



COMMONWEALTH OF MASSACHUSETTS
Office of Consumer Affairs and Business Regulation
DIVISION OF INSURANCE

One Federal Street, Suite 700 • Boston, MA 02110
(617) 521-7794 • Toll-free (877) 563-4467
www.mass.gov/doi

MAURA T. HEALEY
GOVERNOR

MICHAEL T. CALJOUW
COMMISSIONER OF INSURANCE

KIMBERLEY DRISCOLL
LIEUTENANT GOVERNOR

Proposed Amendments to Division of Insurance Regulations
211 CMR 54.00, 211 CMR 79.00, 211 CMR 91.00, 211 CMR 123.00 and
Proposed Rescission of 211 CMR 70.00 and 211 CMR 77.00
Docket No. G2025-02

NOTICE OF HEARING

Pursuant to M.G.L. c. 30A and the authority granted to the Commissioner of Insurance (“Commissioner”) under M.G.L. c. 90, c. 175, c. 175A, c. 176D, and c. 175E, the Commissioner will hold a hearing on August 7, 2025 at 10:00 a.m. to consider proposed amendments to four regulations and the proposed rescission of two regulations, as indicated above. The hearing will be held virtually using TEAMS, a digital meeting program. The purpose of the hearing is to afford persons who wish to comment on these proposed regulatory changes an opportunity to do so.

The proposed changes are summarized below.

211 CMR 54.00. Procedures for Surrender and Non-Renewal of Licenses by Insurers Authorized to Write Motor Vehicle Insurance. The proposed amendment deletes requirements for paper filings and allows documents to be submitted electronically.

211 CMR 79.00. Private Passenger Motor Vehicle Insurance Rates. The proposed amendment deletes requirements for paper filings and allows rate filings to be submitted electronically.

211 CMR 91.00. Motor Vehicle Insurance Rates. The proposed amendments update references that are no longer accurate, reduce paperwork and allow for electronic filing, service and inspection of rate filings.

211 CMR 123.00. Direct Payment of Motor Vehicle Collision and Comprehensive Coverage Claims and Referral Repair Shop Programs. The proposed amendments update references that are no longer accurate, reduce paperwork for the regulated industry, motor vehicle insurers, and allow for electronic filings, electronic referral shop lists and electronic direct claim payments by motor vehicle insurers.

211 CMR 70.00. Memorandum of Order Relative to the Establishment of a Statistical Plan. The regulation was promulgated when the Division fixed and established private passenger motor vehicle insurance rates. That system is no longer used and the regulation is now unnecessary.

211 CMR 77.00. Procedures for the Conduct of Proceedings on Fixed-and-Established Private Passenger Motor Vehicle Insurance Rates. Since the move to a competitive market in 2008, the Division has not held hearings to fix and establish private passenger motor vehicle insurance rates. The regulation is now unnecessary.

The proposed changes are available for inspection on the Division's website at:

<https://www.mass.gov/lists/division-of-insurance-public-hearings>

Persons who wish to attend the public hearing must register to attend by sending an email including their name, telephone number and email address to doidocket.mailbox@mass.gov at least two days before the scheduled hearing date. The registration must refer to Docket No G2025-02 and specify the regulation(s) on which they wish to comment. An email with instructions for joining the hearing will be sent on the day before the hearing.

Dated: June 13, 2025



Michael T. Caljouw
Commissioner of Insurance