

Commonwealth of Massachusetts



**Emergency Assistance
Fiscal Year 2022
Third Quarterly Report**

Department of Housing and Community Development



**Department of Housing and Community Development
Emergency Assistance Legislative Report
Quarter 3, SFY 2022**

EA Applications and Requests for Services

	Jan	Feb	Mar	Q3
# Applications and Requests	684	762	941	2,387
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	25%	27%	26%	26%
Hispanic/Latin(a)(o)(x)	44%	38%	41%	41%
White	24%	23%	22%	23%
Other Race	1%	2%	1%	1%
Unknown Race/Ethnicity	6%	11%	10%	9%

Front Door Entries into the Emergency Assistance System

	Jan	Feb	Mar	Q3
# Total Entries	234	234	218	686
Shelter Entries	227	224	206	657
HomeBASE Diversions	7	10	12	29
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	31%	36%	32%	33%
Hispanic/Latin(a)(o)(x)	43%	35%	36%	38%
White	19%	18%	20%	19%
Other Race	<1%	1%	1%	1%
Unknown Race/Ethnicity	8%	10%	11%	10%
Reason for Homelessness	100%	100%	100%	100%
Domestic Violence	13%	17%	13%	14%
Fire, Flood, or Natural Disaster	2%	2%	1%	2%
Eviction	8%	8%	11%	9%
Threatened Eviction	10%	6%	9%	8%
Health and Safety	65%	65%	62%	64%
Other	2%	2%	4%	3%

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Applications for Emergency Assistance Denied

	Jan	Feb	Mar	Q3
# Denied Applications	152	147	164	463
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	18%	18%	24%	20%
Hispanic/Latin(a)(o)(x)	36%	38%	28%	34%
White	24%	20%	20%	22%
Other Race	1%	3%	1%	2%
Unknown Race/Ethnicity	22%	20%	26%	23%
Reason for Denial	100%	100%	100%	100%
Did Not Complete EA Application	72%	67%	63%	67%
Over Income Limit	9%	16%	18%	14%
Lacked Qualifying Reason for Homelessness	7%	9%	8%	8%
Availability of Alternative Feasible Housing	8%	5%	10%	8%
Verifications Not Completed Within 30 Days of Presumptive Placement	5%	3%	2%	3%
Over Asset Limit	1%	3%	0%	1%
Other Denial Reasons	3%	3%	3%	3%

Note: DHCD may determine a household is ineligible for EA for multiple reasons.

**Applications and Service Requests Not Resulting in a Formal Denial,
EA Shelter Entry, or HomeBASE Diversion**

	Jan	Feb	Mar	Q3
# Applications and Requests	347	465	708	1,520
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	25%	26%	24%	25%
Hispanic/Latin(a)(o)(x)	43%	35%	43%	40%
White	24%	25%	22%	23%
Other Race	1%	2%	1%	1%
Unknown Race/Ethnicity	6%	13%	10%	10%

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Households Submitting Multiple Applications and Service Requests

# Households with Multiple Applications or Requests within 1 Month	Jan	Feb	Mar	Q3
		19	7	19
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	32%	14%	42%	33%
Hispanic/Latin(a)(o)(x)	37%	29%	26%	31%
White	21%	43%	16%	22%
Other Race	0%	0%	0%	0%
Unknown Race/Ethnicity	11%	14%	16%	13%

# Households with Multiple Applications or Requests within 6 Months	Jan	Feb	Mar	Q3
		59	77	94
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	27%	26%	36%	29%
Hispanic/Latin(a)(o)(x)	46%	34%	32%	37%
White	17%	22%	16%	19%
Other Race	2%	3%	1%	2%
Unknown Race/Ethnicity	8%	16%	15%	13%

HomeBASE Diversions

# Households Diverted with HomeBASE	Jan	Feb	Mar	Q3
		7	10	12
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	14%	20%	17%	17%
Hispanic/Latin(a)(o)(x)	57%	40%	58%	52%
White	29%	40%	25%	31%
Other Race	0%	0%	0%	0%
Unknown Race/Ethnicity	0%	0%	0%	0%

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EA Shelter Exits

	Jan	Feb	Mar	Q3
# Households Exiting EA Shelter	145	148	200	493
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	27%	27%	22%	25%
Hispanic/Latin(a)(o)(x)	34%	40%	45%	40%
White	26%	23%	22%	23%
Other Race	2%	1%	1%	1%
Unknown Race/Ethnicity	11%	9%	11%	10%
Reason for Exit	100%	100%	100%	100%
Feasible Alternative Housing	76%	72%	81%	77%
HomeBase and Other Subsidized/Assisted Housing	43%	53%	47%	47%
HomeBase, No Other Subsidized/Assisted Housing	13%	9%	17%	13%
No HomeBASE, Other Subsidized/Assisted Housing	16%	7%	10%	11%
No HomeBASE, No Other Subsidized/Assisted Housing	4%	3%	8%	5%
Abandoned Shelter	14%	18%	11%	14%
Temporary Shelter Interruption	3%	5%	6%	5%
Ineligible, Lost Custody of Children	4%	2%	2%	2%
Noncompliance	1%	1%	1%	1%
Death	1%	0%	1%	<1%
Rejection of Shelter Placement	1%	1%	0%	<1%
Exit to Non-EA Residential Facility	0%	1%	0%	<1%
Criminal Activity	0%	1%	0%	<1%

**Applications and Service Requests Not Resulting in
EA Shelter Entry within 48 Hours**

	Jan	Feb	Mar	Q3
# Applications/Service Requests Not Resulting in Shelter Entry Within 48 Hours	382	357	451	1,190
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	20%	20%	23%	21%
Hispanic/Latin(a)(o)(x)	32%	38%	30%	33%
White	23%	21%	19%	21%
Other Race	1%	3%	1%	1%
Unknown Race/Ethnicity	25%	19%	27%	24%

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Note: Data include non-entries attributable to a written denial, pending documentation or verification, no imminent risk of homelessness, or withdrawal of application.

Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing

# Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing	Jan	Feb	Mar	Q3
	74	68	96	238
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	30%	28%	22%	26%
Hispanic/Latin(a)(o)(x)	35%	43%	52%	44%
White	30%	25%	19%	24%
Other Race	0%	3%	2%	2%
Unknown Race/Ethnicity	5%	1%	5%	4%
Types of Affordable, Subsidized, or Assisted Housing				
Section 8 Voucher	20%	31%	27%	26%
State Public Housing	32%	22%	24%	26%
MA Rental Voucher Program (MRVP)	31%	24%	18%	24%
Federal Public Housing	4%	10%	14%	10%
Private Subsidized Development	5%	7%	14%	9%
Local Housing Auth. Transition Housing Program (LHA THP)	4%	4%	3%	4%
Transitional Housing (non-LHA THP)	3%	1%	1%	2%

Average, Minimum, and Maximum Cost of Emergency Assistance

	Jan	Feb	Mar	Q3
Average Days in Shelter	436	424	463	443
Average Household Cost	\$54,223	\$52,792	\$57,593	\$55,135
Minimum Household Cost	\$124	\$249	\$498	\$124
Maximum Household Cost	\$291,835	\$262,714	\$406,703	\$406,703

Note: Data based on households completing an episode of homelessness within the EA system during the reporting period.

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Households Exiting EA Requiring Later Assistance

	Jan	Feb	Mar	Q3
# Households Needing Later Assistance	39	44	45	128
Shelter Entries	38	44	45	127
HomeBASE Entries	1	0	0	1
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	31%	50%	27%	36%
Hispanic/Latin(a)(o)(x)	26%	23%	44%	31%
White	26%	20%	27%	24%
Other Race	3%	0%	2%	2%
Unknown Race/Ethnicity	15%	7%	0%	7%

Note: Data based on households exiting EA shelter within the previous 5 years (N = 15,328).

**Households Who Received EA Shelter or HomeBASE Assistance Within the Previous 3 Years
Who Entered EA Shelter or HomeBASE During Q1**

	Jan	Feb	Mar	Q3
# Households Who Previously Received Assistance	48	40	37	125
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	33%	46%	28%	36%
Hispanic/Latin(a)(o)(x)	35%	26%	44%	35%
White	15%	18%	28%	20%
Other Race	2%	3%	0%	2%
Unknown Race/Ethnicity	15%	8%	0%	8%

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Children Served in EA Shelters

	1/31/2022	2/28/2022	3/31/2022
# Children Served in EA Shelter	6,040	6,105	6,043
Age	100%	100%	100%
0-2 yrs.	24%	24%	24%
3-4 yrs.	14%	14%	14%
5-8 yrs.	22%	22%	22%
9-11 yrs.	14%	14%	14%
12-14 yrs.	12%	12%	12%
15-18 yrs.	11%	11%	11%
19-20 yrs.	2%	2%	2%
Race/Ethnicity	100%	100%	100%
Black, African American, or African	25%	26%	26%
Hispanic/Latin(a)(o)(x)	44%	43%	41%
White	16%	16%	15%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	13%	14%	16%

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Requests for EA from Households Ending HomeBASE within 12 Months

# Requests for EA from Households Ending HomeBASE	Jan	Feb	Mar	Q3
	10	14	13	37
Denied Requests	2	4	4	10
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	40%	36%	46%	41%
Hispanic/Latin(a)(o)(x)	10%	43%	15%	24%
White	20%	0%	15%	11%
Other Race	10%	0%	0%	3%
Unknown Race/Ethnicity	20%	21%	23%	22%
Reason for Homelessness	100%	100%	100%	100%
No Reason for Homelessness	18%	36%	31%	29%
Health and Safety	18%	21%	31%	24%
Eviction	36%	29%	8%	24%
Domestic Violence	27%	14%	15%	18%
National Disaster	0%	0%	8%	3%
Other	0%	0%	8%	3%

Average and Maximum Days in Shelter for Households Active in EA

	1/31/2022	2/28/2022	3/31/2022
# of Households	2,976	3,027	3,018
Average Days in EA	432	430	433
Maximum Days in EA	3,225	3,253	2,914
Race/Ethnicity	100%	100%	100%
Black, African American, or African	28%	29%	29%
Hispanic/Latin(a)(o)(x)	41%	41%	40%
White	20%	19%	19%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	9%	10%	11%

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Health and Safety Assessments

	Jan	Feb	Mar	Q3
Total Health and Safety Referrals	157	139	159	455
# Households Determined to be at Substantial Risk	137	123	144	404
# Households with Multiple HAS Assessments in Previous 6 Months	20	23	32	75
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	23%	26%	26%	25%
Hispanic/Latin(a)(o)(x)	37%	37%	33%	35%
White	16%	15%	13%	15%
Other Race	1%	2%	1%	1%
Unknown Race/Ethnicity	23%	21%	28%	24%

Note: The standard used to determine substantial health and safety risk is at the following link:
<https://www.mass.gov/files/documents/2016/07/oe/healthandsafetyassessmentinitiativeadministrativeplan.pdf>

Reasonable Accommodation Requests

	Q3
# of Households Who Applied for a Reasonable Accommodation	184
Type of Accommodation Requested	
Scattered Site Shelter Unit	52%
Placement Region	23%
Other	11%
Assistance Animals	10%
Type of Accommodation Unclear	8%
Ground Floor, First Floor, or Elevator Accessible	7%
Wheelchair Accessible Unit	2%
Multiple Bedrooms	1%
# Households Approved and Waiting Transfers (on 12/31/2021)	14
Average Days Until Transfer	45
Maximum Wait Time Until Transfer	98

Note: A household may request multiple types of accommodation.

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Households Sheltered More Than 20 Miles from Their Home Community

	1/31/2022	2/28/2022	3/31/2022
# Households Placed More than 20 Miles	102	135	39
Average Days Outside 20 Miles	147	121	139
Maximum Days Outside 20 Miles	993	972	1,003
Race/Ethnicity	100%	100%	100%
Black, African American, or African	35%	34%	37%
Hispanic/Latin(a)(o)(x)	31%	30%	29%
White	20%	18%	19%
Other Race	2%	1%	1%
Unknown Race/Ethnicity	12%	17%	14%

Note: Data exclude households indicating that they do not want to transfer to a shelter within 20 miles of their home community.

**Households With At Least Once Child Not Attending Their School of Origin
As a Result of Shelter Placement Outside of Home Community**

# Households with a Child Not Attending School of Origin Due to Shelter Placement	1/31/2022	2/28/2022	3/31/2022
	199	191	196
Average Days Not Attending School of Origin	467	462	448
Maximum Days Not Attending School of Origin	2,546	2,574	2,605
Race/Ethnicity	100%	100%	100%
Black, African American, or African	25%	25%	24%
Hispanic/Latin(a)(o)(x)	43%	41%	40%
White	23%	24%	22%
Other Race	2%	2%	2%
Unknown Race/Ethnicity	8%	9%	12%