

Commonwealth of Massachusetts



**Emergency Assistance  
Fiscal Year 2022  
Second Quarterly Report**

Department of Housing and Community Development



**Department of Housing and Community Development  
Emergency Assistance Legislative Report  
Quarter 2, SFY 2022**

**EA Applications and Requests for Services**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Applications and Requests</b>	<b>754</b>	<b>739</b>	<b>721</b>	<b>2,214</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	24%	26%	23%	24%
Hispanic/Latin(a)(o)(x)	38%	38%	43%	40%
White	24%	19%	22%	21%
Other Race	2%	1%	1%	1%
Unknown Race/Ethnicity	13%	15%	11%	13%

**Front Door Entries into the Emergency Assistance System**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Total Entries</b>	<b>254</b>	<b>212</b>	<b>248</b>	<b>714</b>
Shelter Entries	242	202	239	683
HomeBASE Diversions	12	10	9	31
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	36%	33%	34%	34%
Hispanic/Latin(a)(o)(x)	34%	42%	37%	38%
White	23%	18%	20%	20%
Other Race	1%	1%	2%	1%
Unknown Race/Ethnicity	6%	6%	7%	6%
<b>Reason for Homelessness</b>	100%	100%	100%	100%
Domestic Violence	18%	19%	18%	18%
Fire, Flood, or Natural Disaster	<1%	3%	2%	1%
Eviction	5%	7%	8%	7%
Threatened Eviction	4%	5%	9%	6%
Health and Safety	72%	63%	62%	66%
Other	<1%	2%	3%	2%

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**Applications for Emergency Assistance Denied**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Denied Applications</b>	<b>140</b>	<b>139</b>	<b>148</b>	<b>427</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	24%	24%	18%	22%
Hispanic/Latin(a)(o)(x)	36%	42%	37%	38%
White	24%	17%	22%	21%
Other Race	2%	1%	1%	1%
Unknown Race/Ethnicity	14%	17%	22%	17%
<b>Reason for Denial</b>	100%	100%	100%	100%
Did Not Complete EA Application	66%	64%	72%	67%
Over Income Limit	11%	20%	13%	15%
Lacked Qualifying Reason for Homelessness	10%	9%	7%	9%
Availability of Alternative Feasible Housing	6%	3%	5%	5%
Over Asset Limit	3%	1%	3%	2%
Verifications Not Completed Within 30 Days of Presumptive Placement	1%	4%	2%	2%
Did Not Cooperate With a Housing Assistance Program	3%	1%	0%	1%
Abandoned Public/Subsidized Housing	1%	1%	0%	1%
Household Did Not Include Children or A Pregnant Woman	1%	0%	2%	1%
Asked to Leave/Refused Teen Living Program Placement	1%	1%	0%	1%
Other Denial Reasons	1%	1%	2%	1%

**Note:** DHCD may determine a household ineligible for EA for multiple reasons.

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**Applications and Service Requests Not Resulting in a Formal Denial,  
EA Shelter Entry, or HomeBASE Diversion**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Applications and Requests</b>	<b>384</b>	<b>404</b>	<b>378</b>	<b>1,166</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	21%	25%	20%	22%
Hispanic/Latin(a)(o)(x)	39%	37%	41%	39%
White	25%	20%	24%	23%
Other Race	2%	1%	1%	1%
Unknown Race/Ethnicity	14%	18%	13%	15%

**Households Submitting Multiple Applications and Service Requests**

<b># Households with Multiple Applications or Requests within 1 Month</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
	<b>3</b>	<b>14</b>	<b>7</b>	<b>24</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	0%	36%	29%	29%
Hispanic/Latin(a)(o)(x)	67%	29%	14%	29%
White	0%	14%	57%	25%
Other Race	0%	0%	0%	0%
Unknown Race/Ethnicity	33%	21%	0%	17%

<b># Households with Multiple Applications or Requests within 6 Months</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
	<b>14</b>	<b>29</b>	<b>61</b>	<b>104</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	36%	31%	23%	27%
Hispanic/Latin(a)(o)(x)	36%	24%	48%	39%
White	7%	17%	20%	17%
Other Race	0%	0%	2%	1%
Unknown Race/Ethnicity	21%	28%	8%	15%

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**HomeBASE Diversions**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Households Diverted with HomeBASE</b>	<b>12</b>	<b>10</b>	<b>9</b>	<b>31</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	15%	18%	40%	24%
Hispanic/Latin(a)(o)(x)	54%	36%	40%	44%
White	15%	36%	20%	24%
Other Race	15%	9%	0%	9%
Unknown Race/Ethnicity	0%	0%	0%	0%

**EA Shelter Exits**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Households Exiting EA Shelter</b>	<b>161</b>	<b>162</b>	<b>134</b>	<b>457</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	23%	28%	27%	26%
Hispanic/Latin(a)(o)(x)	28%	41%	45%	38%
White	23%	25%	20%	23%
Other Race	7%	2%	4%	2%
Unknown Race/Ethnicity	25%	4%	4%	12%
<b>Reason for Exit</b>	100%	100%	100%	100%
Feasible Alternative Housing	79%	83%	82%	81%
HomeBase and Other Subsidized/Assisted Housing	48%	49%	51%	49%
HomeBase, No Other Subsidized/Assisted Housing	14%	17%	15%	15%
No HomeBASE, Other Subsidized/Assisted Housing	10%	12%	9%	11%
No HomeBASE, No Other Subsidized/Assisted Housing	7%	5%	7%	6%
Abandoned Shelter	12%	10%	11%	11%
Temporary Shelter Interruption	6%	4%	5%	5%
Ineligible, Lost Custody of Children	1%	2%	1%	2%
Death	1%	0%	0%	<1%
Exit to Non-EA Residential Facility	1%	0%	0%	<1%

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**Applications and Service Requests Not Resulting in  
EA Shelter Entry within 48 Hours**

# Applications/Service Requests Not Resulting in Shelter Entry Within 48 Hours	Oct	Nov	Dec	Q2
	388	383	401	1,172
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	25%	22%	23%	23%
Hispanic/Latin(a)(o)(x)	34%	34%	36%	35%
White	21%	18%	18%	19%
Other Race	1%	2%	1%	1%
Unknown Race/Ethnicity	19%	23%	23%	21%

**Note:** Data include non-entries attributable to a written denial, pending documentation or verification, no imminent risk of homelessness, or withdrawal of application.

**Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing**

# Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing	Oct	Nov	Dec	Q2
	83	99	80	272
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	20%	25%	31%	25%
Hispanic/Latin(a)(o)(x)	28%	46%	43%	39%
White	26%	25%	21%	24%
Other Race	0%	0%	3%	1%
Unknown Race/Ethnicity	26%	3%	3%	11%
<b>Types of Affordable, Subsidized, or Assisted Housing</b>				
MA Rental Voucher Program (MRVP)	39%	35%	21%	32%
State Public Housing	23%	23%	30%	25%
Section 8 Voucher	12%	17%	26%	18%
Private Subsidized Development	16%	11%	9%	12%
Federal Public Housing	5%	6%	8%	6%
Transitional Housing (non-LHA THP)	2%	5%	6%	4%
Local Housing Auth. Transition Housing Program (LHA THP)	3%	2%	0%	2%

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**Average, Minimum, and Maximum Cost of Emergency Assistance**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
Average Days in Shelter	533	551	516	534
Average Household Cost	\$66,327	\$68,605	\$64,275	\$66,510
Minimum Household Cost	\$124	\$1,245	\$498	\$124
Maximum Household Cost	\$366,505	\$313,365	\$399,982	\$399,982

**Note:** Data based on households completing an episode of homelessness within the EA system during the reporting period.

**Households Exiting EA Requiring Later Assistance**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Households Needing Later Assistance</b>	<b>51</b>	<b>48</b>	<b>49</b>	<b>148</b>
Shelter Entries	48	46	49	143
HomeBASE Entries	3	2	0	5
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	25%	25%	22%	24%
Hispanic/Latin(a)(o)(x)	41%	42%	33%	39%
White	24%	17%	24%	22%
Other Race	0%	2%	0%	1%
Unknown Race/Ethnicity	10%	15%	20%	15%

**Note:** Data based on households exiting EA shelter within the previous 5 years (N = 14,930).

**Households Who Received EA Shelter or HomeBASE Assistance Within the Previous 3 Years Who Entered EA Shelter or HomeBASE During Q2**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b># Households Who Previously Received Assistance</b>	<b>40</b>	<b>39</b>	<b>36</b>	<b>115</b>
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	23%	28%	28%	26%
Hispanic/Latin(a)(o)(x)	40%	36%	31%	36%
White	28%	21%	28%	25%
Other Race	0%	3%	0%	1%
Unknown Race/Ethnicity	10%	13%	14%	12%

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**Children Served in EA Shelters**

	<b>10/31/2021</b>	<b>11/30/2021</b>	<b>12/31/2021</b>
<b># Children Served in EA Shelter</b>	<b>5,607</b>	<b>5,741</b>	<b>5,900</b>
<b>Age</b>	100%	100%	100%
0-2 yrs.	24%	24%	24%
3-4 yrs.	14%	15%	14%
5-8 yrs.	22%	22%	22%
9-11 yrs.	14%	14%	14%
12-14 yrs.	13%	12%	12%
15-18 yrs.	11%	11%	11%
19-20 yrs.	2%	2%	2%
<b>Race/Ethnicity</b>	100%	100%	100%
Black, African American, or African	27%	26%	26%
Hispanic/Latin(a)(o)(x)	47%	46%	44%
White	18%	17%	17%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	7%	8%	11%



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**Requests for EA from Households Ending HomeBASE within 12 Months**

<b># Requests for EA from Households Ending HomeBASE</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
Ending HomeBASE	19	17	9	45
Denied Requests	3	5	2	10
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	32%	24%	33%	29%
Hispanic/Latin(a)(o)(x)	21%	47%	22%	31%
White	21%	6%	22%	16%
Other Race	0%	0%	0%	0%
Unknown Race/Ethnicity	26%	24%	22%	24%
<b>Reason for Homelessness</b>	100%	100%	100%	100%
Health & Safety	42%	39%	33%	39%
No Reason for Homelessness	26%	17%	11%	20%
Domestic Violence	21%	17%	11%	17%
Eviction	11%	11%	33%	15%
Asked to Leave, Overcrowded	0%	11%	0%	4%
Natural Disaster	0%	6%	0%	2%
Other	0%	0%	11%	2%

**Average and Maximum Days in Shelter for Households Active in EA**

	<b>10/31/2021</b>	<b>11/30/2021</b>	<b>12/31/2021</b>
# of Households	2,785	2,818	2,905
Average Days in EA	445	440	433
Maximum Days in EA	3,169	3,199	3,194
<b>Race/Ethnicity</b>	100%	100%	100%
Black, African American, or African	29%	29%	29%
Hispanic/Latin(a)(o)(x)	43%	42%	41%
White	22%	21%	21%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	4%	6%	8%

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**Health and Safety Assessments**

	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Q2</b>
<b>Total Health and Safety Referrals</b>	<b>187</b>	<b>152</b>	<b>185</b>	<b>524</b>
# Households Determined to be at Substantial Risk	171	131	162	464
# Households with Multiple HAS Assessments in Previous 6 Months	3	5	6	24
<b>Race/Ethnicity</b>	100%	100%	100%	100%
Black, African American, or African	25%	24%	22%	23%
Hispanic/Latin(a)(o)(x)	42%	32%	37%	37%
White	18%	16%	15%	16%
Other Race	2%	1%	1%	1%
Unknown Race/Ethnicity	14%	26%	25%	22%

**Note:** The standard used to determine substantial health and safety risk is at the following link:  
<https://www.mass.gov/files/documents/2016/07/oe/healthandsafetyassessmentinitiativeadministrativeplan.pdf>

**Reasonable Accommodation Requests**

	<b>Q2</b>
<b># of Households Who Applied for a Reasonable Accommodation</b>	<b>201</b>
<b>Type of Accommodation Requested</b>	
Scattered Site Shelter Unit	50%
Assistance Animals	18%
Placement Region	14%
Other	13%
Type of Accommodation Unclear	11%
Ground Floor, First Floor, or Elevator Accessible	7%
Multiple Bedrooms	4%
Wheelchair Accessible Unit	1%
# Households Approved and Waiting Transfers (on 12/31/2021)	23
Average Days Until Transfer	13
Maximum Wait Time Until Transfer	103

**Note:** A household may request multiple types of accommodation.

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**Households Sheltered More Than 20 Miles from Their Home Community**

	<b>10/31/2021</b>	<b>11/30/2021</b>	<b>12/31/2021</b>
# Households Placed More than 20 Miles	62	54	70
Average Days Outside 20 Miles	164	211	182
Maximum Days Outside 20 Miles	852	882	913
<b>Race/Ethnicity</b>	100%	100%	100%
Black, African American, or African	36%	37%	34%
Hispanic/Latin(a)(o)(x)	23%	22%	24%
White	28%	28%	24%
Other Race	5%	6%	3%
Unknown Race/Ethnicity	8%	7%	14%

**Note:** Data exclude households indicating that they do not want to transfer to a shelter within 20 miles of their home community.

**Households With At Least Once Child Not Attending Their School of Origin  
As a Result of Shelter Placement Outside of Home Community**

<b># Households with a Child Not Attending School of Origin Due to Shelter Placement</b>	<b>10/31/2021</b>	<b>11/30/2021</b>	<b>12/31/2021</b>
	<b>102</b>	<b>95</b>	<b>196</b>
Average Days Not Attending School of Origin	902	934	501
Maximum Days Not Attending School of Origin	2,454	2,484	2,515
<b>Race/Ethnicity</b>	100%	100%	100%
Black, African American, or African	20%	18%	23%
Hispanic/Latin(a)(o)(x)	44%	43%	42%
White	29%	32%	26%
Other Race	3%	3%	2%
Unknown Race/Ethnicity	4%	4%	7%