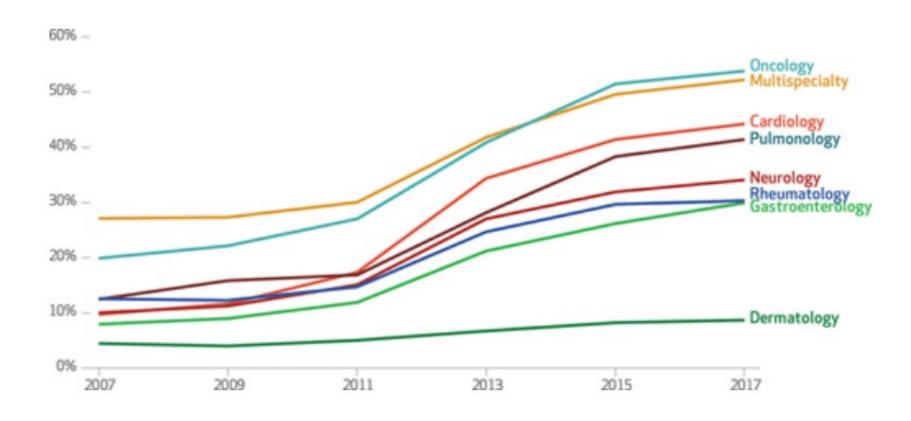
2021, https://www.rand.org/pubs/research_reports/RR4394.html; Meeting of the Market Oversight and Transparency Committee, HPC, October 6, 2021

Why wrong prices matter (1/3)

- We use prices to allocate resources
 - ➤ High prices in health care attract resources (human and financial, public and private) to the sector...and away from other sectors
 - Variable prices affect organizational structure

Higher payments for hospital-based services may be one driver of physician practice acquisition

Percent of physician practices reporting hospital/system ownership

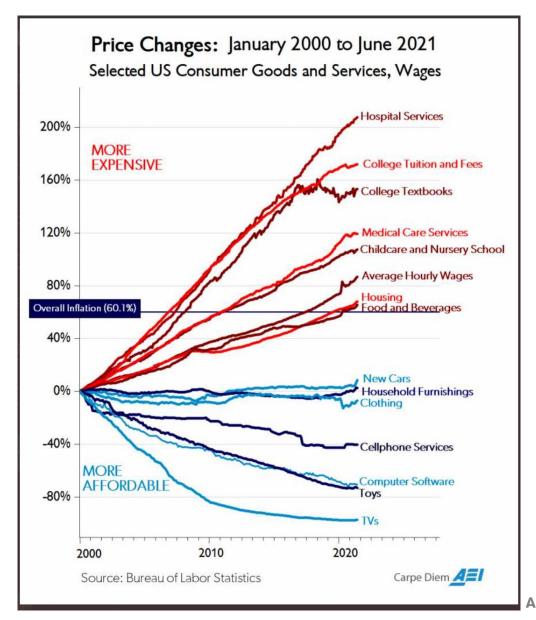


Why prices matter (2/3)

- We use prices to allocate resources
 - ➢ High prices in health care attract resources (human and financial, public and private) to the sector...and away from other sectors
 - Variable prices affect organizational structure
- Wrong prices create domino effects

Prices for hospital services in particular have

soared



Why prices matter (2/3)

- We use prices to allocate resources
 - ➤ High prices in health care attract resources (human and financial, public and private) to the sector...and away from other sectors
 - Variable prices affect organizational structure

Wrong prices create domino effects

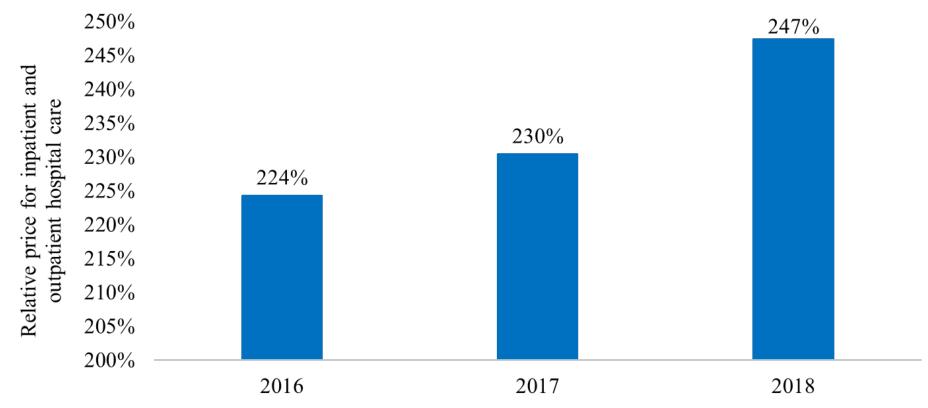
- Workarounds
 - to keep patients out of the hospital/ancillary services (and countervailing efforts by hospitals)
 - to manage specialty drug spending (and coupon/copay assistance by biopharma)

Why prices matter (3/3)

- We use prices to allocate resources
 - ➤ High prices in health care attract resources (human and financial, public and private) to the sector...and away from other sectors
 - Variable prices affect organizational structure
- Wrong prices create domino effects
 - > Workarounds
 - > to keep patients out of the hospital/ancillary services (and countervailing efforts by hospitals)
 - to manage specialty drug spending (and coupon/copay assistance by biopharma)
- Prices are driving higher premiums → higher deductibles and costsharing → poor health choices and outcomes & inequity

Nationally, hospital prices are growing rapidly

Average actual spending per commercial enrollee compared to spending priced at Medicare rates



Source: Whaley et al. (2020) "Nationwide Evaluation of Health Care Prices Paid by Private Health Plans: Findings from Round 3 of an Employer-Led Transparency Initiative"

Prices – particularly hospital prices – are also a major driver of commercial spending growth in Massachusetts.



Massachusetts price growth overall

- Blue Cross Blue Shield of Massachusetts, Tufts Health Plan, and Harvard Pilgrim Health Care all reported annual prices grew from 2015 to 2018 more than twice the rate of utilization.
- The Health Care Cost Institute found that Massachusetts commercial health care prices grew 15.6% from 2014 to 2018 while utilization grew 7.0%.

Massachusetts price growth by category, 2016 to 2018 (2021 Cost Trends Report)

- Hospital inpatient services: 9.1%
- Hospital outpatient services: 6.6%
- Office-based services: 4.4%

What to do? (1/2)

- Insist on paying lower prices
 - Drug-pricing reform proposals include: Medicare "negotiating" price, relying on other countries to cap/set price, capping price growth

National because drug markets are national

Service pricing reform proposals: Medicare already sets its prices, but private sector is on its own

Can be state-level because provider markets are local and insurers are regulated by states

What to do (2/2)?

- (1) All payers pay uniform rate set by state regulator
- (2) "Public option" insurance plans with access to regulated price rates
- (3) Cap commercial price levels and/or growth rates
- (4) Set global caps (e.g., caps on total medical expenditure levels or growth)

Price caps (1/3)

- Benefits of price caps (over price-setting)
 - Doesn't require an administrative authority to set prices
 - Market forces can operate beneath the cap, (potentially) rewarding providers who offer "better" services (broadly defined)
 - Less disruptive (unless caps set low)
 - Blunts incentive to consolidate/expand & negotiate higher rates

Many details to decide

- How to set cap and how it will evolve over time
- Unit of service, e.g. DRG, RVU, episode of care
- Apply to all prices or just out-of-network
- How to enforce and how to ensure benefits passed through to consumers

We simulated the effect of price caps on national spending

A Proposal to Cap Provider Prices and Price Growth in the Commercial Health-Care Market

Michael E. Chernew, Leemore S. Dafny, and Maximilian J. Pany



BROOKINGS

We proposed service-level caps based on local market prices

- For every inpatient and outpatient service (e.g., DRG and CPT)
 - ➤ Use distribution of MSA commercial prices to set cap, e.g 5 times the 20th percentile, 2 times the 50th percentile or the 90th percentile



Alternative caps:

 $5 \times 20^{th} = 875

 $2 \times 50^{th} = 850

 $1 \times 90^{th} = 875

Estimated National Savings from Alternative Price Caps on Inpatient Admissions

Percentile of price distribution	Multiple	% of admissions affected	% savings
20 th	5	5	9
50 th	2	9	13
90 th	1	12	8

Estimated National Savings from Alternative Price Caps on *Out-of-Network* Inpatient Admissions

Percentile of price distribution	Multiple	% of admissions affected	% savings
20 th	5	0.4	1.1
50 th	2	0.5	1.2
90 th	1	0.3	1.0

Notes: (1) Caps vary by DRG and MSA (2) The 20th and 50th percentile caps are themselves capped at the 75th percentile nationwide (3) Assumes no effect on in-network prices

We proposed supplementing with price growth caps and flexible oversight

- Price growth caps impact all providers (not just those beneath the cap)
 - Version 1: all subject to same caps
 - Version 2: higher-priced providers subjected to more stringent caps
- Can establish growth caps without level caps
- Additional oversight
 - Monitoring/regulatory body to monitor evasion, to ensure that "side payments" (e.g., via alternative payment mechanisms) and/or gaming don't undo the effect of price regulation, e.g. by monitoring TME

Several states have introduced service price caps that apply to certain insurance plans

Montana (2016)

- Cap on state employee health plan payments for inpatient and outpatient hospital services
- Cap is 234% of Medicare rates (for average price of all services)
- All major hospitals are in network, due to public pressure

Oregon (2019)

- Cap on state employee health plan payments for inpatient and outpatient hospital services
- Cap is 200% of Medicare rates (for in-network services)
- Cap is 185% of Medicare rates (for out-of-network services)

Washington (2019) Colorado (2021) Nevada (2021)

- Created public options offered through private insurers
- Cap is 160% of Medicare rates in Washington
- Floor is 155% of Medicare rates in Colorado, but lower rates can be mandated by insurance commission if premium targets not met
- All three states set provider participation requirements

Two states cap price growth for plans regulated by state insurance commissioners

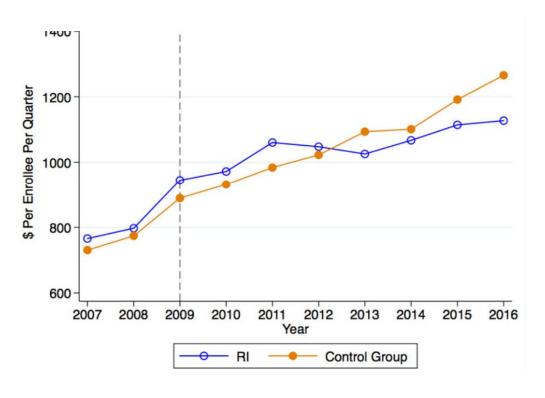
Rhode Island (2010)

- Cap on price growth in insurer-hospital contracts subject to rate review and approval by Office of Health Insurance Commissioner.
- Cap is Medicare iPPS growth + 1 percent
- Growth is defined using average of inpatient and outpatient services

Delaware (2021)

- Cap on price growth for non-professional services in insurer-hospital contracts subject to rate review and approval by Department of Insurance
- Cap is CPI + 1 percent (begins at 3 percent in 2022, hits 1 percent by 2024)
- Non-professional services are inpatient hospital, outpatient hospital, and other medical services like home health

Rhode Island's reforms have slowed fee for service spending



- Rhode Island's spending initially above control states
- Spending growth declined in Rhode Island starting in 2012; spending was 15% below control states by 2016
- Most of the savings came via a reduction in spending per hospital inpatient visit.
- Cost-sharing also dropped markedly
- Quality of care was unchanged

"Rhode Island's experience thus suggests that mandated price control measures may effectively leverage state regulatory power to reduce healthcare costs, particularly in areas where the market power of providers is greater than insurers."

— Baum et al. Health Affairs, 2019



Challenges (2/2)

- Caps could impact ability and incentive to improve quality of services
 - No compelling evidence that increases in price lead to increases in quality
 - Oversight could enable price changes that don't increase TME
- Caps set in advance may not be optimal in light of current market developments, e.g. wage growth/workforce retention challenges
 - ➤ Need mechanism for short-term departures from target that reflect unexpected increases *or* decreases in costs
- Caps in Massachusetts could affect ability to recruit/retain top medical talent

Discussion

- Healthcare prices are wrong, and they're wrong in Massachusetts too
 - Market power is a key driver of price; curbing monopoly prices with requirements the price cuts be passed through (perhaps by supplementing price level/growth caps with premium growth caps) – should help protect consumers
- In Massachusetts, key issue is place of service, so consider variants like tougher caps for outpatient hospital services (i.e., closer to siteneutral payments)
- Identifying and facilitating ways to take out costs is essential

2021 HEALTH CARE COST TRENDS HEARING

NEXT UP

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COMMISSIONER MARTY COHEN,
VICE CHAIR

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DR. ERIC DICKSON, PRESIDENT AND CEO, UMASS MEMORIAL HEALTH

ANDREW DREYFUS, PRESIDENT AND CEO, BLUE CROSS BLUE SHIELD OF MASSACHUSETTS

DR. ANNE KLIBANSKI, PRESIDENT AND CEO, MASS GENERAL BRIGHAM

DR. KEVIN TABB, PRESIDENT AND CEO, BETH ISRAEL LAHEY HEALTH



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AUDREY GASTEIER, CHIEF OF POLICY AND STRATEGY, MASSACHUSETTS HEALTH CONNECTOR

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