

Outpatient Treatment Services (for Gambling) contracted with the Massachusetts Department of Public Health (DPH)

Below are organizations (in alphabetical order by name) that are contracted by DPH, in collaboration with the Bureau of Substance Addiction Services (BSAS) and the Office of Problem Gambling Services. At all sites:

- Problem gambling treatment is available regardless of insurance coverage (in the absence of insurance, DPH is the payor of last resort)
- Translation services may be available upon request
- There is at least one clinician who holds a certificate as a Massachusetts Problem Gambling Specialist

Bay State Community Services – Main Office

Address: 1120 Hancock Street, **Quincy**, MA 02169

Website: <https://www.baystatecs.org/>

Referral Contact: Iris Hailey, LICSW, (617) 471-8400

Language availability: English

Casa Esperanza

Address: 245 Eustis Street, **Roxbury**, MA 02119

Website: <https://www.casaesperanza.org/>

Referral Contact: Melisa Canuto, MA PGS, (617) 445-1123

Referral Email: FamiliasOutpatientIntake@casaesperanza.org

Language availability: English, Spanish, Cape Verdean Creole

High Point Treatment Center (*High Point provides services at multiple locations, see below)

Address: 30B Meadowbrook Road, **Brockton**, MA 02301

Address: 68 North Front Street, **New Bedford**, MA 02740

Address: 61 Industrial Park Road, Suite 1, **Plymouth**, MA 02360

Website: <https://hptc.org/outpatient-services/>

Referral Contact: Central Intake, (508) 679-5222

Language availability: English, Spanish, Portuguese

NFI Massachusetts, Inc.

Address: 76 Winter Street, **Haverhill**, MA 01830

Website: <https://www.nfima.org/services/ambulatory-services/outpatient-clinic/>

Referral Contact: Joseph Salgado, MA PGS, (978) 373-1181 x147

Language availability: English



North Suffolk Community Services

Address: 14 Porter St, **East Boston**, MA 02128

Website: <https://northsuffolk.org/>

Referral Contact: 866-781-NSCS (6727)

Referral Email: admissions@northsuffolk.org

Language Availability: English

Riverbend (Formerly Known as: Lowell House)

Address: 101 Jackson Street, 4th Floor, **Lowell**, MA, 01852

Website: <https://riverbendmv.org/>

Referral Contact: Caitlin Badolato, (978) 459-8656 x112

Referral Contact (2): Reception: (978) 459-8656

Email: reception@lowellhouseinc.org

Language availability: English, Spanish, Khmer

River Valley Counseling Center

Address: 187 High Street, 4th Floor, **Holyoke**, MA, 01040

Website: <https://www.rvccinc.org/>

Referral Contact: Central Intake, (413) 540-1234

Language availability: English

South Middlesex Opportunity Council (SMOC) Behavioral Healthcare

Address: 7 Bishop Street, Bldg 29, **Framingham**, MA 01702

Website: <https://smoc.org/service/clinical-services/>

Referral Contact: (508) 879-2250 ext.13281

Email: SBHIntakes@smoc.org

Language availability: English

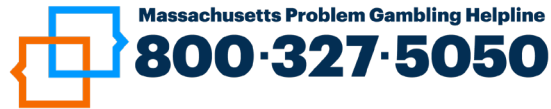
The Brien Center for Mental Health & Substance Abuse

Address: 333 East Street, **Pittsfield**, MA 01201

Website: <http://www.briencenter.org>

Referral Contact: Central Intake, (413) 499-0412 (Select option 3, then option 1)

Language availability: Interpretation services available in any language



For problem gambling support and referrals, call **1-800-327-5050** or text "**GAMB**" to **800-327-5050** or visit <https://maproblemgamblinghelpline.org/> to speak with a trained specialist. Specialists are available 24/7 and services are free, confidential, and available in multiple languages.

For technical assistance, information about the Massachusetts Problem Gambling Specialist certification, free courses, and resources related to problem gambling treatment, please visit **Massachusetts Technical Assistance Center for Problem Gambling Treatment (M-TAC)** or contact the team by email: mtac@hria.org.

For quality assurance purposes, the Massachusetts Problem Gambling Helpline [search feature](#) is updated on a regular basis to ensure the information listed is complete and accurate. If you are having difficulties connecting to one of the services, please contact Kiana Edwards at Kiana.R.Edwards@mass.gov.