

Fiscal Year 2025 - HIGHLIGHTS

The Massachusetts Department of Mental Health (DMH) promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

The Department also establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

INDIVIDUALS SERVED BY DMH

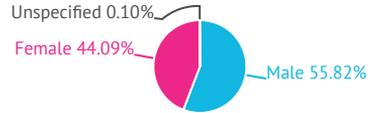
The DMH serves individuals within the Commonwealth with the most significant and persistent mental illness.

29,036 individuals (25149 adults) were served in FY25

7,009 individuals received case management.



- Adults (23+) 86.6%
- Transition Aged (18-22) 5.3%
- Youth (0-17) 8%



LIVING AND WORKING IN THE COMMUNITY



10,424 individuals received ACCS in FY25
36 ACCS Programs
17 ACCS Providers

153 individuals moved from inpatient continuing care to ACCS in FY25.

87% of individuals receiving ACCS services were able to remain living in the community during FY25.

SERVICES Individuals served may be eligible to receive these services.

SERVICES FOR ADULTS

- Adult Community Clinical Services (ACCS)
- Clubhouses
- Homeless Support Services
- Program of Assertive Community Treatment (PACT)
- Recovery Learning Communities (RLCs)
- Respite Services

SERVICES FOR ALL AGES

- DMH Case Management
- Forensic Services
- Inpatient/Continuing Care System

SERVICES FOR CHILDREN AND ADOLESCENTS

- Intensive Community Treatment & Residential Supports
- Day/Therapeutic After-School Programs
- Individual and Family Flexible Supports
- Psychiatric Intensive Residential Treatment Programs
- First Episode Psychosis Programs

HOUSING

- **\$38.2M** was spent on the DMH Rental Subsidy Program (DMHRSP), reflecting a **\$7.8M increase** and supporting approximately **200 additional units** leased in the community.
- **84** individuals moved from Group Living Environments into the DMH Rental Subsidy Program in FY25.
- **1,919** Individuals were enrolled in homeless support services through the DMH Homeless Outreach and Engagement Services.

EMPLOYMENT

- **822** clubhouse members worked over FY25, including **466** who started new jobs
- **420** Clubhouse members pursued education in FY25, including **202** who started a new program
- **317** ACCS enrollees were placed in employment through the ACCS/MassAbility Partnership Program
- MassAbility served **2,131** ACCS enrollees through the ACCS/MassAbility Partnership Program



ABOUT DMH

FORENSIC SERVICES



11,439. Individuals were referred to DMH court clinics by the district, municipal, juvenile and Superior Courts.



106 Jail Diversion (JDP) grants were awarded to police departments and partner organizations (100 police departments)



280 Massachusetts communities and/or law enforcement impacted by grants and/or training including **24** university police departments, **7** specialized departments (ex: Boston Housing Police Department). The Massachusetts State Police and VA police were also impacted.

LICENSING

57 acute psychiatric inpatient hospitals or units were licensed by DMH by the end of FY25, creating a total of **3,128** beds

DMH STAFF

3,858 employed by DMH in FY25

MENTAL HEALTH RESOURCES

MASSACHUSETTS
**BEHAVIORAL
HEALTH
HELP LINE**

FOR PARENTS AND CAREGIVERS

HandholdMA.org

FOR YOUTH AND YOUNG ADULTS

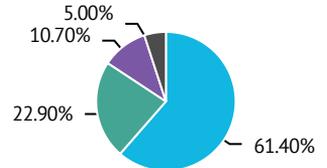
speakingofhope.org

Call or Text 833-773-2445

Chat or get more information at: masshelpline.com

- It's free, confidential, and no health insurance is required.
- You'll talk with a trained staff member who will assist you in
- accessing the treatment or support that meets your individual needs.
- Real-time interpretation in 200+ languages.

FY25 BUDGET



\$1,409,274,109

Allocated and Spent in FY25

- Adult Mental Health
- Inpatient Services
- Child, Youth, & Families
- Admin Operations/Training/Research/Regulatory



CONTACT DMH

DMH Central Office: (617) 626-8000
Available Monday through Friday 9am-5pm

DMH Information and Resource Line
Voicemail Box: (800) 221-0053

General Inquiries Email: dmhinfo@mass.gov

Calls and emails are checked regularly Monday through Friday, and responded to within 48 hours.

DMH AREA OFFICES

WESTERN MASS AREA OFFICE

1 Prince Street
Northampton, MA 01060
(413) 587-6200

NORTHEAST AREA OFFICE

P.O. Box 387
Tewksbury, MA 01876
(978) 863-5000

METRO BOSTON AREA OFFICE

85 East Newton Street
Boston, MA 02118
(617) 626-9200

CENTRAL MASS AREA OFFICE

361 Plantation Street, 1st Floor
Worcester, MA 01605
(774) 420-3140

SOUTHEAST AREA OFFICE

165 Quincy Street
Brockton, MA 02302
(508) 897-2000

CENTRAL OFFICE
25 Staniford Street
Boston, MA 02114
(617) 626-8000

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YouTube @MassDMH

Massachusetts Department of Mental Health

LEARN MORE ABOUT DMH:

www.mass.gov/dmh