

April 20, 2020

Via Email

Acting Mayor Elizabeth Kazinskas City of Gardner 95 Pleasant Street Gardner MA 01440

Re: City of Gardner - Cable Television Renewal License

Acting Mayor Kazinskas:

Attached is the executed Cable Television Renewal License between the City of Gardner and Comcast which commenced January 8, 2020 and will expire on January 7, 2030.

Please feel free to contact me at Catherine_Maloney@cable.comcast.com should you have any questions.

Sincerely,

Catherine Maloney, Sr. Manager

Orbeine Waloney

Government Relations

cc: Sara Clark - MA DTC

Greg Franks – Comcast Sr. Manager of Government Relations (via email)

Denise Mason – Comcast Manager of Government Relations (via email)

Comcast Corporate Franchising (via email)

Comcast Division Franchising and Finance (via email)

RENEWAL

CABLE TELEVISION LICENSE

FOR

THE CITY OF GARDNER, MASSACHUSETTS

Table of Contents

INTRODUCTION	4
ARTICLE 1 DEFINITIONS	5
SECTION 1.1- DEFINITIONS	
ARTICLE 2 GRANT OF RENEWAL LICENSE	10
SECTION 2.1- GRANT OF RENEWAL LICENSE	
SECTION 2.2 - TERM: NON-EXCLUSIVITY	
SECTION 2.3- POLE AND CONDUIT ATTACHMENT RIGHTS	
SECTION 2.4- RENEWAL	
SECTION 2.5 - RESERVATION OF AUTHORITY	
SECTION 2.6 - NON-EXCLUSIVITY OF LICENSE	
ARTICLE 3 SYSTEM SPECIFICATIONS AND CONSTRUCTION	
SECTION 3.1-AREATO BE SERVED	
SECTION 3.2 - SUBSCRIBER NETWORK	
SECTION 3.3 - PARENTAL CONTROL CAPABILITY	
SECTION 3.4EMERGENCY ALERT OVERRIDE CAPACITY	
ARTICLE 4 TECHNOLOGICAL AND SAFETY STANDARDS	17
SECTION4.1-SYSTEM MAINTENANCE	17
SECTION 4.2- REPAIRS AND RESTORATION	
SECTION 4.3-CABLE LOCATION	
SECTION 4.4-TREE TRIMMING	
SECTION 4.5- STRAND MAPS	
SECTION 4.6- BUILDING MOVES	
SECTION 4.7 - DIG SAFE	
SECTION 4.8-DISCONNECTION AND RELOCATION	
SECTION 4.9- EMERGENCY REMOVAL OF PLANT	
SECTION 4.10- PROHIBITION AGAINST RESELLING OF SERVICE	20
ARTICLE 5 PROGRAMMING	21
SECTION 5.1- BASIC CABLE SERVICE	21
SECTION 5.2- PROGRAMMING	21
SECTION 5.3 - STEREO TV TRANSMISSIONS	21
SECTION 5.4-CABLE CHANNELS FOR COMMERCIAL USE	21
ARTICLE 6 PEG ACCESS CHANNEL(S) AND SUPPORT	22
SECTION 6.1- PEG ACCESS CHANNEL(S)	22
SECTION 6.2- PEG ACCESS PROVIDER	23
SECTION 6.3 - PEG ACCESS CABLECASTING	24
SECTION 6.4- PEG ACCESS SUPPORT	
SECTION 6.5 - PROGRAMMING EXCLUSIVITY AND NON-COMPETITION	
SECTION 6.6- INTERCONNECTION WITH COMPETING CABLE LICENSEE	26
SECTION 6.7- PEG ACCESS PROGRAMMING INDEMNIFICATION	26
ARTICLE 7 CUSTOMER SERVICE AND CONSUMER PROTECTION	27
SECTION 7.1- CUSTOMER SERVICE	27
SECTION 7.2-CONSUMER COMPLAINT PROCEDURES	
SECTION 7.3 - PROTECTION OF SUBSCRIBER PRIVACY	27
SECTION 7.4- EMPLOYEE IDENTIFICATION CARDS	27

ARTICLE 8 PRICES AND CHARGES	
SECTION 8.1- PRICES AND CHARGES	28
ARTICLE 9 REGULATORY OVERSIGHT	
SECTION 9.1- INDEMNIFICATION	
SECTION 9.2 - INSURANCE	
SECTION 9.3 - PERFORMANCE BOND	
SECTION 9.4 - LICENSE FEES	30
SECTION 9.5 - REPORTS	31
SECTION 9.6 - EQUAL EMPLOYMENT OPPORTUNITY	31
SECTION 9.7- REVOCATION OF LICENSE	
SECTION 9.8 - NOTICE AND OPPORTUNITY TO CURE	
SECTION 9.9 - TRANSFER OR ASSIGNMENT	33
SECTION 9.10- REMOVAL OF SYSTEM ,	
SECTION 9.11- INCORPORATION BY REFERENCE	
SECTION 9.12- NO THIRD PARTY BENEFICIARIES	35
ARTICLE 10 MISCELLANEOUS	36
SECTION 10.1- SEVERABILITY	
SECTION 10.2 - FORCE MAJEURE	36
SECTION 10.3 - NOTICES	36
SECTION 10.4 - ENTIRE AGREEMENT	37
SECTION 10.5 - CAPTIONS	38
SECTION 10.6 - WARRANTIES	
SECTION 10.7 -APPLICABILITY OF RENEWAL LICENSE	38
SIGNATURE PAGE	39
EXHIBIT A	40
EXHIBIT B	41

GARDNER RENEWAL LICENSE

INTRODUCTION

WHEREAS, Comcast of Massachusetts III, Inc., (hereinafter "Licensee"), is the duly authorized

holder of a renewal license to operate a cable television system in the City of Gardner, Massachusetts

(hereinafter the "City"), said license having commenced on November 8, 2009;

WHEREAS, Licensee filed a written request for a renewal of its license by letter dated March 13,

2017 in conformity with the Cable Communications Policy Act of 1984 ("Cable Act") and filed a renewal

proposal dated May 16, 2019;

WHEREAS, there has been an opportunity for public comment, as required by Section 626(h) of

the Cable Act:

WHEREAS, the Issuing Authority has determined that the financial, legal, and technical ability of

Licensee is reasonably sufficient to provide services, facilities, and equipment necessary to meet the

future cable-related needs of the community, and desires to enter into this Renewal License with Licensee

for the construction and continued operation of a cable system on the terms and conditions set forth

herein: and

WHEREAS, the City's Mayor, as the Issuing Authority, finds that Licensee has complied with the

terms of its previous license.

NOW THEREFORE, after due and full consideration, the Issuing Authority and Licensee agree that

this Renewal License is issued upon the following terms and conditions:

DEFINITIONS

SECTION 1.1 - DEFINITIONS

For the purpose of this Renewal License, capitalized terms, phrases, words, and abbreviations shall have the meanings ascribed to them in the Cable Communications Policy Act of 1984, as amended from time to time, 47 U.S.C. §§ 521 et seq. (the "Cable Act"), and Massachusetts General Laws Chapter 166A (M.G.L.c.166A), as amended from time to time, unless otherwise defined herein.

- (a) Access Provider shall mean the person, group or entity, for non-profit, designated by the Issuing Authority for the purpose of operating and managing the use of Public, Educational and Governmental Access funding, equipment and channels on the cable television system in accordance with this Renewal License and 47 U.S.C. 531.
- (b) <u>Basic Cable Service</u> shall mean the lowest tier of service which includes the retransmission of local television broadcast signals.
- (c) <u>Cable Act</u> shall mean the Cable Communications Policy Act of 1984, Public Law No. 98-549, 98 Stat. 2779 (1984), 47 U.S.C. 521 et. seq., amending the Communications Act of 1934, as further amended by the 1992 Cable Consumer Protection and Competition Act, Public Law No. 102-385 and the Telecommunications Act of 1996, Public Law No. 104-458, 110 Stat. 56 (1996) and as may be further amended.
- (d) <u>Cable Department or OTC-</u> shall mean the Massachusetts Department of Telecommunications and Cable established by Chapter 25C, Section 7 of the Massachusetts General Laws ("M.G.L.") and Chapter 19 of the Acts of 2007 or its successor
- (e) <u>Cable Service</u> shall mean the one-way transmission to subscribers of (i) video programming, or (ii) other programming service, and subscriber interaction, if any, which is required for the selection or use of such video programming or other programming service.

DATE: January 16, 2020

Cable System or System - shall mean the facility owned, constructed, installed, operated

and maintained by Licensee in the City of Gardner, consisting of a set of closed transmission paths and

associated signal generation, reception, and control equipment that is designated to provide cable

service which includes video programming and which is provided to multiple subscribers within a

community, but such term does not include (a) a facility that serves only to retransmit the television

signals of one or more television broadcast stations; (b) a facility that serves subscribers without using

any public right-of-way; (c) a facility of a common carrier which is subject, in whole or in part, to the

provisions of Title ■ of the Cable Act, except that such facility shall be considered a cable system (other

than for purposes of section 621(c) of the Cable Act) to the extent such facility is used in the transmission

of video programming directly to subscribers unless the extent of such use is solely to provide interactive

on-demand services; or (d) an open video system that complies with section 653 of this title, or (e) any

facilities of any electric utility used solely for operating its electric utility systems.

(g) <u>Drop</u> - shall mean the coaxial cable that connects a home or building to the Subscriber

Network or Video Return Line.

(f)

(h) Effective Date - shall mean September 9, 2019.

(i) FCC - shall mean the Federal Communications Commission or any successor governmental

entity.

(j) Franchise Fee - shall mean the payments to be made by Licensee to the Issuing Authority,

the City of Gardner and or any other governmental subdivision, such as an Access Provider, which shall

have the meaning as set forth in Section 622(g) of the Cable Act.

(k) Gross Annual Revenues - means the Cable Service revenue derived by the Grantee from

the operation of the Cable System in the Franchise Area to provide Cable Services, calculated in

accordance with generally accepted accounting principles ("GAAP"). Cable Service revenue includes

monthly basic, premium and pay-per-view video fees, installation fees and equipment rental fees. Gross

Revenue shall not include refundable deposits, bad debt, late fees, investment income, programming

launch support payments, advertising sales commissions, nor any taxes, fees or assessments imposed or

assessed by any governmental authority.

- (I) <u>Issuing Authority</u> shall mean the Mayor of the City of Gardner, Massachusetts, or the lawful designee thereof.
- (m) <u>Licensee</u> shall mean Comcast of Massachusetts Ill, Inc., or any successor or transferee in accordance with the terms and conditions in this Renewal License.
- (n) <u>License Fee</u> shall mean the payments to be made by Licensee to the Issuing Authority, the City of Gardner and or any other governmental subdivision, which shall have the meaning as set forth in M.G.L. c. 166A, § 9.
- (o) <u>Modulator</u> shall mean CATV modulator or equivalent device used for video signal transport.
- (p) <u>Multichannel Video Programming Distributor</u> shall mean a person such as, but not limited to, a cable operator, a multichannel multipoint distribution service, a direct broadcast satellite service, or a television receive-only satellite program distributor, who makes available for purchase, by subscribers or customers, multiple channels of video programming.
- (q) Normal Operating Conditions shall mean those service conditions which are within the control of the Franchisee. Those conditions which are not within the control of the Franchisee include, but are not limited to, natural disasters, civil disturbances, power outages, telephone network outages, and severe or unusual weather conditions. Those conditions which are ordinarily within the control of the Franchisee include, but are not limited to, special promotions, pay-per-view events, rate increases, regular peak or seasonal demand periods, and maintenance or upgrade of the Cable System.
- (r) <u>Outlet</u> shall mean an interior receptacle that connects a television set to the Cable Television System.
- (s) <u>PEG Access User</u> shall mean a Person utilizing the Cable Television System, including all related facilities for purposes of production and/or transmission of PEG Access Programming as opposed to utilization solely as a Subscriber.
- (t) <u>Person</u> shall mean any natural person or any association, firm, partnership, joint venture, corporation, or other legally recognized entity, whether for-profit or not-for profit, but shall not mean the Issuing Authority.

(u) <u>Public. Educational and Government (PEG) Access Programming</u> - shall mean non-commercial programming produced by any Gardner residents or organizations, schools and government entities and the use of designated facilities, equipment and/or channels of the Cable System in

accordance with 47 U.S.C. 531 and this Renewal License.

- (v) <u>Public Buildings</u> shall mean those buildings owned or leased by the Issuing Authority for municipal government administrative purposes, and shall not include buildings owned by Issuing Authority but leased to third parties or buildings such as storage facilities at which government employees are not regularly stationed.
- (w) Public Way shall mean the surface of, and the space above and below, any public street, highway, freeway, bridge, land path, alley, court, boulevard, sidewalk, way, lane, public way, drive, circle or other public right-of-way, including, but not limited to, public utility easements, dedicated utility strips, or rights-of-way dedicated for compatible uses and any temporary or permanent fixtures or improvements located thereon now or hereafter held by the Issuing Authority in the City of Gardner, which shall entitle Licensee to the use thereof for the purpose of installing, operating, repairing, and maintaining the Cable System. Public Way shall also mean any easement now or hereafter held by the Issuing Authority within the City of Gardner for the purpose of public travel, or for utility or public service use dedicated for compatible uses, and shall include other easements or rights-of-way as shall within their proper use and meaning entitle Licensee to the use thereof for the purposes of installing, operating, and maintaining Licensee's Cable System over poles, wires, cables, conductors, ducts, conduits, vaults, manholes, amplifiers, appliances, attachments, and other property as may be ordinarily necessary and pertinent to the Cable System.
- (x) <u>Renewal License or License</u> shall mean this Agreement and any amendments or modifications in accordance with the terms herein.
- (y) <u>Signal</u> shall mean any transmission which carries Programming from one location to another.
- (z) <u>Standard Installation</u> shall mean the standard one hundred twenty-five foot (125') aerial Drop connection to the existing distribution system.

RenewalCable TelevisionLicensefor the City of Gardner, MA Term: 1.08.20-1.07.3Q10 yrs)

DATE: January 16, 2020

(aa) <u>Subscriber</u> - shall mean a Person or user of the Cable System who lawfully receives Cable

Service with Licensee's express permission.

(ab) Subscriber Network - shall mean the trunk and feeder signal distribution network over

which video and audio signals are transmitted to Subscribers.

(ac) <u>City</u> - shall mean the City of Gardner, Massachusetts.

(ad) <u>Trunk and Distribution System</u> - shall mean that portion of the Cable System for the delivery

of Signals, but not including Drop Cable(s) to Subscriber's residences.

(ae) Video Programming or Programming - shall mean the programming provided by, or

generally considered comparable to programming provided by, a television broadcast station.

GRANT OF RENEWAL LICENSE

SECTION 2.1- GRANT OF RENEWAL LICENSE

(a) Pursuant to the authority of M.G.L. c. 166A, and the Cable Act the Issuing Authority hereby

grants a non-exclusive Renewal License to Comcast of Massachusetts III, Inc., authorizing and permitting

Licensee to construct, operate and maintain a Cable System in the Public Way within the municipal limits

of the City of Gardner. Nothing in this License shall be construed to prohibit Licensee from offering any

service over its Cable System that is not prohibited by federal or state law.

(b) This Renewal License is granted under and in compliance with the Cable Act and M.G.L. c.

166A, and in compliance with all rules and regulations of the FCC and the DTC in force and effect during

the period for which this Renewal License is granted.

(c) Subject to the terms and conditions herein, the Issuing Authority hereby grants to Licensee

the right to construct, upgrade, install, operate and maintain a Cable System within the Public Way.

SECTION 2.2 - TERM: NON-EXCLUSIVITY [SEE M.G.L. c 166A §3(d) and 13)

The term of this non-exclusive Renewal License shall be for a period of ten (10) years and shall

commence on January 8, 2020, following the expiration of the current license, and shall expire at

midnight on January 7, 2030.

SECTION 2.3 - POLE AND CONDUIT ATTACHMENT RIGHTS [SEE M.G.L. c. 166 §22-25)]

Pursuant to M.G.L. c. 166, §§22-25, permission is hereby granted to Licensee to attach or

otherwise affix including, but not limited to cables, wire, or optical fibers comprising the Cable System to

the existing poles and conduits on and under public streets and ways, provided Licensee secures the

permission and consent of the public utility companies to affix the cables and/or wires to their pole and

conduit facilities. By virtue of this License the Issuing Authority grants Licensee equal standing with power and telephone utilities in the manner of placement of facilities on Public Ways.

SECTION 2.4 - RENEWAL [SEE M.G.L. c. 166A §13]

(a) In accordance with the provisions of federal law, M.G.L. c. 166A, § 13 and applicable regulations, this Renewal License shall be subject to additional renewals for the periods not to exceed ten

(10) years or such other periods as allowed by law.

(b) In accordance with applicable law, any such renewal or renewals shall be upon mutual written agreement by Licensee and the Issuing Authority and shall contain such modified or additional terms as Licensee and the Issuing Authority may then agree.

SECTION 2.5 - RESERVATION OF AUTHORITY

Nothing in this Renewal License shall (A) abrogate the right of the Issuing Authority to perform any public works or public improvements of any description, (B) be construed as a waiver of any codes or bylaws of general applicability and not specific to the Cable System, Licensee, or this License, or (C) be construed as a waiver or release of the rights of the Issuing Authority in and to the Public Ways. This License is a contract and except as to those changes which are the result of the Issuing Authority's lawful exercise of its general police power, the Issuing Authority may not take any unilateral action which materially changes the explicit mutual promises in this License. Any changes to this License must be made in writing signed by the Licensee and the Issuing Authority. In the event of any conflict between this License and any Issuing Authority ordinance or regulation that is not generally applicable, this License shall control. Notwithstanding any other provision of this Licensee, Licensee reserves the right to challenge provisions of any ordinance, rule, regulation, or other enactment of the Issuing Authority that conflicts with its contractual rights under this License, either now or in the future.

SECTION 2.6 - NON-EXCLUSIVITY OF LICENSE

Licensee acknowledges and agrees that the Issuing Authority reserves the right to grant one (a)

or more additional licenses or other authorizations to other Cable Service providers or wireline based

video service providers within the City for the right to use and occupy the Public Ways or streets within

the Issuing Authorities jurisdiction. If any such additional or competitive license or other authorization is

granted by the Issuing Authorities which, in the reasonable opinion of Licensee, contains more financially

favorable or less burdensome terms or conditions than this Renewal License, including, but not limited

to: franchise fees; payment schedules, insurance; system build-out requirements; performance bonds or

similar instruments; public, education and government access channels and support; customer service

standards; required reports and related record keeping; and notice and opportunity to cure breaches; the

Issuing Authority agrees that it shall amend this Renewal License to include any more favorable or less

burdensome terms or conditions.

In the event an application for a new cable television license or other authorization is filed

with the Issuing Authority, proposing to serve the City, in whole or in part, the Issuing Authority shall

serve a copy of such application upon any existing Licensee or incumbent cable operator by registered or

certified mail or via nationally recognized overnight courier service within a reasonable time thereafter.

(c) To the extent allowed by applicable law(s), the grant of any additional cable television

license(s) or other authorization shall be on equivalent terms and conditions as those contained in this

Renewal License.

The issuance of additional license(s) shall be subject to all applicable federal and state laws,

including M.G.L. c. 166A and applicable regulations promulgated thereunder.

(e) In the event that Licensee believes that any additional license(s) or other authorization has

been granted on terms or conditions more favorable or less burdensome than those contained in this

Renewal License, the Issuing Authority shall convene a public hearing on such issue, within not more than

thirty (30) days of receipt of a hearing request from Licensee. Along with said written request, Licensee

shall provide the Issuing Authority with written reasons for its belief. At the public hearing, the Issuing

Authority shall afford Licensee an opportunity to demonstrate that any such additional license(s) or other

authorization are on terms more favorable or less burdensome than those contained in this Renewal

License. Licensee shall provide the Issuing Authority with such financial or other relevant information as

is reasonably requested.

(f) Should Licensee demonstrate that any such additional license(s) or other authorizations

have been granted on terms and conditions more favorable or less burdensome than those contained in

this Renewal License, the Issuing Authority shall make equitable amendments to this Renewal License

within a reasonable time.

(g) In the event that Licensee demonstrates that an existing or future Cable Service provider or

wireline based video service provider in the City has been provided relief by the Issuing Authority from

any obligation of its license, then Licensee shall be awarded an equivalent amount of relief from the

material obligations herein. Such relief shall be in writing and in the form of an amendment to this

License. The Issuing Authority shall convene a public hearing on the issue within sixty (60) days of

Licensee's notification to the Issuing Authority requiring such relief, unless otherwise mutually agreed to.

License shall provide reasons for its belief in the notification. At the public hearing, the Issuing Authority

shall afford Licensee an opportunity to demonstrate that any existing or future service providers in the

City have been provided relief by the Issuing Authority from any obligation of its cable television license

or other similar lawful authorization. Licensee shall provide the Issuing Authority with such financial or

other relevant information as is reasonably requested to justify its belief; provided, however, that the

parties' counsel mutually and reasonably deem said information is non-proprietary.

(h) In the event that Cable Services or wireline video services are being provided to the City by

any Person(s) or Multichannel Video Programming Distributor ("MVPD") other than Licensee, which is

not in any way an affiliate of Licensee, and such Person(s) or MVPD is not required by applicable law to

be licensed by the Issuing Authority, and to the extent that Licensee reports to the Issuing Authority, in

writing, that the provision of such Cable Services by such Person(s) or MVPD is having a negative financial

impact upon Licensee's Cable System operations in the City, Licensee may request, in writing, that the

Issuing Authority convene a public hearing on that issue. The Issuing Authority shall convene said hearing

within thirty (30) days of receipt of a hearing request from Licensee.

- (i) Along with said written request, Licensee shall provide the Issuing Authority with a written basis and written reasons for its determination of such negative impact. At the public hearing, the Issuing Authority shall afford Licensee an opportunity to present the basis and the reasons for its determination. Ucensee shall provide the Issuing Authority with such financial and other relevant information as is reasonably requested.
- (ii) Should Licensee demonstrate that the Cable Service(s) or wireline based video service of such Person(s) is having a negative financial impact upon Licensee's Cable System operations in the City, the Issuing Authority shall make equitable amendments to this Renewal License.

Term: 1.08.20-1.07.30 (10 yrs)

DATE: January 16, 2020

ARTICLE 3

SYSTEM SPECIFICATIONS AND CONSTRUCTION

SECTION 3.1 - AREA TO BE SERVED [SEE M.G.L. c. 166A §3(a)]

(a) Licensee shall upon request make Cable Service available to every residential dwelling unit

within the City where the minimum density is at least thirty (30) dwelling units per aerial mile and sixty

(60) dwelling units per underground mile providing however, that any request for plant extension is

measured from the existing Trunk and Distribution System and Licensee is able to obtain from property

owners any necessary easements and/or permits in accordance with Cable Act. Licensee shall make

service available to multiple dwelling units (MDU) upon request and where economically feasible and

providing that Licensee is able to obtain from the property owners any necessary easements, permits and

agreements to provide Service to said MDU. Subject to the density requirement, Licensee shall upon

request offer Cable Service to all new homes or previously unserved homes located within one hundred

twenty-five feet (125') of Licensee's Trunk and Distribution System. For non-Standard Installations

Licensee shall offer said Service within ninety (90) days of a Subscriber requesting such for aerial

installations and one hundred eighty (180) days, weather permitting, of a Subscriber requesting such for

underground installations. With respect to areas of the City which are currently served by Licensee from

a contiguous cable television system or currently unserved but could be served by abutting City(s) served

by Licensee, Licensee shall have the option to serve such areas from its cable television system in such

abutting City.

(b) Installation costs shall conform with the Cable Act. Any dwelling unit within an aerial one

hundred twenty-five feet (125 ft.) of the Trunk and Distribution System shall be entitled to a Standard

Installation rate in accordance with applicable federal and state laws. Underground installs are

considered non-standard installations. All non-standard installations shall be provided at a rate

established by the Licensee in accordance with applicable federal and state laws.

(c) Provided Licensee has at least ninety (90) days' prior written notice concerning the opening

of residential subdivision trenching, or of the installation of conduit for the location of utilities, it shall

install its cable in such trenching or conduits or may seek permission to utilize alternative trenching or

conduits within a comparable time frame. If a substantial quantity of cable is required for a large

subdivision and said quantity is not in stock, Licensee shall be allowed additional time for said installation.

The Issuing Authority, or its designee, shall exercise reasonable efforts to have the Planning Board and

developers give timely written notice of trenching and underground construction to Licensee. Developer

shall be responsible for the digging and back-filling of all trenches.

SECTION 3.2 - SUBSCRIBER NETWORK

Licensee shall maintain a Cable Television System, fully capable of providing Cable Service in

accordance with applicable law.

SECTION 3.3 - PARENTAL CONTROL CAPABILITY

Pursuant to applicable law, upon request, and at no separate, additional charge, Licensee

shall provide Subscribers with the capability to control the reception of any channel on the Cable System.

The Issuing Authority acknowledges that the parental control capability may be part of a

converter box and Licensee may charge Subscriber for use of said box.

SECTION 3.4---EMERGENCY ALERT OVERRIDE CAPACITY

Licensee shall comply with the FCC's Emergency Alert System ("EAS") regulations.

TECHNOLOGICAL AND SAFETY STANDARDS

SECTION 4.1 - SYSTEM MAINTENANCE SEE M.G.L. c. 166A §5)

In installing, operating and maintaining equipment, cable and wires, Licensee shall avoid

damage and injury to trees, structures and improvements in and along the routes authorized by the

Issuing Authority, except as may be approved by the Issuing Authority if required for the proper

installation, operation and maintenance of such equipment, cable and wires.

(b) The construction, maintenance and operation of the Cable System for which this Renewal

License is granted shall be done in conformance with all applicable state and federal laws, bylaws, codes

and regulations of general applicability and the rules and regulations of the FCC as the same exist or as

same may be hereafter changed or amended.

Operating and maintenance personnel shall be trained in the use of all safety equipment

and the safe operation of vehicles and equipment. Licensee shall install and maintain its equipment,

cable and wires in such a manner as shall not interfere with any installations of the City or any public

utility serving the City.

All structures and all equipment, cable and wires in, over, under, and upon streets,

sidewalks, alleys, and public rights of ways of the City, wherever situated or located shall at all times be

kept and maintained in a safe and suitable condition and in good order and repair.

SECTION 4.2 - REPAIRS AND RESTORATION SEE M.G.L. c. 166A §S(g)]

Whenever Licensee takes up or disturbs any pavement, sidewalk or other improvement of any

public right of way or public place, the same shall be replaced and the surface restored in as good

condition as possible as before entry as soon as practicable. If Licensee fails to make such restoration

within a reasonable time, the Issuing Authority may fix a reasonable time for such restoration and repairs,

and shall notify Licensee in writing of the restoration and repairs required and the time fixed for the

performance thereof. Upon failure of Licensee to comply within the time specified, the Issuing Authority

may cause proper restoration and repairs to be made and the expense of such work shall be paid by

Licensee upon written demand by the Issuing Authority. Prior to such repair or restoration the City shall

submit a written estimate to Licensee of the actual cost of said repair or restoration.

SECTION 4.3 - CABLE LOCATION

In all areas of the City where all of the transmission and distribution facilities of all public or

municipal utilities are installed underground, Licensee shall install its Cable System underground,

provided that such facilities are actually capable of receiving the Licensee's cable and other equipment

without technical degradation of the Cable System's signal quality.

In all areas of the City where public utility lines are aerially placed, if subsequently during (b)

the term of the Renewal License such public utility lines are required by the Issuing Authority or State to

be relocated aerially or underground, Franchisee shall similarly relocate its Cable System if it is given

reasonable notice and access to the public and municipal utilities facilities at the time that such are

placed underground. Any costs incurred by Licensee for relocating the Cable System shall be entitled to

reimbursement of such relocation costs in the event public or private funds are raised for the project and

made available to other users of the Public Way. In the event that funds are not made available for

reimbursement, Licensee reserves the right to pass through its costs to Subscribers.

Nothing in this Section shall be construed to require Licensee to construct, operate, or (c)

maintain underground any ground-mounted appurtenances such as customer taps, line extenders,

system passive devices, amplifiers, power supplies, pedestals, or other related equipment.

SECTION 4.4 - TREE TRIMMING [SEE M.G.L. c. 166A §S(a)]

Licensee shall have authority to trim trees upon and overhanging public streets, alleys, sidewalks

and ways and places of the City so as to prevent the branches of such trees from coming in contact with

the wires, cables and equipment of Licensee, in accordance with MGL c. 87 and any City ordinances and

regulations.

SECTION 4.5 - STRAND MAPS

Licensee shall maintain a complete set of strand maps of the City, which will show those areas in

which its facilities exist. The strand maps will be retained at Licensee's primary place of business and will

be available to the Issuing Authority for inspection by the Issuing Authority upon written request.

SECTION 4.6 - BUILDING MOVES [SEE M.G.L. c. 166 §39]

(a) In accordance with applicable laws, Licensee shall, upon the written request of any Person

holding a building moving permit issued by the City, temporarily raise or lower its wires to permit the

moving of the building(s). Licensee shall be given not less than thirty (30) days' advance written notice to

arrange for such temporary wire changes. The cost to raise or lower wires shall be borne by the Person(s)

holding the building move permit.

(b) Licensee shall have the right to seek reimbursement under any applicable insurance or

government program for reimbursement.

SECTION 4.7 - DIG SAFE [SEE M.G.L. c. 82 §40]

Licensee shall comply with applicable "dig safe" provisions pursuant to M.G.L. c. 82, § 40.

SECTION 4.8 - DISCONNECTION AND RELOCATION [SEE M.G.L. c. 166 §39]

(a) In accordance with applicable law, Licensee shall, at its sole cost and expense, protect,

support, temporarily disconnect, relocate in the same street, or other Public Right of Ways, or remove

from any street or any other Public Ways and places, any of its property as required by the Issuing

Authority by reason of traffic conditions, public safety, street construction, change or establishment of

Term: 1.08.20-1.07.30 {10 yrs)

DA TE: January 16, 2020

street grade, or the construction of any public improvement or structure by any City department acting in

a lawful governmental capacity.

(b) In requiring Licensee to protect, support, temporarily disconnect, relocate or remove any

portion of its property, the Issuing Authority shall treat Licensee the same as, and require no more of

Licensee, than any other similarly situated utility.

(c) In either case, Licensee shall have the right to seek reimbursement under any applicable

insurance or government program for reimbursement. All cable operators or public or municipal utility

companies shall be treated alike if reimbursed for such costs by the City.

SECTION 4.9 - EMERGENCY REMOVAL OF PLANT

(a) If, at any time, in case of fire or disaster in the City, it shall be necessary in the reasonable

judgment of the Issuing Authority to cut or move any of the wires, cable or equipment of the Cable

Television System, the City shall have the right to do so without cost or liability, provided however that,

wherever possible, the Issuing Authority shall give Licensee written notice and the ability to relocate

wires, cable or other equipment.

(b) In either case, Licensee shall have the right to seek reimbursement under any applicable

insurance or government program for reimbursement. All cable operators or public or municipal utility

companies shall be treated alike if reimbursed for such costs by the City.

SECTION 4.10 - PROHIBITION AGAINST RESELLING OF SERVICE

No Person shall resell, without the express prior written consent of Licensee, any Cable Service,

program or signal transmitted over the Cable System by Licensee.

PROGRAMMING

SECTION 5.1 - BASIC CABLE SERVICE

Licensee shall make available a Basic Cable Service tier to all subscribers in accordance with 47 U.S.C. 534.

SECTION 5.2 - PROGRAMMING

(a) Pursuant to 47 U.S.C. 544, Licensee shall maintain the mix, quality and broad categories of Video Programming as set forth in **Exhibit A** Pursuant to federal law, all Video Programming decisions,

excluding PEG Access Programming, are at the sole discretion of Licensee.

(b) Licensee shall comply with 76.1603(c) of the FCC Rules and Regulations as well as 207 CMR

10.02 of the Massachusetts Cable Television Division Rules and Regulations regarding notice of

programming changes.

SECTION 5.3 - STEREO TV TRANSMISSIONS

All Broadcast Signals that are transmitted to Licensee's headend in stereo shall be transmitted in stereo to Subscribers.

SECTION 5.4 - CABLE CHANNELS FOR COMMERCIAL USE

Pursuant to 47 U.S.C. 532, Licensee shall make available channel capacity for commercial use by persons unaffiliated with Licensee. Rates for use of commercial leased access channels shall be negotiated between Licensee and the commercial user in accordance with federal law.

DA TE: January 16, 2020

ARTICLE 6

PEG ACCESS CHANNEL(S) AND SUPPORT

SECTION 6.1 - PEG ACCESS CHANNEL(S)

- (a) Use of a video channel for PEG Access Programming shall be provided in accordance with federal law, 47 U.S.C. 531, and as further set forth below. Licensee does not relinquish its ownership of or ultimate right of control over a channel by designating it for PEG use. A PEG Access User whether an individual, educational or governmental user acquires no property or other interest by virtue of the use of a channel so designated, and may not rely on the continued use of a particular channel number, no matter how long the same channel may have been designated for such use. Licensee shall not exercise editorial control over any public, educational, or governmental use of a PEG Access Channel, except Licensee may refuse to transmit any Public Access program or portion of a Public Access program that contains obscenity, indecency, or nudity pursuant to Section 611 of the Cable Act. The Issuing Authority shall be responsible for developing, implementing, interpreting and enforcing rules for PEG Access Channel use which shall ensure that PEG Access Channel(s) and PEG Access equipment will be available on a first-come non-discriminatory basis.
- (b) Licensee shall continue to designate two (2) channel(s) for a PEG Access Programming purposes. A PEG Access Channel may not be used to cablecast for-profit, political or commercial fundraising programs in any fashion. Unused capacity may be utilized by Licensee subject to the provisions set forth in subsection (c) below. Upon written request from the Issuing Authority, the Licensee shall have six (6) months to activate a third PEG Access channel, provided that the Issuing Authority demonstrates that the existing PEG Access channels are programmed at least eight (8) hours per day with non-repetitive, non-electronic bulletin board, locally-produced Programming, Monday through Sunday, for a minimum of four (4) consecutive months. All costs associated with the activation of a third channel will be borne by the Issuing Authority and/or his/her designee. The Licensee shall also make available to the Issuing Authority or its PEG Access Designee(s), one (1) High Definition (HD) Access

Channel for PEG Access purposes. Said HD PEG Access Channel shall be made available within thirty-six

(36) months of the Effective Date of this Renewal License.

(c) In the event the Issuing Authority or other PEG Access User elects not to fully program its

Channel(s) with original PEG Access Programming, Licensee may reclaim any unused time on those

channels.

SECTION 6.2 - PEG ACCESS PROVIDER

Beginning on the Effective Date, the Access Provider shall provide services to PEG Access Users and

the City as follows:

(1) Schedule, operate and program the PEG Access channels provided in accordance with Section

6.3 below;

(2) Manage the annual funding, pursuant to Section 6.4 below;

(3) Purchase, maintain and/or lease equipment, with the funds allocated for such purposes in

Section 6.4 below;

(4) Conduct training programs in the skills necessary to produce PEG Access Programming;

(5) Provide technical assistance and production services to PEG Access Users;

(6) Establish rules, procedures and guidelines for use of the PEG Access Channels;

(7) Provide publicity, fundraising, outreach, referral and other support services to PEG Access

Users;

(8) Assist PEG Access Users in the production of Video Programming of interest to Subscribers

and issues, events and activities; and

(9) Accomplish such other tasks relating to the operation, scheduling and/or management of the

PEG Access Channels, facilities and equipment as appropriate and necessary.

DATE: January 16, 2020

SECTION 6.3 - PEG ACCESS CABLECASTING

- (a) In order that PEG Access Programming can be cablecast over Licensee's downstream PEG Access Channel, all PEG Access Programming shall be modulated, then transmitted from an origination location listed in Exhibit B to Licensee-owned headend or hub-site on a Licensee-owned upstream channel made available, without charge, to the City for its use. At Licensee-owned headend, said PEG Access Programming shall be retransmitted in the downstream direction on one Licensee-owned Subscriber Network downstream PEG Access Channels.
- (b) Licensee shall provide and maintain all necessary switching and/or processing equipment located at its hub-site or headend in order to switch upstream signals carrying PEG Access Programming from the locations listed in Exhibit C to the designated Licensee-owned Subscriber Network downstream PEG Access Channel.
- (c) Licensee shall own, maintain, repair and/or replace any Licensee-owned headend or hubsite audio and/or video signal processing equipment. The City and/or PEG access provider shall own, maintain, repair and/or replace studio and/or portable modulators and demodulators. The demarcation point between Licensee's equipment and the City's or PEG Access provider's equipment shall be at the output of the City's and/or the PEG Access provider's modulator(s) or equivalent device at any of the origination locations in Exhibit C
- (d) The Licensee shall, within thirty-six (36) months of the Effective Date of this License, purchase, install and operate standard definition serial digital interface (SD/SDI) equipment at the PEG Access video return hub for each of the two (2) SD PEG Access Channels and high definition interface equipment for one (1) HD PEG Access Channel. Said equipment shall be used for transport of said PEG Access signal(s) to Comcast's headend facility to enable the Issuing Authority, its designee(s) and/or the Access Provider to cablecast their PEG Access Programming over the Subscriber Network PEG Access Downstream Channels in those respective formats. The Licensee shall own, maintain and repair and/or, if necessary, replace, said equipment for the entire term of this Renewal License. The Licensee shall own, maintain and repair and/or, if necessary, replace, said equipment for the entire term of this Renewal License.

SECTION 6.4 - PEG ACCESS SUPPORT

(a) Licensee shall provide a Franchise Fee to the Issuing Authority, or its designee, for PEG Access purposes, equal to three percent (3%) of its Gross Annual Revenues, less applicable License Fees and assessments from any state or other governmental agencies. Said Franchise Fee shall be used for salaries, operating and other expenses related to PEG Access programming operations, equipment and/or facilities. Said three percent (3%) Franchise Fee shall be made to the Issuing Authority, or its designee, on a quarterly basis. The first payment shall be made on or before May 15, 2020 for the period of the Effective Date through March 31, 2020. Quarterly thereafter, Licensee shall provide payments each August 15th. November 15th, February 15th and May 15th based on revenues from the previous calendar quarter. The final payment shall be made on May 15, 2030 for the period of January 1, 2030 through January 7, 2030.

(b) Licensee shall provide equipment and facilities funding to the Issuing Authority, or its designee, for PEG Access purposes, in the total amount of One-Hundred Thousand Dollars (\$100,000). The Licensee shall provide such funding on an annual basis, no later than January 1 of each year of this Renewal License, in the amount of Ten Thousand Dollars (\$10,000) each year. There shall be ten (10) such annual payments. The first such annual payment shall be made no later than March 15, 2020; the last annual payment shall be made no later than January 1, 2030.

SECTION 6.5 - PROGRAMMING EXCLUSIVITY AND NON-COMPETITION

The Issuing Authority, or its designee, agrees that it will not use its designated PEG Access channel(s), equipment, or other facilities to provide for-profit commercial services which have the effect of competing with Licensee's business. In addition, any Video Programming produced under the provisions of this Article 6 shall not be commercially distributed to a competing Multichannel Video Programming Distributor without the written consent of Licensee.

In the event a License is issued by the Issuing Authority to a competing Licensee, the competing

Licensee may not connect its system to Licensee's Cable System for purposes of obtaining PEG Access

Programming from the Licensee's PEG Access channels without the prior written consent of Licensee.

SECTION 6.7 - PEG ACCESS PROGRAMMING INDEMNIFICATION

The Issuing Authority and/or the Access Provider shall indemnify the Licensee for any liability,

loss or damage it may suffer due to violation of the intellectual property rights of third parties or arising

out of the content of programming aired on any PEG channel and from claims arising out of the Issuing

Authority's rules for or administration of PEG Access Programming.

CUSTOMER SERVICE AND CONSUMER PROTECTION

SECTION 7.1- CUSTOMER SERVICE

Licensee shall comply with all customer service regulations of the FCC (47 CFR §76.309) as they

exist or as they may be amended from time to time. Likewise, Licensee shall comply with the customer

service regulations promulgated by the Cable Division as they exist or as they may be amended from time

to time.

SECTION 7.2 - CONSUMER COMPLAINT PROCEDURES [SEE M.G.L. c. 166A §10]

Complaints by any Person as to the operation of the Cable System may be filed in writing with the

Cable Division or with the Issuing Authority, each of which shall within ten (10) days forward copies of

such complaints to the other. The Issuing Authority and the Cable Division shall be notified by Licensee

on forms to be prescribed by the Cable Division not less than annually, of the complaints of subscribers

received during the reporting period and the manner in which they have been met, including the time

required to make any necessary repairs or adjustments.

SECTION 7.3- PROTECTION OF SUBSCRIBER PRIVACY

Licensee shall comply with applicable federal and state privacy laws and regulations, including 47

U.S.C. 551.

SECTION 7.4 - EMPLOYEE IDENTIFICATION CARDS

All of Licensee's employees, including repair and sales personnel, entering private property shall

be required to carry an employee identification card issued by Licensee.

PRICES AND CHARGES

SECTION 8.1 - PRICES AND CHARGES

All rates, fees, charges, deposits and associated terms and conditions to be imposed by Licensee or any affiliated Person for any Cable Service as of the Effective Date shall be in accordance with applicable FCC's rate regulations [47 U.S.C. 543]. Before any new or modified rate, fee, or charge is imposed, Licensee shall follow the applicable FCC and State notice requirements and rules and notify affected Subscribers, which notice may be by any means permitted under applicable law. Nothing in this Renewal License shall be construed to prohibit the reduction or waiver of charges in conjunction with

The Issuing Authority acknowledges that under the Cable Act, certain costs of Public, (b) Educational and Governmental ("PEG") Access and other license/franchise requirements may be passed through to the Subscribers in accordance with federal law.

promotional campaigns for the purpose of attracting or retaining Subscribers.

REGULATORY OVERSIGHT

SECTION 9.1 - INDEMNIFICATION

Licensee shall indemnify, defend and hold harmless the Issuing Authority, its officers, employees,

and agents from and against any liability or claims resulting from property damage or bodily injury

(including accidental death) that arise out of Licensee's construction, operation, maintenance or removal

of the Cable System, including, but not limited to, reasonable attorney's fees and costs, provided that the

Issuing Authority shall give Licensee timely (best efforts of 10 business days) written notice of its

obligation to indemnify and defend the Issuing Authority within the timely receipt of a claim or action

pursuant to this Section. If the Issuing Authority determines that it is necessary for it to employ separate

counsel, the costs for such separate counsel shall be the responsibility of the Issuing Authority.

SECTION 9.2 - INSURANCE

(a) Licensee shall carry Commercial General Liability insurance throughout the term of this

Renewal License and any removal period pursuant to M.G.L. c. 166A, § S(c) with an insurance company

authorized to conduct business in Massachusetts protecting, as required in this Renewal License, Licensee

and listing the City as an additional insured, against any and all claims for injury or damage to persons or

property, both real and personal, caused by the construction, installation, operation, maintenance or

removal of its Cable System. The amount of such insurance against liability for personal injury and

property damage shall be no less than One Million Dollars (\$1,000,000) as to any one occurrence. The

amount of such insurance for excess liability shall be Five Million Dollars (\$5,000,000) in umbrella form.

(b) Licensee shall carry insurance against all claims arising out of the operation of motor vehicles in the

amount of One Million Dollars (\$1,000,000) combined single limit for bodily injury and consequent death

and property damage per occurrence;

(c) All insurance coverage, including Workers' Compensation, shall be maintained throughout

the period of this Renewal License. All expenses incurred for said insurance shall be at the sole expense

of Licensee.

(d) Licensee shall provide the Issuing Authority upon request with certificate(s) of insurance for

all policies required herein upon expiration of policies.

SECTION 9.3 - PERFORMANCE BOND

(a) Licensee has submitted and shall maintain throughout the duration of this Renewal License

and any removal period pursuant to M.G.L. c. 166A, § S(c) a performance bond in the amount of Twenty-

Five Thousand Dollars (\$25,000) running to the City with a surety company satisfactory to the Issuing

Authority to guarantee the following terms:

(1) the satisfactory completion of the installation and operation of the Cable

System in the time schedule provided herein and otherwise of M.G.L.c.

166A, § S(a), (m) and (n);

(2) the satisfactory restoration of pavements, sidewalks and other

improvements in accordance with M.G.L. c. 166A, § S(g);

(3) the indemnity of the City in accordance with M.G.L. c. 166A, § S(b); and

(4) the satisfactory removal or other disposition of the Cable System in

accordance with M.G.L. c. 166A, § S(f).

SECTION 9.4 - LICENSE FEES

(a) During the term of the Renewal License the annual License Fee payable to the Issuing

Authority shall be the maximum allowable by law, per Subscriber served as of the last day of the

preceding calendar year, payable on or before March 15th of the said year. Pursuant to M.G.L. c. 166A, §

9, this fee is currently fifty cents (\$.SO) per Subscriber

DATE: January 16, 2020

(b) In accordance with Section 622(b) of the Cable Act, Licensee shall not be liable for a total

financial commitment pursuant to this Renewal License and applicable law in excess of five percent (5%)

of its Gross Annual Revenues; provided, however, that said five percent (5%) shall include (i) the PEG

Access Annual Support (Section 6.4) and (ii) any amounts included in the term "Franchise Fee" pursuant

to Section 622(g)(I) of the Cable Act), but shall not include the following: (i) interest due herein to the

Issuing Authority because of late payments; and (ii) any other exclusion to the term "Franchise Fee"

pursuant to Section 622(g)(2) of the Cable Act.

) All payments by Licensee to the City pursuant to this Section shall be made payable to the

City unless otherwise agreed to in writing by the parties.

SECTION 9.5 - REPORTS

(a) Licensee shall file annually with the DTC on forms prescribed by the DTC, a sworn

statement of its revenues and expenses for official use only. In addition, Licensee shall also file with the

DTC, a financial balance sheet and statement of ownership which shall be supplied upon written request

of the Issuing Authority. These requirements shall be subject to the regulations of the DTC.

(b) In addition, Licensee shall maintain for public inspection all records required by the FCC and

as specified in 47 CFR §76.305 in the manner prescribed therein.

SECTION 9.6 - EQUAL EMPLOYMENT OPPORTUNITY

Licensee is an Equal Opportunity Employer and shall comply with applicable FCC regulations with

respect to Equal Employment Opportunities.

SECTION 9.7 - REVOCATION OF LICENSE

The License issued hereunder may, after due written notice and hearing per Section 9.8 (Notice

and Opportunity to Cure), be revoked by the Issuing Authority or the Cable Division for any of the

following reasons:

(a) For false or misleading statements in, or material omissions from, the application submitted under M.G.L. c. 166A, § 4;

(b) For failure to file and maintain the performance bond as described in Section 9.3 (Performance Bond) or to maintain insurance as described in Section 9.2 (Insurance):

(c) For repeated failure to comply with the material terms and conditions herein required by M.G.L. c. 166A, §5;

(d) For repeated failure, as determined by the Cable Division, to maintain signal quality pursuant to the standards provided for by the FCC and/or Cable Division;

(e) For any transfer or assignment of the Renewal License or control thereof without consent of the Issuing Authority in violation of Section 9.9 herein; and

(f) For failure to complete construction in accordance with the provisions of the Renewal License.

SECTION 9.8 - NOTICE AND OPPORTUNITY TO CURE

In the event that the Issuing Authority has reason to believe that Licensee has defaulted in the performance of any or several material provisions of this Renewal License, except as excused by Force Majeure, the Issuing Authority shall notify Licensee in writing, by certified mail, of the material provision or provisions which the Issuing Authority believes may have been in default and the details relating thereto. Licensee shall have thirty (30) days from the receipt of such notice to:

(a) respond to the Issuing Authority in writing, contesting the Issuing Authority's assertion of default and providing such information or documentation as may be necessary to support Licensee's position; or

(b) cure any such default (and provide written evidence of the same), or, in the event that by nature of the default, such default cannot be cured within such thirty (30) day period, to take reasonable steps to cure said default and diligently continue such efforts until said default is cured. Licensee shall report to the Issuing Authority, in writing, by certified mail, at forty-five (45) day intervals as to Licensee's efforts,

indicating the steps taken by Licensee to cure said default and reporting Licensee's progress until such

default is cured.

n the event that (i) Licensee fails to respond to such notice of default; and/or (ii) Licensee fails

to cure the default or to take reasonable steps to cure the default within the required forty-five (45) day

period; the Issuing Authority or its designee shall promptly schedule a public hearing no sooner than

fourteen (14) days after written notice, by certified mail, to Licensee shall be provided reasonable

opportunity to offer evidence, question witnesses, if any, and be heard at such public hearing.

Within thirty (30) days after said public hearing, the Issuing Authority shall issue a written

determination of its findings. h the event that the Issuing Authority determines that Licensee is in such

default, the Issuing Authority may determine to pursue any lawful remedy available to it.

h the event that (i) the Issuing Authority fails to issue a written reply within 30 days accepting (e)

or rejecting Licensees' response pursuant to 9.8(a) above; (ii) the Issuing Authority fails to issue a written

acknowledgement after Licensee's notice that it cured said default pursuant to 9.8(b) above; and/or (iii) the

Issuing Authority fails to schedule a public hearing no later than thirty (30) days of having sent a written

notice consistent with Section 9.8(c) above and/or (iv) the Issuing authority fails to issue a written

determination with thirty (30) days after the public hearing pursuant to Section 9.8(d) above, then the issue

of said default against Licensee by the Issuing Authority shall be considered null and void.

SECTION 9.9 - TRANSFER OR ASSIGNMENT

In accordance with applicable law, this Renewal License or control hereof shall not be transferred

or assigned without the prior written consent of the Issuing Authority, which consent shall not be

arbitrarily or unreasonably withheld. The consent of the Issuing Authority shall be given only after a

hearing upon written application therefor on forms prescribed by the OTC. Pursuant to 207 CMR 4.01(2),

a transfer or assignment of a license or control thereof between commonly controlled entities, between

affiliated companies, or between parent and subsidiary corporations, shall not constitute a transfer or

assignment of a license or control thereof under M.G.L. c. 166A Section 7. Under 207 CMR 4.00, an

Term: 1.08.20-1.07.30 (10 yrs)

DATE: January 16, 2020

"affiliated company" is any person or entity that directly or indirectly or through one or more

intermediaries, controls, is controlled by, or is under common control with another person or entity. The

application for consent to an assignment or transfer shall be signed by Licensee and by the proposed

assignee or transferee or by their representatives, evidence of whose authority shall be submitted with

the application. Within thirty (30) days of receiving a request for consent, the Issuing Authority shall, in

accordance with State and FCC rules and regulations, notify Licensee in writing of the additional

information, if any, it requires to determine the legal, financial, technical and managerial qualifications of

the transferee or new controlling party. If the Issuing Authority has not taken action on Licensee's

request for consent within one hundred twenty (120) days after receiving such request, consent shall be

deemed given.

SECTION 9.10- REMOVAL OF SYSTEM

Upon termination of this Renewal License or denial of any renewal hereof by passage of time or

otherwise in accordance with applicable law and after all appeals from any judicial determination are

exhausted and final, Licensee shall remove its supporting structures, poles, transmission and distribution

systems and other appurtenances from the streets, ways, lanes, alleys, parkways, bridges, highways, and

other public and private places in, over, under, or along which they are installed and shall restore the

areas to their original condition. If such removal is not completed within six (6) months of such

termination, the Issuing Authority or property owner may deem any property not removed as having

been abandoned. Notwithstanding the above, Franchisee shall not be required to remove its Cable

System, or to relocate the Cable System, or to sell the Cable System, or any portion thereof as a result of

termination, denial of renewal, or any other lawful action to forbid or disallow Franchisee from providing

Cable Service, if the Cable System is actively being used to facilitate any other services not governed by

the Cable Act.

SECTION 9.11- INCORPORATION BY REFERENCE

(a) All presently and hereafter applicable conditions and requirements of federal, state and generally applicable local laws, including but not limited to M.G.L. c. 166A, and the rules and regulations of the FCC and the DTC, as they may be amended from time to time, are incorporated herein by reference, to the extent not enumerated herein. However, no such generally applicable local laws, rules, regulations and codes, as amended, may alter the obligations, interpretation and performance of this Renewal License to the extent that any provision of this Renewal License conflicts with or is inconsistent with such generally applicable local laws, rules or regulations.

SECTION 9.12 - NO THIRD PARTY BENEFICIARIES

Nothing in this Renewal License is intended to confer third-party beneficiary status on any member of the public to enforce the terms of this Renewal License.

36

ARTICLE 10

MISCELLANEOUS

SECTION 10.1 - SEVERABILITY

If any section, subsection, sentence, clause, phrase, or other portion of this Renewal License is,

for any reason, declared invalid, in whole or in part, by any court, agency, commission, legislative body,

or other authority of competent jurisdiction, such portion shall be deemed a separate, distinct, and

independent portion. Such declaration shall not affect the validity of the remaining portions hereof,

which other portions shall continue in full force and effect.

SECTION 10.2 - FORCE MAJEURE

If for any reason of force majeure Licensee is unable in whole or in part to carry out its obligations

hereunder, said Licensee shall not be deemed in violation or default during the continuance of such

inability. Unless further limited elsewhere in this Renewal License, the term "force majeure" as used herein

shall have the following meaning: strikes; acts of god; acts of public enemies, orders of any kind of the

government of the United States of America or of the Commonwealth of Massachusetts or any of their

departments, agencies, political subdivisions, or officials, or any civil or military authority; insurrections;

riots, epidemics; landslides; lightning; earthquakes; tornados; fires; hurricanes; volcanic activity; storms;

floods; washouts; droughts, environmental restrictions, arrests; civil disturbances; explosions; partial or

entire failure of utilities; unavailability of materials and/or essential equipment, environmental restrictions

or any other cause or event not reasonably anticipated or within Licensee's control.

SECTION 10.3 - NOTICES

Every notice to be served upon the Issuing Authority shall be shall be sent by certified mail,

nationally recognized overnight courier service or other means as allowed by applicable law and providing

for a receipt as proof of delivery to the following address or such other address as the Issuing Authority may specify in writing to Licensee.

Mayor City of Gardner 95 Pleasant Street Gardner, MA 01440

(b) Every notice served upon Licensee shall be delivered or sent by certified mail (postage prepaid) or nationally recognized overnight courier service to the following address or such other address as Licensee may specify in writing to the Issuing Authority.

Comcast Cable Communications, Inc. Attn: Government Relations 181 Ballardvale Street Wilmington, MA 01887

with copies to:

Comcast Cable Communications, Inc. Attn: Vice President, Government Relations 676 Island Pond Road Manchester, NH 03109

Comcast Cable Communications, Inc. Attn: Government Affairs One Comcast Center Philadelphia, PA 19103

(c) Delivery of such notices shall be equivalent to direct personal notice, direction or order, and shall be deemed to have been given at the time of receipt.

SECTION 10.4 - ENTIRE AGREEMENT

This instrument contains the entire agreement between the parties, supersedes all prior agreements or proposals except as specifically incorporated herein, and cannot be changed without written amendment signed by the Issuing Authority and the Licensee.

SECTION 10.5 - CAPTIONS

The captions to sections throughout this Renewal License are intended solely to facilitate reading and reference to the sections and provisions of the Renewal License. Such sections shall not affect the meaning or interpretation of the Renewal License.

SECTION 10.6 - WARRANTIES

Licensee warrants, represents and acknowledges that, as of the Effective Date of this Renewal License:

- (a) Licensee is duly organized, validly existing and in good standing under the laws of the State;
- (b) Licensee has the requisite power and authority under applicable law and its by-laws and articles of incorporation and/or other organizational documents, is authorized by resolutions of its Board of Directors or other governing body, and has secured all consents which are required to be obtained as of the date of execution of this Renewal License, to enter into and legally bind Licensee to this Renewal License and to take all actions necessary to perform all of its obligations pursuant to this Renewal License;
- (c) This Renewal License is enforceable against Licensee in accordance with the provisions herein; and
- (d) There is no action or proceedings pending or threatened against Licensee which would interfere with performance of this Renewal License.

SECTION 10.7 - APPLICABILITY OF RENEWAL LICENSE

All of the provisions in this Renewal License shall apply to the City, Licensee, and their respective successors and assigns.

DATE: January 16, 2020

WITNESS OUR HANDS AND OFFICIAL SEAL, THIS _	\Box	DAY OF
January 2020		

CITY OF GARDNER, MA

By:

Mark P. Hawke, Mayor

 ${\bf COMCAST\ OF\ MASSACHUSETTS\ III,\ INC.}$

By:

Tracy Pitcher
Tracy L' Pitcher, Sr. Vice President

Greater Boston Region

EXHIBIT A

PROGRAMMING

Licensee shall provide the following broad categories of Video Programming:

- News Programming;
- Sports Programming;
- Public Affairs Programming;
- Children's Programming;
- Entertainment Programming; and
- Local Programming.

EXHIBIT B

VIDEO ORIGINATION LOCATIONS

PUBLIC SCHOOL BUILDINGS:

Gardner High School/PEG Access Studio 200 Catherine Street

Mt. Wachusett Community College 444 Green Street

Gardner City Hall 95 Pleasant Street