



## COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation

### DIVISION OF INSURANCE

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### NOTICE OF HEARING

Docket No. G2026-01

#### **Proposed Amendments to 211 CMR 52.00, Managed Care Consumer Protections and Accreditation of Carriers**

Pursuant to the authority granted to the Commissioner of Insurance (“Commissioner”) under M.G.L. c. 176O §§ 2 and 17, a public hearing will be held on February 19, 2026 at 1:00 p.m. to hear comments on proposed amendments to 211 CMR 52.00. The hearing will be held virtually using TEAMS, a digital meeting program. The proposed amendments are posted and available for inspection on the Division’s website: <https://www.mass.gov/lists/division-of-insurance-public-hearings>.

The purposes of the proposed amendments are to standardize and streamline health insurers’ prior authorization practices, to enhance consistency and predictability for consumers, to address unnecessary prior authorizations, and to reduce administrative costs in the health care system. The matter has been designated as Docket No. G2026-01. Any person requesting to comment orally on the proposed amendments at the virtual hearing must submit to [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov) a Notice of Intent to Comment no later than February 17, 2026 at 5:00 p.m. Any other person requesting to attend the hearing must register at [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov) no later than 12:00 p.m. on February 18, 2026. All notices or requests must include the person’s name, telephone number and email address. An email with instructions for joining the hearing will be sent by 5:00 p.m. on February 18, 2026.

Any person who wishes to submit written comment on the proposed regulations may send a statement by electronic mail to [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov) no earlier than 1:00 p.m. on February 19, 2026. Post-hearing written comments may be submitted by electronic mail no later than February 26, 2026 at 5:00 p.m. or such other date as ordered by the presiding officer. Notices and written statements must refer to DOI Docket No. G2026-01.

January 16, 2026

Michael T. Caljouw  
Commissioner of Insurance