

09-1

Gail R. Fleischaker
62 West Pelham Road
Shutesbury, MA 01072
7 August 2009

Catrice C. Williams
Secretary, DTC
Two South Station – 4th Floor
Boston, MA 02110

Ms. Williams,

As a resident of the Town of Shutesbury, MA, I've been invited to send comments on poor Verizon phone service to your attention by or before 14 August 2009.

My complaint is static on the line, especially while dialing (line noise seems reduced once the connection is made).

Thank you for your attention to this matter.

Sincerely yours,

Gail R. Fleischaker
Gail R. Fleischaker

