

Massachusetts Department of Public Health Office of Problem Gambling Services





Outpatient Gambling Services Contracted with the Massachusetts Department of Public Health (DPH)

Below are gambling treatment services (in alphabetical order by town) that are contracted by DPH's Office of Problem Gambling Services, in collaboration with DPH's Bureau of Substance Addiction Services. At all sites:

- Problem gambling treatment is available regardless of insurance coverage (in the absence of insurance, DPH is the payor of last resort).
- Translation services are available upon request.

The Brien Center for Mental Health & Substance Abuse
Address: 333 East Street, Pittsfield, MA 01201
Website: http://www.briencenter.org
Referral Contact: Central Intake, (413) 499-0412
Language availability: Interpretation services available in any language.
Bay State Community Services – Main Office
Address: 1120 Hancock Street, Quincy, MA 02169
Website: https://www.baystatecs.org/
Referral Contact: Iris Hailey, LICSW, 617-471-8400
Language availability: English
MA Problem Gambling Specialist(s) on site.
Casa Esperanza
Address: 245 Eustis Street, Roxbury, MA 02119
Website: https://www.casaesperanza.org/
Referral Contact: Melisa Canuto, MA PGS, (617) 445-1123
Referral Email: FamiliasOutpatientIntake@casaesperanza.org
Language availability: English, Spanish, Cape Verdean Creole
MA Problem Gambling Specialist(s) on site.



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Riverbend (Formerly Known As Lowell House)	Gándara Center
Address: 101 Jackson Street, 4th Floor, Lowell, MA, 01852	Address: 2155 Main Street, Springfield, MA 01104
Website: https://www.lowellhouseinc.org/	Website: https://www.gandaracenter.org/outpatient-clinic
Referral Contact: Shaun Bries, (978) 459-8656 x135	Referral Contact: Wanda Tosado, (413) 296-6037
Referral Contact (2): Caitlin Badolato, (978) 459-8656 x112	Email: wtosado@gandaracenter.org
Language availability: English, Spanish, Khmer	Referral Contact (2): (413) 736-0395 (main)
	Language availability: English, Spanish
	MA Problem Gambling Specialist(s) on site.
	Problem Gambling Peer Recovery Support Available:
	https://www.gandaracenter.org/gambling-prevention-ambassador

For problem gambling support and referrals, **call 1-800-327-5050** or **text "GAMB" to 800327** or visit <u>https://gamblinghelplinema.org/</u> to speak with a trained specialist. Specialists are available 24/7 and services are free, confidential, and available in multiple languages.

For technical assistance, information about the MA Problem Gambling Specialists (MA PGS) certification, and free courses and resources related to problem gambling treatment, please visit the Massachusetts Technical Assistance Center for Problem Gambling Treatment (M-TAC) at m-tac.org or contact the team by emailing mtac@hria.org.

For quality assurance purposes, the <u>Massachusetts Problem Gambling Helpline search feature</u> is updated on a regular basis to ensure the information listed is complete and accurate. If you are having difficulties connecting to one of the organizations listed, please contact Kiana Edwards at <u>Kiana.R.Edwards@mass.gov</u>.