

GENERAL STATEWIDE TRANSPORTATION RESOURCES

MassHealth Transportation Program:

This program provides transportation to medical appointments for those unable to access public or private transportation. This service is available to MassHealth members, including CommonHealth and Medicaid members, and to Massachusetts Commission for the Blind consumers. Those receiving Emergency Aid for the Elderly, Disabled, and Children (EAEDC) are not eligible. Medical providers must authorize the need for transportation to their office by completing a Prescription for Transportation (PT-1) Form. Individuals must call at least 3 days in advance to schedule transportation. For more information, call **(800) 841-2900**.

Massachusetts Ride Match:

Ride Match is a one-stop searchable online directory that combines public, private, community-based, and non-profit transportation options in one place. It can provide a variety of transportation options for seniors, people with disabilities, or anyone needing to travel in and out of Southeastern Massachusetts.

- Go to <http://www.massridematch.org/> to search for transportation options.
- To contact Ride Match, call Toll-Free: **(800)483-2500**.

Human Service Transportation (HST) Office:

The Massachusetts Human Service Transportation (HST) Office works to support and increase transportation options for consumers to access healthcare, jobs, social services, and a full range of opportunities within the community. The HST is part of the Massachusetts Executive Office of Health and Human Services, and supports initiatives such as the MassMobility program (see below).

Go to www.mass.gov/hst to find a wide range of information on transportation services, topics, and resources available throughout Massachusetts.

MassMobility:

MassMobility is an initiative to increase mobility for seniors, people with disabilities, veterans, low-income commuters, and others who lack transportation access in Massachusetts. MassMobility helps build the capacity of the Massachusetts community transportation network by raising awareness of existing services, fostering collaboration, and sharing best practices.

To learn more about MassMobility and transportation services throughout Massachusetts, go to: <http://www.mass.gov/eohhs/provider/guidelines-resources/services-planning/hst/mobility-manage/creating-a-mobility-management-information-network.html>

MedWheels Long Distance Medical Transportation Service:

MedWheels is a long distance transportation service for seniors and people with disabilities that are ADA eligible and live in Attleboro, Berkley, Dighton, Mansfield, North Attleboro, Norton, Plainville, Raynham, Rehoboth, Seekonk, or Taunton. Please call **(508) 823-8828, ext. 263** for more information.



MBTA System Orientation & SCM Transportation Ways2Go Training Programs:

Travel training programs enable individuals with physical and cognitive challenges to become more independent and able to plan their own trips rather than depending on paratransit services. The MBTA's System Orientation Training provides an overview of trip planning and hands-on practice using maps and schedules and boarding buses. Participants get a tour of subway and bus facilities and learn about safety features. For information on System Orientation call **(617) 222-5237** or email HowToTravel@mbta.com.

Mass.gov Links on Travel Instruction Programs in Massachusetts:

Go to <http://www.mass.gov/eohhs/> and enter "travel training" in the Search field, or use these links:

- ▶ www.mass.gov/eohhs/gov/commissions-and-initiatives/hst/travel-instruction.html
- ▶ <http://www.mass.gov/eohhs/gov/commissions-and-initiatives/hst/travel-instruction-map.html>

MBTA Department of System-Wide Accessibility:

The MBTA Department of System-Wide Accessibility works to ensure more accessible public transportation. All MBTA buses are now accessible. All customers have the right to use accessibility equipment (ramps, elevators, lifts, and bridgeplates). Bridgeplates are available at all Red, Orange, and Blue line T stations and on certain cars of Green line trains if needed to span the gap between the platform and car floor. Ask MBTA personnel for assistance. Service animals are always welcome on MBTA vehicles and property. For more information on MBTA accessibility services, call **(617) 222-3200** (voice) or **(617) 222-5146** (TTY).

MassRIDES Massachusetts Statewide Travel Options Program:

This Massachusetts Department of Transportation program provides information on carpooling, bicycling, walking, public transportation, and teleworking in Massachusetts. Call the number below and follow directions to learn about the transportation topic of your choice.

Phone: **(888) 426-6688** or **(857) 368-8655**

Email: leeroy.wagner@state.ma.us

Mail: MassRIDES, 10 Park Plaza, Suite 2180, Boston, MA 02116

ReadyBus:

READYBUS is a transportation service available to residents of Southbridge, Sturbridge, Spencer, and Webster, Massachusetts. If you live and work in one of these communities and need transportation to and from your place of business, you are eligible to use READYBUS. All in-town one-way rides are \$1.25. Reservations are required. READYBUS will pick you up and drop you off at your destination.

Call **(800) 321-0243** for more information, or go to: <http://www.readybus.org/>

Berkshire Regional Transit Authority (BRTA):

For information on public transportation services within the 24 member communities of Berkshire County served by the Berkshire Regional Transit Authority, call **(800) 292- BRTA** or **(413) 499-2782**, or visit: <http://www.berkshirerta.com/contact.php>

Cape Cod Regional Transit Authority (CCRTA):

The CCRTA provides fixed route and paratransit transportation services throughout Cape Cod as well as services to and from 15 Boston area hospitals (by reservation). For more information on CCRTA services call Toll Free: **(800) 352-7155**, Local: **(508) 385-1430**, TTY: **(800) 439-0183**, or visit:

<http://www.capecodtransit.org/>