

Q1: How do I get started on the Fundraiser Portal?

A1: Visit [this link](#) to access the Fundraiser Portal. Detailed instructions can be found on our website.

Q2: What forms can be submitted through the Fundraiser Portal?

A2: Forms 9, 10, 10A, 10B, 11A, and 11B, along with related contracts and documents, can all be submitted through the Fundraiser Portal.

Q3: What forms cannot be submitted through the Fundraiser Portal?

A3: Initial charity registrations are submitted using the Registration eForm available [on this page](#).

Annual filings (Form PC) for registered charities must be submitted through the [Charities Portal](#).

Notices of disposition of assets (e.g., 8A(c) and [Beede](#) Notices) should be sent via email to charities@mass.gov.

Dissolution requests should be sent via email to dissolutions@mass.gov.

Probate notices should be sent via email to charitiesprobate@mass.gov.

Q4: Can I pay fees using the Fundraiser Portal?

A4: Yes. Upon logging into the Portal, you will see any pending payments displayed in the "Manage Filings" section. You will be taken to the website of our third-party payment processor to complete payment via ACH transfer or credit/debit card.

Q5: I am having trouble using the Fundraiser Portal, how can I get help?

A5: From within the Fundraiser Portal, you will be able to access the detailed filing instructions or use the "Need Help" link to open a help ticket.

Q6: What do I do if the charity I am fundraising for does not have a Certificate of Solicitation?

A6: All charitable organizations operating in MA must have a valid Certificate before engaging in any solicitation. If you believe you are working with a charity that does not have a Certificate, the charity should contact our office at 617-963-2101 to determine their compliance status and get information on how they may obtain a Certificate of Solicitation.

Q7: What if I don't have all of the forms I need to submit, can I come back later and finish my filing?

A7: No. You should have all forms and attachments prepared for submission. The Fundraiser Portal does not have a "save and close" function.

Q8: As a Fundraiser Counsel, I have to submit multiple contracts, can I submit them separately?

A8: No. You should have all forms and attachments prepared for submission at the same time.

Q9: Can I start fundraising as soon as I submit my forms?

A9: No, you must wait for confirmation from our office that all submissions are complete. If there are any issues with your submission, we will be in touch via email.

Q10: How will I know my submission is complete?

A10: You will receive an email from our office to confirm that your submission is complete and accepted.

Q11: Can I still submit my fundraiser forms by email?

A11: As of January 1, 2026, all forms must be submitted through the Fundraiser Portal.