

Commonwealth of Massachusetts



**Emergency Assistance
Fiscal Year 2022
Fourth Quarterly Report**

Department of Housing and Community Development



**Department of Housing and Community Development
Emergency Assistance Legislative Report
Quarter 4, SFY 2022**

EA Applications and Requests for Services

	Apr	May	Jun	Q4
# Applications and Requests	998	916	1,009	2,923
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	22%	22%	24%	23%
Hispanic/Latin(a)(o)(x)	33%	33%	32%	33%
White	18%	19%	17%	18%
Other Race/Ethnicity	2%	2%	1%	2%
Unknown Race/Ethnicity	25%	24%	26%	25%

Front Door Entries into the Emergency Assistance System

	Apr	May	Jun	Q4
# Total Entries	196	255	256	707
Shelter Entries	186	247	244	677
HomeBASE Diversions	10	8	12	30
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	30%	30%	33%	31%
Hispanic/Latin(a)(o)(x)	36%	34%	37%	35%
White	23%	16%	15%	18%
Other Race/Ethnicity	3%	5%	1%	3%
Unknown Race/Ethnicity	8%	15%	14%	13%
Reason for Homelessness	100%	100%	100%	100%
Domestic Violence	15%	15%	14%	14%
Fire, Flood, or Natural Disaster	1%	2%	1%	1%
Eviction	9%	7%	4%	6%
Threatened Eviction	5%	6%	5%	5%
Health and Safety	68%	66%	72%	69%
Other	2%	4%	4%	4%

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Applications for Emergency Assistance Denied

	Apr	May	Jun	Q4
# Denied Applications	178	155	176	509
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	25%	22%	22%	23%
Hispanic/Latin(a)(o)(x)	31%	34%	32%	32%
White	20%	25%	27%	24%
Other Race/Ethnicity	2%	1%	3%	2%
Unknown Race/Ethnicity	21%	17%	16%	18%
Reason for Denial				
Did Not Complete EA Application	73%	68%	66%	69%
Over Income Limit	13%	10%	16%	13%
Lacked Qualifying Reason for Homelessness	8%	9%	10%	9%
Availability of Alternative Feasible Housing	3%	5%	2%	3%
Verifications Not Completed Within 30 Days of Presumptive Placement	0%	4%	2%	2%
Abandoned Public/Subsidized Housing	1%	1%	2%	1%
Household Did Not Include Children or a Pregnant Woman	1%	2%	2%	1%
Other Denial Reasons	6%	6%	3%	5%

Note: DHCD may determine a household is ineligible for EA for multiple reasons.

Applications and Service Requests Not Resulting in a Formal Denial, EA Shelter Entry, or HomeBASE Diversion

	Apr	May	Jun	Q4
# Applications and Requests	603	503	589	1,695
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	18%	18%	21%	19%
Hispanic/Latin(a)(o)(x)	31%	34%	32%	33%
White	18%	19%	16%	18%
Other Race/Ethnicity	2%	1%	1%	1%
Unknown Race/Ethnicity	31%	28%	29%	29%

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Households Submitting Multiple Applications and Service Requests

# Households with Multiple Applications or Requests within 1 Month	Apr	May	Jun	Q4
		12	15	12
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	50%	40%	50%	46%
Hispanic/Latin(a)(o)(x)	17%	20%	17%	18%
White	25%	13%	8%	15%
Other Race/Ethnicity	0%	0%	8%	3%
Unknown Race/Ethnicity	8%	27%	17%	18%

# Households with Multiple Applications or Requests within 6 Months	Apr	May	Jun	Q4
		86	102	93
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	30%	29%	41%	33%
Hispanic/Latin(a)(o)(x)	35%	22%	14%	23%
White	20%	15%	11%	15%
Other Race/Ethnicity	0%	2%	3%	2%
Unknown Race/Ethnicity	15%	32%	31%	27%

HomeBASE Diversions

# Households Diverted with HomeBASE	Apr	May	Jun	Q4
		10	8	12
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	30%	25%	0%	17%
Hispanic/Latin(a)(o)(x)	10%	38%	58%	37%
White	40%	38%	33%	37%
Other Race/Ethnicity	0%	0%	0%	0%
Unknown Race/Ethnicity	20%	0%	8%	10%

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EA Shelter Exits

	Apr	May	Jun	Q4
# Households Exiting EA Shelter	187	193	187	567
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	28%	25%	33%	29%
Hispanic/Latin(a)(o)(x)	38%	37%	44%	40%
White	20%	20%	13%	18%
Other Race/Ethnicity	3%	4%	2%	3%
Unknown Race/Ethnicity	11%	14%	8%	11%
Reason for Exit	100%	100%	100%	100%
Feasible Alternative Housing	71%	75%	72%	72%
HomeBase and Other Subsidized/Assisted Housing	42%	34%	38%	38%
HomeBase, No Other Subsidized/Assisted Housing	14%	17%	19%	17%
No HomeBASE, Other Subsidized/Assisted Housing	7%	12%	6%	8%
No HomeBASE, No Other Subsidized/Assisted Housing	7%	11%	9%	9%
Abandoned Shelter	17%	13%	16%	16%
Temporary Shelter Interruption	7%	7%	7%	7%
Ineligible, Lost Custody of Children	4%	2%	3%	3%
Rejected Shelter Placement	1%	2%	1%	1%
Death	0%	1%	0%	<1%
Criminal Activity	0%	<1%	0%	<1%
Noncompliance	0%	0%	<1%	<1%
Rejected Offer of Permanent Housing	<1%	0%	0%	<1%

**Applications and Service Requests Not Resulting in
EA Shelter Entry within 48 Hours**

	Apr	May	Jun	Q4
# Applications/Service Requests Not Resulting in Shelter Entry Within 48 Hours	371	388	400	1,159
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	25%	23%	25%	25%
Hispanic/Latin(a)(o)(x)	33%	35%	30%	33%
White	20%	21%	22%	21%
Other Race/Ethnicity	3%	2%	2%	2%
Unknown Race/Ethnicity	20%	18%	21%	20%

Note: Data include non-entries attributable to a written denial, pending documentation or verification, no imminent risk of homelessness, or withdrawal of application.

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Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing

# Households Transitioned to Affordable, Subsidized, or Otherwise Assisted Housing	Apr	May	Jun	Q4
	91	88	83	262
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	27%	26%	35%	29%
Hispanic/Latin(a)(o)(x)	41%	47%	48%	45%
White	21%	18%	10%	16%
Other Race/Ethnicity	2%	2%	0%	2%
Unknown Race/Ethnicity	9%	7%	7%	8%
Types of Affordable, Subsidized, or Assisted Housing				
Section 8 Voucher	27%	33%	34%	31%
State Public Housing	19%	22%	18%	19%
Private Subsidized Development	22%	13%	18%	18%
MA Rental Voucher Program (MRVP)	18%	17%	16%	17%
Federal Public Housing	13%	9%	8%	10%
Local Housing Auth. Transition Housing Program (LHA THP)	1%	3%	4%	3%
Transitional Housing (non-LHA THP)	0%	3%	2%	2%

Average, Minimum, and Maximum Cost of Emergency Assistance

	Apr	May	Jun	Q4
Average Days in Shelter	430	408	402	413
Average Household Cost	\$53,487	\$50,760	\$50,011	\$51,422
Minimum Household Cost	\$373	\$249	\$124	\$124
Maximum Household Cost	\$335,766	\$259,105	\$212,561	\$335,766

Note: Data based on households completing an episode of homelessness within the EA system during the reporting period.

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Households Exiting EA Requiring Later Assistance

	Apr	May	Jun	Q4
# Households Needing Later Assistance	49	51	39	139
Shelter Entries	48	51	37	136
HomeBASE Entries	1	0	2	3
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	27%	29%	33%	29%
Hispanic/Latin(a)(o)(x)	35%	39%	33%	36%
White	33%	25%	23%	27%
Other Race/Ethnicity	4%	4%	0%	3%
Unknown Race/Ethnicity	2%	2%	10%	4%

Note: Data based on households exiting EA shelter within the previous 5 years (N = 14,335).

Households Who Received EA Shelter or HomeBASE Assistance Within the Previous 3 Years Who Entered EA Shelter or HomeBASE During Q1

# Households Who Previously Received Assistance	Apr	May	Jun	Q4
	14	21	10	45
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	7%	29%	20%	20%
Hispanic/Latin(a)(o)(x)	36%	38%	40%	38%
White	50%	29%	30%	36%
Other Race/Ethnicity	7%	5%	0%	4%
Unknown Race/Ethnicity	0%	0%	10%	2%

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Children Served in EA Shelters

	4/30/2022	5/31/2022	6/30/2022
# Children Served in EA Shelter	5,984	6,075	6,167
Age	100%	100%	100%
0-2 yrs.	25%	25%	25%
3-4 yrs.	14%	15%	15%
5-8 yrs.	22%	22%	22%
9-11 yrs.	14%	14%	13%
12-14 yrs.	12%	12%	12%
15-18 yrs.	11%	11%	11%
19-20 yrs.	2%	2%	2%
Race/Ethnicity	100%	100%	100%
Black, African American, or African	26%	26%	26%
Hispanic/Latin(a)(o)(x)	41%	41%	40%
White	15%	15%	15%
Other Race/Ethnicity	2%	2%	2%
Unknown Race/Ethnicity	15%	17%	17%

Requests for EA from Households Ending HomeBASE within 12 Months

# Requests for EA from Households Ending HomeBASE	Apr	May	Jun	Q4
	16	11	7	34
Denied Requests	3	3	0	6
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	13%	27%	29%	21%
Hispanic/Latin(a)(o)(x)	44%	45%	43%	44%
White	25%	9%	0%	15%
Other Race/Ethnicity	6%	0%	0%	3%
Unknown Race/Ethnicity	13%	18%	29%	18%
Reason for Homelessness	100%	100%	100%	100%
Eviction	26%	17%	50%	28%
Health and Safety	21%	42%	0%	23%
Domestic Violence	26%	17%	13%	21%
No Reason for Homelessness	5%	0%	13%	5%
Other	5%	8%	0%	5%
Reason Not Reported	16%	17%	25%	18%

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Average and Maximum Days in Shelter for Households Active in EA

	4/30/2022	5/31/2022	6/30/2022
# of Households	2,999	3,042	3,090
Average Days in EA	435	436	437
Maximum Days in EA	2,944	2,975	3,005
Race/Ethnicity	100%	100%	100%
Black, African American, or African	29%	30%	30%
Hispanic/Latin(a)(o)(x)	40%	40%	39%
White	19%	18%	18%
Other Race/Ethnicity	2%	2%	2%
Unknown Race/Ethnicity	10%	11%	11%

Health and Safety Assessments

	Apr	May	Jun	Q4
Total Health and Safety Referrals	156	190	185	531
# Households Determined to be at Substantial Risk	135	172	168	475
# Households with Multiple HAS Assessments in Previous 6 Months	27	44	24	95
Race/Ethnicity	100%	100%	100%	100%
Black, African American, or African	29%	29%	30%	30%
Hispanic/Latin(a)(o)(x)	35%	33%	29%	32%
White	15%	14%	15%	15%
Other Race/Ethnicity	2%	2%	2%	2%
Unknown Race/Ethnicity	20%	22%	23%	22%

Note: The standard used to determine substantial health and safety risk is at the following link:
<https://www.mass.gov/files/documents/2016/07/oe/healthandsafetyassessmentinitiativeadministrativeplan.pdf>

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Reasonable Accommodation Requests

# Approved Requests for Reasonable Accommodation Requiring Transfer	Q4
	55
Type of Accommodation Requested	
Scattered Site Shelter Unit	60%
Placement Region	29%
First Floor Unit	24%
Number of Bedrooms	5%
Non-Congregate Unit	4%
Wheelchair Accessible Unit	2%
Average Days Between Request and Approval	60
Maximum Days between Request and Approval	100

Note: A household may request multiple types of accommodation.

Households Sheltered More Than 20 Miles from Their Home Community

	4/30/2022	5/31/2022	6/30/2022
# Households Placed More than 20 Miles	147	173	191
Average Days Outside 20 Miles	140	145	139
Maximum Days Outside 20 Miles	1,019	1,050	1,080
Race/Ethnicity	100%	100%	100%
Black, African American, or African	35%	36%	37%
Hispanic/Latin(a)(o)(x)	28%	27%	26%
White	16%	14%	14%
Other Race/Ethnicity	1%	2%	1%
Unknown Race/Ethnicity	19%	21%	21%

Note:

Data exclude households indicating that they do not want to transfer to a shelter within 20 miles of their home community. 24% of reported households had not indicated their transfer preference at time reporting.

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**Households With At Least Once Child Not Attending Their School of Origin
As a Result of Shelter Placement Outside of Home Community**

# Households with a Child Not Attending School of Origin Due to Shelter Placement	4/30/2022	5/31/2022	6/30/2022
	176	187	186
Average Days Not Attending School of Origin	459	462	473
Maximum Days Not Attending School of Origin	2,635	2,666	2,696
Race/Ethnicity	100%	100%	100%
Black, African American, or African	22%	22%	23%
Hispanic/Latin(a)(o)(x)	44%	44%	44%
White	22%	21%	21%
Other Race/Ethnicity	1%	1%	1%
Unknown Race/Ethnicity	11%	12%	11%