

Commonwealth of Massachusetts



**Emergency Assistance
Fiscal Year 2022
First Quarterly Report**

Department of Housing and Community Development



**Department of Housing and Community Development
Emergency Assistance Legislative Report
Quarter 1, SFY 2021**

EA Applications and Requests for Services

	Jul	Aug	Sep	Q1
# Applications and Requests	783	843	895	2,521
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	22%	19%	22%	21%
Hispanic/Latin(a)(o)(x)	34%	38%	35%	36%
White	22%	23%	21%	22%
Other Race	2%	2%	2%	2%
Unknown Race/Ethnicity	20%	19%	20%	20%

Front Door Entries into the Emergency Assistance System

	Jul	Aug	Sep	Q1
# Total Entries	196	199	254	649
Shelter Entries	182	183	243	608
HomeBASE Diversions	14	16	11	41
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	32%	29%	31%	31%
Hispanic/Latin(a)(o)(x)	36%	38%	42%	39%
White	26%	25%	18%	22%
Other Race	2%	2%	3%	3%
Unknown Race/Ethnicity	4%	6%	5%	5%
Reason for Homelessness	100%	100%	100%	100%
Domestic Violence	17%	17%	21%	19%
Fire, Flood, or Natural Disaster	2%	1%	1%	1%
Eviction	6%	7%	3%	5%
Threatened Eviction	9%	4%	6%	6%
Health and Safety	65%	68%	65%	66%
Other	1%	4%	2%	2%

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Applications for Emergency Assistance Denied

	Jul	Aug	Sep	Q1
# Denied Applications	122	132	109	363
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	15%	18%	17%	17%
Hispanic/Latin(a)(o)(x)	37%	33%	27%	32%
White	2%	4%	3%	3%
Other Race	2%	4%	3%	3%
Unknown Race/Ethnicity	23%	27%	26%	25%
Reason for Denial	100%	100%	100%	100%
Did Not Complete EA Application	60%	52%	62%	58%
Over Income Limit	21%	20%	12%	18%
Lacked Qualifying Reason for Homelessness	12%	14%	12%	13%
Over Asset Limit	2%	3%	2%	2%
Availability of Alternative Feasible Housing	0%	2%	4%	2%
Verifications Not Completed Within 30 Days of Presumptive Placement	<1%	2%	2%	2%
Did Not Provide Basic Verification of Identity	1%	2%	0%	1%
Household did not include Children or a Pregnant Woman	<1%	<1%	<1%	1%
Evicted from Public/Subsidized Housing for Non-Payment of Rent or Fraud	<1%	<1%	0%	<1%
No Household Member had Citizenship or Residency Status	0%	0%	2%	<1%
Received EA Benefits or Refused EA Placement within 12 months	<1%	0%	<1%	<1%
Abandoned Public/Subsidized Housing Without Good Cause	<1%	0%	0%	<1%
Became Homeless to Become EA Eligible	0%	0%	<1%	<1%
Evicted for Criminal Activity or Property Description	0%	0%	<1%	<1%
Multiple Denial Reasons	0%	2%	<1%	<1%

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**Applications and Service Requests Not Resulting in a Formal Denial,
EA Shelter Entry, or HomeBASE Diversion**

	Jul	Aug	Sep	Q1
# Applications and Requests	467	501	524	1,492
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	17%	16%	18%	17%
Hispanic/Latin(a)(o)(x)	34%	37%	35%	35%
White	21%	24%	21%	22%
Other Race	1%	1%	1%	1%
Unknown Race/Ethnicity	26%	22%	25%	24%

Households Submitting Multiple Applications and Service Requests

# Households with Multiple Applications or Requests within 1 Month	Jul	Aug	Sep	Q1
	7	7	12	26
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	57%	14%	25%	31%
Hispanic/Latin(a)(o)(x)	29%	29%	50%	38%
White	14%	57%	25%	31%
Other Race	0%	0%	0%	0%
Unknown Race/Ethnicity	0%	0%	0%	0%

# Households with Multiple Applications or Requests within 6 Months	Jul	Aug	Sep	Q1
	60	51	69	175
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	30%	25%	35%	31%
Hispanic/Latin(a)(o)(x)	35%	31%	33%	33%
White	35%	33%	20%	30%
Other Race	0%	4%	7%	2%
Unknown Race/Ethnicity	0%	6%	4%	3%

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HomeBASE Diversions

	Jul	Aug	Sep	Q1
# Households Diverted with HomeBASE	15	14	11	40
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	27%	14%	55%	30%
Hispanic/Latin(a)(o)(x)	40%	29%	27%	33%
White	33%	50%	18%	35%
Other Race	0%	7%	0%	3%
Unknown Race/Ethnicity	0%	0%	0%	0%

EA Shelter Exits

	Jul	Aug	Sep	Q1
# Households Exiting EA Shelter	180	164	146	490
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	37%	35%	32%	34%
Hispanic/Latin(a)(o)(x)	39%	40%	39%	39%
White	21%	21%	25%	22%
Other Race	2%	2%	2%	2%
Unknown Race/Ethnicity	2%	2%	3%	2%
Reason for Exit	100%	100%	100%	100%
Feasible Alternative Housing	78%	73%	75%	75%
HomeBase and Other Subsidized/Assisted Housing	46%	48%	49%	48%
HomeBase, No Other Subsidized/Assisted Housing	19%	11%	12%	14%
No HomeBASE, Other Subsidized/Assisted Housing	7%	7%	10%	8%
No HomeBASE, No Other Subsidized/Assisted Housing	6%	7%	5%	6%
Abandoned Shelter	7%	16%	13%	12%
Temporary Shelter Interruption	9%	8%	7%	8%
Ineligible, Children No Longer in Household	3%	2%	3%	3%
Death	1%	1%	1%	1%
Rejected Shelter Placement	1%	0%	1%	1%
Ineligible, Over Income	1%	0%	0%	<1%
Non-Compliance	0%	1%	0%	<1%
Criminal Activity	0%	0%	1%	<1%

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**Applications and Service Requests Not Resulting in
EA Shelter Entry within 48 Hours**

# Applications/Service Requests Not Resulting in Shelter Entry Within 48 Hours	Jul	Aug	Sep	Q1
		303	365	389
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	29%	27%	31%	29%
Hispanic/Latin(a)(o)(x)	37%	35%	34%	35%
White	26%	27%	26%	26%
Other Race	3%	2%	2%	2%
Unknown Race/Ethnicity	5%	8%	7%	7%

Note: Data include non-entries attributable to a written denial, pending documentation or verification, no imminent risk of homelessness, or withdrawal of application.

Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing

# Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing	Jul	Aug	Sep	Q1
		88	82	77
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	41%	39%	34%	38%
Hispanic/Latin(a)(o)(x)	32%	46%	35%	38%
White	22%	11%	26%	19%
Other Race	2%	1%	1%	2%
Unknown Race/Ethnicity	3%	2%	4%	3%
Types of Affordable, Subsidized, or Assisted Housing				
MA Rental Voucher Program (MRVP)	51%	32%	30%	38%
State Public Housing	17%	27%	19%	21%
Section 8 Voucher	14%	22%	22%	19%
Private Subsidized Development	7%	6%	13%	9%
Federal Public Housing	5%	6%	9%	6%
Transitional Housing (non-LHA THP)	3%	4%	4%	4%
Local Housing Auth. Transition Housing Program (LHA THP)	3%	4%	3%	3%

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Average, Minimum, and Maximum Cost of Emergency Assistance

	Jul	Aug	Sept	Q1
Average Days in Shelter	624	471	561	554
Average Household Cost	\$77,657	\$58,616	\$69,816	\$68,945
Minimum Household Cost	\$124	\$747	\$622	\$124
Maximum Household Cost	\$318,219	\$340,371	\$303,285	\$340,371

Note: Data based on households completing an episode of homelessness within the EA system during the reporting period.

Households Exiting EA Requiring Later Assistance

	Jul	Aug	Sep	Q1
# Households Needing Later Assistance	67	53	55	175
Shelter Entries	66	53	54	173
HomeBASE Entries	1	0	1	2
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	34%	23%	31%	30%
Hispanic/Latin(a)(o)(x)	30%	38%	42%	35%
White	34%	34%	20%	30%
Other Race	0%	0%	5%	2%
Unknown Race/Ethnicity	1%	6%	2%	2%

Note: Data based on households exiting EA shelter within the previous 5 years (N = 15,413).

**Households Who Received EA Shelter or HomeBASE Assistance Within the Previous 3 Years
Who Entered EA Shelter or HomeBASE During Q1**

	Jul	Aug	Sep	Q1
# Households Who Previously Received Assistance	44	44	47	135
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	34%	18%	32%	28%
Hispanic/Latin(a)(o)(x)	27%	41%	40%	36%
White	36%	36%	23%	32%
Other Race	0%	0%	2%	1%
Unknown Race/Ethnicity	2%	5%	2%	3%

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Children Served in EA Shelters

	7/31/2021	8/31/2021	9/30/2021
# Children Served in EA Shelter	5,456	5,461	5,546
Age	100%	100%	100%
0-2 yrs.	23%	23%	23%
3-4 yrs.	13%	14%	14%
5-8 yrs.	23%	22%	22%
9-11 yrs.	14%	14%	14%
12-14 yrs.	13%	12%	12%
15-18 yrs.	12%	12%	11%
19-20 yrs.	3%	3%	3%
Race/Ethnicity	100%	100%	100%
Black, African American, or African	26%	26%	26%
Hispanic/Latin(a)(o)(x)	45%	46%	46%
White	17%	17%	17%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	9%	9%	9%

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Requests for EA from Households Ending HomeBASE within 12 Months

# Requests for EA from Households Ending HomeBASE	Jul	Aug	Sep	Q1
Ending HomeBASE	19	19	15	53
Denied Requests	2	4	2	8
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	11%	16%	7%	11%
Hispanic/Latin(a)(o)(x)	37%	47%	60%	47%
White	37%	26%	13%	26%
Other Race	0%	0%	0%	0%
Unknown Race/Ethnicity	16%	11%	20%	15%
Reason for Homelessness	100%	100%	100%	100%
No Reason for Homelessness	32%	26%	27%	28%
Eviction	16%	32%	20%	23%
Health & Safety	26%	5%	33%	21%
Domestic Violence	16%	16%	13%	15%
Other Reason	5%	16%	0%	8%
Asked to leave, Overcrowded	5%	5%	7%	6%

Average and Maximum Days in Shelter for Households Active in EA

	7/31/2021	8/31/2021	9/30/2021
# of Households	2,631	2,641	2,724
Average Days in EA	474	476	460
Maximum Days in EA	3,077	3,108	3,138
Race/Ethnicity	100%	100%	100%
Black, African American, or African	29%	28%	28%
Hispanic/Latin(a)(o)(x)	43%	43%	43%
White	23%	23%	22%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	5%	5%	5%

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Health and Safety Assessments

	Jul	Aug	Sep	Q1
Total Health and Safety Referrals	143	154	173	470
# Households Determined to be at Substantial Risk	135	142	158	435
# Households with Multiple HAS Assessments in Previous 6 Months	11	13	19	43

Note: The standard used to determine substantial health and safety risk is at the following link:
<https://www.mass.gov/files/documents/2016/07/oe/healthandsafetyassessmentinitiativeadministrativeplan.pdf>

Reasonable Accommodation Requests

	Q1
# of Households Who Applied for a Reasonable Accommodation	89
Reason for the Accommodation Request	
Mental Health	46%
Physical Disability	38%
Dev, Cognitive, Behavioral	10%
Multiple Reasons	6%
Reason Not Identified	0%
Type of Accommodation Requested	
Scattered Site Shelter Unit	76%
Placement Region	20%
First Floor/ Elevator Accessible	17%
Assistance Animal	0%
Multiple Bedrooms	3%
Accessible Unit	0%
Other	8%
# Households Approved and Waiting Transfers (on 9/30/2021)	13
Average Days Until Transfer	15
Maximum Wait Time Until Transfer	90

Note: A household may request multiple types of accommodation.

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Households Sheltered More Than 20 Miles from Their Home Community

	7/31/2021	8/31/2021	9/30/2021
# Households Placed More than 20 Miles	36	36	41
Average Days Outside 20 Miles	285	281	266
Maximum Days Outside 20 Miles	1,505	1,536	1,566
Race/Ethnicity	100%	100%	100%
Black, African American, or African	25%	25%	27%
Hispanic/Latin(a)(o)(x)	28%	25%	27%
White	36%	39%	39%
Other Race	6%	6%	5%
Unknown Race/Ethnicity	6%	6%	2%

Note: Data exclude households indicating that they do not want to transfer to a shelter within 20 miles of their home community.

**Households With At Least Once Child Not Attending Their School of Origin
As a Result of Shelter Placement Outside of Home Community**

# Households with a Child Not Attending School of Origin Due to Shelter Placement	7/31/2021	8/31/2021	9/30/2021
	122	109	101
Average Days Not Attending School of Origin	727	764	788
Maximum Days Not Attending School of Origin	2,362	2,393	2,423
Race/Ethnicity	100%	100%	100%
Black, African American, or African	24%	24%	23%
Hispanic/Latin(a)(o)(x)	48%	46%	47%
White	21%	23%	23%
Other Race	3%	3%	3%
Unknown Race/Ethnicity	4%	5%	5%