

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: GROW ASSOCIATES INC _____

Provider Address: 68 Mazzeo Drive , Randolph _____

Name of Person Carmen Peabody
Completing Form: _____

Date(s) of Review: 02-MAY-24 to 03-MAY-24 _____

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	Defer Licensure	0/0

Summary of Ratings

Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	test

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Process Utilized to correct and review indicator	Grow held their quarterly HRC meeting on Thursday, April 11 and discussed the findings of the survey report, including the not met indicator regarding HRC attendance. During the discussion, attendees discussed potential solutions for ensuring the attendance requirement is met for future meetings. Discussed how Grow's attorney and clinician struggle the most with consistent attendance. Grow's Executive Director and Director of QA/QE will work on recruiting an additional attorney and clinician via LinkedIn, volunteer job postings, and canvassing local businesses. Grow's clinician has a colleague who she may be able to recruit for membership as well. In the interim, the committee will utilize virtual meetings and phone calls (as written in the by-laws) to ensure attendance is met for meetings with current members moving forward.
Status at follow-up	recruitment for additional members has begun. There will be a virtual option for meeting attendees starting July 2024 to ensure attendance requirements are met.
Rating	Met

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Area Need Improvement	The human rights committee did not meet the attendance requirement for all members. The agency needs to ensure attendance is met 75% for all members.

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