

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of September 30, 2019¹

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ⁴	0	11	14	0	21	0	0	1	29	0	26	10	24	5	141
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	2,711	11	3,536	706	12,738	16	192	40	13,916	525	6,470	4,747	5,881	3,006	54,495
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	11,460	6,105	28,844	1,139	44,920	3,261	14,776	8,839	95,172	1,097	45,152	35,764	29,030	52,777	378,336
Boston Medical Center Health Plan, Inc.	11	0	55	0	82	5	17	26	107	0	44	42	64	7	460
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	2	150	20	0	0	0	0	0	2	176
Fallon Community Health Plan, Inc.	39	158	1,201	1	1,102	657	2,100	650	3,219	0	934	1,036	277	23,555	34,929
Harvard Pilgrim Health Care, Inc.	4,780	174	8,663	326	12,445	655	1,408	701	30,865	85	15,335	10,637	10,487	17,182	113,743
Health New England, Inc.	3	6,262	9	2	10	5,150	26,121	8,525	43	0	5	5	3	1,445	47,583
Tufts Associated HMO, Inc. ⁶	4,216	1,548	11,381	164	19,232	576	3,790	1,449	38,565	58	17,870	13,493	12,322	19,973	144,637
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	2,344	160	2,505	3	3,198	21	332	183	5,280	2	2,338	1,980	1,084	1,741	21,171
Total Group Members	25,564	14,431	56,208	2,341	93,748	10,343	48,886	20,434	187,196	1,767	88,174	67,714	59,172	119,693	795,671

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) ⁵	16	0	52	0	130	0	8	0	208	0	104	66	54	28	666
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,902	734	6,221	382	15,110	453	2,736	1,170	53,699	856	21,035	8,314	16,482	10,445	139,539
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	19	5	0	0	0	0	0	0	25
Harvard Pilgrim Health Care, Inc.	349	8	561	135	2,055	17	135	91	7,084	27	2,783	1,085	2,120	1,165	17,615
Health New England, Inc.	28	546	20	0	34	315	1,758	510	62	0	34	12	14	203	3,536
Tufts Associated HMO, Inc. ⁶	3	15	7	0	41	0	0	0	159	0	61	45	23	48	402
Total Group Members	2,298	1,303	6,861	517	17,370	786	4,656	1,776	61,212	883	24,017	9,522	18,693	11,889	161,783

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.
Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").